



Skillsoft Course Directory

We improve the performance of organizations by improving the performance of their people.

May 2016

Skillsoft is a pioneer in the field of learning with a long history of innovation. Skillsoft provides cloud-based learning solutions for our customers worldwide, who range from global enterprises, government and education customers to mid-sized and small businesses.

Our courses, books and videos have been developed by industry-leading learning experts to ensure that they build talent and develop a more knowledgeable, productive and valuable workforce. Our customer support teams draw on a wealth of in-house experience and a comprehensive learning e-library to develop both packaged and custom learning programs tailored to our customers' needs.

We currently serve over 6,700 customers and more than 45,000,000 learners worldwide and provide continuing, hands-on support to assist them in maximizing their ongoing success. For more information visit www.skillsoft.com.

TABLE OF CONTENTS

May 2016	1
IT SKILLS COURSEWARE.....	3
DESKTOP SKILLS COURSEWARE.....	66
BUSINESS SKILLS COURSEWARE.....	82
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE	112
LEGAL COMPLIANCE COURSEWARE.....	119
FEDERAL GOVERNMENT INDUSTRY	122
LIVE LEARNING ALL ACCESS BUNDLES	123

IT SKILLS COURSEWARE

SOFTWARE DEVELOPMENT

MICROSOFT WEB APPLICATIONS

■ Microsoft Visual Studio 2013: Windows Store App Essentials - HTML5 and JavaScript

Microsoft Windows Store App Essentials with HTML5: Overview	Course.....	wd_wshj_a01_it_enus
Microsoft Windows Store App Essentials with HTML5: The UI and Layout Controls	Course.....	wd_wshj_a02_it_enus
Microsoft Windows Store App Essentials with HTML5: PLM and Contracts	Course.....	wd_wshj_a03_it_enus
Microsoft Windows Store App Essentials with HTML5: Navigation, Contacts, Tiles	Course.....	wd_wshj_a04_it_enus
Microsoft Windows Store App Essentials with HTML5: Input Devices and User Touch	Course.....	wd_wshj_a05_it_enus
Microsoft Windows Store App Essentials with HTML5: Managing Data	Course.....	wd_wshj_a06_it_enus
Microsoft Windows Store App Essentials with HTML5: Security	Course.....	wd_wshj_a07_it_enus
Microsoft Windows Store App Essentials with HTML5: Deployment	Course.....	wd_wshj_a08_it_enus

■ Microsoft Visual Studio 2012: Programming in HTML5 with JavaScript and CSS3

Microsoft Visual Studio 2012: Advanced HTML5 and JavaScript	Course.....	wd_hjsc_a03_it_enus
Microsoft Visual Studio 2012: Introduction to HTML5 and CSS3	Course.....	wd_hjsc_a01_it_enus
Microsoft Visual Studio 2012: HTML5 and JavaScript	Course.....	wd_hjsc_a02_it_enus
Microsoft Visual Studio 2012: HTML5 APIs and Local Storage	Course.....	wd_hjsc_a04_it_enus
Microsoft Visual Studio 2012: HTML5, CSS3, and Adaptive UIs	Course.....	wd_hjsc_a05_it_enus
Microsoft Visual Studio 2012: HTML5 Graphics and Animation	Course.....	wd_hjsc_a06_it_enus

Microsoft Visual Studio 2012: Utilizing the HTML5 WebSocket API and Web Workers	Course.....	wd_hjsc_a08_it_enus
Microsoft Visual Studio 2012: Consuming and Transmitting Data with HTML5	Course.....	wd_hjsc_a07_it_enus

■ Microsoft Azure and Web Services

Working With Local Data Access Technologies	Course.....	cl_mazw_a01_it_enus
Querying and Manipulating Data with the Entity Framework	Course.....	cl_mazw_a02_it_enus
Preparing and Packaging Applications For Deployment	Course.....	cl_mazw_a07_it_enus
Web Application and Services Deployment	Course.....	cl_mazw_a08_it_enus
Creating and Consuming WCF Web Services	Course.....	cl_mazw_a03_it_enus
WCF Instancing and Concurrency and WCF Data Services	Course.....	cl_mazw_a04_it_enus
Creating and Consuming Web API Services	Course.....	cl_mazw_a05_it_enus
Data Access and Services with Microsoft Azure	Course.....	cl_mazw_a06_it_enus

■ Web API Essentials

Web API Essentials	Course.....	sd_apid_a01_it_enus
Web API Advanced	Course.....	sd_apid_a02_it_enus

■ Microsoft Azure

Microsoft Azure: Introduction	Course.....	cl_msaz_a01_it_enus
Microsoft Azure: Networks and Storage	Course.....	cl_msaz_a02_it_enus
Microsoft Azure: Publishing and Caching	Course.....	cl_msaz_a03_it_enus

■ Microsoft Azure: Implementing Infrastructure Solutions

Microsoft Azure - Implementing Infrastructure Solutions: Virtual Networks	Course.....	cl_mazi_a01_it_enus
Microsoft Azure - Implementing Infrastructure Solutions: Virtual Machines	Course.....	cl_mazi_a02_it_enus

IT SKILLS COURSEWARE

Microsoft Azure - Implementing Infrastructure Solutions: Implementing Websites Course.....	cl_mazi_a03_it_enus
Microsoft Azure - Implementing Infrastructure Solutions: Storage and PaaS Cloud Course.....	cl_mazi_a04_it_enus
Microsoft Azure - Implementing Infrastructure Solutions: Data Services Course.....	cl_mazi_a05_it_enus
Microsoft Azure - Implementing Infrastructure Solutions: CDNs and Automation Course.....	cl_mazi_a06_it_enus
Microsoft Azure - Implementing Infrastructure Solutions: Active Directory Course.....	cl_mazi_a07_it_enus

SOFTWARE DEVELOPMENT

WEB DEVELOPMENT TECHNOLOGIES

■ Introduction to Ajax Development

Ajax Basics Course.....	wt_ajax_a01_it_enus
Ajax API Essentials Course.....	wt_ajax_a02_it_enus
Ajax Applications and Server Communication Course.....	wt_ajax_a03_it_enus

■ Ajax

Ajax: Requesting Data and Retrieving Responses Course.....	wt_ajax_a01_it_enus
---	---------------------

■ CQRS Theory

Introduction to CQRS Course.....	sd_cqrs_a01_it_enus
-------------------------------------	---------------------

SOFTWARE DEVELOPMENT

JAVA 2 PROGRAMMING

■ Java SE7 Fundamentals

Java SE7 Fundamentals: Introduction to Java Course.....	jl_jsef_a01_it_enus
Java SE7 Fundamentals: Variables, Operators, and Objects Course.....	jl_jsef_a02_it_enus
Java SE7 Fundamentals: Decision Constructs, Arrays, and Loops Course.....	jl_jsef_a03_it_enus

Java SE7 Fundamentals: Overloading, Validation, and Object-Oriented Concepts Course	jl_jsef_a04_it_enus
Java SE7 Fundamentals: Handling Errors and Deploying Applications Course	jl_jsef_a05_it_enus

■ Java SE 7 New Features

Java SE7 New Features: Java Language and Technology Enhancements Course	jl_jses_a01_it_enus
Java SE7 New Features: I/O, Network, and Desktop Enhancements Course	jl_jses_a02_it_enus

■ Java SE7 Professional

Java SE7 Professional: Syntax and Class Design Course	jl_jsep_a01_it_enus
Java SE7 Professional: Generics, Errors, and I/O Course	jl_jsep_a02_it_enus
Java SE7 Professional: File I/O, Concurrency, JDBC, and Localization Course	jl_jsep_a03_it_enus

■ Introduction to Java EE 6

Introduction to Java EE 6 Course	jl_jteo_a01_it_enus
---	---------------------

■ Developing Applications Using Java Spring

Java Spring: Annotation Configuration and Java Configuration in Spring Course	jl_spng_a02_it_enus
Java Spring: Spring Application Basics Course	jl_spng_a01_it_enus
Java Spring: Creating Web Applications Using Spring MVC Course	jl_spng_a03_it_enus
Java Spring: Working with Data in Spring Course	jl_spng_a04_it_enus
Java Spring: Aspect-Oriented Programming Using Spring AOP Course	jl_spng_a05_it_enus
Java Spring: Adding Security Using the Spring Security Project Course	jl_spng_a06_it_enus

■ Java Hibernate

Getting Started with Java Hibernate Course	jl_hbnt_a01_it_enus
---	---------------------

Customized Mapping and Basic Querying in Java
Hibernate
Course.....jl_hbnt_a02_it_enus
Advanced Querying in Java Hibernate
Course.....jl_hbnt_a03_it_enus

■ Java SE 8 Fundamentals

Java SE 8 Fundamentals: Introduction to Java
Course.....jl_jsee_a01_it_enus
Java SE 8 Fundamentals: Classes and Objects
Course.....jl_jsee_a02_it_enus
Java SE 8 Fundamentals: Methods, Encapsulation, and
Conditionals
Course.....jl_jsee_a03_it_enus
Java SE 8 Fundamentals: Data Manipulation and
Inheritance
Course.....jl_jsee_a04_it_enus
Java SE 8 Fundamentals: Interfaces, Exceptions, and
Deployment
Course.....jl_jsee_a05_it_enus

■ Java SE 8 Programming

Java SE 8 Programming: Interfaces, Lambda Expressions,
Collections, and
Generics
Course.....jl_sepr_a02_it_enus
Java SE 8 Programming: Encapsulation, Polymorphism,
and Abstraction
Course.....jl_sepr_a01_it_enus
Java SE 8 Programming: Inheritance, Interfaces,
Exceptions, and Deployment
Course.....jl_sepr_a03_it_enus
Java SE 8 Programming: Date/Time API, I/O and File I/O
(NIO.2), and Concurrency
Course.....jl_sepr_a04_it_enus
Java SE 8 Programming: Concurrency, Parallelism, the
JDBC API, and Localization
Course.....jl_sepr_a05_it_enus

■ Defensive Programming in Java

Defensive Programming in Java: Fundamentals
Course.....sd_sprj_a01_it_enus

■ Working with Java SE 7

Programming Apps with Java SE 7
Course.....jl_wjsv_a01_it_enus

■ Working with Java SE 6

Programming Apps with Java SE 6
Course.....jl_wjsx_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT .NET SOFTWARE DEVELOPMENT TOOLS

■ Microsoft .NET Framework 4: Windows Application Development with Visual C# 2010

Windows Applications Databinding with C# 2010
Coursesd_wdcs_a04_it_enus
Creating User Interfaces for Windows Applications with C#
2010
Coursesd_wdcs_a02_it_enus
Creating Windows Applications with C# 2010
Coursesd_wdcs_a01_it_enus
Windows Applications Content Creation and Management
with C# 2010
Coursesd_wdcs_a03_it_enus
Customizing and Managing Multithreaded Applications
with C# 2010
Coursesd_wdcs_a05_it_enus
Securing and Deploying WPF Applications with C# 2010
Coursesd_wdcs_a06_it_enus

■ Web Applications Development with Microsoft .NET Framework 4 using Visual Basic 2010

Microsoft .NET Framework 4.0: Web Applications with
Visual Studio 2010 and
Visual Basic 2010
Coursesd_masp_a01_it_enus
Microsoft .NET Framework 4.0: Web Form Controls with
VB 2010
Coursesd_masp_a02_it_enus
Microsoft .NET Framework 4.0: Data Integration with VB
2010
Coursesd_masp_a03_it_enus
Microsoft .NET Framework 4.0: Client-Side Scripting and
AJAX with VB 2010
Coursesd_masp_a04_it_enus
Microsoft .NET Framework 4.0: ASP.NET MVC 2 with VB
2010
Coursesd_masp_a05_it_enus
Microsoft .NET Framework 4.0: Configuring and Deploying
Web Applications with
VB 2010
Coursesd_masp_a06_it_enus
Microsoft .NET Framework 4: Debugging, Tracing and
Monitoring Web Applications
with VB 2010
Coursesd_masp_a07_it_enus
Microsoft .NET Framework 4.0: Web Application
Optimization and Customization
with VB 2010
Coursesd_masp_a08_it_enus

■ Microsoft .NET Framework 4: Web Application Development with Visual C# 2010

- Microsoft .NET Framework 4: Web Applications with Visual Studio 2010 and Visual C# 2010
Course..... sd_masc_a01_it_enus
- Microsoft .NET Framework 4: Data Integration with C# 2010
Course..... sd_masc_a03_it_enus
- Microsoft .NET Framework 4: Web Form Controls with C# 2010
Course..... sd_masc_a02_it_enus
- Microsoft .NET Framework 4: Client-Side Scripting and AJAX with C# 2010
Course..... sd_masc_a04_it_enus
- Microsoft .NET Framework 4: Debugging, Tracing and Monitoring Web Applications with C# 2010
Course..... sd_masc_a07_it_enus
- Microsoft .NET Framework 4: Web Application Optimization and Customization with C# 2010
Course..... sd_masc_a08_it_enus
- Microsoft .NET Framework 4: Configuring and Deploying Web Applications with C# 2010
Course..... sd_masc_a06_it_enus
- Microsoft .NET Framework 4: ASP.NET MVC 2 with C# 2010
Course..... sd_masc_a05_it_enus

■ Windows Communication Foundation Development in C# with Microsoft .NET Framework (70-513)

- Getting Started with WCF 4 Using C# 2010
Course.....sd_wccs_a01_it_enus
- WCF 4 Contracts, Behaviors, and Data Management Using C# 2010
Course.....sd_wccs_a02_it_enus
- Securing and Managing a WCF 4 Application with C# 2010
Course.....sd_wccs_a03_it_enus
- Discovery, Routing, and RESTful Services in WCF 4 Applications with C# 2010
Course.....sd_wccs_a04_it_enus

■ Accessing Data with Microsoft .NET Framework for C# Developers (70- 516)

- Getting Started with ADO.NET 4 Connections and Commands Using C# 2010
Course..... sd_adcs_a01_it_enus

- Managing ADO.NET 4 Connections and Commands with C# 2010
Course sd_adcs_a02_it_enus
- Getting Started with ADO.NET 4 DataSets Using C# 2010
Course sd_adcs_a03_it_enus
- Viewing and Navigating Data with ADO.NET 4 DataSets Using C# 2010
Course sd_adcs_a04_it_enus
- Updating ADO.NET DataSets with C# 2010
Course sd_adcs_a05_it_enus
- Synchronizing Data and Managing ADO.NET 4 Applications with C# 2010
Course sd_adcs_a06_it_enus
- Working with the ADO.NET Entity Framework 4 Using C# 2010
Course sd_adcs_a07_it_enus
- Using LINQ and XML with ADO.NET 4 and C# 2010
Course sd_adcs_a08_it_enus

■ Microsoft .NET Framework 4: Windows Communication Foundation with Visual Basic 2010

- Getting Started with WCF 4 using VB 2010
Coursesd_wcvb_a01_it_enus
- WCF 4 Contracts, Behaviors, and Data Management Using Visual Basic 2010
Coursesd_wcvb_a02_it_enus
- Securing and Managing a WCF 4 Application with Visual Basic 2010
Coursesd_wcvb_a03_it_enus
- Discovery, Routing, and RESTful Services in WCF 4 Applications with VB 2010
Coursesd_wcvb_a04_it_enus

■ Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010

- Getting Started with ADO.NET 4 Connections and Commands Using Visual Basic 2010
Course sd_advb_a01_it_enus
- Managing ADO.NET 4 Connections and Commands with Visual Basic 2010
Course sd_advb_a02_it_enus
- Getting Started with ADO.NET 4 DataSets using Visual Basic 2010
Course sd_advb_a03_it_enus
- Updating ADO.NET DataSets with Visual Basic 2010
Course sd_advb_a05_it_enus
- Viewing and Navigating Data with ADO.NET 4 DataSets using Visual Basic 2010
Course sd_advb_a04_it_enus
- Synchronizing Data and Managing ADO.NET 4 Applications with Visual Basic 2010
Course sd_advb_a06_it_enus

IT SKILLS COURSEWARE

Working with the ADO.NET Entity Framework 4 using Visual Basic 2010
Course.....sd_advb_a07_it_enus

Using LINQ and XML with ADO.NET 4 and Visual Basic 2010
Course.....sd_advb_a08_it_enus

■ Microsoft .NET Framework 4: Windows Application Development with Visual Basic 2010

Windows Application Development with Visual Basic 2010
Course.....sd_wdwb_a01_it_enus

Creating User Interfaces for Windows Applications with Visual Basic 2010
Course.....sd_wdwb_a02_it_enus

Windows Applications Content Creation and Management with Visual Basic 2010
Course.....sd_wdwb_a03_it_enus

Windows Applications Databinding with Visual Basic 2010
Course.....sd_wdwb_a04_it_enus

Customizing and Managing Multithreaded Applications with Visual Basic 2010
Course.....sd_wdwb_a05_it_enus

Securing and Deploying WPF Applications with Visual Basic 2010
Course.....sd_wdwb_a06_it_enus

■ Microsoft .NET: An Overview

.NET Overview: Windows, Web, and the Cloud
Course.....sd_mnov_a01_it_enus

■ Essentials of Developing Windows Store Apps Using C#

Getting Familiar With Windows 8.1 UI and Layout
Course.....wd_wsae_a01_it_enus

Working With Data and Files
Course.....wd_wsae_a02_it_enus

Navigation and Layout in Windows Store Apps
Course.....wd_wsae_a03_it_enus

Working With Charms and Contracts
Course.....wd_wsae_a04_it_enus

Working With The App Bar, Semantic Zoom, User Input, and Process Lifetime Management
Course.....wd_wsae_a05_it_enus

Authentication, Authorization, and App Deployment
Course.....wd_wsae_a06_it_enus

■ Microsoft .NET Framework: WPF with XAML and C#

WPF Fundamentals with XAML and C#
Course.....sd_wpf_n_a01_it_enus

■ Architecture N-Tier/REST

Architecture N-Tier/REST: Designing and Building Applications
Course.....sd_arcr_a01_it_enus

■ F# Fundamentals

Getting Started with F#
Course.....sd_fsn_a01_it_enus

Data, Workflows, and Charting in F#
Course.....sd_fsn_a02_it_enus

■ Secure Programming for .NET

Securing .NET Programming
Course.....sd_spdn_a01_it_enus

■ Visual Studio Code Cross-platform Code Editor

Visual Studio Code Cross-platform Code Editor: Basics
Course.....sd_vscp_a01_it_enus

■ Visual Studio for New Users

Introducing Visual Studio
Course.....wd_vsaa_a01_it_enus

Visual Studio Frameworks and Tools
Course.....wd_vsaa_a02_it_enus

SOFTWARE DEVELOPMENT

GENERIC LANGUAGES

■ Developing With Python

Advanced Python
Course.....pg_dvpy_a03_it_enus

Python Language Basics
Course.....pg_dvpy_a01_it_enus

Applications of Python
Course.....pg_dvpy_a02_it_enus

■ Software Development Fundamentals with Visual Studio

Introduction to Programming
Course.....sd_sdfm_a01_it_enus

Programming Basics
Course.....sd_sdfm_a02_it_enus

Beginning Windows Applications
Course.....sd_sdfm_a03_it_enus

■ Ruby On Rails

Databases in Ruby on Rails: Advanced Concepts	Course.....	pg_rubr_a05_it_enus
Web APIs with Ruby on Rails	Course.....	pg_rubr_a06_it_enus
Ruby on Rails - Fundamentals	Course.....	pg_rubr_a01_it_enus
Ruby on Rails - Database Fundamentals	Course.....	pg_rubr_a02_it_enus
Ruby on Rails for .NET Developers	Course.....	pg_rubr_a03_it_enus
Working with Databases in Ruby on Rails	Course.....	pg_rubr_a04_it_enus

■ Ruby Programming

Advanced Ruby Features	Course.....	pg_ruby_a03_it_enus
Getting Started with Ruby	Course.....	pg_ruby_a01_it_enus
Working with Ruby	Course.....	pg_ruby_a02_it_enus

■ Working with Clojure

Clojure Data-Driven and Web Application Fundamentals	Course.....	sl_jclj_a04_it_enus
Clojure Fundamentals	Course.....	sl_jclj_a01_it_enus
Data and State Management in Clojure	Course.....	sl_jclj_a02_it_enus
Optimizing Clojure Projects	Course.....	sl_jclj_a03_it_enus

■ Introduction to R Programming

Introduction to R Programming	Course.....	pg_rprg_a01_it_enus
-------------------------------	-------------	---------------------

■ Programming with ANSI C

ANSI C Language Fundamentals	Course.....	sd_ansi_a01_it_enus
Iterations, Functions and Pointers in ANSI C	Course.....	sd_ansi_a02_it_enus
Data Structures and File Management in ANSI C	Course.....	sd_ansi_a03_it_enus
Optimizing and Debugging ANSI C Programs	Course.....	sd_ansi_a04_it_enus

■ Introduction to Swift Programming

Swift Language Basics	Course	sd_swft_a01_it_enus
Using Swift Advanced Language Features	Course	sd_swft_a02_it_enus

■ Python Fundamentals

Python: Classes and Modules	Course	pg_pyth_a02_it_enus
Python: Iteration and Exceptions	Course	pg_pyth_a03_it_enus
Python: The Basics	Course	pg_pyth_a01_it_enus

■ Introduction to Scala

Scala Introduction	Course	sd_scal_a01_it_enus
--------------------	--------------	---------------------

■ Asynchronous Programming with Clojure

Asynchronous Programming with Clojure's core.async Library	Course	sd_apcl_a01_it_enus
--	--------------	---------------------

■ Introduction to Scalding

The Basics of Scalding Programming	Course	sd_ussc_a01_it_enus
------------------------------------	--------------	---------------------

■ Ruby on Rails 4.2

Introduction to Rails	Course	sd_rorf_a01_it_enus
Introduction to Models	Course	sd_rorf_a02_it_enus
Introduction to Views	Course	sd_rorf_a03_it_enus
Advanced Rails	Course	sd_rorf_a04_it_enus
Examining Rails APIs	Course	sd_rorf_a05_it_enus

SOFTWARE DEVELOPMENT

C/C++ PROGRAMMING

■ C++11 Programming Essentials

C++11: Advanced Techniques and C++14 Preview	Course	pg_cpls_a04_it_enus
--	--------------	---------------------

IT SKILLS COURSEWARE

C++11: Programming Fundamentals
Course.....pg_cppls_a01_it_enus
C++11: Programming Techniques
Course.....pg_cppls_a02_it_enus
C++11: Programming with Boost
Course.....pg_cppls_a03_it_enus

■ Programming in C++

Programming in C++: STL I/O and Headers, Templates,
and Namespaces
Course.....pg_pcpp_a03_it_enus
Programming in C++: Structure and Data Types
Course.....pg_pcpp_a04_it_enus
Programming in C++: Program Structure and Exceptions
Course.....pg_pcpp_a05_it_enus
Programming in C++: Working with Classes
Course.....pg_pcpp_a01_it_enus
Programming in C++: Arrays, Pointers, and STL
Course.....pg_pcpp_a02_it_enus
Programming in C++: Tools and Techniques
Course.....pg_pcpp_a06_it_enus

SOFTWARE DEVELOPMENT

PROGRAMMING BEST PRACTICES

■ Software Programming Fundamentals

Software Programming Fundamentals: Design and
Development Best Practices
Course.....sd_spfm_a01_it_enus
Software Programming Fundamentals: Source Coding
Best Practices
Course.....sd_spfm_a02_it_enus
Software Programming Fundamentals: Software Security
Best Practices
Course.....sd_spfm_a03_it_enus
Software Programming Fundamentals: Best Practices for
Maintaining Code
Course.....sd_spfm_a04_it_enus

■ Hello, World!

Getting Started with Hello, World!
Course.....sd_hewo_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE PROGRAMMING FUNDAMENTALS

■ Software Programming Fundamentals

Getting Started with Software Programming
Coursesd_spff_a01_it_enus
Introduction to Software Program Design
Coursesd_spff_a02_it_enus
Software Program Control Flow Fundamentals
Coursesd_spff_a03_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DESIGN

■ Object-oriented Design

Beginning Object-Oriented Design
Coursesd_oord_a01_it_enus

■ Service Oriented Architecture

SOA Fundamentals
Coursesd_soae_a01_it_enus

■ SOLID Principles of Object-oriented Design

Introduction to SOLID
Coursesd_obod_a01_it_enus
SOLID Fundamentals
Coursesd_obod_a02_it_enus

■ JIRA Fundamentals

Leveraging the JIRA Platform for Development Projects
Coursesd_jira_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DEVELOPMENT PRINCIPLES

■ Agile Software Development

Introducing Agile Software Development
Coursesd_agsd_a01_it_enus
Planning an Agile Software Development Project
Coursesd_agsd_a02_it_enus
Managing Agile Software Development
Coursesd_agsd_a03_it_enus
Agile Programming and Testing
Coursesd_agsd_a04_it_enus

IT SKILLS COURSEWARE

■ Advanced Scrum

Advanced Scrum: Developing the Product and Sprint Backlogs
Course.....sd_scrm_a01_it_enus

Advanced Scrum: Integrating and Customizing Scrum
Course.....sd_scrm_a02_it_enus

Advanced Scrum: Addressing Sprint Execution Challenges
Course.....sd_scrm_a03_it_enus

■ Software Practices (SCRUM)

Software Practices (SCRUM): SCRUM Meetings
Course.....sd_spsc_a02_it_enus

Software Practices (SCRUM): SCRUM Roles
Course.....sd_spsc_a01_it_enus

■ User Experience (UX) Design Foundations

UX Design Foundations: Design Principles and Strategies
Course.....sd_uxfd_a01_it_enus

UX Design Foundations: Techniques and Tools
Course.....sd_uxfd_a02_it_enus

UX Design Foundations: Navigation, Layout, and Content
Course.....sd_uxfd_a03_it_enus

■ Software Practices: Waterfall

The Waterfall Software Development Model
Course.....sd_wtfl_a01_it_enus

■ Agile Software Testing

Agile Software Testing: Methodologies and Testing Approaches
Course.....sd_agst_a01_it_enus

Agile Software Testing: Techniques and Tools
Course.....sd_agst_a02_it_enus

■ Kanban Fundamentals

Kanban Fundamentals: Using Kanban in IT and Software Development
Course.....sd_kafu_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE TESTING FOUNDATIONS

■ Software Testing Foundations

Fundamentals of Software Testing
Course.....sd_sfff_a01_it_enus

Testing Throughout the Software Life Cycle
Course.....sd_sfff_a02_it_enus

Static Techniques and Test Design in Software Testing
Course.....sd_sfff_a03_it_enus

Black-Box Software Testing Techniques
Course.....sd_sfff_a04_it_enus

White-Box Software Testing Techniques
Course.....sd_sfff_a05_it_enus

Software Test Management
Course.....sd_sfff_a06_it_enus

Configuration Management, Risks, and Incidents in Software Testing
Course.....sd_sfff_a07_it_enus

Tool Support in Software Testing
Course.....sd_sfff_a08_it_enus

■ Microsoft Visual Studio Team Foundation Server 2013 Administration

Microsoft Team Foundation Server 2013: Installation and Configuration
Course.....sd_mtfs_a01_it_enus

Microsoft Team Foundation Server 2013: Customization for Team Use
Course.....sd_mtfs_a03_it_enus

Microsoft Team Foundation Server 2013: Managing an Implementation
Course.....sd_mtfs_a02_it_enus

Microsoft Team Foundation Server 2013: Clients, Workspaces, and Version Control
Course.....sd_mtfs_a04_it_enus

■ Selenium Automated Web Testing

Advanced Features of Selenium Automated Web Testing
Course.....sd_slwt_a02_it_enus

Selenium and Python
Course.....sd_slwt_a05_it_enus

Selenium and Java
Course.....sd_slwt_a03_it_enus

Selenium and C#
Course.....sd_slwt_a04_it_enus

Selenium Automated Web Testing Fundamentals
Course.....sd_slwt_a01_it_enus

■ Testing with JUnit

JUnit Fundamentals
Course.....jl_jtut_a01_it_enus

Working with JUnit Tests
Course.....jl_jtut_a02_it_enus

■ Software Testing with Visual Studio

Software Testing with Visual Studio: Create and Configure Test Plans Course.....	sd_stvs_a01_it_enus
Software Testing with Visual Studio: Manage Test Cases Course.....	sd_stvs_a02_it_enus
Software Testing with Visual Studio: Manage Test Execution Part 1 Course.....	sd_stvs_a03_it_enus
Software Testing with Visual Studio: Manage Test Execution Part 2 Course.....	sd_stvs_a04_it_enus

■ Debugging Fundamentals

Introduction to Debugging Course.....	sd_dbug_a01_it_enus
Visual Studio 2013 Debugging Course.....	sd_dbug_a02_it_enus
Debugging Tools Course.....	sd_dbug_a03_it_enus
Software Debugging in Windows Course.....	sd_dbug_a04_it_enus

■ Software Testing Fundamentals

Managing, Troubleshooting, and Automating Software Tests Course.....	sd_stfm_a02_it_enus
Creating Software Tests Course.....	sd_stfm_a01_it_enus

■ Using Cucumber

Cucumber Fundamentals Course.....	sd_ccmb_a01_it_enus
--------------------------------------	---------------------

■ Software Testing Foundations

Software Testing Foundations: Testing throughout the Software Life Cycle Course.....	sd_sof_f_a01_it_enus
Software Testing Foundations: Static, Dynamic, Black-box, and White-box Testing Course.....	sd_sof_f_a02_it_enus
Software Testing Foundations: Test Planning, Management, and Tool Support Course.....	sd_sof_f_a03_it_enus

■ Testing Android Apps with Genymotion

Genymotion: Testing Android Apps Course.....	sd_taa_g_a01_it_enus
---	----------------------

■ Testing Social Media Applications

Ensuring Social Media and Application Quality Course.....	sd_tsma_a01_it_enus
--	---------------------

SOFTWARE DEVELOPMENT

MICROSOFT WINDOWS STORE APPS

■ Microsoft Advanced Windows Store App Development using HTML5 and JavaScript

Microsoft Advanced Windows Store Apps with HTML5: Enhancing Performance Course.....	wd_awsh_a01_it_enus
Microsoft Advanced Windows Store Apps with HTML5: Animations and Custom Controls Course.....	wd_awsh_a02_it_enus
Microsoft Advanced Windows Store App Development with HTML5: Media and Devices Course.....	wd_awsh_a03_it_enus
Microsoft Advanced Windows Store App Development with HTML5: User Interaction Course.....	wd_awsh_a04_it_enus
Microsoft Advanced Windows Store App Development with HTML5: Data and Security Course.....	wd_awsh_a05_it_enus
Microsoft Advanced Windows Store App Development with HTML5: Localize and Deploy Course.....	wd_awsh_a06_it_enus

■ Advanced Windows Store App Development Using C# and XAML

Advanced Windows Store Apps with C# in Visual Studio 2013: Data Management Course.....	wd_awsa_a01_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: The UI, Printing, WNS Course.....	wd_awsa_a02_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Media and Devices Course.....	wd_awsa_a03_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Security & Optimizing Course.....	wd_awsa_a04_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Testing & Deployment Course.....	wd_awsa_a05_it_enus

■ ASP.NET MVC Web Application Development

- Getting Started with ASP.NET MVC Web Applications in Visual Studio 2013
Course..... wd_dwap_a01_it_enus
- Designing the User Experience in ASP.NET MVC Web Applications
Course..... wd_dwap_a02_it_enus
- Working with ASP.NET MVC Models
Course..... wd_dwap_a03_it_enus
- ASP.NET MVC Databases and the Entity Framework
Course..... wd_dwap_a04_it_enus
- Developing the User Experience in ASP.NET MVC
Course..... wd_dwap_a05_it_enus
- Designing ASP.NET MVC Application Architecture
Course..... wd_dwap_a06_it_enus
- Implementing ASP.NET Authentication and Authorization
Course..... wd_dwap_a07_it_enus
- Debugging ASP.NET MVC Web Applications
Course..... wd_dwap_a08_it_enus
- Configuring and Deploying an ASP.NET MVC Application
Course..... wd_dwap_a09_it_enus
- Optimizing and Protecting Application Data
Course..... wd_dwap_a10_it_enus

■ Working with ASP.NET MVC 5

- Creating and Securing MVC 5 Applications
Course..... wd_dwaq_a01_it_enus
- Using MVC 5 with EF6, Web API 2, SignalR, and Azure
Course..... wd_dwaq_a02_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT C#

■ Programming in C#

- Programming in C#: Implementing Data Access
Course..... wd_pgcs_a04_it_enus
- Programming in C#: Managing Program Flow
Course..... wd_pgcs_a01_it_enus
- Programming in C#: Debugging and Security Implementation
Course..... wd_pgcs_a03_it_enus
- Programming in C#: Creating and Using Types
Course..... wd_pgcs_a02_it_enus

SOFTWARE DEVELOPMENT

ECLIPSE

■ Fundamentals of Eclipse

- Using Eclipse
Course sd_eclp_a02_it_enus
- Introduction to Eclipse
Course sd_eclp_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT LINQ

■ Microsoft LINQ

- Getting Started with LINQ
Course sd_linq_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT ENTERPRISE LIBRARY

■ Microsoft Enterprise Library

- Microsoft Enterprise Library
Course sd_enlb_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT ORM

■ NHibernate

- NHibernate Essentials
Course sd_nhnb_a01_it_enus
- NHibernate Advanced Techniques
Course sd_nhnb_a02_it_enus

■ Microsoft Entity Framework

- Getting Started With Entity Framework
Course sd_etyf_a01_it_enus
- Advanced Entity Framework
Course sd_etyf_a02_it_enus

SOFTWARE DEVELOPMENT

ALGORITHMS

■ Introduction to Algorithms and Data Structures

- Introduction to Algorithms and Data Structures
Course sd_alds_a01_it_enus

SOFTWARE DEVELOPMENT

IT SKILLS COURSEWARE

MOBILE APPLICATION DEVELOPMENT

■ Programming Cross-Platform Applications in Visual Studio with Xamarin

Xamarin Android and iOS Projects in Cross-Platform Solutions in Visual Studio
Course.....sd_xama_a01_it_enus

Cross-Platform Shared Code and Xamarin.Forms in Visual Studio
Course.....sd_xama_a02_it_enus

■ New Features in Android 5.x Lollipop For Developers

Android Lollipop New Features For Developers
Course.....sd_nfal_a01_it_enus

■ Developing Apple Watch Applications

Developing Basic Apple Watch Applications
Course.....sd_daaw_a01_it_enus

Developing Advanced Apple Watch Applications
Course.....sd_daaw_a02_it_enus

■ Apache Cordova

Apache Cordova: Exploring the Advanced Features
Course.....sd_apco_a02_it_enus

Apache Cordova: Exploring the Basic Features
Course.....sd_apco_a01_it_enus

■ Ionic Framework

Exploring the Basic Features of the Ionic Framework
Course.....sd_iofr_a01_it_enus

Exploring the Advanced Features of the Ionic Framework
Course.....sd_iofr_a02_it_enus

■ PhoneGap

PhoneGap: Exploring Basic Features
Course.....sd_phga_a01_it_enus

PhoneGap: Exploring Advanced Features
Course.....sd_phga_a02_it_enus

■ Android For .NET Developers

Android For .NET Developers: Introduction to Xamarin For .NET
Course.....sd_afdd_a01_it_enus

Android For .NET Developers: Java, Garbage Collection, Debugging, and Runtime
Course.....sd_afdd_a05_it_enus

Android For .NET Developers: Android OS
Coursesd_afdd_a02_it_enus

Android For .NET Developers: Different Approaches to Development
Coursesd_afdd_a04_it_enus

Android For .NET Developers: Android User Interface Elements
Coursesd_afdd_a03_it_enus

Android For .NET Developers: Advanced Design, Build, Android Wear, and Emulator
Coursesd_afdd_a06_it_enus

SOFTWARE DEVELOPMENT

WINDOWS EMBEDDED

■ Windows Embedded 8.1 Industry

Windows Embedded 8.1 Industry
Coursesd_wemb_a01_it_enus

SOFTWARE DEVELOPMENT

CONFIGURATION MANAGEMENT

■ Git Fundamentals

Advanced Git
Coursesd_gitf_a02_it_enus

Beginner Git
Coursesd_gitf_a01_it_enus

SOFTWARE DEVELOPMENT

DEFENSIVE PROGRAMMING

■ Defensive Programming in C/C++

Defensive Coding Fundamentals for C/C++
Coursesd_dpcc_a01_it_enus

Defensive Coding for C/C++
Coursesd_dpcc_a02_it_enus

■ Defensive Programming in C#

Defensive Coding Fundamentals for C#
Coursesd_dpcc_a01_it_enus

Defensive Coding for C#
Coursesd_dpcc_a02_it_enus

IT SKILLS COURSEWARE

■ Defensive Programming in JavaScript and HTML5

Defensive Coding Fundamentals for JavaScript and HTML5
Course.....sd_dpjh_a01_it_enus
Defensive Coding for JavaScript and HTML5
Course.....sd_dpjh_a02_it_enus

■ Defensive Programming in iOS

Managing Network Interaction
Course.....sd_dpjo_a02_it_enus
Thinking Defensively about Functions, Methods, and Input
Course.....sd_dpjo_a01_it_enus
Errors, Exceptions, and Testing
Course.....sd_dpjo_a03_it_enus
Protecting Data in iOS Apps
Course.....sd_dpjo_a04_it_enus

■ Defensive Programming in Android

Defensive Programming in Android: Input and Methods
Course.....sd_dpfa_a01_it_enus
Defensive Programming in Android: Using Standards
Course.....sd_dpfa_a02_it_enus
Defensive Programming in Android: Errors, Exceptions, and Testing
Course.....sd_dpfa_a03_it_enus
Defensive Programming in Android: Network Access and Java Defensive Techniques
Course.....sd_dpfa_a04_it_enus

SOFTWARE DEVELOPMENT

APACHE

■ Maven Fundamentals

Getting Started with Maven
Course.....sd_apma_a01_it_enus

SOFTWARE DEVELOPMENT

GO

■ Go Programming Fundamentals

Programming in Go
Course.....sd_gopf_a01_it_enus

SOFTWARE DEVELOPMENT

MENTORING ASSETS

■ Mentoring Assets

Mentoring 1Z0-851 Java Standard Edition 6 Programmer
Mentoring Assets mnt310065
Mentoring 70-515 VB - TS: Web Applications
Development with .NET 4
Mentoring Assets mnt70515vb
Mentoring 70-513 C# - TS: Windows Communication
Foundation with .NET 4
Mentoring Assetsmnt70513cs
Mentoring 70-515 C# - TS: Web Applications
Development with .NET 4
Mentoring Assetsmnt70515cs
Mentoring 70-516 C# - TS: Accessing Data with Microsoft
.NET Framework 4
Mentoring Assetsmnt70516cs
Mentoring 70-511 C# - TS: Windows Applications
Development with .NET 4
Mentoring Assetsmnt70511cs
Mentoring 70-513 VB - TS: Windows Communication
Foundation with .NET 4
Mentoring Assets mnt70513vb
Mentoring 70-516 VB - TS: Accessing Data with Microsoft
.NET Framework 4
Mentoring Assets mnt70516vb
Mentoring 70-511 VB - TS: Windows Applications
Development with .NET 4
Mentoring Assets mnt70511vb
Mentoring 1Z0-804 Java SE 7 Programmer II
Mentoring Assets mnt1z0804
Mentoring 70-480 Programming in HTML5 with JavaScript
and CSS3
Mentoring Assets mnt70480
Mentoring BH0-010 Certified Tester Foundation Level
Mentoring Assets mntbh0010
Mentoring 70-481 Developing Windows Store Apps using
HTML5 and JavaScript
Mentoring Assets mnt70481
Mentoring 70-482 Advanced Windows Store App
Development, HTML5 and JavaScript
Mentoring Assets mnt70482
Mentoring 70-483 Programming in C#
Mentoring Assets mnt70483
Mentoring 98-361 Software Development Fundamentals
Mentoring Assets mnt98361
Mentoring 70-484 Essentials of Developing Windows
Store Apps Using C#
Mentoring Assets mnt70484
Mentoring 70-486 Developing ASP.NET MVC Web
Applications
Mentoring Assets mnt70486
Mentoring 70-485 Advanced Windows Store App
Development Using C#
Mentoring Assets mnt70485

IT SKILLS COURSEWARE

Mentoring 70-487 Developing Microsoft Azure and Web Services	
Mentoring Assets.....	mnt70487
Mentoring 1Z0-808 Java SE Programmer 8	
Mentoring Assets.....	mnt1z0808
Mentoring Software Testing Fundamentals	
Mentoring Assets.....	mnt98379
Mentoring 1Z0-809 Java SE 8 Programmer II	
Mentoring Assets.....	mnt1Z0809
Mentoring 1Z0-803 Java SE 7 Programmer I	
Mentoring Assets.....	mnt1z0803

SOFTWARE DEVELOPMENT

TEST PREPS

■ Test Preps

TestPrep 70-515 VB - TS: Web Applications Development with .NET 4	
Testprep Exams.....	sd_masp_a01_tp_enus
TestPrep 70-515 C# - TS: Web Applications Development with .NET 4	
Testprep Exams.....	sd_masc_a01_tp_enus
TestPrep 70-513 C# - TS: Windows Communication Foundation with .NET 4	
Testprep Exams.....	sd_wccs_a01_tp_enus
TestPrep 70-516 C# - TS: Accessing Data with Microsoft .NET Framework 4	
Testprep Exams.....	sd_adcs_a01_tp_enus
TestPrep 70-511 C# - TS: Windows Applications Development with .NET 4	
Testprep Exams.....	sd_wdcs_a01_tp_enus
TestPrep 70-513 VB - TS: Windows Communication Foundation with .NET 4	
Testprep Exams.....	sd_wcvb_a01_tp_enus
TestPrep 1Z0-803 Java SE 7 Programmer I	
Testprep Exams.....	jl_jsef_a01_tp_enus
TestPrep 70-511 VB - TS: Windows Applications Development with .NET 4	
Testprep Exams.....	sd_wdvb_a01_tp_enus
TestPrep 1Z0-804 Java SE 7 Programmer II	
Testprep Exams.....	jl_jsep_a01_tp_enus
TestPrep 70-480 Programming in HTML5 with JavaScript and CSS3	
Testprep Exams.....	wd_hjsc_a01_tp_enus
TestPrep BH0-010 Certified Tester Foundation Level	
Testprep Exams.....	sd_sfff_a01_tp_enus
TestPrep 70-481 Developing Windows Store Apps using HTML5 and JavaScript	
Testprep Exams.....	wd_wshj_a02_tp_enus
TestPrep 70-482 Advanced Windows Store App Development, HTML5 and JavaScript	
Testprep Exams.....	wd_awsh_a01_tp_enus

TestPrep 70-483 Programming in C#	
Testprep Exams.....	wd_pgcs_a01_tp_enus
TestPrep 70-484 Essentials of Developing Windows Store Apps Using C#	
Testprep Exams.....	wd_wsae_a01_tp_enus
TestPrep 98-361 Software Development Fundamentals	
Testprep Exams.....	sd_sdfm_a01_tp_enus
TestPrep 70-485 Advanced Windows Store App Development Using C#	
Testprep Exams.....	wd_awsa_a01_tp_enus
TestPrep 70-486 Developing ASP.NET MVC Web Applications	
Testprep Exams.....	wd_dwap_a01_tp_enus
TestPrep 70-487 Developing Microsoft Azure and Web Services	
Testprep Exams.....	cl_mazw_a01_tp_enus
TestPrep 1Z0-808 Java SE 8 Programmer I	
Testprep Exams.....	jl_jsee_a01_tp_enus
TestPrep 98-379 Software Testing Fundamentals	
Testprep Exams.....	sd_stfm_a01_tp_enus
TestPrep 70-516 VB - TS: Accessing Data with Microsoft .NET Framework 4	
Testprep Exams.....	sd_advb_a01_tp_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA A+

■ CompTIA A+ Exam 220-901

CompTIA A+ Exam 220-901: BIOS and Startup Course.....	cs_apeo_a02_it_enus
CompTIA A+ Exam 220-901: Motherboards Course.....	cs_apeo_a01_it_enus
CompTIA A+ Exam 220-901: RAM Course.....	cs_apeo_a03_it_enus
CompTIA A+ Exam 220-901: Storage Solutions Course.....	cs_apeo_a04_it_enus
CompTIA A+ Exam 220-901: CPUs Course.....	cs_apeo_a05_it_enus
CompTIA A+ Exam 220-901: Connectors and Connections Course.....	cs_apeo_a06_it_enus

■ CompTIA A+ 220-801

CompTIA A+ 220-801: BIOS and Motherboards Course.....	cs_apel_a01_it_enus
CompTIA A+ 220-801: Memory, Expansion Cards and Storage Devices Course.....	cs_apel_a02_it_enus
CompTIA A+ 220-801: CPUs, Connections, and Power Supplies Course.....	cs_apel_a03_it_enus

IT SKILLS COURSEWARE

CompTIA A+ 220-801: Configurations, Displays, Connectors, & Peripherals Course.....	cs_apel_a04_it_enus
CompTIA A+ 220-801: Network Cabling, IP Addressing, Ports, and Protocols Course.....	cs_apel_a05_it_enus
CompTIA A+ 220-801: Networking Technologies Course.....	cs_apel_a06_it_enus
CompTIA A+ 220-801: Networking Devices and Tools Course.....	cs_apel_a07_it_enus
CompTIA A+ 220-801: Laptops Course.....	cs_apel_a08_it_enus
CompTIA A+ 220-801: Printers Course.....	cs_apel_a09_it_enus
CompTIA A+ 220-801: Operational Procedures Course.....	cs_apel_a10_it_enus

■ CompTIA A+ 220-802

CompTIA A+ 220-802: Introducing Microsoft Windows Course.....	cs_appa_a01_it_enus
CompTIA A+ 220-802: Installing and Configuring Windows Course.....	cs_appa_a02_it_enus
CompTIA A+ 220-802: Optimizing Windows Course.....	cs_appa_a03_it_enus
CompTIA A+ 220-802: Managing Windows Course.....	cs_appa_a04_it_enus
CompTIA A+ 220-802: Security and Data Disposal Course.....	cs_appa_a05_it_enus
CompTIA A+ 220-802: Mobile Devices Course.....	cs_appa_a06_it_enus
CompTIA A+ 220-802: System Troubleshooting Course.....	cs_appa_a07_it_enus
CompTIA A+ 220-802: General Troubleshooting Course.....	cs_appa_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA SERVER+

■ CompTIA Server+ 2009

CompTIA Server+ 2009: System Hardware Course.....	cs_csvr_a01_it_enus
CompTIA Server+ 2009: System Software Course.....	cs_csvr_a02_it_enus
CompTIA Server+ 2009: Server Functions and Network Essentials Course.....	cs_csvr_a03_it_enus
CompTIA Server+ 2009: Storage Course.....	cs_csvr_a04_it_enus

CompTIA Server+ 2009: IT Environment Course.....	cs_csvr_a05_it_enus
CompTIA Server+ 2009: Disaster Recovery Course.....	cs_csvr_a06_it_enus
CompTIA Server+ 2009: Troubleshooting Course.....	cs_csvr_a07_it_enus
CompTIA Server+ 2009: Network and Storage Troubleshooting Course.....	cs_csvr_a08_it_enus

■ CompTIA Server+ 2014

CompTIA Server+ SK0-004: Server Architecture Course.....	cs_svpf_a01_it_enus
CompTIA Server+ SK0-004: Server Administration I Course.....	cs_svpf_a02_it_enus
CompTIA Server+ SK0-004: Troubleshooting I Course.....	cs_svpf_a07_it_enus
CompTIA Server+ SK0-004: Troubleshooting II Course.....	cs_svpf_a08_it_enus
CompTIA Server+ SK0-004: Server Administration II Course.....	cs_svpf_a03_it_enus
CompTIA Server+ SK0-004: Storage Course.....	cs_svpf_a04_it_enus
CompTIA Server+ SK0-004: Security Course.....	cs_svpf_a05_it_enus
CompTIA Server+ SK0-004: Networking and Disaster Recovery Course.....	cs_svpf_a06_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA LINUX+

■ CompTIA Linux+ 2014 Powered By LPI: LX0-103

CompTIA Linux+ 2014 Powered By LPI: LX0-103: Advanced GNU and Unix Commands Course.....	cs_lxps_a04_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Devices and Filesystems Course.....	cs_lxps_a05_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: System Architecture Course.....	cs_lxps_a01_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Installation and Package Management Course.....	cs_lxps_a02_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: GNU and Unix Commands Course.....	cs_lxps_a03_it_enus

IT SKILLS COURSEWARE

■ **CompTIA Linux+ 2014 Powered By LPI: LX0-104**

CompTIA Linux+ 2014 Powered By LPI: LX0-104 Scripting and Administrative Tasks
Course..... cs_lxpt_a01_it_enus

CompTIA Linux+ 2014 Powered By LPI: LX0-104 Essential System Services
Course..... cs_lxpt_a02_it_enus

CompTIA Linux+ 2014 Powered By LPI: LX0-104 Networking Fundamentals
Course..... cs_lxpt_a03_it_enus

CompTIA Linux+ 2014 Powered By LPI: LX0-104 Security, Data, and Accessibility
Course..... cs_lxpt_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SHAREPOINT SERVER 2013

■ **Microsoft Sharepoint Server 2013: Core Solutions**

Microsoft SharePoint Server 2013 - Core Solutions: Information Architecture
Course..... es_cosp_a01_it_enus

Microsoft SharePoint Server 2013 - Core Solutions: Logical and Physical Design
Course..... es_cosp_a02_it_enus

Microsoft SharePoint Server 2013 - Core Solutions: Installation
Course..... es_cosp_a03_it_enus

Microsoft SharePoint Server 2013 - Core Solutions: Web and Service Applications
Course..... es_cosp_a04_it_enus

Microsoft SharePoint Server 2013 - Core Solutions: Authentication
Course..... es_cosp_a05_it_enus

Microsoft SharePoint Server 2013 - Core Solutions: Security and Taxonomy
Course..... es_cosp_a06_it_enus

Microsoft SharePoint Server 2013 - Core Solutions: User Profiles and Search
Course..... es_cosp_a07_it_enus

Microsoft SharePoint Server 2013 - Core Solutions: Maintenance and Monitoring
Course..... es_cosp_a08_it_enus

■ **Microsoft SharePoint Server 2013 - Developing Core Solutions**

Microsoft SharePoint Server 2013 - Developing Core Solutions: Planning Sites
Course..... es_spdu_a01_it_enus

Microsoft SharePoint Server 2013 - Developing Core Solutions: Implement Security
Course es_spdu_a02_it_enus

Microsoft SharePoint Server 2013 - Developing Core Solutions: User Experience
Course es_spdu_a05_it_enus

Microsoft SharePoint Server 2013 - Developing Core Solutions: Manage Solutions
Course es_spdu_a04_it_enus

Microsoft SharePoint Server 2013 - Developing Core Solutions: Managing Data
Course es_spdu_a03_it_enus

Microsoft SharePoint Server 2013 - Developing Core Solutions: Business Processes
Course es_spdu_a06_it_enus

Microsoft SharePoint Server 2013 - Developing Core Solutions: Create Office Apps
Course es_spdu_a07_it_enus

■ **Microsoft SharePoint Server 2013: Designing Advanced Solutions**

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Content Support
Course es_dsas_a04_it_enus

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Continuity
Course es_dsas_a02_it_enus

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Search Services
Course es_dsas_a03_it_enus

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Upgrading
Course es_dsas_a01_it_enus

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Applications
Course es_dsas_a05_it_enus

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Support Service
Course es_dsas_a06_it_enus

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Solutions
Course es_dsas_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SHAREPOINT SERVER 2010

■ Designing and Developing Microsoft SharePoint 2010 Applications

Data Access and Storage in SharePoint 2010 Course.....	es_spap_a01_it_enus
Development Models and Methods in SharePoint 2010 Course.....	es_spap_a02_it_enus
Presentation Layers and Components in SharePoint 2010 Course.....	es_spap_a03_it_enus
AJAX, the SharePoint Ribbon, and Content Type Development in SharePoint 2010 Course.....	es_spap_a04_it_enus
Custom Branding and Navigation for SharePoint 2010 Course.....	es_spap_a05_it_enus
Application Design and Security in SharePoint 2010 Course.....	es_spap_a06_it_enus
Performance Analysis and Debugging in SharePoint 2010 Course.....	es_spap_a07_it_enus
Integration and Data Capture Methodologies with SharePoint 2010 Course.....	es_spap_a08_it_enus
Information Architecture and Workflow Solutions in SharePoint 2010 Course.....	es_spap_a09_it_enus
Regional Settings and Configuration in SharePoint 2010 Course.....	es_spap_a10_it_enus

■ Microsoft SharePoint 2010: Application Development

Customizing the SharePoint 2010 User Interface Programmatically Course.....	es_spad_a01_it_enus
Developing SharePoint 2010 Web Parts and Controls Course.....	es_spad_a02_it_enus
Developing Business Logic Using SharePoint 2010 Workflows and ECM Course.....	es_spad_a03_it_enus
Programmatically Working with Permissions and BCS in SharePoint 2010 Course.....	es_spad_a04_it_enus
Working With SharePoint 2010 Data Course.....	es_spad_a05_it_enus
SharePoint Server 2010 Object Model Course.....	es_spad_a06_it_enus
SharePoint 2010 Features and Solutions Course.....	es_spad_a07_it_enus
SharePoint 2010 Site Branding Course.....	es_spad_a08_it_enus
Extending SharePoint 2010 Search and Document Namespaces Course.....	es_spad_a09_it_enus
Stabilizing and Deploying SharePoint 2010 Components Course.....	es_spad_a10_it_enus

■ Microsoft SharePoint 2010 SP1: Administration

Sharepoint 2010 SP1: Designing the Physical Architecture Course	es_mssb_a01_it_enus
SharePoint 2010 SP1: Logical Design and Sandbox Solutions Course	es_mssb_a02_it_enus
SharePoint 2010 SP1: Deployment Topology and Availability Course	es_mssb_a03_it_enus
SharePoint 2010 SP1: Planning Service Applications and Component Strategy Course	es_mssb_a04_it_enus
Sharepoint 2010 SP1: Planning a SharePoint 2010 SP1 Upgrade Course	es_mssb_a05_it_enus
Sharepoint 2010 SP1: Designing Security Course	es_mssb_a06_it_enus
SharePoint 2010 SP1: Maintenance and Provisioning Course	es_mssb_a07_it_enus
Sharepoint 2010 SP1: Backing Up, Restoring, and Monitoring Course	es_mssb_a08_it_enus
Sharepoint 2010 SP1: Planning for Search Course	es_mssb_a09_it_enus
SharePoint 2010 SP1: Content Management, Social Computing, and Collaboration Course	es_mssb_a10_it_enus

■ Microsoft SharePoint Server 2010 SP1: Configuring

Sharepoint 2010 SP1: Installation and Configuration Course	es_mssu_a01_it_enus
Sharepoint 2010 SP1: Core Configuration Course	es_mssu_a02_it_enus
Sharepoint 2010 SP1: Upgrading to SharePoint 2010 SP1 Course	es_mssu_a03_it_enus
Sharepoint 2010 SP1: Configuring and Administering Search Course	es_mssu_a04_it_enus
Sharepoint 2010 SP1: Configuring Web Applications Course	es_mssu_a05_it_enus
SharePoint 2010 SP1: Authentication and Web Application Security Configuration Course	es_mssu_a06_it_enus
Sharepoint 2010 SP1: Configuring Site Collections Course	es_mssu_a07_it_enus
Sharepoint 2010 SP1: Managing Features and Solutions Course	es_mssu_a08_it_enus
SharePoint 2010 SP1: Operational Health Course	es_mssu_a09_it_enus
SharePoint 2010 SP1: Performance Course	es_mssu_a10_it_enus

IT SKILLS COURSEWARE

SharePoint Online
Course..... es_mssu_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SYSTEM CENTER ESSENTIALS

■ Microsoft System Center Essentials: installation and Configuration

Installing and Configuring System Center Essentials 2010
Course..... es_msce_a01_it_enus

Managing Computers, Devices, and Updates in System Center Essentials 2010
Course..... es_msce_a02_it_enus

Monitoring and Using Reports in System Center Essentials 2010
Course..... es_msce_a03_it_enus

Virtualization Management in Essentials 2010
Course..... es_msce_a04_it_enus

Backing up, Restoring, and Troubleshooting Essentials 2010
Course..... es_msce_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 8

■ Microsoft Windows 8.1: Supporting Windows 8.1

Microsoft Windows 8.1 - Supporting Windows 8.1: Installation and Applications
Course.....mw_mgmb_a01_it_enus

Microsoft Windows 8.1 - Supporting Windows 8.1: Cloud Applications and Settings
Course.....mw_mgmb_a02_it_enus

Microsoft Windows 8.1 - Supporting Windows 8.1: Networking and Remote Access
Course.....mw_mgmb_a03_it_enus

Microsoft Windows 8.1 - Supporting Windows 8.1: Data Storage and Security
Course.....mw_mgmb_a04_it_enus

Microsoft Windows 8.1 - Supporting Windows 8.1: Hardware and Mobile Devices
Course.....mw_mgmb_a05_it_enus

Microsoft Windows 8.1 - Supporting Windows 8.1: Recovery and Endpoint Security
Course.....mw_mgmb_a06_it_enus

Microsoft Windows 8.1 - Supporting Windows 8.1: Intune and Public Cloud Services
Course.....mw_mgmb_a07_it_enus

Microsoft Windows 8.1 - Supporting Windows 8.1: Using MDOP
Coursemw_mgmb_a08_it_enus

■ Microsoft Windows 8.1: Configuration

Microsoft Windows 8.1 - Configuring: Installing and Upgrading to Windows 8.1
Coursemw_mwcp_a01_it_enus

Microsoft Windows 8.1 - Configuring: Hardware and Applications
Coursemw_mwcp_a02_it_enus

Microsoft Windows 8.1 - Configuring: Network Configuration
Coursemw_mwcp_a03_it_enus

Microsoft Windows 8.1 - Configuring: Remote Management and Security
Coursemw_mwcp_a04_it_enus

Microsoft Windows 8.1 - Configuring: Resource Access
Coursemw_mwcp_a05_it_enus

Microsoft Windows 8.1 - Configuring: Remote Access and Mobile Devices
Coursemw_mwcp_a06_it_enus

Microsoft Windows 8.1 - Configuring: Windows Clients
Coursemw_mwcp_a07_it_enus

Microsoft Windows 8.1 - Configuring: File and System Recovery
Coursemw_mwcp_a08_it_enus

■ Microsoft Windows: Deploying Windows Devices and Enterprise Apps

Microsoft Windows - Deploying Windows Devices and Apps: Assessment Strategies
Coursemw_dwde_a01_it_enus

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Compatibility
Coursemw_dwde_a02_it_enus

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Images & PXE
Coursemw_dwde_a03_it_enus

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: MDT and LTI
Coursemw_dwde_a04_it_enus

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: ZTI and SCCM
Coursemw_dwde_a05_it_enus

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Activation
Coursemw_dwde_a06_it_enus

IT SKILLS COURSEWARE

■ Microsoft Windows: Managing Enterprise Devices and Apps

Microsoft Windows - Managing Enterprise Devices and Apps: Desktops and Devices Course.....	mw_medb_a01_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Preparing SCCM Course.....	mw_medb_a02_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Client Management Course.....	mw_medb_a03_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Inventory and Assets Course.....	mw_medb_a04_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Managing Applications Course.....	mw_medb_a05_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Software Updates Course.....	mw_medb_a06_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Compliance Course.....	mw_medb_a07_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Site Management Course.....	mw_medb_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 7

■ Microsoft Windows 7: First Look for IT Professionals

Microsoft Windows 7: First Look for IT Professionals Course.....	mw_mwfp_a01_it_enus
---	---------------------

■ Microsoft Windows 7: Configuration

Installing, Upgrading, and Migrating to Windows 7 Course.....	mw_mwcfg_a01_it_enus
Deploying Windows 7 Course.....	mw_mwcfg_a02_it_enus
Configuring Hardware and Applications in Windows 7 Course.....	mw_mwcfg_a03_it_enus
Configuring Network Connectivity in Windows 7 Course.....	mw_mwcfg_a04_it_enus
Configuring Access to Resources in Windows 7 Course.....	mw_mwcfg_a05_it_enus
Configuring Mobile Computing in Windows 7 Course.....	mw_mwcfg_a06_it_enus

Monitoring, Backing Up, and Restoring Windows 7 Systems Course.....	mw_mwcfg_a07_it_enus
--	----------------------

■ Microsoft Windows 7: Enterprise Desktop Administrator

Planning for Windows 7 Deployment Course.....	mw_mwda_a01_it_enus
Determining Application Compatibility for Windows 7 Course.....	mw_mwda_a02_it_enus
Creating a Standard Image to Deploy Windows 7 Course.....	mw_mwda_a03_it_enus
Deploying Windows 7 Using WDS and USMT Course.....	mw_mwda_a04_it_enus
Deploying Windows 7 Using Lite-Touch Installation Course.....	mw_mwda_a05_it_enus
Deploying Windows 7 Using Zero-Touch Installation Course.....	mw_mwda_a06_it_enus
Designing Windows 7 Client Configuration Course.....	mw_mwda_a07_it_enus
Troubleshooting Windows 7 Client Configuration Course.....	mw_mwda_a08_it_enus
Designing Application and Update Deployments for Windows 7 Course.....	mw_mwda_a09_it_enus

■ Microsoft Windows 7: Enterprise Desktop Support Technician

Identifying and Resolving Windows 7 Application Issues Course.....	mw_mwet_a01_it_enus
Management and Maintenance of Windows 7 Client Systems Course.....	mw_mwet_a02_it_enus
Troubleshooting Logon and Resource Access Issues in Windows 7 Course.....	mw_mwet_a03_it_enus
Resolving Windows 7 Network Connectivity Issues Course.....	mw_mwet_a04_it_enus
Troubleshooting IE8 and Encryption Issues in Windows 7 Course.....	mw_mwet_a05_it_enus
Protecting Windows 7 Against Malware and Vulnerabilities Course.....	mw_mwet_a06_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT EXCHANGE SERVER 2013

■ Microsoft Exchange Server 2013: Advanced Solutions

- Microsoft Exchange Server 2013 - Advanced Solutions: Availability
Course..... es_exca_a01_it_enus
- Microsoft Exchange Server 2013 - Advanced Solutions: Site-resilience Solutions
Course..... es_exca_a02_it_enus
- Microsoft Exchange Server 2013 - Advanced Solutions: Advanced Security
Course..... es_exca_a03_it_enus
- Microsoft Exchange Server 2013 - Advanced Solutions: Compliance and Discovery
Course..... es_exca_a04_it_enus
- Microsoft Exchange Server 2013 - Advanced Solutions: Migration and Federation
Course..... es_exca_a05_it_enus
- Microsoft Exchange Server 2013 - Advanced Solutions: Troubleshooting
Course..... es_exca_a06_it_enus
- Microsoft Exchange Server 2013 - Advanced Solutions: Unified Messaging
Course..... es_exca_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2012

■ Microsoft Windows Server 2012 R2: Installing and Configuring

- Microsoft Windows Server 2012 R2 - Installing and Configuring: Servers
Course..... ws_icfh_a01_it_enus
- Microsoft Windows Server 2012 R2 - Installing and Configuring: Storage
Course..... ws_icfh_a02_it_enus
- Microsoft Windows Server 2012 R2 - Installing and Configuring: Print Services
Course..... ws_icfh_a03_it_enus
- Microsoft Windows Server 2012 R2 - Installing and Configuring: Hyper - V
Course..... ws_icfh_a04_it_enus
- Microsoft Windows Server 2012 R2 - Installing and Configuring: Networking
Course..... ws_icfh_a05_it_enus
- Microsoft Windows Server 2012 R2 - Installing and Configuring: DNS
Course..... ws_icfh_a06_it_enus
- Microsoft Windows Server 2012 R2 - Installing and Configuring: Active Directory
Course..... ws_icfh_a07_it_enus

- Microsoft Windows Server 2012 R2 - Installing and Configuring: AD Groups & GPOs
Coursews_icfh_a08_it_enus
- Microsoft Windows Server 2012 R2 - Installing and Configuring: Security
Coursews_icfh_a09_it_enus

■ Microsoft Windows Server 2012 R2: Administration

- Microsoft Windows Server 2012 R2 - Administration: File Services and Encryption
Course ws_admo_a03_it_enus
- Microsoft Windows Server 2012 R2 - Administration: Deploying and Managing WDS
Course ws_admo_a01_it_enus
- Microsoft Windows Server 2012 R2 - Administration: Updating and Monitoring
Course ws_admo_a02_it_enus
- Microsoft Windows Server 2012 R2 - Administration: Network Services and Access
Course ws_admo_a04_it_enus
- Microsoft Windows Server 2012 R2 - Administration: RADIUS, NPS, and NAP
Course ws_admo_a05_it_enus
- Microsoft Windows Server 2012 R2 - Administration: Service Accounts and Policies
Course ws_admo_a06_it_enus
- Microsoft Windows Server 2012 R2 - Administration: Managing Active Directory
Course ws_admo_a07_it_enus
- Microsoft Windows Server 2012 R2 - Administration: Group Policy Processing
Course ws_admo_a08_it_enus
- Microsoft Windows Server 2012 R2 - Administration: Managing GPOs and Preferences
Course ws_admo_a09_it_enus

■ Microsoft Windows Server 2012 R2: Configuring Advanced Services

- Microsoft Windows Server 2012 R2 - Configuring Advanced Services: HA
Coursews_cfat_a01_it_enus
- Microsoft Windows Server 2012 R2 - Configuring Advanced Services: VMs and DR
Coursews_cfat_a02_it_enus
- Microsoft Windows Server 2012 R2 - Configuring Advanced Services: Storage
Coursews_cfat_a03_it_enus
- Microsoft Windows Server 2012 R2 - Configuring Advanced Services: DAC
Coursews_cfat_a04_it_enus

IT SKILLS COURSEWARE

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: DHCP & DNS
Course..... ws_cfat_a05_it_enus

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: AD Domains
Course..... ws_cfat_a06_it_enus

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: AD
Replication
Course..... ws_cfat_a07_it_enus

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: PKI
Course..... ws_cfat_a08_it_enus

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: Federation
Course..... ws_cfat_a09_it_enus

■ Microsoft Windows Server 2012 R2: Implementing an Advanced Infrastructure

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Storage and
Networks
Course..... ws_adin_a03_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: VM Administration
Course..... ws_adin_a04_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Clustering and NLB
Course..... ws_adin_a05_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Updates
Course..... ws_adin_a01_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: VM hosts and guests
Course..... ws_adin_a02_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Business Continuity
Course..... ws_adin_a06_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Monitoring
Course..... ws_adin_a07_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Certificate
Services
Course..... ws_adin_a08_it_enus

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: AD RMS and AD FS
Course..... ws_adin_a09_it_enus

■ Microsoft Windows Server 2012 R2: Designing and Implementing an Infrastructure

Microsoft Windows Server 2012 R2: Server Infrastructure -
AD Design
Course..... ws_imin_a01_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure -
AD DS
Course ws_imin_a02_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure -
DHCP Design
Course ws_imin_a05_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure -
OU and Group Policy
Course ws_imin_a03_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure
– Server Deployment
Course ws_imin_a04_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure -
DNS, File and Storage
Course ws_imin_a06_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure -
IPAM and VPN
Course ws_imin_a07_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure
– DirectAccess
Course ws_imin_a08_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure -
Network Protection
Course ws_imin_a09_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure -
Implement NPS and WAP
Course ws_imin_a10_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2008

■ Microsoft Windows Server 2008: Configuring Active Directory

The Active Directory Infrastructure in Windows Server
2008
Course ws_mwcd_a01_it_enus

Additional Active Directory Server Roles in Windows
Server 2008
Course ws_mwcd_a02_it_enus

Active Directory Objects in Windows Server 2008
Course ws_mwcd_a03_it_enus

Group Policy Objects Strategy in Windows Server 2008
Course ws_mwcd_a04_it_enus

Configuring DNS in Windows Server 2008
Course ws_mwcd_a05_it_enus

Active Directory Certificate Services in Windows Server
2008
Course ws_mwcd_a06_it_enus

Communications and Security in Windows Server 2008
Course ws_mwcd_a07_it_enus

IT SKILLS COURSEWARE

Monitoring, Backups, and Recovery in Windows Server 2008
Course.....ws_mwcd_a08_it_enus

■ Microsoft Windows Server 2008: Configuring Network Infrastructure

Configure IP Addressing and Windows Services in Windows Server 2008
Course.....ws_mwci_a01_it_enus

Configure, Manage, and Maintain IP Services in Windows Server 2008
Course.....ws_mwci_a02_it_enus

Name Resolution in Windows Server 2008
Course.....ws_mwci_a03_it_enus

Configure Network Access in Windows Server 2008
Course.....ws_mwci_a05_it_enus

DNS Zones and Replication in Windows Server 2008
Course.....ws_mwci_a04_it_enus

Network Access Security in Windows Server 2008
Course.....ws_mwci_a06_it_enus

Configure File and Print Services in Windows Server 2008
Course.....ws_mwci_a07_it_enus

Monitor Network Infrastructure in Windows Server 2008
Course.....ws_mwci_a08_it_enus

■ Microsoft Windows Server 2008: Configuring Applications Infrastructure

Deploying Windows Server 2008 Servers
Course.....ws_mwcf_a01_it_enus

Configuring Windows Server 2008 Availability
Course.....ws_mwcf_a02_it_enus

Configure Terminal Services in Windows 2008
Course.....ws_mwcf_a03_it_enus

Terminal Services Resource Access in Windows 2008
Course.....ws_mwcf_a04_it_enus

Configuring Windows Server Hyper-V and Virtual Machines
Course.....ws_mwcf_a05_it_enus

Configuring Web Services and Security in Windows Server 2008
Course.....ws_mwcf_a06_it_enus

Managing IIS in Windows Server 2008
Course.....ws_mwcf_a07_it_enus

Configuring Web Service Protocols in Windows Server 2008
Course.....ws_mwcf_a08_it_enus

Configuring Network Application Services in Windows Server 2008
Course.....ws_mwcf_a09_it_enus

■ Microsoft Windows Server 2008: Server Administration

Planning Windows Server 2008 Deployment
Coursews_wsad_a01_it_enus

Planning Active Directory and Group Policy for Windows Server 2008
Coursews_wsad_a02_it_enus

Windows Server 2008 Management and Delegation
Coursews_wsad_a03_it_enus

Managing File Servers and Data Provisioning in Windows Server 2008
Coursews_wsad_a04_it_enus

Windows Server 2008 Application Server Management and Application Provisioning
Coursews_wsad_a05_it_enus

Windows Server 2008 Application Servers and Services
Coursews_wsad_a06_it_enus

Patch Management and Securing and Monitoring Servers in Windows Server 2008
Coursews_wsad_a07_it_enus

Certificate Services, SANs, and High Availability in Windows Server 2008
Coursews_wsad_a08_it_enus

Accessing Windows Networks Remotely in Windows Server 2008
Coursews_wsad_a09_it_enus

Windows Server 2008 Backup and Recovery
Coursews_wsad_a10_it_enus

■ Microsoft Windows Server 2008: Enterprise Administration

Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008
Coursews_mwse_a01_it_enus

Network Access in Microsoft Windows Server 2008
Coursews_mwse_a02_it_enus

Application Access and Delivery in Microsoft Windows Server 2008
Coursews_mwse_a03_it_enus

Server and Application Virtualization in Microsoft Windows Server 2008
Coursews_mwse_a04_it_enus

Designing the Active Directory Infrastructure in Microsoft Windows Server 2008
Coursews_mwse_a05_it_enus

Active Directory Administration in Microsoft Windows Server 2008
Coursews_mwse_a06_it_enus

Existing Infrastructures and Branch Deployments in Microsoft Windows Server 2008
Coursews_mwse_a07_it_enus

IT SKILLS COURSEWARE

The Certificate Services Infrastructure in Microsoft Windows Server 2008
Course.....ws_mwse_a08_it_enus

Software Updates and Compliance Management in Microsoft Windows Server 2008
Course.....ws_mwse_a09_it_enus

Designing Data Security and High Availability in Microsoft Windows Server 2008
Course.....ws_mwse_a10_it_enus

■ Microsoft Windows 2008: Update to R2

Active Directory Domain Services in Windows Server 2008 R2
Course..... ws_mwur_a01_it_enus

Management Improvements in Windows Server 2008 R2
Course..... ws_mwur_a02_it_enus

Improvements to Role Services in Windows Server 2008 R2
Course..... ws_mwur_a03_it_enus

Access Control in Windows Server 2008 R2
Course..... ws_mwur_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT EXCHANGE SERVER

■ Microsoft Exchange Server 2013: Core Solutions

Microsoft Exchange Server 2013 - Core Solutions: Deployment
Course..... es_excs_a01_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Mailbox Server Management
Course..... es_excs_a02_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Client Access Servers
Course..... es_excs_a03_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Configuring Mobile Connectivity
Course..... es_excs_a04_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Message Transport
Course..... es_excs_a05_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Access Control
Course..... es_excs_a06_it_enus

Microsoft Exchange Server 2013 - Core Solutions: High Availability and DR
Course..... es_excs_a07_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Monitoring and Troubleshooting
Course..... es_excs_a08_it_enus

■ Microsoft Exchange Server 2010 SP1: Configuring

Exchange Server 2010 SP1: Planning for Exchange Server
Course es_mesd_a01_it_enus

Exchange Server 2010 SP1: Installation and Configuration
Course es_mesd_a02_it_enus

Exchange Server 2010 SP1: Administrative Tools
Course es_mesd_a03_it_enus

Exchange Server 2010 SP1: Mailbox Server Administration
Course es_mesd_a04_it_enus

Exchange Server 2010 SP1: Public Folders and Messaging Records Management
Course es_mesd_a05_it_enus

Exchange Server 2010 SP1: Message Transport
Course es_mesd_a06_it_enus

Exchange Server 2010 SP1: Transport Rules, Message Compliance and Security
Course es_mesd_a07_it_enus

Exchange Server 2010 SP1: Client Access
Course es_mesd_a08_it_enus

Exchange Server 2010 SP1: High Availability
Course es_mesd_a09_it_enus

Exchange Server 2010 SP1: Backup and Recovery
Course es_mesd_a10_it_enus

Exchange Server 2010 SP1: Monitoring Mail Flow and Performance
Course es_mesd_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT HYPER-V

■ Microsoft Windows Server 2008 R2: Server Virtualization with Hyper-V

Microsoft Windows Server 2008 R2 Hyper-V: Introduction and Planning Overview
Course hv_wshv_a01_it_enus

Microsoft Windows Server 2008 R2 Hyper-V: Installing Hyper-V
Course hv_wshv_a02_it_enus

Microsoft Windows Server 2008 R2 Hyper-V: Manage & Optimize the Hyper-V Server
Course hv_wshv_a03_it_enus

Microsoft Windows Server 2008 R2 Hyper-V: Networking and Remote Administration
Course hv_wshv_a04_it_enus

Microsoft Windows Server 2008 R2 Hyper-V: Migration, Creation, and Management
Course hv_wshv_a05_it_enus

IT SKILLS COURSEWARE

Microsoft Windows Server 2008 R2 Hyper-V: Deploying VMs Using Templates	Course..... hv_wshv_a06_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: High Availability and Recoverability	Course..... hv_wshv_a07_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Implementing Remote Desktop Services	Course..... hv_wshv_a08_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Remote Desktop Virtualization Roles	Course..... hv_wshv_a09_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Monitoring and Managing Environments	Course..... hv_wshv_a10_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UNIX ESSENTIALS

■ Unix OS Fundamentals

Unix OS Fundamentals: Security	Course..... lu_unsf_a03_it_enus
Unix OS Fundamentals: Network Administration	Course..... lu_unsf_a04_it_enus
Unix OS Fundamentals: Managing Files and Directories	Course..... lu_unsf_a02_it_enus
Unix OS Fundamentals: An Introduction to Unix	Course..... lu_unsf_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

LINUX PROFESSIONAL INSTITUTE

■ Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 201

Managing Resource Utilization in Linux	Course..... lu_lalq_a06_it_enus
Linux User Notification and Device Management	Course..... lu_lalq_a01_it_enus
E-mail and Security in Linux	Course..... lu_lalq_a02_it_enus
Linux Kernel Compilation and Linux Startup	Course..... lu_lalq_a03_it_enus
Linux File Sharing and Filesystem Management	Course..... lu_lalq_a04_it_enus
Linux Network Configuration	Course..... lu_lalq_a05_it_enus

■ Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 202

Booting Linux and Installing Applications from Source	Course lu_lalr_a05_it_enus
Linux Network Services	Course lu_lalr_a01_it_enus
Linux System Maintenance and Hardware Configuration	Course lu_lalr_a02_it_enus
Linux Security	Course lu_lalr_a03_it_enus
Linux System Troubleshooting	Course lu_lalr_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

VMWARE

■ VMware: Datacenter Virtualization with vSphere 5 - Part 2

VMware vSphere 5 - Part 2: vSphere Clustering	Coursevi_vmipc_a01_it_enus
VMware vSphere 5 - Part 2: Processor and Resource Management	Coursevi_vmipc_a03_it_enus
VMware vSphere 5 - Part 2: High Availability and Fault Tolerance	Coursevi_vmipc_a02_it_enus
VMware vSphere 5 - Part 2: DRS, Resource Pools, and vApps	Coursevi_vmipc_a04_it_enus
VMware vSphere 5 - Part 2: Logging and Performance	Coursevi_vmipc_a05_it_enus
VMware vSphere 5 - Part 2: vSphere Security	Coursevi_vmipc_a06_it_enus
VMware vSphere 5 - Part 2: Securing Hosts, Internal Components, Certificate Use	Coursevi_vmipc_a07_it_enus
VMware vSphere 5 - Part 2: Host Profiles, Update Manager, and Auto Deploy	Coursevi_vmipc_a08_it_enus
VMware vSphere 5 - Part 2: vCenter Server Appliance Deployments and Upgrades	Coursevi_vmipc_a09_it_enus
VMware vSphere 5 - Part 2: Upgrading Hosts and Virtual Machines	Coursevi_vmipc_a10_it_enus

VMware: Datacenter Virtualization Design and Optimization with vSphere 5

- VMware vSphere 5 – Datacenter Design: Introducing vSphere Design Fundamentals
Course..... vi_vmpp_a01_it_enus
- VMware vSphere 5 – Datacenter Design: Creating vSphere Conceptual and Logical Designs
Course..... vi_vmpp_a02_it_enus
- VMware vSphere 5 – Datacenter Design: vSphere Network and Storage Design
Course..... vi_vmpp_a03_it_enus
- VMware vSphere 5 - Datacenter Design VMs, Management, and Implementation
Course..... vi_vmpp_a04_it_enus

VMware vSphere 6 Install, Configure, Manage: Part 2

- VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 DRS
Course..... vi_vhpp_a02_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Clustering
Course..... vi_vhpp_a01_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Monitoring
Course..... vi_vhpp_a03_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Design
Course..... vi_vhpp_a04_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Updating
Course..... vi_vhpp_a05_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Upgrading
Course..... vi_vhpp_a06_it_enus

VMware vSphere 6 Install, Configure, Manage: Part 1

- VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere Installation
Course..... vi_vhpr_a02_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 1: Virtual Networks
Course..... vi_vhpr_a03_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 1: Storage and VMs
Course..... vi_vhpr_a04_it_enus
- VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere 6 Overview
Course..... vi_vhpr_a01_it_enus

VMware Workstation 11 Fundamentals

- VMware Workstation 11 Networking and Remote Connectivity
Coursevi_vmsu_a04_it_enus
- Creating and Configuring Virtual Machines in VMware Workstation 11
Coursevi_vmsu_a02_it_enus
- Managing Virtual Machine Devices and Resources in VMware Workstation 11
Coursevi_vmsu_a03_it_enus
- Installing and Configuring VMware Workstation 11
Coursevi_vmsu_a01_it_enus

VMware NSX Network Virtualization

- VMware NSX Network Virtualization: Technology and Architecture
Coursecl_vmnv_a01_it_enus
- VMware NSX Network Virtualization: Physical Infrastructure Requirements
Coursecl_vmnv_a02_it_enus
- VMware NSX Network Virtualization: Installing and Upgrading
Coursecl_vmnv_a04_it_enus
- VMware NSX Network Virtualization: Configuring vSphere Networking
Coursecl_vmnv_a03_it_enus
- VMware NSX Network Virtualization: NSX Network Services
Coursecl_vmnv_a06_it_enus
- VMware NSX Network Virtualization: Configuring NSX Virtual Networks
Coursecl_vmnv_a05_it_enus
- VMware NSX Network Virtualization: NSX Network Security
Coursecl_vmnv_a07_it_enus

VMware Overview

- VMware Desktop Virtualization Overview
Coursecl_vmov_a01_it_enus
- VMware Data Center Virtualization Overview
Coursecl_vmov_a02_it_enus
- VMware Business Mobility Solutions
Coursecl_vmov_a03_it_enus
- VMware Cloud Services Solutions
Coursecl_vmov_a04_it_enus

VMware: Datacenter Virtualization with vSphere 5 - Part 1

- VMware vSphere 5 - Part 1: Introduction to Virtualization
Coursevi_vmwa_a01_it_enus

IT SKILLS COURSEWARE

VMware vSphere 5 - Part 1: vCenter Server Installation Course.....	vi_vmwa_a02_it_enus
VMware vSphere 5 - Part 1: vSphere Client and vCenter Server Configuration Course.....	vi_vmwa_a03_it_enus
VMware vSphere 5 - Part 1: ESXi Installation and Configuration Course.....	vi_vmwa_a04_it_enus
VMware vSphere 5 – Part 1: vCenter Server Inventory Course.....	vi_vmwa_a05_it_enus
VMware vSphere 5 - Part 1: vCenter Server Administration Course.....	vi_vmwa_a06_it_enus
VMware vSphere 5 - Part 1: vCenter Server Management Course.....	vi_vmwa_a07_it_enus
VMware vSphere 5 - Part 1: Creating Virtual Machines Course.....	vi_vmwa_a08_it_enus
VMware vSphere 5 - Part 1: Configuring and Managing Virtual Machines Course.....	vi_vmwa_a09_it_enus
VMware vSphere 5 - Part 1: An Overview of Virtual Network Creation Course.....	vi_vmwa_a10_it_enus
VMware vSphere 5 - Part 1: Configuring and Managing Virtual Networks Course.....	vi_vmwa_a11_it_enus
VMware vSphere 5 - Part 1: Introduction to vSphere Storage Concepts Course.....	vi_vmwa_a12_it_enus
VMware vSphere 5 – Part 1: Storage Configuration and Management Course.....	vi_vmwa_a13_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

OFFICE 365

■ Managing Identities and Requirements in Office 365

Office 365 Configuration Course.....	mo_clda_a01_it_enus
Office 365 Deployment Course.....	mo_clda_a02_it_enus
Monitoring and Troubleshooting Office 365 Usage Course.....	mo_clda_a05_it_enus
Managing Office 365 Cloud Identities, Synchronization, and Clients Course.....	mo_clda_a03_it_enus
Office 365 Federated Identities (Single Sign-On) Course.....	mo_clda_a04_it_enus

■ Enabling Office 365 Services

Office 365 Services: SharePoint Online Site Collections Course	mo_ensv_a02_it_enus
Office 365 Services: Configuring Exchange Online and Lync Online Course	mo_ensv_a04_it_enus
Office 365 Services: Planning for Exchange Online and Lync Online Course	mo_ensv_a03_it_enus
Office 365 Services: Managing Clients and End-User Devices Course	mo_ensv_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS POWERSHELL

■ Microsoft PowerShell and Exchange Server

Microsoft PowerShell and Exchange Server: Getting Started Course	mw_pses_a01_it_enus
Microsoft PowerShell and Exchange Server: Managing Mailboxes Course	mw_pses_a02_it_enus
Microsoft PowerShell and Exchange Server: Distribution Groups and Databases Course	mw_pses_a03_it_enus

■ Microsoft PowerShell and SharePoint

Microsoft PowerShell and SharePoint: Getting Started Course	mw_pssp_a01_it_enus
Microsoft PowerShell and SharePoint: Managing Sites Course	mw_pssp_a02_it_enus

■ Microsoft PowerShell and SQL Server

Microsoft PowerShell and SQL Server: Database Management Course	mw_pssq_a02_it_enus
Microsoft PowerShell and SQL Server: Introduction Course	mw_pssq_a01_it_enus

■ Microsoft PowerShell for Windows

Microsoft PowerShell for Windows: Getting Started with PowerShell Course	mw_psws_a01_it_enus
Microsoft PowerShell for Windows: Aliases, Providers, and Objects Course	mw_psws_a02_it_enus

IT SKILLS COURSEWARE

Microsoft PowerShell for Windows: Remoting and Modules
Course.....mw_psws_a03_it_enus

■ Windows Powershell Desired State Configuration

Windows PowerShell Desired State Configuration Fundamentals
Course..... mw_pscf_a01_it_enus

■ Advanced PowerShell Desired State Configuration

Advanced PowerShell Desired State Configuration: Writing Custom Resources
Course..... os_apds_a01_it_enus
Advanced PowerShell Desired State Configuration: Advanced Configuration
Course..... os_apds_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT LYNC SERVER 2013

■ Microsoft Lync Server 2013

Microsoft Lync Server 2013: Configuration and Maintenance
Course..... es_lyct_a02_it_enus
Microsoft Lync Server 2013: Administration and Data Resiliency Overview
Course..... es_lyct_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 10

■ Microsoft Windows 10: Exploring the Technical Preview

First Encounters with Windows 10
Course..... mw_wtpp_a01_it_enus

■ Microsoft Windows 10 End User First Look

Microsoft Windows 10 First Look: Interface and New Features
Course..... mw_wtfl_a01_it_enus
Microsoft Windows 10 First Look: Configuration
Course..... mw_wtfl_a02_it_enus

■ Microsoft Windows 10: Configuring Windows Devices

Introduction to Windows 10
Coursemw_wtme_a01_it_enus
Deploy Windows 10 with New and Traditional Tools
Coursemw_wtme_a02_it_enus
Configure Devices and Disks in Windows 10
Coursemw_wtme_a03_it_enus
Configure Networking and Remote Connections in Windows 10
Coursemw_wtme_a04_it_enus
Maintain Windows 10 and Configure Virtualization Technologies in Windows 10
Coursemw_wtme_a05_it_enus
Configure User Data in Windows 10
Coursemw_wtme_a06_it_enus
Configure Authentication and Secure Identities for Windows 10
Coursemw_wtme_a07_it_enus
Threat Resistance Technologies in Windows 10
Coursemw_wtme_a08_it_enus
Data Protection in Windows 10
Coursemw_wtme_a09_it_enus
Install and Manage Windows 10 Applications and Universal Windows Apps
Coursemw_wtme_a10_it_enus
Manage Windows 10 Devices
Coursemw_wtme_a11_it_enus

■ Microsoft Windows 10: Supporting Windows 10

Microsoft Windows 10: Supporting Operating System and Application Installation
Coursemw_wdmc_a01_it_enus
Microsoft Windows 10: Supporting Connectivity and Data Storage
Coursemw_wdmc_a02_it_enus
Microsoft Windows 10: Supporting Authentication, Permissions, and Data Security
Coursemw_wdmc_a03_it_enus
Microsoft Windows 10: Supporting Hardware, Performance, and Mobile Devices
Coursemw_wdmc_a04_it_enus
Microsoft Windows 10: Supporting Client Compliance and Managing Clients
Coursemw_wdmc_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT INTERNET INFORMATION SERVICES 8.5

IT SKILLS COURSEWARE

■ Microsoft Internet Information Services

Installing and Configuring a Microsoft IIS Server Service Course.....ws_inis_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

DEVOPS

■ Working with Chef

Working with Chef: Fundamentals Course.....os_chef_a01_it_enus

■ DevOps Fundamentals

DevOps Fundamentals: Tools, Technologies, and Infrastructures Course.....os_devo_a01_it_enus

■ Using Docker

Using Docker: Benefits and Installation Course.....os_dock_a01_it_enus
Using Docker: Dockerizing Applications Course.....os_dock_a02_it_enus
Using Docker: Customizing and Clustering Course.....os_dock_a03_it_enus

■ Using Puppet

Using Puppet: Implementation and Benefits Course.....os_pupp_a01_it_enus
Using Puppet: Configuration and Programming Course.....os_pupp_a02_it_enus

■ Using Vagrant

Using Vagrant: Introduction Course.....os_vagr_a01_it_enus
Using Vagrant: Configuration Course.....os_vagr_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

RED HAT LINUX

■ Red Hat Certified System Administrator RHEL 7

Red Hat Certified System Administrator: Advanced Networking Course.....lu_rhel_a06_it_enus

Red Hat Certified System Administrator: The Environment Courselu_rhel_a01_it_enus
Red Hat Certified System Administrator: Boot Process and Installation Courselu_rhel_a09_it_enus
Red Hat Certified System Administrator: The Command Line Courselu_rhel_a02_it_enus
Red Hat Certified System Administrator: Administration and Permissions Courselu_rhel_a03_it_enus
Red Hat Certified System Administrator: Scripting and Scheduling Courselu_rhel_a04_it_enus
Red Hat Certified System Administrator: Processes, Networking, and Logging Courselu_rhel_a05_it_enus
Red Hat Certified System Administrator: Remote Connections and Access Courselu_rhel_a07_it_enus
Red Hat Certified System Administrator: File Systems and Device Management Courselu_rhel_a08_it_enus
Red Hat Certified System Administrator: Introduction to Virtualization Courselu_rhel_a10_it_enus
Red Hat Certified System Administrator: SELinux and Troubleshooting Courselu_rhel_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT MOBILITY AND DEVICE FUNDAMENTALS

■ Windows Devices and Mobility Fundamentals

Device Configuration and Data Access Coursesd_mmdf_a01_it_enus
Data Management and Device Security Coursesd_mmdf_a02_it_enus
Cloud Services and Enterprise Mobility Coursesd_mmdf_a03_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UBUNTU

■ Getting Started with Ubuntu

Introduction to Ubuntu Courselu_gsub_a01_it_enus

IT SKILLS COURSEWARE

Essential Tools for Ubuntu
Course.....lu_gsub_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

SOFTWARE DEVELOPMENT

■ Working with Jenkins

Working with Jenkins: Fundamentals
Course.....sd_jenk_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS SERVER 2016

■ Microsoft Windows Server 2016 (First Look)

Microsoft Windows Server 2016 (First Look): Active Directory and Networking
Course.....os_stfl_a01_it_enus

■ Microsoft Windows Nano Server First Look

Microsoft Windows Nano Server: Nano Server First Look
Course.....os_nsfl_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS PERFORMANCE MONITORING

■ Microsoft Windows Performance Monitoring

Microsoft Windows Performance Monitoring Basics
Course.....os_wpmb_a01_it_enus

Microsoft Windows Performance Monitoring Best Practice
Course.....os_wpmb_a02_it_enus

Microsoft Windows Performance Tools In Windows Operating Systems
Course.....os_wpmb_a03_it_enus

Windows Performance Monitoring: Additional Performance Tools
Course.....os_wpmb_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MENTORING ASSETS

■ Mentoring Assets

Mentoring 70-640 TS: Windows Server 2008 Active Directory, Configuring
Mentoring Assets mnt70640

Mentoring 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring
Mentoring Assets mnt70642

Mentoring 70-646 PRO: Windows Server 2008, Server Administrator
Mentoring Assets mnt70646

Mentoring 70-647 Pro: Windows Server 2008, Enterprise Administrator
Mentoring Assets mnt70647

Mentoring 70-680 TS: Windows 7, Configuring
Mentoring Assets mnt70680

Mentoring 70-686 PRO: Windows 7, Enterprise Desktop Administrator
Mentoring Assets mnt70686

Mentoring SK0-003 Server+
Mentoring Assets mntsk0003

Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support Technician
Mentoring Assets mnt70685

Mentoring LX0-101 Linux+ Powered by LPI Exam 1
Mentoring Assets mntlx0101

Mentoring LX0-102 Linux+ Powered by LPI Exam 2
Mentoring Assets mntlx0102

Mentoring 70-662 TS: Microsoft Exchange Server 2010, Configuring
Mentoring Assets mnt70662

Mentoring VMware: Datacenter Virtualization with vSphere 5 - Part 2
Mentoring Assets mntesvc5p2

Mentoring 220-801 CompTIA A+
Mentoring Assets mnt220801

Mentoring 220-802 CompTIA A+
Mentoring Assets mnt220802

Mentoring 70-687 Configuring Windows 8.1
Mentoring Assets mnt70687

Mentoring 70-410 Installing and Configuring Windows Server 2012
Mentoring Assets mnt70410

Mentoring 70-461 Querying Microsoft SQL Server 2012
Mentoring Assets mnt70461

Mentoring 70-411 Administering Windows Server 2012
Mentoring Assets mnt70411

Mentoring 70-412 Configuring Advanced Windows Server 2012 Services
Mentoring Assets mnt70412

Mentoring 70-688
Mentoring Assets mnt70688

Mentoring N10-006 CompTIA Network+
Mentoring Assets mntn10006

IT SKILLS COURSEWARE

Mentoring 98-368 Mobility and Device Fundamentals
Mentoring Assets.....mnt98368
Mentoring 220-902 CompTIA A+
Mentoring Assets.....mnt220902
Mentoring 220-901 CompTIA A+
Mentoring Assets.....mnt220901
Mentoring 70-697 Configuring Windows Devices
Mentoring Assets.....mnt70697

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

TEST PREPS

■ Test Preps

TestPrep 70-640 TS: Windows Server 2008 Active Directory, Configuring
Testprep Exams ws_mwcd_a01_tp_enus
TestPrep 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring
Testprep Examsws_mwci_a01_tp_enus
TestPrep 70-680 TS: Windows 7, Configuring
Testprep Exams mw_mwgc_a01_tp_enus
TestPrep SK0-003 Server+
Testprep Exams cs_csvr_a01_tp_enus
TestPrep 70-686 PRO: Windows 7, Enterprise Desktop Administrator
Testprep Exams mw_mwda_a01_tp_enus
TestPrep 70-685 PRO: Windows 7, Enterprise Desktop Support Technician
Testprep Exams mw_mwet_a01_tp_enus
TestPrep 70-647 PRO: Windows Server 2008, Enterprise Administrator
Testprep Exams ws_mwse_a01_tp_enus
TestPrep 70-646 PRO: Windows Server 2008, Server Administrator
Testprep Exams ws_wsad_a01_tp_enus
TestPrep 70-667 TS: Microsoft SharePoint 2010, Configuring
Testprep Exams es_msst_a01_tp_enus
TestPrep 70-668 PRO: Microsoft SharePoint 2010, Administrator
Testprep Exams es_mssa_a01_tp_enus
TestPrep LX0-101 Linux+ Powered by LPI Exam 1
Testprep Exams lu_lpad_a01_tp_enus
TestPrep LX0-102 Linux+ Powered by LPI Exam 2
Testprep Exams lu_lpad_a02_tp_enus
TestPrep 70-662 TS: Microsoft Exchange Server 2010, Configuring
Testprep Exams es_mesc_a01_tp_enus
TestPrep 220-801 CompTIA A+
Testprep Exams cs_apel_a01_tp_enus
TestPrep 220-802 CompTIA A+
Testprep Exams cs_appa_a01_tp_enus
TestPrep 70-688 Supporting Windows 8.1
Testprep Exams mw_mgma_a01_tp_enus
TestPrep 70-411 Administering Windows Server 2012
Testprep Exams ws_admn_a02_tp_enus
TestPrep 70-410 Installing and Configuring Windows Server 2012
Testprep Examsws_icfg_a02_tp_enus
TestPrep 70-412 Configuring Advanced Windows Server 2012 Services
Testprep Examsws_cfas_a02_tp_enus
TestPrep 70-687 Configuring Windows 8.1
Testprep Examsmw_mwco_a02_tp_enus
TestPrep 70-341 Core Solutions of Microsoft Exchange Server 2013
Testprep Exams es_excsc_a01_tp_enus
TestPrep 70-331 Core Solutions of Microsoft SharePoint Server 2013
Testprep Exams es_cosp_a01_tp_enus
TestPrep 70-414 Implementing an Advanced Server Infrastructure
Testprep Exams ws_adin_a01_tp_enus
TestPrep 70-332 Advanced Solutions of Microsoft SharePoint Server 2013
Testprep Exams es_dsas_a01_tp_enus
TestPrep 70-346 Managing Office 365 Identities and Requirements
Testprep Exams mo_clda_a01_tp_enus
TestPrep 70-342 Advanced Solutions of Microsoft Exchange Server 2013
Testprep Exams es_exca_a01_tp_enus
TestPrep 70-347 Enabling Office 365 Services
Testprep Exams mo_envs_a01_tp_enus
TestPrep SK0-004 CompTIA Server+
Testprep Exams cs_svpf_a01_tp_enus
TestPrep LX0-103 CompTIA Linux+ Powered by LPI Exam 1
Testprep Examscs_lxps_a01_tp_enus
TestPrep LX0-104 CompTIA Linux+ Powered by LPI Exam 2
Testprep Exams cs_lxpt_a01_tp_enus
TestPrep 70-696 Managing Enterprise Devices and Apps
Testprep Exams mw_medb_a01_tp_enus
TestPrep 70-695 Deploying Windows Devices and Enterprise Apps
Testprep Exams mw_dwde_a01_tp_enus
TestPrep 98-368 Mobility and Device Fundamentals
Testprep Examssd_mmdf_a01_tp_enus
TestPrep 220-901 CompTIA A+
Testprep Exams cs_apeo_a01_tp_enus
TestPrep 220-902 CompTIA A+
Testprep Exams cs_apen_a01_tp_enus

IT SKILLS COURSEWARE

TestPrep 70-697 Configuring Windows Devices
Testprep Exams mw_wtme_a01_tp_enus

INTERNET AND NETWORK TECHNOLOGIES

SOCIAL NETWORKING

■ Yammer for Business Users

Yammer for Business Users: Using Yammer
Course..... ds_yfbu_a01_dt_enus

■ Getting the Most from Social Networking

Social Networking Fundamentals
Course..... ds_gmsn_a01_dt_enus
Social Networking Services, Strategy, and Management
Course..... ds_gmsn_a02_dt_enus

INTERNET AND NETWORK TECHNOLOGIES

COMPTIA NETWORKING, INTERNETWORKING, AND SECURITY TECHNOLOGIES

■ CompTIA Security+ SY0-401

CompTIA Security+ SY0-401: Control Fundamentals and Security Threats
Course..... cs_styq_a01_it_enus
CompTIA Security+ SY0-401: Network Protocols, Attacks, and Defenses
Course..... cs_styq_a02_it_enus
CompTIA Security+ SY0-401: Creating Secure Networks
Course..... cs_styq_a03_it_enus
CompTIA Security+ SY0-401: Vulnerability Assessment and Penetration Testing
Course..... cs_styq_a04_it_enus
CompTIA Security+ SY0-401: Authentication, Biometrics, and Security Controls
Course..... cs_styq_a05_it_enus
CompTIA Security+ SY0-401: Securing a Networked Environment
Course..... cs_styq_a06_it_enus
CompTIA Security+ SY0-401: Remote Access, Mobile, and Wireless Security
Course..... cs_styq_a07_it_enus
CompTIA Security+ SY0-401: Cryptographic Methods and Public Key Infrastructures
Course..... cs_styq_a08_it_enus
CompTIA Security+ SY0-401: Securing Applications, Virtualization, and the Cloud
Course..... cs_styq_a09_it_enus

CompTIA Security+ SY0-401: Continuity, Disaster Recovery, and Computer Forensics
Course cs_styq_a10_it_enus

■ CompTIA Network+ N10-006

CompTIA Network+ N10-006: Network Architecture Part 1
Course cs_ctne_a01_it_enus
CompTIA Network+ N10-006: Network Architecture Part 2
Course cs_ctne_a02_it_enus
CompTIA Network+ N10-006: Network Operations Part 1
Course cs_ctne_a03_it_enus
CompTIA Network+ N10-006: Network Operations Part 2
Course cs_ctne_a04_it_enus
CompTIA Network+ N10-006: Network Security
Course cs_ctne_a05_it_enus
CompTIA Network+ N10-006: Troubleshooting Part 1
Course cs_ctne_a06_it_enus
CompTIA Network+ N10-006: Troubleshooting Part 2
Course cs_ctne_a07_it_enus
CompTIA Network+ N10-006: Industry Standards, Practices, and Network Theory
Course cs_ctne_a08_it_enus

■ CompTIA Mobility+ MB0-001

CompTIA Mobility+ MB0-001: Network Infrastructure
Course cs_mobl_a02_it_enus
CompTIA Mobility+ MB0-001: Mobile Device Management 1
Course cs_mobl_a03_it_enus
CompTIA Mobility+ MB0-001: Mobile Device Management 2
Course cs_mobl_a04_it_enus
CompTIA Mobility+ MB0-001: Security
Course cs_mobl_a05_it_enus
CompTIA Mobility+ MB0-001: Troubleshooting 1
Course cs_mobl_a06_it_enus
CompTIA Mobility+ MB0-001: Troubleshooting 2
Course cs_mobl_a07_it_enus
CompTIA Mobility+ MB0-001: Over The Air Technologies
Course cs_mobl_a01_it_enus

INTERNET AND NETWORK TECHNOLOGIES

WIRELESS

■ Internet of Things Introduction

Internet of Things Applications
Course dt_ioti_a01_it_enus
Internet of Things Hardware
Course dt_ioti_a02_it_enus

IT SKILLS COURSEWARE

INTERNET AND NETWORK TECHNOLOGIES

NETWORKING AND TELECOMMUNICATIONS FUNDAMENTALS

■ Networking Fundamentals

Networking Fundamentals: Configuring Wired and Wireless Networks and Firewalls

Course..... dt_ntfd_a01_it_enus

Networking Fundamentals: Remote Connections, Shares, and Mac OSX Networking

Course..... dt_ntfd_a02_it_enus

INTERNET AND NETWORK TECHNOLOGIES

SECURITY SOLUTIONS

■ Certified Internet Security Auditor (CISA)

CISA Domain: The Process of Auditing Information Systems - Part 1

Course..... sp_cisa_a01_it_enus

CISA Domain: The Process of Auditing Information Systems - Part 2

Course..... sp_cisa_a02_it_enus

CISA Domain: Governance and Management of IT - Part 1

Course..... sp_cisa_a03_it_enus

CISA Domain: Governance and Management of IT - Part 2

Course..... sp_cisa_a04_it_enus

CISA Domain: IS Acquisition, Development, and Implementation - Part 1

Course..... sp_cisa_a05_it_enus

CISA Domain: IS Acquisition, Development and Implementation - Part 2

Course..... sp_cisa_a06_it_enus

CISA Domain: IS Operations, Maintenance and Support - Part 1

Course..... sp_cisa_a07_it_enus

CISA Domain: IS Operations, Maintenance, and Support - Part 2

Course..... sp_cisa_a08_it_enus

CISA Domain: Protection of Information Assets - Part 1

Course..... sp_cisa_a09_it_enus

CISA Domain: Protection of Information Assets - Part 2

Course..... sp_cisa_a10_it_enus

CISA Domain: IS Acquisition, Development and Implementation - Part 3

Course..... sp_cisa_a11_it_enus

■ Certified Ethical Hacker (CEH)

Certified Ethical Hacker (CEH): Hacking and Penetration Testing

Course..... sp_ceth_a01_it_enus

Certified Ethical Hacker (CEH): Footprinting and Reconnaissance

Course..... sp_ceth_a02_it_enus

Certified Ethical Hacker (CEH): Network Scanning

Course..... sp_ceth_a03_it_enus

Certified Ethical Hacker (CEH): Enumeration and Cryptography

Course..... sp_ceth_a04_it_enus

Certified Ethical Hacker (CEH): System Hacking

Course..... sp_ceth_a05_it_enus

Certified Ethical Hacker (CEH): Malware

Course..... sp_ceth_a06_it_enus

Certified Ethical Hacker (CEH): Sniffing

Course..... sp_ceth_a07_it_enus

Certified Ethical Hacker (CEH): Social Engineering

Course..... sp_ceth_a08_it_enus

Certified Ethical Hacker (CEH): Denial of Service and Session Hijacking

Course..... sp_ceth_a09_it_enus

Certified Ethical Hacker (CEH): Hacking Web Servers

Course..... sp_ceth_a10_it_enus

Certified Ethical Hacker (CEH): Hacking Web Applications

Course..... sp_ceth_a11_it_enus

Certified Ethical Hacker (CEH): SQL Injection

Course..... sp_ceth_a12_it_enus

Certified Ethical Hacker (CEH): Hacking Wireless Networks

Course..... sp_ceth_a13_it_enus

Certified Ethical Hacker (CEH): Hacking Mobile Platforms

Course..... sp_ceth_a14_it_enus

Certified Ethical Hacker (CEH): Evading IDS, Firewalls, and Honeypots

Course..... sp_ceth_a15_it_enus

Certified Ethical Hacker (CEH): Buffer Overflow

Course..... sp_ceth_a16_it_enus

■ Certified Information Security Manager (CISM)

CISM: Information Security Governance (Part 1)

Course..... sp_ciso_a01_it_enus

CISM: Information Security Governance (Part 2)

Course..... sp_ciso_a02_it_enus

CISM: Information Security Governance (Part 3)

Course..... sp_ciso_a03_it_enus

CISM: Information Risk Management and Compliance (Part 1)

Course..... sp_ciso_a04_it_enus

CISM: Information Security Incident Management (Part 1)

Course..... sp_ciso_a11_it_enus

IT SKILLS COURSEWARE

CISM: Information Risk Management and Compliance (Part 2)
Course..... sp_ciso_a05_it_enus

CISM: Information Security Incident Management (Part 2)
Course..... sp_ciso_a12_it_enus

CISM: Information Security Program Development and Management (Part 1)
Course..... sp_ciso_a06_it_enus

CISM: Information Security Program Development and Management (Part 2)
Course..... sp_ciso_a07_it_enus

CISM: Information Security Program Development and Management (Part 3)
Course..... sp_ciso_a08_it_enus

CISM: Information Security Program Development and Management (Part 4)
Course..... sp_ciso_a09_it_enus

CISM: Information Security Program Development and Management (Part 5)
Course..... sp_ciso_a10_it_enus

■ **CompTIA Advanced Security Practitioner CAS-002**

CompTIA CASP CAS-002: Cryptography and Enterprise Storage Concerns
Course.....sp_capr_a01_it_enus

CompTIA CASP CAS-002: Advanced Network Design, Management, and Controls
Course.....sp_capr_a02_it_enus

CompTIA CASP CAS-002: Security Controls for Hosts
Course.....sp_capr_a03_it_enus

CompTIA CASP CAS-002: Application Vulnerabilities and Security Controls
Course.....sp_capr_a04_it_enus

CompTIA CASP CAS-002: Industry Influences, Risk Planning, Strategy, and Control
Course.....sp_capr_a05_it_enus

CompTIA CASP CAS-002: Privacy Policies & Procedures and Incident Recovery
Course.....sp_capr_a06_it_enus

CompTIA CASP CAS-002: Research, Analysis and Assessment
Course.....sp_capr_a07_it_enus

CompTIA CASP CAS-002: Integration of Computing, Communications, and Disciplines
Course.....sp_capr_a08_it_enus

CompTIA CASP CAS-002: Technical Integration of Enterprise Components
Course.....sp_capr_a09_it_enus

■ **Microsoft Security Fundamentals**

Microsoft Security Fundamentals: Security Layers
Course..... sp_mtas_a01_it_enus

Microsoft Security Fundamentals: Operating System Security
Course sp_mtas_a02_it_enus

Microsoft Security Fundamentals: Network Security
Course sp_mtas_a03_it_enus

Microsoft Security Fundamentals: Security Software
Course sp_mtas_a04_it_enus

■ **Certified Secure Software Lifecycle Professional (CSSLP)**

CSSLP: Secure Software Concepts
Coursesp_slcp_a01_it_enus

CSSLP: Secure Software Requirements
Coursesp_slcp_a02_it_enus

CSSLP: Secure Software Design
Coursesp_slcp_a03_it_enus

CSSLP: Secure Software Implementation and Coding
Coursesp_slcp_a04_it_enus

CSSLP: Secure Software Testing
Coursesp_slcp_a05_it_enus

CSSLP: Software Acceptance, Deployment, Operations, Maintenance, and Disposal
Coursesp_slcp_a06_it_enus

CSSLP: Supply Chain and Software Acquisition
Coursesp_slcp_a07_it_enus

■ **OWASP Top 10**

OWASP Mitigations for .NET
Coursesp_owasp_a02_it_enus

Introduction to OWASP and the Top 10
Coursesp_owasp_a01_it_enus

■ **Foundations of Android Security**

Android Architecture, Protection, and Development Best Practices
Course sp_foas_a01_it_enus

Android Security Vulnerabilities, Testing, and Enterprise Considerations
Course sp_foas_a02_it_enus

■ **Foundations of iOS Security**

iOS Security Architecture and Application Data Protection
Course sp_fois_a01_it_enus

Securing Against Threats, Securing for Enterprise, and Jailbreaking Devices
Course sp_fois_a02_it_enus

■ **Cryptography Fundamentals**

Cryptography Fundamentals: Defining Cryptography
Course sp_cryf_a01_it_enus

IT SKILLS COURSEWARE

Cryptography Fundamentals: Applying Cryptography
Course..... sp_cryf_a02_it_enus

■ Systems Security Certified Practitioner

Systems Security Certified Practitioner: Access Controls
Course..... sp_sscp_a01_it_enus

Systems Security Certified Practitioner: Security
Operations
Course..... sp_sscp_a02_it_enus

Systems Security Certified Practitioner: Security
Administration
Course..... sp_sscp_a03_it_enus

Systems Security Certified Practitioner: Risk Management
Course..... sp_sscp_a04_it_enus

Systems Security Certified Practitioner: Incident Response
and Recovery
Course..... sp_sscp_a05_it_enus

■ Securing User Accounts

Securing User Accounts: Fundamental Security Concepts
Course..... sp_soaa_a01_it_enus

Securing User Accounts: Logon, Logoff, Account
Changes, and Attack Mitigation
Course..... sp_soaa_a03_it_enus

Securing User Accounts: Authorization, Registration, and
Passwords
Course..... sp_soaa_a02_it_enus

■ What's New in CISSP 2015

Changes to CISSP 2015
Course..... sp_csst_a01_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CISCO

■ IINS 2.0: Implementing Cisco IOS Network Security

Cisco IINS 2.0: Introducing Networking Security
Fundamentals
Course..... cc_cins_a01_it_enus

Cisco IINS 2.0: Security Policies and Strategies
Course..... cc_cins_a02_it_enus

Cisco IINS 2.0: Cisco Network Foundation Protection
Course..... cc_cins_a03_it_enus

Cisco IINS 2.0: Securing the Management Plane and AAA
Configuration
Course..... cc_cins_a04_it_enus

Cisco IINS 2.0: Securing the Data Plane on Cisco
Switches
Course..... cc_cins_a05_it_enus

Cisco IINS 2.0: Securing the Data Plane in IPv6
Environments
Course cc_cins_a06_it_enus

Cisco IINS 2.0: Threat Control, Mitigation, and Firewalls
Course cc_cins_a07_it_enus

Cisco IINS 2.0: Implementing Firewall Policies
Course cc_cins_a08_it_enus

Cisco IINS 2.0: Implementing IPS
Course cc_cins_a09_it_enus

Cisco IINS 2.0: VPN Technologies and Public Key
Infrastructure
Course cc_cins_a10_it_enus

Cisco IINS 2.0: IPsec Fundamentals and VPNs
Course cc_cins_a11_it_enus

■ DESGN 2.1: Designing for Cisco Internetwork Solutions

Cisco DESGN 2.1: Network Design Methodology
Overview
Course cc_desg_a01_it_enus

Cisco DESGN 2.1: Structuring and Modularizing the
Network
Course cc_desg_a02_it_enus

Cisco DESGN 2.1: Designing Basic Campus and Data
Center Networks
Course cc_desg_a03_it_enus

Cisco DESGN 2.1: Identifying WAN Technology
Considerations
Course cc_desg_a04_it_enus

Cisco DESGN 2.1: Designing the Enterprise WAN and
Branch
Course cc_desg_a05_it_enus

Cisco DESGN 2.1: Designing IP Addressing
Course cc_desg_a06_it_enus

Cisco DESGN 2.1: Selecting Routing Protocols
Course cc_desg_a07_it_enus

Cisco DESGN 2.1: Defining Network Security
Course cc_desg_a08_it_enus

Cisco DESGN 2.1: Security Solutions for the Network
Course cc_desg_a09_it_enus

Cisco DESGN 2.1: Integrating Voice and Video
Architectures
Course cc_desg_a10_it_enus

Cisco DESGN 2.1: Voice and Video Technology
Requirements
Course cc_desg_a11_it_enus

Cisco DESGN 2.1: Design Considerations for Basic
Wireless Networking
Course cc_desg_a12_it_enus

■ ICND1 2.0: Interconnecting Cisco Networking Devices Part 1

ICND1 2.0: Access Control Lists and Network Address Translation Course.....	cc_icne_a09_it_enus
ICND1 2.0: Operating Cisco IOS Software Course.....	cc_icne_a02_it_enus
ICND1 2.0: Understanding IPv4 Addresses Course.....	cc_icne_a05_it_enus
ICND1 2.0: Networking, Communications, and LANs Course.....	cc_icne_a01_it_enus
ICND1 2.0: Switch Operations Course.....	cc_icne_a03_it_enus
ICND1 2.0: Ethernet Operations Course.....	cc_icne_a04_it_enus
ICND1 2.0: Address Blocks and VLSM Course.....	cc_icne_a06_it_enus
ICND1 2.0: The Transport Layer and Router Configuration Course.....	cc_icne_a07_it_enus
ICND1 2.0: Packet Delivery and Static Routing Course.....	cc_icne_a08_it_enus
ICND1 2.0: Managing Network Device Security Course.....	cc_icne_a10_it_enus
ICND1 2.0: VLANs and DHCP Course.....	cc_icne_a11_it_enus
ICND1 2.0: WANs and Dynamic Routing Protocols Course.....	cc_icne_a12_it_enus
ICND1 2.0: IPv6 Course.....	cc_icne_a13_it_enus

■ ICND2 2.0: Interconnecting Cisco Networking Devices Part 2

ICND2 2.0: VLANs and Spanning-Tree Course.....	cc_icnf_a01_it_enus
ICND2 2.0: EtherChannel and Layer 3 Redundancy Course.....	cc_icnf_a02_it_enus
ICND2 2.0: Troubleshooting Basic Connectivity Course.....	cc_icnf_a03_it_enus
ICND2 2.0: Implementing an EIGRP Based Solution Course.....	cc_icnf_a04_it_enus
ICND2 2.0: An Overview of OSPF Course.....	cc_icnf_a05_it_enus
ICND2 2.0: Establishing a WAN Connection Using Frame Relay Course.....	cc_icnf_a08_it_enus
ICND2 2.0: Implementing a Scalable, Multiarea Network, OSPF Based Solution Course.....	cc_icnf_a06_it_enus
ICND2 2.0: Wan Technology Overview and Serial Connections Course.....	cc_icnf_a07_it_enus

ICND2 2.0: VPN Solutions and GRE Tunnels Course.....	cc_icnf_a09_it_enus
ICND2 2.0: Network Device Management Course.....	cc_icnf_a10_it_enus

■ Cisco SENSS 1.0

SENSS 1.0: Secure Design Principles Course.....	cc_sens_a01_it_enus
SENSS 1.0: Deploying Cisco IOS Control and Management Plane Security Controls Course.....	cc_sens_a02_it_enus
SENSS 1.0: Deploying Cisco Traffic Telemetry Methods Course.....	cc_sens_a03_it_enus
SENSS 1.0: NAT Deployment on Cisco IOS Software and Cisco ASA Course.....	cc_sens_a05_it_enus
SENSS 1.0: Deploying Cisco IOS Layer 2 and Layer 3 Data Plane Security Controls Course.....	cc_sens_a04_it_enus
SENSS 1.0: Firewall Threat Controls and Basic Cisco ASA Policy Configuration Course.....	cc_sens_a06_it_enus
SENSS 1.0: Deploying Advanced Cisco ASA Access Policies Course.....	cc_sens_a07_it_enus
SENSS 1.0: Deploying Reputation and Identity-Based Cisco ASA Access Policies Course.....	cc_sens_a08_it_enus
SENSS 1.0: Threat Controls Deployment on Cisco IOS Software Course.....	cc_sens_a09_it_enus

■ ROUTE 2.0: Implementing Cisco IP Routing

Cisco ROUTE 2.0: Configuring OSPFv3 Course.....	cc_rout_a07_it_enus
Cisco ROUTE 2.0: Establishing OSPF Neighbor Relationships Course.....	cc_rout_a05_it_enus
Cisco ROUTE 2.0: Configuring EIGRP for IPv6 and Named EIGRP Course.....	cc_rout_a04_it_enus
Cisco ROUTE 2.0: Basic Network and Routing Concepts Course.....	cc_rout_a01_it_enus
Cisco ROUTE 2.0: Understanding the RIP and EIGRP Routing Protocols Course.....	cc_rout_a02_it_enus
Cisco ROUTE 2.0: EIGRP Topology Table and Optimizing EIGRP Behavior Course.....	cc_rout_a03_it_enus
Cisco ROUTE 2.0: Link-State Database and Optimizing OSPF Behavior Course.....	cc_rout_a06_it_enus

IT SKILLS COURSEWARE

Cisco ROUTE 2.0: Configuring Routing Protocol Redistribution	Course.....cc_rout_a08_it_enus
Cisco ROUTE 2.0: Redistribution Using Distribute and Prefix Lists	Course.....cc_rout_a09_it_enus
Cisco ROUTE 2.0: Path Control Implementation	Course.....cc_rout_a10_it_enus
Cisco ROUTE 2.0: Enterprise Internet Connectivity I	Course.....cc_rout_a11_it_enus
Cisco ROUTE 2.0: Implementing Basic BGP Operations	Course.....cc_rout_a12_it_enus
Cisco ROUTE 2.0: Routers and Routing Protocol Hardening	Course.....cc_rout_a14_it_enus
Cisco ROUTE 2.0: BGP Path Manipulation, Control, and BGP in the IPv6 Environment	Course.....cc_rout_a13_it_enus
Cisco ROUTE 2.0: Redistribution Using Route Maps and Tags	Course.....cc_rout_a15_it_enus
Cisco ROUTE 2.0: Enterprise Internet Connectivity II	Course.....cc_rout_a16_it_enus
Cisco ROUTE 2.0: Optimizing and Tuning OSPF	Course.....cc_rout_a17_it_enus
Cisco ROUTE 2.0: Network Principles and Layer 2 Technologies	Course.....cc_rout_a18_it_enus
Cisco ROUTE 2.0: Layer 3 Technologies	Course.....cc_rout_a19_it_enus
Cisco ROUTE 2.0: VPN Technologies	Course.....cc_rout_a20_it_enus
Cisco ROUTE 2.0: Securing Access	Course.....cc_rout_a21_it_enus
Cisco ROUTE 2.0: Infrastructure Services	Course.....cc_rout_a22_it_enus

■ SWITCH 2.0: Implementing Cisco IP Switched Networks

Cisco SWITCH 2.0: Campus Network Architecture I	Course.....cc_swch_a02_it_enus
Cisco SWITCH 2.0: Basic Concepts and Network Design	Course.....cc_swch_a01_it_enus
Cisco SWITCH 2.0: Campus Network Architecture II	Course.....cc_swch_a03_it_enus
Cisco SWITCH 2.0: Spanning Tree Implementation	Course.....cc_swch_a04_it_enus
Cisco SWITCH 2.0: Spanning Tree Implementation II	Course.....cc_swch_a05_it_enus
Cisco SWITCH 2.0: Inter-VLAN Routing	Course.....cc_swch_a06_it_enus

Cisco SWITCH 2.0: Layer 3 Redundancy with HSRP	Course.....cc_swch_a08_it_enus
Cisco SWITCH 2.0: High-Availability Networks	Course.....cc_swch_a07_it_enus
Cisco SWITCH 2.0: Campus Network Security I	Course.....cc_swch_a09_it_enus
Cisco SWITCH 2.0: Campus Network Security II	Course.....cc_swch_a10_it_enus
Cisco SWITCH 2.0: Campus Network Security III	Course.....cc_swch_a13_it_enus
Cisco SWITCH 2.0: Configuring Layer 3 Redundancy with VRRP and GLBP	Course.....cc_swch_a12_it_enus
Cisco SWITCH 2.0: STP Tuning and PVST and RSTP Implementation	Course.....cc_swch_a11_it_enus

■ TSHOOT 2.0: Troubleshooting and Maintaining Cisco IP Networks

Cisco TSHOOT 2.0: Troubleshooting IPv4 and IPv6 Addressing and Routing	Course.....cc_trst_a02_it_enus
Cisco TSHOOT 2.0: Tools and Methodologies of Troubleshooting	Course.....cc_trst_a01_it_enus
Cisco TSHOOT 2.0: Troubleshooting OSPF	Course.....cc_trst_a03_it_enus
Cisco TSHOOT 2.0: Troubleshooting EIGRP and BGP	Course.....cc_trst_a04_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPv2	Course.....cc_trst_a05_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPng	Course.....cc_trst_a06_it_enus
Cisco TSHOOT 2.0: Troubleshooting Redistribution	Course.....cc_trst_a07_it_enus
Cisco TSHOOT 2.0: Troubleshooting Layer 2 Switching and Inter-VLAN Routing	Course.....cc_trst_a08_it_enus
Cisco TSHOOT 2.0: Troubleshooting FHRP	Course.....cc_trst_a09_it_enus
Cisco TSHOOT 2.0: Troubleshooting Security Issues	Course.....cc_trst_a10_it_enus
Cisco TSHOOT 2.0: Troubleshooting Router Features	Course.....cc_trst_a11_it_enus

■ Cisco SITCS 1.0: Implementing Cisco Threat Control Solutions

Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services I	Course.....cc_sitc_a01_it_enus
Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services II	Course.....cc_sitc_a02_it_enus

Cisco SITCS 1.0: Cisco Web Security Appliance Course.....	cc_sitc_a03_it_enus
Cisco SITCS 1.0: Configuring Cisco Web Security Appliance Course.....	cc_sitc_a04_it_enus
Cisco SITCS 1.0: Cisco Cloud Web Security Course.....	cc_sitc_a05_it_enus
Cisco SITCS 1.0: Cisco Email Security Appliance Course.....	cc_sitc_a06_it_enus
Cisco SITCS 1.0: Cisco Intrusion Prevention Systems I Course.....	cc_sitc_a07_it_enus
Cisco SITCS 1.0: Cisco Intrusion Prevention Systems II Course.....	cc_sitc_a08_it_enus
Cisco SITCS 1.0: Configuring Cisco Email Security Course.....	cc_sitc_a09_it_enus

■ Implementing Cisco Secure Access Solutions (SISAS) 1.0

Cisco SISAS 1.0: Identity Services Overview and 802.1X Course.....	cc_siss_a01_it_enus
Cisco SISAS 1.0: EAP and Logging into Cisco Identity Services Engine (ISE) Course.....	cc_siss_a02_it_enus
Cisco SISAS 1.0: Cisco ISE Technologies Course.....	cc_siss_a03_it_enus
Cisco SISAS 1.0: Certificate-based Authentication and Authorization Course.....	cc_siss_a04_it_enus
Cisco SISAS 1.0: Cisco TrustSec, MACsec, and WebAuth Access Course.....	cc_siss_a05_it_enus
Cisco SISAS 1.0: Endpoint Access Control Enhancements and Troubleshooting Course.....	cc_siss_a06_it_enus

■ CIDC 1.0: Implementing Cisco Collaboration Devices

CIDC 1.0: Cisco Unified Communications Solutions Course.....	cc_cicd_a01_it_enus
CIDC 1.0: Characteristics of Cisco Unified Communications Solutions Course.....	cc_cicd_a02_it_enus
CIDC 1.0: Cisco Unified Communications Manager Administrator Interfaces Course.....	cc_cicd_a03_it_enus
CIDC 1.0: Cisco UCM End-user Interfaces and Call Flows and Call Legs Course.....	cc_cicd_a04_it_enus
CIDC 1.0: Component Impact on Call Flows in Unified Communications Manager Course.....	cc_cicd_a05_it_enus

CIDC 1.0: Cisco UCM and Cisco UCM Express End-users Course	cc_cicd_a06_it_enus
CIDC 1.0: Cisco UCM and Cisco UCM Express Endpoints Course	cc_cicd_a07_it_enus
CIDC 1.0: Cisco UCM and Cisco UCM Express Endpoint Implementation Options Course	cc_cicd_a08_it_enus
CIDC 1.0: Understanding Telephony Features Course	cc_cicd_a09_it_enus
CIDC 1.0: Telephony Feature Implementation and Mobility Options Course	cc_cicd_a10_it_enus
CIDC 1.0: Unity Connection and End User and Mailbox Requirements Course	cc_cicd_a11_it_enus
CIDC 1.0: Unity Connection End User Implementation and IM and Presence Service Course	cc_cicd_a12_it_enus
CIDC 1.0: Supporting End Users and Understanding Cisco UCM Reports Course	cc_cicd_a13_it_enus
CIDC 1.0: Cisco UCM Call Detail Records and Reporting and Monitoring Tools Course	cc_cicd_a14_it_enus

■ DCICN 1.0: Introducing Cisco Data Center Networking

DCICN 1.0: Ethernet Networks Course	cc_cicn_a01_it_enus
DCICN 1.0: Simple Networks Course	cc_cicn_a02_it_enus
DCICN 1.0: Switched Networks Course	cc_cicn_a03_it_enus
DCICN 1.0: VLANs and Trunks Course	cc_cicn_a04_it_enus
DCICN 1.0: Redundant Switched Topology Course	cc_cicn_a05_it_enus
DCICN 1.0: IPv4 and the Routing Process Course	cc_cicn_a06_it_enus
DCICN 1.0: IPv6 and Packet Delivery Course	cc_cicn_a07_it_enus
DCICN 1.0: Routing and ACLs on Cisco Nexus Switches Course	cc_cicn_a08_it_enus

■ SIMOS 1.0: Implementing Cisco Secure Mobility Solutions

SIMOS 1.0: Fundamentals of VPN Technologies and Cryptography Course	cc_smos_a01_it_enus
SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 1) Course	cc_smos_a02_it_enus

IT SKILLS COURSEWARE

SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 2) Course.....	cc_smos_a03_it_enus
SIMOS 1.0: Deploying Cisco IOS Site-to-Site FlexVPN Solutions Course.....	cc_smos_a04_it_enus
SIMOS 1.0: Deploying Clientless SSL VPNs Course.....	cc_smos_a05_it_enus
SIMOS 1.0: Deploying Cisco AnyConnect VPNs Course.....	cc_smos_a07_it_enus
SIMOS 1.0: Clientless SSL VPNs, Endpoint Security, and Dynamic Access Policies Course.....	cc_smos_a06_it_enus

■ Certified Information Systems Security Professional (CISSP)

CISSP: Security Principles, Governance, and Guidelines Course.....	sp_cisp_a01_it_enus
CISSP: Risk Management Course.....	sp_cisp_a02_it_enus
CISSP: Asset Security Course.....	sp_cisp_a03_it_enus
CISSP: Security Engineering Part 1 Course.....	sp_cisp_a04_it_enus
CISSP: Security Engineering Part 2 Course.....	sp_cisp_a05_it_enus
CISSP: Communication & Network Security Design Course.....	sp_cisp_a06_it_enus
CISSP: Identity and Access Management Course.....	sp_cisp_a07_it_enus
CISSP: Security Assessment and Testing Course.....	sp_cisp_a08_it_enus
CISSP: Security Operations Part 1 Course.....	sp_cisp_a09_it_enus
CISSP: Security Operations Part 2 Course.....	sp_cisp_a10_it_enus
CISSP: Security Operations Part 3 Course.....	sp_cisp_a11_it_enus
CISSP: Software Development Security Course.....	sp_cisp_a12_it_enus

■ DCICT 1.0: Introducing Cisco Data Center Technologies

Cisco DCICT 1.0 - Monitoring the Cisco Nexus 7000 and 5000 Series Switches Course.....	cc_cicc_a03_it_enus
Cisco DCICT 1.0 - Describing vPCs, Cisco FabricPath, and OTV in the DataCenter Course.....	cc_cicc_a04_it_enus
Cisco DCICT 1.0 - Virtualizing Network Devices and FEX Operations Course.....	cc_cicc_a05_it_enus

Cisco DCICT 1.0 - Virtualizing Storage and Servers Course.....	cc_cicc_a06_it_enus
Cisco DCICT 1.0 - Using the Cisco Nexus 1000V Series Switch Course.....	cc_cicc_a07_it_enus
Cisco DCICT 1.0 - Cisco Data Center Layers and the Nexus 7000 Series Switch Course.....	cc_cicc_a01_it_enus
Cisco DCICT 1.0 - Reviewing the Cisco Nexus 5000, 2000, and MDS Product Families Course.....	cc_cicc_a02_it_enus
Cisco DCICT 1.0 - Comparing Storage Connectivity Options in the Data Center Course.....	cc_cicc_a08_it_enus
Cisco DCICT 1.0 - Fibre Channel Storage and Cisco MDS 9000 Series Configuration Course.....	cc_cicc_a09_it_enus
Cisco DCICT 1.0 - The Cisco UCS Series Product Family Course.....	cc_cicc_a11_it_enus
Cisco DCICT 1.0 - RAID Options and B-Series Blades and Cluster Options Course.....	cc_cicc_a12_it_enus
Cisco DCICT 1.0 - UCS Management Operations Course.....	cc_cicc_a13_it_enus
Cisco DCICT 1.0 - Cisco Data Center Unified Fabric Course.....	cc_cicc_a10_it_enus

■ Implementing Cisco Video Network Devices, Part 2

CIVND2 1.0: Cisco Business Video Collaboration Course.....	cc_civn_a02_it_enus
CIVND2 1.0: Cisco Business Video Solutions Course.....	cc_civn_a01_it_enus
CIVND2 1.0: Installation and Configuration of Cisco IP Phones and Cisco Jabber Course.....	cc_civn_a03_it_enus
CIVND2 1.0: Troubleshooting Cisco IP Phone, Cisco Jabber and Endpoint Issues Course.....	cc_civn_a04_it_enus
CIVND2 1.0: Describing Cisco TelePresence and Endpoints Course.....	cc_civn_a05_it_enus
CIVND2 1.0: Configuring Cisco TelePresence TC Course.....	cc_civn_a06_it_enus
CIVND2 1.0: Troubleshooting Cisco TelePresence Endpoints Course.....	cc_civn_a07_it_enus
CIVND2 1.0: Configuring and Monitoring Cisco Conferencing and DMPs Course.....	cc_civn_a08_it_enus

■ Implementing Cisco IP Telephony and Video, Part 1

CIPTV 1 1.0: Introduction to Cisco Unified Communications Manager	Course.....	cc_citv_a01_it_enus
CIPTV 1 1.0: Introduction to Single-site On-cluster Calling	Course.....	cc_citv_a02_it_enus
CIPTV 1 1.0: Call Routing Implementation	Course.....	cc_citv_a03_it_enus
CIPTV 1 1.0: Path Selection, Dial-Peers and H.323 and SIP Gateways	Course.....	cc_citv_a04_it_enus
CIPTV 1 1.0: Cisco Unified Border Element and Media Resources	Course.....	cc_citv_a05_it_enus
CIPTV 1 1.0: Cisco Audio and Video Conferencing using TelePresence	Course.....	cc_citv_a06_it_enus
CIPTV 1 1.0: Overview of QoS in a Packet Switched Network	Course.....	cc_citv_a07_it_enus

■ Cisco SPNGN Part 1

SPNGN1 1.0: Networking Functions	Course.....	cc_bbsp_a01_it_enus
SPNGN1 1.0: Protocol Suites and the Internet Layer of IP	Course.....	cc_bbsp_a02_it_enus
Managing IPv4 and IPv6 Addressing	Course.....	cc_bbsp_a03_it_enus
SPNGN1 1.0: The TCP/IP Transport Layer and Internet Security Threats	Course.....	cc_bbsp_a04_it_enus
SPNGN1 1.0: IPv4 Subnetting and VLSM	Course.....	cc_bbsp_a05_it_enus
SPNGN1 1.0: Ethernet Fundamentals	Course.....	cc_bbsp_a06_it_enus
SPNGN1 1.0: Switching Fundamentals	Course.....	cc_bbsp_a07_it_enus
SPNGN1 1.0: Operating and Securing a Cisco Switch	Course.....	cc_bbsp_a08_it_enus
SPNGN1 1.0: Switching Infrastructure Connectivity	Course.....	cc_bbsp_a09_it_enus
SPNGN1 1.0: Switch Troubleshooting and Routing Fundamentals	Course.....	cc_bbsp_a10_it_enus
SPNGN1 1.0: IOS XR Routers and Distance Vector Routing	Course.....	cc_bbsp_a11_it_enus
SPNGN1 1.0: EIGRP Configuration and Router Security	Course.....	cc_bbsp_a12_it_enus
SPNGN1 1.0: WAN Connectivity	Course.....	cc_bbsp_a13_it_enus

SPNGN1 1.0: Service Provider Edge Technologies	Course.....	cc_bbsp_a14_it_enus
SPNGN1 1.0: IP Addressing Solutions with NAT and DHCP	Course.....	cc_bbsp_a15_it_enus
SPNGN1 1.0: PPP and SONET in the WAN	Course.....	cc_bbsp_a16_it_enus
SPNGN1 1.0: VPN Technologies	Course.....	cc_bbsp_a17_it_enus
SPNGN1 1.0: Cisco Device Management	Course.....	cc_bbsp_a18_it_enus
SPNGN1 1.0: Monitoring Network Traffic, Behavior and Administration	Course.....	cc_bbsp_a19_it_enus

■ Implementing Cisco Video Network Devices, Part 1

CIVND1 1.0: Video Conferencing and Streaming Fundamentals	Course.....	cc_civd_a01_it_enus
CIVND1 1.0: Video Compression Technologies	Course.....	cc_civd_a02_it_enus
CIVND1 1.0: Video Conferencing and Protocol	Course.....	cc_civd_a03_it_enus
CIVND1 1.0: Video Endpoints	Course.....	cc_civd_a04_it_enus
CIVND1 1.0: TelePresence Endpoint Environmental Requirements and Configuration	Course.....	cc_civd_a05_it_enus

■ Implementing Cisco IP Telephony and Video, Part 2

CIPTV 2 1.0: CUCM v10 Video and Dynamic Routing Using ILS and GDPR	Course.....	cc_cipt_a01_it_enus
CIPTV 2 1.0: CUCM v10 Multisite Deployment Solutions	Course.....	cc_cipt_a02_it_enus
CIPTV 2 1.0: CUCM v10 Globalized Call Routing and PSTN Backup	Course.....	cc_cipt_a03_it_enus
CIPTV 2 1.0: CUCM v10 URI Dialing, MGCP Fallback, and SRST	Course.....	cc_cipt_a04_it_enus
CIPTV 2 1.0: CUCM v10 Bandwidth Management Tools and MOH Solutions	Course.....	cc_cipt_a05_it_enus

■ DESGN: Designing for Cisco Internetwork Solutions

DESGN 3.0: Designing Wide Area Networks	Course.....	cc_desn_a06_it_enus
---	-------------	---------------------

IT SKILLS COURSEWARE

DESIGN 3.0: Branch Office and Datacenter Design Course.....	cc_desn_a07_it_enus
DESIGN 3.0: Campus Network Design Fundamentals Course.....	cc_desn_a03_it_enus
DESIGN 3.0: Network Design Methodologies Course.....	cc_desn_a01_it_enus
DESIGN 3.0: Building a Modular Network Design Course.....	cc_desn_a02_it_enus
DESIGN 3.0: Designing a Highly Available Campus Network Course.....	cc_desn_a04_it_enus
DESIGN 3.0: Designing a Secure Network and Edge Connectivity Course.....	cc_desn_a05_it_enus
DESIGN 3.0: Designing Routed Networks with EIGRP and OSPF Course.....	cc_desn_a08_it_enus
DESIGN 3.0: Designing Routed Networks with IS-IS and BGP Course.....	cc_desn_a09_it_enus
DESIGN 3.0: Supporting QoS and Wireless in a Network Design Course.....	cc_desn_a10_it_enus
DESIGN 3.0: Designing a Network for Collaboration and Introducing IP Addressing Course.....	cc_desn_a11_it_enus
DESIGN 3.0: Designing IPv4 and IPv6 Addressing Plans Course.....	cc_desn_a12_it_enus
DESIGN 3.0: Managing IP Addresses and Introducing SDN Course.....	cc_desn_a13_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORK MANAGEMENT AND SECURITY

■ Software Defined Networking Essentials

Software Defined Networking Fundamentals Course.....	dt_sdne_a01_it_enus
--	---------------------

■ Juniper Networks Junos Essentials

Juniper Networks Junos Essentials: Networking Fundamentals Course.....	dt_jnca_a01_it_enus
Juniper Networks Junos Essentials: Junos OS Fundamentals Course.....	dt_jnca_a02_it_enus
Juniper Networks Junos Essentials: Configuration Basics Course.....	dt_jnca_a03_it_enus
Juniper Networks Junos Essentials: Monitoring and Maintenance Course.....	dt_jnca_a04_it_enus

Juniper Networks Junos Essentials: Routing Fundamentals Course	dt_jnca_a05_it_enus
Juniper Networks Junos Essentials: Routing Policy & Firewall Filters Course	dt_jnca_a06_it_enus

INTERNET AND NETWORK TECHNOLOGIES

EMC

■ EMC Information Storage and Management (ISM) v2

EMC ISM v2: Data Center Environment Course	dt_ismu_a01_it_enus
EMC ISM v2: RAID and Intelligent Storage Systems Course	dt_ismu_a02_it_enus
EMC ISM v2: FC SAN, IP SAN, and FCoE Course	dt_ismu_a03_it_enus
EMC ISM v2: NAS, Object-based Storage, and Unified Storage Course	dt_ismu_a04_it_enus
EMC ISM v2: Business Continuity, Backup, Replication, and Archiving Course	dt_ismu_a05_it_enus
EMC ISM v2: Remote Replication and Cloud Computing Course	dt_ismu_a06_it_enus
EMC ISM v2: Securing the Storage Infrastructure Course	dt_ismu_a07_it_enus
EMC ISM v2: Managing the Storage Infrastructure Course	dt_ismu_a08_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CLOUD COMPUTING

■ Microsoft System Center 2012 R2: Monitoring and Operating a Private Cloud

Microsoft System Center 2012 R2 – Monitor and Operate: Monitoring Cloud Services Course	ws_mopc_a03_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Private Cloud Overview Course	ws_mopc_a01_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Deploying Cloud Services Course	ws_mopc_a02_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Service Management Course	ws_mopc_a04_it_enus

IT SKILLS COURSEWARE

Microsoft System Center 2012 R2 – Monitor and Operate: Problem Management	
Course.....	ws_mopc_a05_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Backup and Recovery	
Course.....	ws_mopc_a06_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Compliance	
Course.....	ws_mopc_a07_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: SLAs Widgets & Dashboards	
Course.....	ws_mopc_a08_it_enus

■ **CompTIA Cloud+ CV0-001**

CompTIA Cloud+ CV0-001: Cloud Fundamentals	
Course.....	cl_cdps_a01_it_enus
CompTIA Cloud+ CV0-001: Virtualization	
Course.....	cl_cdps_a02_it_enus
CompTIA Cloud+ CV0-001: Data Center Infrastructure	
Course.....	cl_cdps_a03_it_enus
CompTIA Cloud+ CV0-001: Cloud Management	
Course.....	cl_cdps_a04_it_enus
CompTIA Cloud+ CV0-001: Cloud Security	
Course.....	cl_cdps_a05_it_enus
CompTIA Cloud+ CV0-001: Managing Cloud Systems	
Course.....	cl_cdps_a06_it_enus

■ **Microsoft System Center 2012 R2: Configuring and Deploying a Private Cloud**

Microsoft System Center 2012 R2 – Configure and Deploy: VMM Overview	
Course.....	ws_cdpc_a01_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Extending & Maintaining	
Course.....	ws_cdpc_a02_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Application Delivery	
Course.....	ws_cdpc_a03_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Building Private Clouds	
Course.....	ws_cdpc_a04_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Monitoring	
Course.....	ws_cdpc_a05_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Service Management	
Course.....	ws_cdpc_a06_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: DPM	
Course.....	ws_cdpc_a07_it_enus

Microsoft System Center 2012 R2 – Configure and Deploy: Automation	
Course	ws_cdpc_a08_it_enus

■ **Managing Citrix XenDesktop 7 Solutions**

Administrating XenDesktop 7.5 and Hypervisor Management	
Course	cl_ctrx_a01_it_enus
Managing XenDesktop 7.5 Desktops and Applications	
Course	cl_ctrx_a02_it_enus
Configuring Citrix XenDesktop 7.6 Components	
Course	cl_ctrx_a03_it_enus
Managing a Citrix XenDesktop 7.6 Environment	
Course	cl_ctrx_a04_it_enus
Monitoring a Citrix XenDesktop 7.6 Environment	
Course	cl_ctrx_a05_it_enus
Troubleshooting a Citrix XenDesktop 7.6 Environment	
Course	cl_ctrx_a06_it_enus

■ **OpenStack Fundamentals**

Implementing OpenStack	
Course	cl_opst_a01_it_enus
Configuring OpenStack	
Course	cl_opst_a02_it_enus

■ **Virtualizing Enterprise Desktops and Apps**

Virtualizing Enterprise Desktops and Apps: App-V Clients and App Sequencing	
Course	cl_veda_a02_it_enus
Virtualizing Enterprise Desktops and Apps: Plan App Virtualization and Use MAP	
Course	cl_veda_a01_it_enus
Virtualizing Enterprise Desktops and Apps: VM-based and Session-based RDS	
Course	cl_veda_a03_it_enus
Virtualizing Enterprise Desktops and Apps: RemoteApps	
Course	cl_veda_a04_it_enus
Virtualizing Enterprise Desktops and Apps: Plan for Resilient Virtualized Apps	
Course	cl_veda_a05_it_enus

■ **Certified Cloud Security Professional (CCSP)**

Cloud System Architecture – Concepts and Design	
Course	cl_csip_a01_it_enus
Cloud Data Security	
Course	cl_csip_a02_it_enus
Cloud System Security - Platform and Infrastructure	
Course	cl_csip_a03_it_enus
Cloud Application Security	
Course	cl_csip_a04_it_enus

IT SKILLS COURSEWARE

Cloud Service – Operations Management
Course..... cl_csip_a05_it_enus
Cloud Service – Legal and Compliance
Course..... cl_csip_a06_it_enus

■ Microsoft Hyper-V 2016 First Look

Microsoft Hyper-V 2016: First Look
Course..... cl_hvts_a01_it_enus

■ Cloud Computing for the Business User

Cloud Computing for the Business User: Concepts and
Moving to the Cloud
Course..... cl_ccbu_a01_it_enus

■ Architecting on Amazon Web Services

Architecting on Amazon Web Services: IAM and Object
Storage
Course..... cl_awsc_a01_it_enus
Architecting on Amazon Web Services: Elastic Compute
Cloud (EC2) Overview
Course..... cl_awsc_a02_it_enus
Architecting on Amazon Web Services: Elastic Compute
Cloud (EC2) Auto Scaling
Course..... cl_awsc_a03_it_enus
Architecting on Amazon Web Services: Databases and
Application Services
Course..... cl_awsc_a04_it_enus
Architecting on Amazon Web Services: Networking and
Best Practice
Course..... cl_awsc_a05_it_enus

■ Advanced Architecting on Amazon Web Services

Advanced Architecting on Amazon Web Services: HA and
Business Continuity
Course..... cl_awsp_a01_it_enus
Advanced Architecting on Amazon Web Services: Costing
Course..... cl_awsp_a02_it_enus
Advanced Architecting on Amazon Web Services:
Deployment Management
Course..... cl_awsp_a03_it_enus
Advanced Architecting on Amazon Web Services: Cloud
Migration and Architecture
Course..... cl_awsp_a04_it_enus
Advanced Architecting on Amazon Web Services: Data
Storage Architecture
Course..... cl_awsp_a05_it_enus
Advanced Architecting on Amazon Web Services: Security
Architecture
Course..... cl_awsp_a06_it_enus

Advanced Architecting on Amazon Web Services:
Scalability and Elasticity
Course cl_awsp_a07_it_enus

■ Cloud Computing Technology Fundamentals

Cloud Computing Fundamentals: Virtualization and Data
Centers
Course cl_cccf_a02_it_enus
Cloud Computing Fundamentals: Overview
Course cl_cccf_a01_it_enus
Cloud Computing Fundamentals: Storing and Managing
Cloud Data
Course cl_cccf_a03_it_enus
Cloud Computing Fundamentals: Migrating to the Cloud
Course cl_cccf_a04_it_enus
Cloud Computing Fundamentals: Identity, Presence, and
Privacy
Course cl_cccf_a05_it_enus
Cloud Computing Fundamentals: Cloud Security
Course cl_cccf_a06_it_enus

■ Microsoft SCCM 2012: Administering and Deploying

Overview & Prerequisite Setup for System Center
Configuration Manager 2012 R2
Course cl_sccm_a01_it_enus
Basic SCCM Maintenance and Managing Operating
System Deployment
Course cl_sccm_a02_it_enus
Deploying Applications and Software Updates
Course cl_sccm_a03_it_enus
Administering System Center Configuration Manager 2012
R2
Course cl_sccm_a04_it_enus
SCCM 2012 R2 Performance and Health Monitoring
Course cl_sccm_a05_it_enus
SCCM 2012 R2 Boundaries and Security Considerations
Course cl_sccm_a06_it_enus
SCCM 2012 R2 Compliance Settings and Managing
Clients
Course cl_sccm_a07_it_enus
Managing Inventory and Reporting
Course cl_sccm_a08_it_enus

INTERNET AND NETWORK TECHNOLOGIES

MENTORING ASSETS

■ Mentoring Assets

Mentoring Certified Information Systems Security Professional (CISSP)	Mentoring Assets.....mntcissp
Mentoring 640-461 Intro Cisco Voice and Unified Communications Admin (ICOMM)	Mentoring Assets.....mnt640461
Mentoring 642-437 Implementing CUC Voice over IP and QoS (CVOICE)	Mentoring Assets..... mntes642437
Mentoring 642-447 Implementing CUCM, Part 1 (CIPT1)	Mentoring Assets..... mntes642447
Mentoring 642-457 Implementing CUCM, Part 2 (CIPT2)	Mentoring Assets..... mntes642457
Mentoring 642-467 Integrating Cisco Unified Communications Applications (CAPPS)	Mentoring Assets..... mntes642467
Mentoring 642-427 Troubleshooting Cisco Unified Communications (TVOICE)	Mentoring Assets..... mntes642427
Mentoring Systems Security Certified Practitioner (SSCP)	Mentoring Assets.....mntsscp2ed
Mentoring E10-001 Information Storage and Management	Mentoring Assets..... mnte10001
Mentoring 100-101 Interconnecting Cisco Networking Devices Part 1 (ICND1)	Mentoring Assets..... mnt100101
Mentoring 200-101 Interconnecting Cisco Networking Devices Part 2 (ICND2)	Mentoring Assets..... mnt200101
Mentoring 200-120 Cisco Certified Network Associate (CCNA)	Mentoring Assets..... mnt200120
Mentoring 312-50 Certified Ethical Hacker (CEH)	Mentoring Assets..... mnt31250v8
Mentoring SY0-401 CompTIA Security+	Mentoring Assets..... mntsy0401
Mentoring 300-115 Implementing Cisco IP Switched Networks (SWITCH)	Mentoring Assets..... mnt300115
Mentoring 300-101 Implementing Cisco IP Routing (ROUTE)	Mentoring Assets..... mnt300101
Mentoring 300-135 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)	Mentoring Assets..... mnt300135
Mentoring CV0-001 CompTIA Cloud+	Mentoring Assets..... mntcv0001
Mentoring N10-006 CompTIA Network+	Mentoring Assets..... mntn10006
Mentoring CAS-002 CompTIA Advanced Security Practitioner	Mentoring Assets..... mntcas002

Mentoring SK0-004 CompTIA Server+	Mentoring Assetsmntsk0004
Mentoring 98-367 MTA Security Fundamentals	Mentoring Assets mnt98367
Mentoring MB0-001 CompTIA Mobility+	Mentoring Assets mntmb0001
Mentoring 98-369 Cloud Fundamentals	Mentoring Assets mnt98369
Mentoring N10-005 Network+	Mentoring Assets mntn10005

INTERNET AND NETWORK TECHNOLOGIES

TEST PREPS

■ Test Preps

TestPrep 640-461 Intro Cisco Voice and Unified Communications Admin (ICOMM)	Testprep Exams..... cc_comm_a01_tp_enus
TestPrep Certified Information Systems Security Professional (CISSP)	Testprep Exams..... sp_cssp_a01_tp_enus
TestPrep Certified Information Security Manager (CISM)	Testprep Exams..... sp_cisn_a01_tp_enus
TestPrep E10-001 Information Storage and Management	Testprep Exams..... dt_ismu_a01_tp_enus
TestPrep 100-101 Interconnecting Cisco Networking Devices Part 1 (ICND1)	Testprep Exams..... cc_icne_a01_tp_enus
TestPrep 200-101 Interconnecting Cisco Networking Devices Part 2 (ICND2)	Testprep Exams..... cc_icnf_a01_tp_enus
TestPrep 200-120 Cisco Certified Network Associate (CCNA)	Testprep Exams..... cc_ccna_a02_tp_enus
TestPrep 312-50 Certified Ethical Hacker (CEH)	Testprep Exams..... sp_ceth_a01_tp_enus
TestPrep SY0-401 CompTIA Security+	Testprep Exams..... cs_styq_a01_tp_enus
TestPrep 300-101 Implementing Cisco IP Routing (ROUTE)	Testprep Exams.....cc_rout_a01_tp_enus
TestPrep 300-115 Implementing Cisco IP Switched Networks (SWITCH)	Testprep Exams..... cc_swch_a01_tp_enus
TestPrep 300-206 Implementing Cisco Edge Network Security Solutions (SENSS)	Testprep Exams..... cc_sens_a01_tp_enus
TestPrep CV0-001 CompTIA Cloud+	Testprep Exams..... cl_cdps_a01_tp_enus
TestPrep 70-246 Monitoring and Operating a Private Cloud, System Center 2012	Testprep Exams..... ws_mopc_a01_tp_enus

TestPrep N10-006 CompTIA Network+
 Testprep Exams cs_ctne_a01_tp_enus

TestPrep 70-247 Configuring and Deploying a Private Cloud, System Center 2012
 Testprep Exams ws_cdpc_a01_tp_enus

TestPrep 300-135 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)
 Testprep Exams cc_trst_a01_tp_enus

TestPrep 300-208 Implementing Cisco Secure Access Solutions (SISAS)
 Testprep Exams cc_siss_a01_tp_enus

TestPrep 300-207 Implementing Cisco Threat Control Solutions (SITCS)
 Testprep Exams cc_sitc_a01_tp_enus

TestPrep CAS-002 CompTIA Advanced Security Practitioner
 Testprep Exams sp_capr_a01_tp_enus

TestPrep 300-209 Implementing Cisco Secure Mobility Solutions (SIMOS)
 Testprep Exams cc_smos_a01_tp_enus

TestPrep 640-916 Introducing Cisco Data Center Technologies (DCICT)
 Testprep Exams cc_cicc_a01_tp_enus

TestPrep 640-911 Introducing Cisco Data Center Networking (DCICN)
 Testprep Exams cc_cicn_a01_tp_enus

TestPrep MB0-001 CompTIA Mobility+
 Testprep Exams cs_mobl_a01_tp_enus

TestPrep Certified Information Systems Security Professional (CISSP)
 Testprep Exams sp_cisp_a01_tp_enus

TestPrep 98-367 Microsoft Security Fundamentals
 Testprep Exams sp_mtas_a01_tp_enus

TestPrep Systems Security Certified Practitioner (SSCP)
 Testprep Exams sp_sscp_a01_tp_enus

TestPrep 98-369 Cloud Fundamentals
 Testprep Exams cl_mtcf_a01_tp_enus

TestPrep 70-694 Virtualizing Enterprise Desktops and Apps
 Testprep Exams cl_veda_a01_tp_enus

TestPrep 210-060 Implementing Cisco Collaboration Devices (CICD)
 Testprep Exams cc_cicd_a01_tp_enus

TestPrep 210-065 Implementing Cisco Video Network Devices (CICD)
 Testprep Exams cc_civn_a01_tp_enus

TestPrep 210-260 Implementing Cisco Network Security (IINS)
 Testprep Exams cc_seci_a01_tp_enus

TestPrep 200-355 Implementing Cisco Wireless Network Fundamentals (WIFUND)
 Testprep Exams cc_uwne_a01_tp_enus

TestPrep 300-075 Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2)
 Testprep Exams cc_cipt_a01_tp_enus

TestPrep 300-070 Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1)
 Testprep Exams cc_citv_a01_tp_enus

TestPrep 210-451 Understanding Cisco Cloud Fundamentals (CLDFND)
 Testprep Exams cc_uccf_a01_tp_enus

TestPrep Systems Security Certified Practitioner (SSCP)
 Testprep Exams sp_sycp_a01_tp_enus

TestPrep Certified Information Systems Auditor (CISA)
 Testprep Exams sp_cisa_a01_tp_enus

TestPrep N10-005 Network+
 Testprep Exams cs_ctmt_a01_tp_enus

ENTERPRISE DATABASE SYSTEMS

ORACLE 12C

■ Oracle Database 12c: New Features for Administrators

Oracle Database 12c: Enterprise Manager Cloud Control and Creating CDB and PDB
 Course od_nfad_a01_it_enus

Oracle Database 12c: Managing CDB and PDB, and Data Optimization
 Course od_nfad_a02_it_enus

Oracle Database 12c: Using Automatic Data Optimization, Storage, and Archiving
 Course od_nfad_a03_it_enus

Oracle Database 12c: Managing Security
 Course od_nfad_a04_it_enus

Oracle Database 12c: High Availability and Database Management
 Course od_nfad_a05_it_enus

Oracle Database 12c: Tuning SQL and Using ADDM
 Course od_nfad_a06_it_enus

Oracle Database 12c: Resource Manager, Online Operations, and ADR
 Course od_nfad_a07_it_enus

Oracle Database 12c: Transporting Databases and Managing Data
 Course od_nfad_a08_it_enus

■ Oracle Database 12c: Install and Upgrade

Oracle Database 12c – Install and Upgrade: Database Architecture
 Course od_inup_a01_it_enus

Oracle Database 12c – Install and Upgrade: Installation
 Course od_inup_a02_it_enus

Oracle Database 12c – Install and Upgrade: Upgrading
 Course od_inup_a03_it_enus

■ Oracle Database 12c: Administration

Oracle Database 12c - Administration: Database Architecture and Management Tools	Course..... od_oadm_a01_it_enus
Oracle Database 12c – Administration: Manage the Database Instance	Course..... od_oadm_a02_it_enus
Oracle Database 12c – Administration: The Network Environment and User Security	Course..... od_oadm_a03_it_enus
Oracle Database 12c – Administration: Storage structures and Undo Data	Course..... od_oadm_a04_it_enus
Oracle Database 12c – Administration: Data Concurrency and Auditing	Course..... od_oadm_a05_it_enus
Oracle Database 12c – Administration: Backup, Recover, and Move Data	Course..... od_oadm_a06_it_enus
Oracle Database 12c – Administration: Maintenance and Performance Tuning	Course..... od_oadm_a07_it_enus
Oracle Database 12c – Administration: Resource Manager, Scheduler, and Support	Course..... od_oadm_a08_it_enus

■ Oracle Database 12c: Backup and Recovery

Oracle Database 12c - Backup and Recovery: Configuring for Recoverability	Course..... od_bkpr_a01_it_enus
Oracle Database 12c - Backup and Recovery: Performing and Managing Backups	Course..... od_bkpr_a02_it_enus
Oracle Database 12c - Backup and Recovery: Failure and Recovery Concepts	Course..... od_bkpr_a03_it_enus
Oracle Database 12c - Backup and Recovery: Perform Recovery and Secure Backup	Course..... od_bkpr_a04_it_enus
Oracle Database 12c - Backup and Recovery: Using Flashback Technologies	Course..... od_bkpr_a05_it_enus
Oracle Database 12c - Backup and Recovery: Transporting Data and Performing PITR	Course..... od_bkpr_a06_it_enus
Oracle Database 12c - Backup and Recovery: Duplicating Databases and Tuning RMAN	Course..... od_bkpr_a07_it_enus

■ Oracle Database 12c: Introduction to SQL

Oracle Database 12c - Introduction to SQL: Relational Database and SQL Developer	Course od_insq_a01_it_enus
Oracle Database 12c - Introduction to SQL: SQL*Plus and SELECT Statement	Course od_insq_a02_it_enus
Oracle Database 12c - Introduction to SQL: Restrict, Sort, and Customize Output	Course od_insq_a03_it_enus
Oracle Database 12c - Introduction to SQL: Data Conversion and Aggregating Data	Course od_insq_a04_it_enus
Oracle Database 12c - Introduction to SQL: Working with Joins and Subqueries	Course od_insq_a05_it_enus
Oracle Database 12c - Introduction to SQL: Data Manipulation Language	Course od_insq_a06_it_enus
Oracle Database 12c - Introduction to SQL: Working with SET Operators and DDL	Course od_insq_a07_it_enus

■ Oracle Database 12c: Performance Tuning

Oracle 12c Performance Tuning: Introduction	Course od_pmte_a01_it_enus
Oracle 12c Performance Tuning: Automatic Workload Repository	Course od_pmte_a02_it_enus
Oracle 12c Performance Tuning: Metrics and Monitoring	Course od_pmte_a03_it_enus
Oracle 12c Performance Tuning: Application Monitoring and SQL Diagnostics	Course od_pmte_a04_it_enus
Oracle 12c Performance Tuning: Tuning Problem SQL Statements	Course od_pmte_a05_it_enus
Oracle 12c Performance Tuning: Measuring and Maintaining SQL Performance	Course od_pmte_a06_it_enus
Oracle 12c Performance Tuning: Performance Tuning Summary	Course od_pmte_a08_it_enus
Oracle 12c Performance Tuning: Tuning Instance Memory	Course od_pmte_a07_it_enus

■ Oracle Database 12c: RAC Administration

Oracle Database 12c RAC Administration: Introduction to Oracle RAC	Course od_raad_a01_it_enus
--	----------------------------------

IT SKILLS COURSEWARE

Oracle Database 12c RAC Administration: Installing, Configuring, and Patching Course.....	od_raad_a02_it_enus
Oracle Database 12c RAC Administration: Day-to-Day Administration Course.....	od_raad_a03_it_enus
Oracle Database 12c RAC Administration: Backup and Recovery Course.....	od_raad_a04_it_enus
Oracle Database 12c RAC Administration: Global Resource Management Course.....	od_raad_a05_it_enus
Oracle Database 12c RAC Administration: Monitoring and Tuning Course.....	od_raad_a06_it_enus
Oracle Database 12c RAC Administration: Client Connections and QoS Course.....	od_raad_a07_it_enus
Oracle Database 12c RAC Administration: Services and Multitenant Architecture Course.....	od_raad_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

ORACLE 11G

■ Oracle Database 11g: SQL Tuning

Oracle Database 11g: Architecture, SQL Tuning, and Optimization Course.....	od_ortw_a01_dt_enus
Oracle Database 11g: Indexes, Access Paths, and Join Operations Course.....	od_ortw_a02_dt_enus
Oracle Database 11g: Execution Plans and Star Transformations Course.....	od_ortw_a03_dt_enus
Oracle Database 11g: Optimizer Statistics, Hints, and Cursor Sharing Course.....	od_ortw_a04_dt_enus
Oracle Database 11g: Application Tracing and Automatic SQL Tuning Course.....	od_ortw_a05_dt_enus

■ Oracle Database 11g: Secure Backup

Oracle Database 11g: Configuring OSB and Security Course.....	od_ods_b_a01_it_enus
Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup Course.....	od_ods_b_a02_it_enus
Oracle Database 11g: RMAN and Oracle Secure Backup Course.....	od_ods_b_a03_it_enus

Oracle Database 11g: Managing Backups and Infrastructure Course	od_ods_b_a04_it_enus
Oracle Database 11g: Tape Vaulting, Duplication, and Tuning Course	od_ods_b_a05_it_enus

■ Oracle Database 11g: RAC Administration

Oracle Database 11g: Installation of Clusterware and RAC Course	od_orac_a01_it_enus
Oracle Database 11g: RAC Database and Oracle Clusterware Administration Course	od_orac_a02_it_enus
Oracle Database 11g: RAC Performance Tuning Course	od_orac_a03_it_enus
Oracle Database 11g: Configure, Manage, and Use Services in RAC Course	od_orac_a04_it_enus
Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management Course	od_orac_a05_it_enus
Oracle Database 11g: High Availability in RAC Course	od_orac_a06_it_enus

■ Oracle Database 11g: Security

Oracle Database 11g: Introduction to Database Security and Solutions Course	od_odsc_a01_it_enus
Oracle Database 11g: Database Security Course	od_odsc_a02_it_enus
Oracle Database 11g: Database Auditing Course	od_odsc_a03_it_enus
Oracle Database 11g: Basic User and Strong Authentication Course	od_odsc_a04_it_enus
Oracle Database 11g: Enterprise User Security and Proxy Authentication Course	od_odsc_a05_it_enus
Oracle Database 11g: Privileges, Roles, and Application Contexts Course	od_odsc_a06_it_enus
Oracle Database 11g: Virtual Private Database Course	od_odsc_a07_it_enus
Oracle Database 11g: Oracle Label Security and the Data Masking Pack Course	od_odsc_a08_it_enus
Oracle Database 11g: Encryption Concepts Course	od_odsc_a09_it_enus
Oracle Database 11g: Transparent Data Encryption Course	od_odsc_a10_it_enus
Oracle Database 11g: Oracle Net Services and Listener Security Course	od_odsc_a11_it_enus

IT SKILLS COURSEWARE

Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus Security
Course.....od_odsc_a12_it_enus

■ Oracle Database 11g: New Features for Administrators Release 2

Oracle Database 11g Release 2: Installation and Oracle Restart
Course..... od_onft_a01_it_enus

Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancements
Course..... od_onft_a02_it_enus

Oracle Database 11g Release 2: Oracle Partitioning and Security Features
Course..... od_onft_a03_it_enus

Oracle Database 11g Release 2: Using Change Management Solutions
Course..... od_onft_a04_it_enus

Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements
Course..... od_onft_a05_it_enus

Oracle Database 11g Release 2: Diagnosability Enhancements
Course..... od_onft_a06_it_enus

Oracle Database 11g Release 2: SQL Monitoring and Performance Enhancements
Course..... od_onft_a07_it_enus

Oracle Database 11g Release 2: Application Performance Enhancements
Course..... od_onft_a08_it_enus

Oracle Database 11g Release 2: Backup, Recover, Archive, and Repair Data
Course..... od_onft_a09_it_enus

Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup
Course..... od_onft_a10_it_enus

■ Oracle Database 11g: Administration Workshop I Release 2

Oracle Database 11g Release 2: Database Architecture and Installation
Course.....od_odas_a01_it_enus

Oracle Database 11g Release 2: Database Creation and Instance Management
Course.....od_odas_a02_it_enus

Oracle Database 11g Release 2: The ASM Instance and Network Connectivity
Course.....od_odas_a03_it_enus

Oracle Database 11g Release 2: Storage Structures and User Security
Course.....od_odas_a04_it_enus

Oracle Database 11g Release 2: Managing Concurrency, Undo, and Auditing
Course od_odas_a05_it_enus

Oracle Database 11g Release 2: Managing Database Maintenance and Performance
Course od_odas_a06_it_enus

Oracle Database 11g Release 2: Backup and Recovery
Course od_odas_a07_it_enus

Oracle Database 11g Release 2: Moving Data and Oracle Support
Course od_odas_a08_it_enus

■ Oracle Database 11g: Administration Workshop II Release 2

Oracle Database 11g Release 2: Database Architecture and Recovery Operations
Courseod_odat_a01_it_enus

Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups
Courseod_odat_a02_it_enus

Oracle Database 11g Release 2: Performing Restore and Recovery Tasks
Courseod_odat_a03_it_enus

Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN
Courseod_odat_a04_it_enus

Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies
Courseod_odat_a05_it_enus

Oracle Database 11g Release 2: Managing Database Memory and Performance
Courseod_odat_a06_it_enus

Oracle Database 11g Release 2: Managing Database Resources and the Scheduler
Courseod_odat_a07_it_enus

Oracle Database 11g Release 2: Managing Database Space and Duplication
Courseod_odat_a08_it_enus

■ Oracle SOA Suite 11g

Oracle SOA Suite 11g: Introduction to SOA
Course od_soas_a01_it_enus

Oracle SOA Suite 11g: SOA Governance and Service Design
Course od_soas_a02_it_enus

Oracle SOA Suite 11g: SOA Composite Applications
Course od_soas_a03_it_enus

Oracle SOA Suite 11g: Mediator and BPEL Components
Course od_soas_a04_it_enus

Oracle SOA Suite 11g: Human Task and Business Rules Components
Course od_soas_a05_it_enus

IT SKILLS COURSEWARE

Oracle SOA Suite 11g: SOA Security and Adoption Planning
Course.....od_soas_a06_it_enus

ENTERPRISE DATABASE SYSTEMS

MICROSOFT SQL SERVER 2014

■ Microsoft SQL Server 2014: Designing Database Solutions

Microsoft SQL Server 2014 - Designing Solutions: Planning Infrastructure
Course.....md_dds_a01_it_enus

Microsoft SQL Server 2014 - Designing Solutions: Private Clouds
Course.....md_dds_a02_it_enus

Microsoft SQL Server 2014 - Designing Solutions: Windows Azure SQL Database
Course.....md_dds_a03_it_enus

Microsoft SQL Server 2014 - Designing Solutions: High Availability
Course.....md_dds_a04_it_enus

Microsoft SQL Server 2014 - Designing Solutions: Clustering and AlwaysOn
Course.....md_dds_a05_it_enus

Microsoft SQL Server 2014 - Designing Solutions: Backup and Recovery
Course.....md_dds_a06_it_enus

■ Microsoft SQL Server 2014: Designing Business Intelligence Solutions

Microsoft SQL Server 2014 - Designing BI Solutions: BI Infrastructure Design
Course.....md_dbis_a01_it_enus

Microsoft SQL Server 2014 - Designing BI Solutions: Extract, Transform, and Load
Course.....md_dbis_a02_it_enus

Microsoft SQL Server 2014 - Designing BI Solutions: Data Models
Course.....md_dbis_a03_it_enus

Microsoft SQL Server 2014 - Designing BI Solutions: Reporting Services
Course.....md_dbis_a04_it_enus

Microsoft SQL Server 2014 - Designing BI Solutions: SharePoint Integration
Course.....md_dbis_a05_it_enus

Microsoft SQL Server 2014 - Designing BI Solutions: MDX Queries and Performance
Course.....md_dbis_a06_it_enus

Microsoft SQL Server 2014 - Designing BI Solutions: Availability and Recovery
Course.....md_dbis_a07_it_enus

■ Microsoft SQL Server 2014: Implementing Data Models and Reports

Microsoft SQL Server 2014: Design and Install Analysis Services and Tools
Coursemd_idmr_a01_it_enus

Microsoft SQL Server 2014: Designing Multidimensional Models and Data Sources
Coursemd_idmr_a02_it_enus

Microsoft SQL Server: Implement and Configure Cubes
Coursemd_idmr_a03_it_enus

Microsoft SQL Server 2014: Design and Implement Dimensions
Coursemd_idmr_a04_it_enus

Microsoft SQL Server: Implement Partitions and Custom Logic
Coursemd_idmr_a05_it_enus

Microsoft SQL Server 2014: MDX Queries, Process Models, and Deploy Databases
Coursemd_idmr_a06_it_enus

Microsoft SQL Server 2014: Manage, Maintain, and Troubleshoot SSAS
Coursemd_idmr_a07_it_enus

Microsoft SQL Server 2014: Create and Manage Tabular Data Models
Coursemd_idmr_a08_it_enus

Microsoft SQL Server 2014: Design Reports and Create Data Sources and Datasets
Coursemd_idmr_a09_it_enus

Microsoft SQL Server 2014: Report Formatting and Interactivity
Coursemd_idmr_a10_it_enus

Microsoft SQL Server 2014: Manage Reporting Services
Coursemd_idmr_a11_it_enus

Microsoft SQL Server 2014: Process Report and Create Subscriptions and Schedules
Coursemd_idmr_a12_it_enus

ENTERPRISE DATABASE SYSTEMS

MICROSOFT SQL SERVER 2012

■ Microsoft SQL Server 2012: Querying

Microsoft SQL Server 2012: Creating Database Objects
Coursemd_mssq_a01_it_enus

Microsoft SQL Server 2012: Querying Basics and Modifying Data
Coursemd_mssq_a02_it_enus

Microsoft SQL Server 2012: Manipulate Data Using Operators and Functions
Coursemd_mssq_a03_it_enus

IT SKILLS COURSEWARE

Microsoft SQL Server 2012: Creating Functions and Triggers
Course.....md_mssql_a04_it_enus

Microsoft SQL Server 2012: Creating Programming Objects and Optimizing Queries
Course.....md_mssql_a05_it_enus

Microsoft SQL Server 2012: Managing XML Data
Course.....md_mssql_a06_it_enus

■ Microsoft SQL Server 2012: Database Administration

Microsoft SQL Server 2012: Installation and Upgrade
Course.....md_msdb_a01_it_enus

Microsoft SQL Server 2012: Instance Configuration and Database Creation
Course.....md_msdb_a02_it_enus

Microsoft SQL Server 2012: Managing Databases and Automating Tasks
Course.....md_msdb_a03_it_enus

Microsoft SQL Server 2012: Security Management
Course.....md_msdb_a04_it_enus

Microsoft SQL Server 2012: Managing Database Data
Course.....md_msdb_a05_it_enus

Microsoft SQL Server 2012: Managing Indexes, Full-Text Search and Partitions
Course.....md_msdb_a06_it_enus

Microsoft SQL Server 2012: Backing Up and Restoring Databases
Course.....md_msdb_a07_it_enus

Microsoft SQL Server 2012: Database Monitoring and Performance Tuning
Course.....md_msdb_a08_it_enus

Microsoft SQL Server 2012: Configuring High Availability
Course.....md_msdb_a09_it_enus

■ Microsoft SQL Server: Developing Databases

Microsoft SQL Server 2012 – Developing Databases: Implementing Tables and Views
Course.....md_dsqd_a01_it_enus

Microsoft SQL Server 2012 – Developing Databases: Implementing Indexes
Course.....md_dsqd_a02_it_enus

Microsoft SQL Server 2012 – Developing Databases: Stored Procedures
Course.....md_dsqd_a03_it_enus

Microsoft SQL Server 2012 – Developing Databases: CLR Integration
Course.....md_dsqd_a04_it_enus

Microsoft SQL Server 2012 – Developing Databases: Working with Data
Course.....md_dsqd_a05_it_enus

Microsoft SQL Server 2012 – Developing Databases: Working with XML Data
Coursemd_dsqd_a06_it_enus

Microsoft SQL Server 2012 – Developing Databases: Tuning and Optimizing Queries
Coursemd_dsqd_a07_it_enus

Microsoft SQL Server 2012 – Developing Databases: Managing and Troubleshooting
Coursemd_dsqd_a08_it_enus

Microsoft SQL Server 2014 - Developing Databases: New Features
Coursemd_dsqd_a09_it_enus

■ Microsoft SQL Server 2012: Implementing a Data Warehouse

Microsoft SQL Server 2012 – Implementing a Data Warehouse: Design and Deployment
Coursemd_dwsq_a01_it_enus

Microsoft SQL Server 2012 – Implementing a Data Warehouse: Create Basic Packages
Coursemd_dwsq_a02_it_enus

Microsoft SQL Server 2012 – Implementing a Data Warehouse: ETL Solutions
Coursemd_dwsq_a03_it_enus

Microsoft SQL Server 2012 – Implementing a Data Warehouse: Enhancing Packages
Coursemd_dwsq_a04_it_enus

Microsoft SQL Server 2012 – Implementing a Data Warehouse: Custom Components
Coursemd_dwsq_a05_it_enus

Microsoft SQL Server 2012 – Implementing a Data Warehouse: Installing SSIS
Coursemd_dwsq_a06_it_enus

Microsoft SQL Server 2012 – Implementing a Data Warehouse: Troubleshooting
Coursemd_dwsq_a07_it_enus

Microsoft SQL Server 2012 – Implementing a Data Warehouse: DQS and MDS Solutions
Coursemd_dwsq_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

MICROSOFT SQL SERVER 2008

■ Microsoft SQL Server 2008: Business Intelligence Development and Maintenance

Implementing SQL Server 2008 Integration Services
Coursemd_mqbm_a01_it_enus

Configuring SQL Server 2008 Integration Services Packages Course.....	md_mqbm_a02_it_enus
Deploying SQL Server 2008 Integration Services Packages Course.....	md_mqbm_a03_it_enus
Implementing SQL Server 2008 Reporting Services Solutions Course.....	md_mqbm_a04_it_enus
Deploying and Delivering SQL Server 2008 Reporting Services Reports Course.....	md_mqbm_a05_it_enus
Maintaining SQL Server 2008 Reporting Services Course.....	md_mqbm_a06_it_enus
Implementing SQL Server 2008 Analysis Services Solutions Course.....	md_mqbm_a07_it_enus
Querying Cubes and Working with Data Mining in SSAS Course.....	md_mqbm_a08_it_enus
Managing SQL Server 2008 Analysis Services Solutions Course.....	md_mqbm_a09_it_enus
Managing SSIS Packages in SQL Server 2008 Course.....	md_mqbm_a10_it_enus

■ Microsoft SQL Server 2008 R2: Implementation and Maintenance

SQL Server 2008 R2: Installation Course.....	md_mcir_a01_it_enus
SQL Server 2008 R2: Instance and Database Configuration Course.....	md_mcir_a02_it_enus
SQL Server 2008 R2: Security Management Course.....	md_mcir_a03_it_enus
SQL Server 2008 R2: Database Management Course.....	md_mcir_a04_it_enus
SQL Server 2008 R2: Data Management Course.....	md_mcir_a05_it_enus
SQL Server 2008 R2: Database Monitoring and Performance Course.....	md_mcir_a06_it_enus
SQL Server 2008 R2: Backups, Restores, and Database Snapshots Course.....	md_mcir_a07_it_enus
SQL Server 2008 R2: High Availability Course.....	md_mcir_a08_it_enus

■ Microsoft SQL Server 2008 R2: Database Development

SQL Server 2008 R2: Creating and Implementing Database Objects Course.....	md_msdr_a01_it_enus
---	---------------------

SQL Server 2008 R2: Creating and Altering Partitions Course.....	md_msdr_a02_it_enus
SQL Server 2008 R2: Running Queries and Manipulating Data Course.....	md_msdr_a03_it_enus
SQL Server 2008 R2: Performing Advanced Query Techniques Course.....	md_msdr_a04_it_enus
SQL Server 2008 R2: Implementing Programming Objects Course.....	md_msdr_a05_it_enus
SQL Server 2008 R2: Querying and Managing XML Data Course.....	md_msdr_a06_it_enus
SQL Server 2008 R2: Messaging, Full-Text Search, Scripts, and Track Changes Course.....	md_msdr_a07_it_enus
SQL Server 2008 R2: Gathering Performance Data Course.....	md_msdr_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

SQL

■ Introduction to SQL

Introduction to SQL Course.....	df_sqli_a01_it_enus
Introduction to SQL: Managing Table Design Course.....	df_sqli_a02_it_enus
Introduction to SQL: Multiple Tables and Advanced Queries Course.....	df_sqli_a03_it_enus
Introduction to SQL: Views, Transactions, and SQL Security Architecture Course.....	df_sqli_a04_it_enus

ENTERPRISE DATABASE SYSTEMS

MYSQL

■ MySQL Essentials

MySQL: Database Concepts, Design, and Installation Course.....	df_mysq_a01_it_enus
MySQL: Using the Data Manipulation and Definition Statements Course.....	df_mysq_a03_it_enus
MySQL: Querying Data Using the SELECT Statement Course.....	df_mysq_a02_it_enus
MySQL: Storage Engines, Advanced Indexing, and Maintenance Course.....	df_mysq_a06_it_enus
MySQL: General Syntax, Advanced Queries, and Stored Programs Course.....	df_mysq_a04_it_enus

IT SKILLS COURSEWARE

MySQL: Advanced Routines, Optimization, and DCL Course.....	df_mysq_a05_it_enus
MySQL: Administration, Transactions, Optimization, Scaling, Backup, and Recovery Course.....	df_mysq_a07_it_enus
MySQL: Performance Monitoring, Database Health and Integrity, and Security Course.....	df_mysq_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

BIG DATA

■ Big Data Fundamentals

The Big Data Technology Wave Course.....	df_bgdt_a01_it_enus
Big Data Opportunities and Challenges Course.....	df_bgdt_a02_it_enus

■ Apache Spark Fundamentals

Programming and Deploying Apache Spark Applications Course.....	df_apsf_a01_it_enus
--	---------------------

■ Apache Hadoop and MapReduce Essentials

MapReduce Essentials Course.....	df_ahmr_a02_it_enus
Apache Hadoop Course.....	df_ahmr_a01_it_enus

■ Hadoop Ecosystem

Ecosystem for Hadoop Course.....	df_ahec_a01_it_enus
Installation of Hadoop Course.....	df_ahec_a02_it_enus
Data Repository with HDFS and HBase Course.....	df_ahec_a03_it_enus
Data Repository with Flume Course.....	df_ahec_a04_it_enus
Data Repository with Sqoop Course.....	df_ahec_a05_it_enus
Data Refinery with YARN and MapReduce Course.....	df_ahec_a06_it_enus
Data Factory with Hive Course.....	df_ahec_a07_it_enus
Data Factory with Pig Course.....	df_ahec_a08_it_enus
Data Factory with Oozie and Hue Course.....	df_ahec_a09_it_enus

Data Flow for the Hadoop Ecosystem Course	df_ahec_a10_it_enus
--	---------------------

■ Hadoop Operations

Designing Hadoop Clusters Course	df_ahop_a01_it_enus
Hadoop in the Cloud Course	df_ahop_a02_it_enus
Deploying Hadoop Clusters Course	df_ahop_a03_it_enus
Hadoop Cluster Availability Course	df_ahop_a04_it_enus
Securing Hadoop Clusters Course	df_ahop_a05_it_enus
Operating Hadoop Clusters Course	df_ahop_a06_it_enus
Stabilizing Hadoop Clusters Course	df_ahop_a07_it_enus
Capacity Management for Hadoop Clusters Course	df_ahop_a08_it_enus
Cloudera Manager and Hadoop Clusters Course	df_ahop_a10_it_enus
Performance Tuning of Hadoop Clusters Course	df_ahop_a09_it_enus

■ Big Data – The Corporate Leadership Perspective

Big Data Corporate Leadership Perspective Course	df_bgcp_a01_it_enus
---	---------------------

■ Big Data – The Engineering Perspective

Big Data Engineering Perspectives Course	df_bgep_a01_it_enus
---	---------------------

■ Big Data – The Legal Perspective

Big Data - The Legal Perspective Course	df_bglp_a01_it_enus
--	---------------------

■ Big Data - The Marketing Perspective

Big Data Marketing Perspective Course	df_bgmp_a01_it_enus
--	---------------------

■ Big Data – The Strategic Planning Perspective

Big Data Strategic Planning Course	df_bgpp_a01_it_enus
---	---------------------

IT SKILLS COURSEWARE

■ Big Data – The Sales Perspective

Big Data Sales Perspective
Course.....df_bgps_a01_it_enus

■ Apache Spark Advanced Topics

Spark Core
Course.....df_apsa_a01_it_enus
Spark Streaming
Course.....df_apsa_a02_it_enus
MLlib, GraphX, and R
Course.....df_apsa_a03_it_enus

■ Apache Kafka

Apache Kafka Operations
Course.....df_apka_a01_it_enus
Apache Kafka Development
Course.....df_apka_a02_it_enus

ENTERPRISE DATABASE SYSTEMS

BUSINESS INTELLIGENCE

■ Microsoft SQL Server Data Warehousing and Business Intelligence Introduction

Microsoft SQL Server Data Warehousing and Business Intelligence Overview
Course.....md_dwbi_a01_it_enus

■ Business Intelligence with QlikView

Business Intelligence with QlikView
Course.....df_biwq_a01_it_enus

ENTERPRISE DATABASE SYSTEMS

DATA SCIENCE

■ Data Science Fundamentals in R

Fundamental Methods for Data Science in R
Course.....df_dsfd_a01_it_enus
Machine Learning Examples for Data Science in R
Course.....df_dsfd_a02_it_enus

ENTERPRISE DATABASE SYSTEMS

NO SQL

■ MongoDB

MongoDB: Indexing, Replication, and Security
Coursedf_mgdb_a02_it_enus
MongoDB: Concepts, Installation, and Querying
Coursedf_mgdb_a01_it_enus

■ NoSQL

In Depth with NoSQL
Coursedf_nsql_a04_it_enus
Programming with NoSQL
Coursedf_nsql_a03_it_enus
NoSQL Concepts and Background
Coursedf_nsql_a01_it_enus
NoSQL Models and Applications
Coursedf_nsql_a02_it_enus

■ RavenDB Fundamentals

RavenDB Overview
Coursedf_rvdb_a01_it_enus
RavenDB Integration
Coursedf_rvdb_a02_it_enus

■ Apache Cassandra

An Overview of Apache Cassandra
Coursedf_cass_a01_it_enus

■ Apache HBase Fundamentals

Apache HBase Fundamentals: Installation, Architecture, and Data Modeling
Coursedf_hbas_a01_it_enus
Apache HBase Fundamentals: Access Data through the Shell and Client API
Coursedf_hbas_a02_it_enus
Apache HBase Fundamentals: Advanced API, Administration, and MapReduce
Coursedf_hbas_a03_it_enus

ENTERPRISE DATABASE SYSTEMS

DATA VISUALIZATION

■ Data Visualization with Tableau

Tableau Charts, Maps, and Dashboards
Coursedf_tabf_a02_it_enus
Tableau Visualization
Coursedf_tabf_a01_it_enus

Data Visualization Essentials

Data Visualization: Essentials
 Course.....df_fodv_a01_it_enus

ENTERPRISE DATABASE SYSTEMS

DATABASE FUNDAMENTALS

Database Fundamentals

SQL Server Database Fundamentals: Design Principles
 and Data Manipulation
 Course..... df_dbfu_a01_it_enus

SQL Server Database Fundamentals: Creating,
 Optimizing, and Securing Databases
 Course..... df_dbfu_a02_it_enus

ENTERPRISE DATABASE SYSTEMS

OPERATIONAL INTELLIGENCE

Operational Intelligence Fundamentals with Splunk

Using Your Data with Splunk
 Course.....df_oifs_a02_it_enus

Splunk Administration
 Course.....df_oifs_a03_it_enus

Splunk Visualizations and Dashboards
 Course.....df_oifs_a04_it_enus

Indexers, Clusters, and Advanced Search
 Course.....df_oifs_a05_it_enus

Splunk Fundamentals
 Course.....df_oifs_a01_it_enus

ENTERPRISE DATABASE SYSTEMS

MENTORING ASSETS

Mentoring Assets

Mentoring 1Z0-047 Oracle Database SQL Expert
 Mentoring Assets..... mnt1z0047

Mentoring 70-433 TS: Microsoft SQL Server 2008,
 Database Development
 Mentoring Assets..... mnt70433

Mentoring 70-462 Administering Microsoft SQL Server
 2012 Databases
 Mentoring Assets..... mnt70462

ENTERPRISE DATABASE SYSTEMS

TEST PREPS

Test Preps

TestPrep 1Z0-050 Oracle Database 11g: New Features
 for Administrators
 Testprep Exams.....TP1Z0050_ENG

TestPrep 1Z0-052 Oracle Database 11g: Administration I
 Testprep Exams..... od_oaws_a01_tp_enus

TestPrep 70-432 TS: Microsoft SQL Server 2008,
 Implementation and Maintenance
 Testprep Exams..... md_mcim_a01_tp_enus

TestPrep 70-433 TS: Microsoft SQL Server 2008,
 Database Development
 Testprep Exams.....md_msdd_a01_tp_enus

TestPrep 1Z0-053 Oracle Database 11g: Administration II
 Testprep Exams..... od_oawt_a01_tp_enus

TestPrep 70-462 Administering Microsoft SQL Server
 2012 Databases
 Testprep Exams.....md_msdb_a01_tp_enus

TestPrep 70-461 Querying Microsoft SQL Server 2012
 Testprep Exams..... md_mssql_a01_tp_enus

TestPrep 70-463 Implementing a Data Warehouse with
 Microsoft SQL Server 2012
 Testprep Exams..... md_dwsq_a01_tp_enus

TestPrep 70-464 Developing Microsoft SQL Server
 Databases
 Testprep Exams.....md_dsqd_a01_tp_enus

TestPrep 1Z0-060 Upgrade to Oracle Database 12c
 Testprep Exams.....od_nfad_a01_tp_enus

TestPrep 70-413 Designing and Implementing a Server
 Infrastructure
 Testprep Exams.....ws_imin_a01_tp_enus

TestPrep 1Z0-062 Oracle Database 12c: Installation and
 Administration
 Testprep Exams..... od_inup_a01_tp_enus

TestPrep 1Z0-047 Oracle Database SQL Expert
 Testprep Exams.....od_odse_a01_tp_enus

TestPrep 1Z0-061 Oracle Database 12c: SQL
 Fundamentals
 Testprep Exams..... od_insq_a01_tp_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

SAP

Overview of SAP for Project Teams

Overview of SAP Solutions
 Course sa_ospt_a01_it_enus

Financial Accounting with SAP
 Course sa_ospt_a02_it_enus

SAP Logistics Modules
 Course sa_ospt_a03_it_enus

SAP ERP Architecture
 Course sa_ospt_a04_it_enus

IT SKILLS COURSEWARE

SAP Administration
Course.....sa_ospt_a05_it_enus
SAP Project Planning and Implementation
Course.....sa_ospt_a06_it_enus
SAP NetWeaver Platform
Course.....sa_ospt_a07_it_enus

■ SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP)
Course.....sa_bseu_a01_dt_enus
SAP Customer Relationship Management (CRM)
Course.....sa_bseu_a02_dt_enus
SAP Product Lifecycle Management
Course.....sa_bseu_a03_dt_enus
SAP Supply Chain Management
Course.....sa_bseu_a04_dt_enus
SAP Supplier Relationship Management
Course.....sa_bseu_a05_dt_enus

■ SAP Business One for End Users

SAP Business One - Introduction for End Users
Course.....sa_boeu_a01_dt_enus

■ SAP Business Objects Business Intelligence

SAP BusinessObjects: Overview
Course.....sa_bobi_a01_dt_enus
SAP BusinessObjects: Crystal Reports
Course.....sa_bobi_a02_dt_enus
SAP BusinessObjects: Web Intelligence
Course.....sa_bobi_a03_dt_enus
SAP BusinessObjects: Dashboards and Analytics
Course.....sa_bobi_a04_dt_enus
SAP BusinessObjects: InfoView
Course.....sa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence
Course.....sa_bobi_a06_dt_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

MICROSOFT DYNAMICS

■ Microsoft Dynamics CRM 2013: Applications

Application Skills in Microsoft Dynamics CRM 2013
Course.....er_dcrm_a01_it_enus
Sales Automation in Microsoft Dynamics CRM 2013
Course.....er_dcrm_a02_it_enus
Marketing Automation in Microsoft Dynamics CRM 2013
Course.....er_dcrm_a03_it_enus

Customer Service Automation in Microsoft Dynamics CRM 2013
Course.....er_dcrm_a04_it_enus

■ Microsoft Dynamics CRM 2013: Customization and Configuration

Microsoft Dynamics CRM 2013 - Customization and Configuration: Introduction
Course.....er_dcrc_a01_it_enus
Microsoft Dynamics CRM 2013 - Customization and Configuration: Entities
Course.....er_dcrc_a02_it_enus
Microsoft Dynamics CRM 2013 - Customization and Configuration: Relationships
Course.....er_dcrc_a03_it_enus

■ Business Intelligence with Microsoft Dynamics CRM 2013

Microsoft Dynamics CRM 2013: Forms, Marketing, Contacts, and Processes
Course.....er_dcrb_a01_it_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

TOGAF

■ TOGAF 9.1

TOGAF Fundamentals - Enterprise Architecture Basics
Course.....er_tgaf_a01_it_enus
TOGAF Fundamentals - Content Framework and Capability Basics
Course.....er_tgaf_a02_it_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

SALESFORCE

■ Creating Employee Apps with Force.com

Creating Apps
Course.....er_ceaf_a01_it_enus
Reporting and User Management
Course.....er_ceaf_a02_it_enus

■ Developing Applications in Force.com

Intermediate Programming in Force.com
Course.....er_bfuv_a02_it_enus
Basic Programming in Force.com
Course.....er_bfuv_a01_it_enus

IT SKILLS COURSEWARE

WEB DESIGN SOLUTION AREA

ADOBE

■ Adobe AIR 3

Adobe Air 3 for Flash CS5.5 Developers
Course..... at_airr_a01_it_enus

■ Adobe InDesign CS5

Adobe InDesign CS5: Fundamentals
Course..... at_idct_a01_it_enus

■ Adobe Reader X

Adobe Reader X
Course..... at_adre_a01_dt_enus

■ Adobe ColdFusion 10

Adobe ColdFusion 10 Fundamentals
Course..... at_cfus_a01_it_enus

■ Adobe Edge Animate CC

Adobe Edge Animate CC: Exploring the Interface
Course..... at_adea_a01_it_enus

■ Adobe Captivate 8 Fundamentals

Adobe Captivate 8: Media and Interactivity
Course..... at_adca_a02_dt_enus
Adobe Captivate 8: Getting Started
Course..... at_adca_a01_dt_enus

■ Adobe Dreamweaver CC 2015

Adobe Dreamweaver CC 2015 Fundamentals
Course..... at_adcc_a01_dt_enus
Basic Coding with Adobe Dreamweaver CC 2015
Course..... at_adcc_a02_dt_enus
The Adobe Dreamweaver CC 2015 Interface
Course..... at_adcc_a03_dt_enus
Adobe Dreamweaver CC 2015 Browsers and HTML
Course..... at_adcc_a04_dt_enus
Adobe Dreamweaver CC 2015 Web Design
Course..... at_adcc_a05_dt_enus

■ Adobe Flash Professional CC 2015

Adobe Flash Professional CC 2015 Fundamentals
Course..... at_afpc_a01_dt_enus

Drawing with Adobe Flash Professional CC 2015
Course..... at_afpc_a02_dt_enus
Adobe Flash Professional CC 2015 Tools
Course..... at_afpc_a03_dt_enus
Adobe Flash Professional CC 2015 Animations
Course..... at_afpc_a04_dt_enus
Adobe Flash Professional CC 2015 Programming
Course..... at_afpc_a05_dt_enus

■ Adobe Illustrator CC 2015

Adobe Illustrator CC 2015 Introduction and New Features
Course..... at_aicc_a01_dt_enus
Adobe Illustrator CC 2015 Fundamentals
Course..... at_aicc_a02_dt_enus
Drawing in Adobe Illustrator CC 2015
Course..... at_aicc_a03_dt_enus
Working with Text in Adobe Illustrator CC 2015
Course..... at_aicc_a04_dt_enus
Adobe Illustrator CC 2015 Tools
Course..... at_aicc_a05_dt_enus
Adobe Illustrator CC 2015 Working with the Pen Tools and
Objects
Course..... at_aicc_a06_dt_enus
Adobe Illustrator CC 2015 Gradients and Bitmap Images
Course..... at_aicc_a07_dt_enus
Adobe Illustrator CC 2015 Advanced Tools and Effects
Course..... at_aicc_a08_dt_enus

■ Adobe InDesign CC 2015

Adobe InDesign CC 2015 Fundamentals
Course..... at_aind_a01_dt_enus
Adobe InDesign CC 2015 Basic Navigation and Tools
Course..... at_aind_a02_dt_enus
Working with Images and Exporting Files in Adobe
InDesign CC 2015
Course..... at_aind_a03_dt_enus
Working with Objects and Editing Tools in Adobe InDesign
CC 2015
Course..... at_aind_a04_dt_enus
Working with Text in Adobe InDesign CC 2015
Course..... at_aind_a05_dt_enus
Working with Pages in Adobe InDesign CC 2015
Course..... at_aind_a06_dt_enus

■ Adobe Premiere Elements 13

Adobe Premiere Elements 13 Essentials
Course..... at_prth_a01_dt_enus

■ Adobe Premiere Pro CC 2015

Adobe Premiere Pro CC 2015 Fundamentals
Course..... at_prpc_a01_dt_enus

Adobe Premiere Pro CC 2015 Panels and Effects
Course..... at_prpc_a02_dt_enus

Adobe Premiere Pro CC 2015 Movies and Application
Extensibility
Course..... at_prpc_a03_dt_enus

WEB DESIGN SOLUTION AREA

SCRIPTING AND WEB LANGUAGES

■ JavaScript - JsRender

JsRender Fundamentals
Course..... sl_jsrd_a01_it_enus

Advanced JsRender Features
Course..... sl_jsrd_a02_it_enus

■ JavaScript Single Page Apps

JavaScript SPA: Getting Started with SPA in Visual Studio
2013
Course..... sl_jssp_a01_it_enus

JavaScript SPA: SPA Views and Routes
Course..... sl_jssp_a02_it_enus

JavaScript SPA: Durandal Modules and Lifecycle events
Course..... sl_jssp_a03_it_enus

JavaScript SPA: Adding Views and Handling View
Navigation in Durandal
Course..... sl_jssp_a04_it_enus

JavaScript SPA: Connecting to and Managing Data
Course..... sl_jssp_a05_it_enus

JavaScript SPA: Working with Rich Application Data
Course..... sl_jssp_a06_it_enus

JavaScript SPA: Managing Application Data
Course..... sl_jssp_a07_it_enus

JavaScript SPA: Working With Validation
Course..... sl_jssp_a08_it_enus

■ Building Apps with jQuery Mobile

jQuery Mobile – Forms, Lists, Sets and Tables
Course..... sl_jqry_a02_it_enus

Optimizing jQuery Mobile Apps
Course..... sl_jqry_a03_it_enus

Integrating jQuery Mobile with PhoneGap
Course..... sl_jqry_a04_it_enus

jQuery Mobile – App Basics, UI Controls and Navigation
Course..... sl_jqry_a01_it_enus

■ Developing with Kendo UI

Kendo UI: Installation and Overview
Course sl_kndo_a01_it_enus

Kendo UI: HTML Helpers for ASP.NET MVC
Course sl_kndo_a02_it_enus

Kendo UI: Mobile API
Course sl_kndo_a03_it_enus

■ JavaScript - Ember.js

JavaScript - Ember.js Fundamentals
Course sl_jsem_a01_it_enus

■ JavaScript - Knockout

Advanced Knockout Techniques
Course sl_jsko_a04_it_enus

Configuring Forms with Knockout
Course sl_jsko_a02_it_enus

Knockout Fundamentals
Course sl_jsko_a01_it_enus

Working with Knockout
Course sl_jsko_a03_it_enus

■ CSS3, Sass and Less

Navigation Elements and Animations with CSS3
Course wd_cssh_a03_it_enus

Forms, Positioning, and Layout with CSS3
Course wd_cssh_a04_it_enus

Creating Styles with CSS3 and Styling Text
Course wd_cssh_a01_it_enus

Styling Page Elements using CSS3
Course wd_cssh_a02_it_enus

Extending CSS3 with Sass and Less
Course wd_cssh_a06_it_enus

Advanced Options, Responsive Web Design, and
Management with CSS3
Course wd_cssh_a05_it_enus

■ JavaScript Essentials

JavaScript Essentials: Getting Started
Course sl_jsce_a01_it_enus

JavaScript Essentials: Working with Page Elements
Course sl_jsce_a07_it_enus

JavaScript Essentials: Language Features
Course sl_jsce_a02_it_enus

JavaScript Essentials: JavaScript In Depth
Course sl_jsce_a03_it_enus

JavaScript Essentials: Dynamic JavaScript Code
Course sl_jsce_a09_it_enus

IT SKILLS COURSEWARE

JavaScript Essentials: Dynamic Content and HTML5 Course.....	sl_jsce_a08_it_enus
JavaScript Essentials: Basic Browser Interaction Course.....	sl_jsce_a04_it_enus
JavaScript Essentials: Input and the Mouse Course.....	sl_jsce_a10_it_enus
JavaScript Essentials: Date and Math Functions Course.....	sl_jsce_a05_it_enus
JavaScript Essentials: Working with Strings Course.....	sl_jsce_a06_it_enus

■ Angular JS

Working with Directives in AngularJS Course.....	sl_anjs_a02_it_enus
Getting Started with AngularJS Course.....	sl_anjs_a01_it_enus
Services in AngularJS Course.....	sl_anjs_a03_it_enus
Testing in AngularJS Course.....	sl_anjs_a04_it_enus
AngularJS Controllers and Directives Course.....	sl_anjs_a05_it_enus

■ Introduction to Bootstrap

Bootstrap Elements Course.....	sl_btsp_a02_it_enus
Bootstrap Introduction Course.....	sl_btsp_a01_it_enus

■ jQuery

jQuery: Basic Setup and Features Course.....	sl_qery_a01_it_enus
jQuery: Using Essential Features and Functions Course.....	sl_qery_a02_it_enus
jQuery: Advanced Features and Functions Course.....	sl_qery_a03_it_enus

■ JavaScript Sencha

JavaScript Sencha: Ext JS Course.....	sl_snch_a01_it_enus
JavaScript Sencha: Sencha Touch Course.....	sl_snch_a02_it_enus

■ TypeScript Essentials

TypeScript Essentials: Advanced TypeScript Course.....	sl_tpse_a02_it_enus
TypeScript Essentials: Getting Started Course.....	sl_tpse_a01_it_enus

■ Underscore.js

Underscore.js: Array, Object, and Utility Functions Course	sl_unjs_a02_it_enus
Underscore.js: Collection Functions and Function Functions Course	sl_unjs_a01_it_enus

■ Javascript: Backbone.js

Getting Started with Backbone.js Course	sl_bkbn_a01_it_enus
Complex Application Development with Backbone.js Course	sl_bkbn_a02_it_enus

■ Building Web Applications with Node.js

Node.js Fundamentals Course	sl_jsnd_a01_it_enus
Node.js: Files, Data Stores, Networked, and WebSocket Applications Course	sl_jsnd_a02_it_enus
Node.js: Express Applications and the MEAN Stack Course	sl_jsnd_a03_it_enus
Optimizing and Securing Node.js Applications Course	sl_jsnd_a04_it_enus
Node.js: Debugging, Testing, Deploying, and Maintaining Node Applications Course	sl_jsnd_a05_it_enus

■ Application Development with Node.js and the .NET Framework

Working with Node.js and .NET Course	sl_adnj_a01_it_enus
Edge.js, Node.js, and ASP.NET MVC Course	sl_adnj_a02_it_enus
Azure, Node.js, and SQL Server Course	sl_adnj_a03_it_enus

■ Advanced AngularJS

AngularUI Utilities and Modules Course	sl_anjt_a05_it_enus
AngularJS Security Considerations Course	sl_anjt_a02_it_enus
AngularJS and TypeScript Course	sl_anjt_a03_it_enus
AngularUI Companion Frameworks Course	sl_anjt_a04_it_enus
Working with Data in AngularJS Course	sl_anjt_a01_it_enus

■ AngularJS Fundamentals

Controllers and Directives	
Course.....	wd_ango_a03_it_enus
Services and Routing	
Course.....	wd_ango_a04_it_enus
Testing AngularJS	
Course.....	wd_ango_a05_it_enus
Animation and Internationalization	
Course.....	wd_ango_a06_it_enus
Beginning AngularJS	
Course.....	wd_ango_a01_it_enus
Introduction to Directives	
Course.....	wd_ango_a02_it_enus

■ Building Apps with MEAN Stack

Developing and Deploying Web Applications with MEAN.js	
Course.....	wd_mean_a01_it_enus
Securing, Testing, and Deploying MEAN Applications	
Course.....	wd_mean_a02_it_enus

■ Automating Web Development Tasks with Gulp.js

Introducing Gulp.js to Web Development	
Course.....	wd_gulp_a01_it_enus
Web Building and Testing with Gulp.js	
Course.....	wd_gulp_a02_it_enus

WEB DESIGN SOLUTION AREA

WEB DEVELOPMENT

■ HTML5

Introduction to HTML5	
Course.....	wd_htme_a01_it_enus
HTML5 Layout	
Course.....	wd_htme_a02_it_enus
HTML5 and CSS3	
Course.....	wd_htme_a05_it_enus
HTML5 Layout with CSS3	
Course.....	wd_htme_a06_it_enus
HTML5 Forms	
Course.....	wd_htme_a03_it_enus
HTML5 APIs and Media	
Course.....	wd_htme_a04_it_enus
HTML5 and Advanced CSS3	
Course.....	wd_htme_a07_it_enus
HTML5 and JavaScript	
Course.....	wd_htme_a08_it_enus

HTML5 Graphics and Canvas	
Course.....	wd_htme_a09_it_enus
Advanced HTML5	
Course.....	wd_htme_a10_it_enus
Advanced Features of JavaScript, CSS3 and HTML5	
Course.....	wd_htme_a11_it_enus

■ JSON Fundamentals

JSON Essentials	
Course.....	wd_jsof_a01_it_enus

■ XML Essentials

XML Language Basics	
Course.....	wd_xmle_a01_it_enus
Manipulating XML with the XML DOM and Ajax	
Course.....	wd_xmle_a02_it_enus
XML Transformation Using XSLT and XSL-FO	
Course.....	wd_xmle_a03_it_enus
Querying XML Data with XPath and XQuery	
Course.....	wd_xmle_a04_it_enus
Web Services and XML	
Course.....	wd_xmle_a05_it_enus

WEB DESIGN SOLUTION AREA

WEB SERVICES

■ Apache Web Services

Fundamentals of Apache Web Services	
Course.....	sd_apch_a01_it_enus
Apache Web Services Advanced	
Course.....	sd_apch_a02_it_enus

■ REST API

REST API: Exploring the Basic Features	
Course.....	wd_rest_a01_it_enus
REST API: Exploring the Advanced Features	
Course.....	wd_rest_a02_it_enus

WEB DESIGN SOLUTION AREA

WEB DESIGN

■ Responsive Web Design

Responsive Web Design: Flexible Grids, Images, and Media Queries	
Course.....	wd_rwds_a01_it_enus

IT SKILLS COURSEWARE

Responsive Web Design: Flexible Data and UIs, Devices, Process and Performance
Course..... wd_rwds_a02_it_enus

■ Web Design Essentials

Web Design Basics
Course..... wd_wdes_a01_it_enus
Web Design Enhancements
Course..... wd_wdes_a02_it_enus

WEB DESIGN SOLUTION AREA

WEB APPLICATION FRAMEWORKS

■ Creating Web Applications with Sinatra

Sinatra Fundamentals
Course..... wd_cwas_a01_it_enus
Working with Sinatra
Course..... wd_cwas_a02_it_enus

■ Building Dynamic Web Sites with LAMP Stack

Creating a LAMP Stack
Course..... wd_lamp_a01_it_enus
Building Dynamic Web Sites with MySQL and PHP
Course..... wd_lamp_a02_it_enus

WEB DESIGN SOLUTION AREA

CONTENT MANAGEMENT SYSTEMS

■ Drupal 8

Drupal 8 First Look
Course..... wd_drup_a01_it_enus

■ WordPress

WordPress Introduction and Basic Configuration
Course..... wd_wrdp_a01_it_enus
WordPress Networking and Security
Course..... wd_wrdp_a02_it_enus
WordPress Advanced Themes and Administration
Course..... wd_wrdp_a03_it_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

IT BUSINESS

■ IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus

ITIL® is a Registered Trade Mark of AXELOS Limited
ITIL® 2011 Edition Foundation: ITIL® and the Service Lifecycle
Courseib_itlv_a01_it_enus
ITIL® 2011 Edition Foundation: Service Strategy Fundamentals
Courseib_itlv_a02_it_enus
ITIL® 2011 Edition Foundation: Service Strategy Processes
Courseib_itlv_a03_it_enus
ITIL® 2011 Edition Foundation: Service Design Fundamentals
Courseib_itlv_a04_it_enus
ITIL® 2011 Edition Foundation: Service Design Processes
Courseib_itlv_a05_it_enus
ITIL® 2011 Edition Foundation: Service Transition Processes and Policies
Courseib_itlv_a06_it_enus
ITIL® 2011 Edition Foundation: Introduction to Service Operation
Courseib_itlv_a07_it_enus
ITIL® 2011 Edition Foundation: Service Operation Processes
Courseib_itlv_a08_it_enus
ITIL® 2011 Edition Foundation: Continual Service Improvement
Courseib_itlv_a09_it_enus

■ ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)

ITIL® 2011 Edition OSA: Introduction to Incident Management
Course ib_iosb_a03_it_enus
ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis
Course ib_iosb_a01_it_enus
ITIL® 2011 Edition OSA: Introduction to Event Management
Course ib_iosb_a02_it_enus
ITIL® 2011 Edition OSA: Technology and Implementation Considerations
Course ib_iosb_a14_it_enus
ITIL® 2011 Edition OSA: Incident Management Interactions
Course ib_iosb_a04_it_enus
ITIL® 2011 Edition OSA: Introduction to Request Fulfillment
Course ib_iosb_a05_it_enus
ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges
Course ib_iosb_a06_it_enus

IT SKILLS COURSEWARE

ITIL® 2011 Edition OSA: Introduction to Problem Management Course.....	ib_iosb_a07_it_enus
ITIL® 2011 Edition OSA: Problem Management Process Interfaces and Challenges Course.....	ib_iosb_a08_it_enus
ITIL® 2011 Edition OSA: Introduction to Access Management Course.....	ib_iosb_a09_it_enus
ITIL® 2011 Edition OSA: Introduction to the Service Desk Course.....	ib_iosb_a10_it_enus
ITIL® 2011 Edition OSA: Service Desk Metrics and Outsourcing Course.....	ib_iosb_a11_it_enus
ITIL® 2011 Edition OSA: Introduction to Functions Course.....	ib_iosb_a12_it_enus
ITIL® 2011 Edition OSA: Function Activities Course.....	ib_iosb_a13_it_enus

■ ITIL® 2011 Edition Overview

ITIL® 2011 Edition Overview: Creating a Service Culture Course.....	ib_ovvx_a01_it_enus
ITIL® 2011 Edition Overview: Introduction to the ITIL® Framework Course.....	ib_ovvx_a02_it_enus
ITIL® 2011 Edition Overview: Certification and Benefits Course.....	ib_ovvx_a03_it_enus

■ Technical Management Essentials

Transitioning from Technical Professional to Management Course.....	mgmt_19_a01_bs_enus
Strategies for Transitioning to Technical Management Course.....	mgmt_19_a02_bs_enus
Managing Technical Professionals Course.....	mgmt_19_a03_bs_enus

■ Customer Service Representative, Professionalism

The Customer Service Representative (CSR) Course.....	cust_06_a01_bs_enus
Support Center Services and Work Environment Course.....	cust_06_a02_bs_enus
Team and Customer Relationships Course.....	cust_06_a03_bs_enus

■ Customer Service Representative, Skills

Customer Interactions Course.....	cust_07_a01_bs_enus
Communication Skills Course.....	cust_07_a02_bs_enus

Conflict, Stress, and Time Management Course.....	cust_07_a03_bs_enus
--	---------------------

■ Customer Service Representative, Process

Customer Service Processes and Procedures Course.....	cust_08_a01_bs_enus
Quality in a Support Center Course.....	cust_08_a02_bs_enus
Support Center Tools, Technologies and Metrics Course.....	cust_08_a03_bs_enus
Dealing with Irrational Customers and Escalating Complaints Course.....	cust_08_a04_bs_enus

■ Writing Skills for Technical Professionals

Writing for Technical Professionals: Preparation and Planning Course.....	ib_wstp_a01_it_enus
Writing for Technical Professionals: Effective Writing Techniques Course.....	ib_wstp_a02_it_enus

■ IT Strategy Essentials

IT Strategy Essentials: Business and IT Strategy Alignment Course.....	stgy_06_a01_bs_enus
IT Strategy Essentials: Creating an IT Strategy Plan Course.....	stgy_06_a02_bs_enus
IT Strategy Essentials: Implementing an IT Strategy Course.....	stgy_06_a03_bs_enus
Final Exam: IT Strategy Essentials Final Exams.....	stgy_06_a01_fe_enus

■ IT Security for End Users

IT Security for End Users: IT Security Fundamentals Course.....	ds_sfeu_a01_dt_enus
IT Security for End Users: Using Corporate Devices Securely Course.....	ds_sfeu_a02_dt_enus
IT Security for End Users: Secure Corporate Communications and Networking Course.....	ds_sfeu_a03_dt_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

TEST PREPS

■ Test Preps

TestPrep ITIL Foundation Testprep Exams.....	ib_itlv_a01_tp_enus
---	---------------------

IT SKILLS COURSEWARE

BUSINESS SKILLS FOR THE IT PROFESSIONAL

MENTORING

■ Mentoring

Mentoring ITIL Foundation
Mentoring Assets..... mntitv3f

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

■ Code of Ethics and Professional Conduct (PMI® Standard-aligned)

The Role of Ethics in Project Management
Course..... proj_15_a01_bs_enus
Core PMI® Values and Ethical Standards
Course..... proj_15_a02_bs_enus

■ PRINCE2®: 2009 Foundation

PRINCE2® is a Registered Trade Mark of AXELOS Limited
Overview of Project Management (PRINCE2®: 2009-aligned)
Course.....ib_prin_a01_it_enus
Project Organization, Planning and Risk (PRINCE2: 2009-aligned)
Course.....ib_prin_a02_it_enus
Project Quality, Change and Progress (PRINCE2: 2009-aligned)
Course.....ib_prin_a03_it_enus
Starting Up, Initiating and Directing a Project (PRINCE2: 2009-aligned)
Course.....ib_prin_a04_it_enus
Controlling, Managing and Closing a Project (PRINCE2®: 2009-aligned)
Course.....ib_prin_a05_it_enus
Tailoring PRINCE2 to a Project Environment (PRINCE2®: 2009-aligned)
Course.....ib_prin_a06_it_enus

■ IT Project Management Essentials

IT Project Management Essentials: Introduction to IT Project Management
Course..... proj_17_a01_bs_enus
IT Project Management Essentials: Initiating and Planning IT Projects
Course..... proj_17_a02_bs_enus
IT Project Management Essentials: Executing IT Projects
Course..... proj_17_a03_bs_enus

IT Project Management Essentials: Monitoring and Controlling IT Projects
Courseproj_17_a04_bs_enus
IT Project Management Essentials: Managing Risks in an IT Project
Courseproj_17_a05_bs_enus
IT Project Management Essentials: Testing Deliverables and Closing IT Projects
Courseproj_17_a06_bs_enus

■ Managing Software Project Outsourcing

Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
Courseproj_18_a01_bs_enus
Managing Software Project Outsourcing: Developing a Vendor Contract
Courseproj_18_a02_bs_enus
Managing Software Project Outsourcing: Working with the Outsourced Team
Courseproj_18_a03_bs_enus
Managing Software Project Outsourcing: Dealing with Risks
Courseproj_18_a04_bs_enus

■ Project Communications Management (PMBOK® Guide - Fifth Edition-aligned)

Plan and Manage Project Communications (PMBOK® Guide Fifth Edition)
Courseproj_26_a01_bs_enus
Control Project Communications (PMBOK® Guide Fifth Edition)
Courseproj_26_a02_bs_enus

■ Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)

Project Stakeholder Management (PMBOK® Guide Fifth Edition)
Courseproj_29_a01_bs_enus
Managing and Controlling Stakeholder Engagement (PMBOK® Guide Fifth Edition)
Courseproj_29_a02_bs_enus

■ Project Management Essentials (PMBOK® Guide - Fifth Edition-aligned)

Managing Projects within Organizations (PMBOK® Guide Fifth Edition)
Courseproj_19_a01_bs_enus
Project Management Overview (PMBOK® Guide Fifth Edition)
Courseproj_19_a02_bs_enus

IT SKILLS COURSEWARE

Project Management Process Groups (PMBOK® Guide Fifth Edition)
Course..... proj_19_a03_bs_enus

■ Project Integration Management (PMBOK® Guide - Fifth Edition-aligned)

Integrated Initiation and Planning (PMBOK® Guide Fifth Edition)
Course..... proj_20_a01_bs_enus
Direct, Monitor, and Control Project Work (PMBOK® Guide Fifth Edition)
Course..... proj_20_a02_bs_enus
Controlling Changes and Closing a Project (PMBOK® Guide Fifth Edition)
Course..... proj_20_a03_bs_enus
Capturing, Analyzing, and Managing Lessons Learned
Course..... proj_20_a04_bs_enus
Strategic Alignment and Benefits Realization
Course..... proj_20_a05_bs_enus

■ Project Scope Management (PMBOK® Guide - Fifth Edition-aligned)

Project Requirements and Defining Scope (PMBOK® Guide Fifth Edition)
Course..... proj_21_a01_bs_enus
Creating the Work Breakdown Structure (PMBOK® Guide Fifth Edition)
Course..... proj_21_a02_bs_enus
Monitoring and Controlling Project Scope (PMBOK® Guide Fifth Edition)
Course..... proj_21_a03_bs_enus

■ Project Time Management (PMBOK® Guide - Fifth Edition-aligned)

Defining and Sequencing Project Activities (PMBOK® Guide Fifth Edition)
Course..... proj_22_a01_bs_enus
Estimating Activity Resources and Durations (PMBOK® Guide Fifth Edition)
Course..... proj_22_a02_bs_enus
Developing and Controlling the Project Schedule (PMBOK® Guide Fifth Edition)
Course..... proj_22_a03_bs_enus

■ Project Cost Management (PMBOK® Guide - Fifth Edition-aligned)

Planning Project Costs (PMBOK® Guide Fifth Edition)
Course..... proj_23_a01_bs_enus
Controlling Project Costs (PMBOK® Guide Fifth Edition)
Course..... proj_23_a02_bs_enus

■ Project Quality Management (PMBOK® Guide - Fifth Edition-aligned)

Plan Quality Management (PMBOK® Guide Fifth Edition)
Courseproj_24_a01_bs_enus
Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
Courseproj_24_a02_bs_enus
Quality Management for Continuous Improvement
Courseproj_24_a03_bs_enus

■ Project Human Resource Management (PMBOK® Guide - Fifth Edition-aligned)

Planning Project Human Resources (PMBOK® Guide Fifth Edition)
Courseproj_25_a01_bs_enus
Managing Project Human Resources (PMBOK® Guide Fifth Edition)
Courseproj_25_a02_bs_enus

■ Project Risk Management (PMBOK® Guide - Fifth Edition-aligned)

Risk Management Planning (PMBOK® Guide Fifth Edition)
Courseproj_27_a01_bs_enus
Identifying Project Risks (PMBOK® Guide Fifth Edition)
Courseproj_27_a02_bs_enus
Performing Risk Analysis (PMBOK® Guide Fifth Edition)
Courseproj_27_a03_bs_enus
Risk Response and Control (PMBOK® Guide Fifth Edition)
Courseproj_27_a04_bs_enus

■ Project Procurement Management (PMBOK® Guide - Fifth Edition-aligned)

Planning Project Procurement Management (PMBOK® Guide Fifth Edition)
Courseproj_28_a01_bs_enus
Managing Procurements (PMBOK® Guide Fifth Edition)
Courseproj_28_a02_bs_enus

■ Agile Practitioner - (PMI-ACP & ScrumMaster aligned)

Core PMI® Values and Ethical Standards
Courseproj_15_a02_bs_enus

■ PRINCE2®: Practitioner

PRINCE2® Practitioner Exam Information
Courseprin_prac_a01_bs_enus

IT SKILLS COURSEWARE

■ Agile Project Management Fundamentals (PMI_ACP Certification aligned)

Core PMI® Values and Ethical Standards Course.....	proj_15_a02_bs_enus
Agile Principles, Methodologies, and Mindset Course.....	ib_apmf_a01_it_enus
Agile Planning Course.....	ib_apmf_a02_it_enus
Planning and Monitoring Iterations in Agile Projects Course.....	ib_apmf_a03_it_enus
Engaging Agile Stakeholders and Leading Agile Teams Course.....	ib_apmf_a04_it_enus

■ Project Management for Everyone

Managing Projects with No Direct Authority Business Impact Series.....	_pc_bi_pmbi001
Ensuring Management Buy-in on a Project Business Impact Series.....	_pc_bi_pmbi002
Managing Conflict in Project Teams Business Impact Series.....	_pc_bi_pmbi003
Managing Scope on a Project Business Impact Series.....	_pc_bi_pmbi004
Weighing the Costs of Project Change Business Impact Series.....	_pc_bi_pmbi005
Anticipating and Solving Problems as a Project Champion Business Impact Series.....	_pc_bi_pmbi007
Managing Vendor Relationships Business Impact Series.....	_pc_bi_pmbi006
Addressing Stakeholder Conflicts Business Impact Series.....	_pc_bi_pmbi008
Portfolios, Programs, and Projects: What's the Difference? Business Impact Series.....	_pc_bi_pmbi009
Controlling Project Cost Business Impact Series.....	_pc_bi_pmbi010
Project Management Essentials Challenge Series.....	_pc_ch_lach041
Plan a Bulletproof Project Course.....	proj_30_a02_bs_enus
Get Your Project off the Ground Course.....	proj_30_a01_bs_enus
Lead Your Project Like a Pro Course.....	proj_30_a03_bs_enus
Complete Your Project On-time and On-budget Course.....	proj_30_a04_bs_enus

■ Program Management (PMI® Second Edition-aligned)

Introduction to Program Management Course.....	proj_16_a01_bs_enus
---	---------------------

Program Life Cycle and Benefits Management Course.....	proj_16_a02_bs_enus
---	---------------------

■ Mentoring Assets

Mentoring PRINCE2: Foundation Mentoring Assets.....	mntprince2f
Mentoring Project Management Professional (PMP) PMBOK Guide 5th Edition Aligned Mentoring Assets.....	mntmp5ed
Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed. Mentoring Assets.....	mntcapm5ed
Mentoring PRINCE2: Practitioner Mentoring Assets.....	mntprince2p

■ Test Preps

TestPrep PRINCE2®: Foundation Testprep Exams.....	ib_prin_a01_tp_enus
TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed. Testprep Exams.....	pm_capm_a02_tp_enus
TestPrep Project Management Professional PMBOK 5th Ed (Jan 2016 update) Testprep Exams.....	pm_proj_a05_tp_enus
TestPrep PRINCE2®: Practitioner Testprep Exams.....	prin_prac_a01_tp_enus

PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

■ Leading Teams

Managing Communications in a Virtual Team Business Impact Series.....	_pc_bi_mgbi001
Building Trust Incrementally Business Impact Series.....	_pc_bi_lsbi004
Inspiring Your Team Business Impact Series.....	_pc_bi_lsbi010
Support Your Leader Business Impact Series.....	_pc_bi_pfb010
Leading Teams: Launching a Successful Team Course.....	team_03_a01_bs_enus
Leading Teams: Establishing Goals, Roles, and Guidelines Course.....	team_03_a02_bs_enus
Leading Teams: Developing the Team and its Culture Course.....	team_03_a03_bs_enus
Leading Teams: Building Trust and Commitment Course.....	team_03_a04_bs_enus

IT SKILLS COURSEWARE

Leading Teams: Fostering Effective Communication and Collaboration Course.....	team_03_a05_bs_enus
Leading Teams: Motivating and Optimizing Performance Course.....	team_03_a06_bs_enus
Leading Teams: Dealing with Conflict Course.....	team_03_a07_bs_enus
Leading Teams: Managing Virtual Teams Course.....	team_03_a08_bs_enus
Choosing the Right Team Culture Challenge Series.....	pc_ch_pfch006
Building and Leading Teams Challenge Series.....	pc_ch_lach023
Meeting Team Performance Challenges Challenge Series.....	pc_ch_pach010

■ Optimizing Your Performance On a Team

Power and Politics in Matrixed Teams Challenge Series.....	pc_ch_mgch002
Being an Effective Team Member Course.....	team_02_a01_bs_enus
Establishing Team Goals and Responsibilities Course.....	team_02_a02_bs_enus
Elements of a Cohesive Team Course.....	team_02_a03_bs_enus
Effective Team Communication Course.....	team_02_a04_bs_enus
Using Feedback to Improve Team Performance Course.....	team_02_a05_bs_enus

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS

■ BABOK® v3: Business Analysis Key Concepts

Business Analysis Planning and Monitoring Course.....	ib_cbap_a02_it_enus
Business Analysis Elicitation and Collaboration Course.....	ib_cbap_a03_it_enus
Introduction to Business Analysis Course.....	ib_cbap_a01_it_enus
Business Analysis and Requirements Life Cycle Management Course.....	ib_cbap_a04_it_enus
Business Analysis and Strategy Analysis Course.....	ib_cbap_a05_it_enus
Business Analysis and RADD: Requirements Definition Course.....	ib_cbap_a06_it_enus
Business Analysis and RADD: Design Definition Course.....	ib_cbap_a07_it_enus

Business Analysis and Solution Evaluation Course.....	ib_cbap_a08_it_enus
--	---------------------

■ BABOK® v3: Business Analysis Techniques

Analytical Techniques Used for Business Analysis Course.....	ib_cbcp_a01_it_enus
Activities and Tools Used for Business Analysis Course.....	ib_cbcp_a02_it_enus
Documentation and Criteria Used for Business Analysis Course.....	ib_cbcp_a03_it_enus

■ BABOK® v3: Business Analysis Competencies

Business Analysis Competencies: Personal Skills Course.....	ib_cbbp_a01_it_enus
Business Analysis Competencies: Professional Effectiveness Course.....	ib_cbbp_a02_it_enus
Business Analysis Perspectives Course.....	ib_cbbp_a03_it_enus

■ Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned

Introduction to Business Analysis and Essential Competencies Course.....	ib_buap_a01_it_enus
Introduction to Business Analysis Planning Course.....	ib_buap_a02_it_enus
Planning Business Analysis Communication and Monitoring Course.....	ib_buap_a03_it_enus
Business Analysis Requirements Elicitation Course.....	ib_buap_a04_it_enus
Business Analysis Requirements Management and Communication Course.....	ib_buap_a05_it_enus
Business Analysis: Enterprise Analysis Course.....	ib_buap_a06_it_enus
Business Analysis: Introduction to Requirements Analysis Course.....	ib_buap_a07_it_enus
Business Analysis: Verify and Validate Requirements Course.....	ib_buap_a08_it_enus
Business Analysis: Solution Assessment and Validation Course.....	ib_buap_a09_it_enus
Final Exam: Certified Business Analysis Professional (CBAP) - BABOK V2.0 aligned Final Exams.....	ib_buap_a01_fe_enus

DESKTOP SKILLS COURSEWARE

DESKTOP COMPUTER SKILLS

ADOBE

■ Adobe Reader X

Adobe Reader X
Course.....at_adre_a01_dt_enus

■ Adobe AIR 3

Adobe Air 3 for Flash CS5.5 Developers
Course.....at_airr_a01_it_enus

■ Adobe InDesign CS5

Adobe InDesign CS5: Fundamentals
Course.....at_idct_a01_it_enus

■ Adobe Acrobat Pro X1

Adobe Acrobat Pro XI Fundamentals
Course.....at_adat_a01_dt_enus

■ Adobe Captivate 7

Adobe Captivate 7 Fundamentals
Course.....at_capt_a01_dt_enus
Adobe Captivate 7 Editing Project Files
Course.....at_capt_a02_dt_enus

■ Adobe Dreamweaver CC

Adobe Dreamweaver CC - Essentials
Course.....at_dcsc_a01_dt_enus

■ Adobe Flash Professional CC

Adobe Flash Professional CC - Working with ActionScript
Course.....at_fsc_a02_dt_enus
Adobe Flash Professional CC - Additional Tools and Features
Course.....at_fsc_a03_dt_enus
Adobe Flash Professional CC - Introduction and Basic Tools
Course.....at_fsc_a01_dt_enus

■ Adobe CC Overview New Features

Adobe CC Overview of New Features
Course.....at_nfcc_a01_dt_enus

■ Adobe ColdFusion 10

Adobe ColdFusion 10 Fundamentals
Course.....at_cfus_a01_it_enus

■ Adobe Captivate 8 Fundamentals

Adobe Captivate 8: Media and Interactivity
Course.....at_adca_a02_dt_enus
Adobe Captivate 8: Getting Started
Course.....at_adca_a01_dt_enus

■ Adobe Acrobat DC

Adobe Acrobat DC Fundamentals
Course.....at_aadc_a01_dt_enus
Working with Adobe Acrobat DC
Course.....at_aadc_a02_dt_enus

■ Adobe Dreamweaver CC 2015

Adobe Dreamweaver CC 2015 Fundamentals
Course.....at_adcc_a01_dt_enus
Basic Coding with Adobe Dreamweaver CC 2015
Course.....at_adcc_a02_dt_enus
The Adobe Dreamweaver CC 2015 Interface
Course.....at_adcc_a03_dt_enus
Adobe Dreamweaver CC 2015 Browsers and HTML
Course.....at_adcc_a04_dt_enus
Adobe Dreamweaver CC 2015 Web Design
Course.....at_adcc_a05_dt_enus

■ Adobe Flash Professional CC 2015

Adobe Flash Professional CC 2015 Fundamentals
Course.....at_afpc_a01_dt_enus
Drawing with Adobe Flash Professional CC 2015
Course.....at_afpc_a02_dt_enus
Adobe Flash Professional CC 2015 Tools
Course.....at_afpc_a03_dt_enus
Adobe Flash Professional CC 2015 Animations
Course.....at_afpc_a04_dt_enus
Adobe Flash Professional CC 2015 Programming
Course.....at_afpc_a05_dt_enus

■ Adobe Illustrator CC 2015

Adobe Illustrator CC 2015 Introduction and New Features
Course.....at_aicc_a01_dt_enus
Adobe Illustrator CC 2015 Fundamentals
Course.....at_aicc_a02_dt_enus
Drawing in Adobe Illustrator CC 2015
Course.....at_aicc_a03_dt_enus

DESKTOP SKILLS COURSEWARE

Working with Text in Adobe Illustrator CC 2015
Course.....at_aicc_a04_dt_enus

Adobe Illustrator CC 2015 Tools
Course.....at_aicc_a05_dt_enus

Adobe Illustrator CC 2015 Working with the Pen Tools and
Objects
Course.....at_aicc_a06_dt_enus

Adobe Illustrator CC 2015 Gradients and Bitmap Images
Course.....at_aicc_a07_dt_enus

Adobe Illustrator CC 2015 Advanced Tools and Effects
Course.....at_aicc_a08_dt_enus

■ Adobe InDesign CC 2015

Adobe InDesign CC 2015 Fundamentals
Course..... at_aind_a01_dt_enus

Adobe InDesign CC 2015 Basic Navigation and Tools
Course..... at_aind_a02_dt_enus

Working with Images and Exporting Files in Adobe
InDesign CC 2015
Course..... at_aind_a03_dt_enus

Working with Objects and Editing Tools in Adobe InDesign
CC 2015
Course..... at_aind_a04_dt_enus

Working with Text in Adobe InDesign CC 2015
Course..... at_aind_a05_dt_enus

Working with Pages in Adobe InDesign CC 2015
Course..... at_aind_a06_dt_enus

■ Adobe Photoshop CC 2015

Adobe Photoshop CC 2015: File Types and Color Editing
Course..... at_aphc_a02_dt_enus

Adobe Photoshop CC 2015 Basics
Course..... at_aphc_a01_dt_enus

Adobe Photoshop CC 2015 Enhancement Tools and
Techniques
Course..... at_aphc_a05_dt_enus

Adobe Photoshop CC 2015 Cloning and Editing
Course..... at_aphc_a06_dt_enus

Adobe Photoshop CC 2015 Paths and Techniques
Course..... at_aphc_a07_dt_enus

Adobe Photoshop CC 2015: Selection Tools and
Techniques
Course..... at_aphc_a03_dt_enus

Adobe Photoshop CC 2015: Layers and Type
Course..... at_aphc_a04_dt_enus

■ Adobe Premiere Elements 13

Adobe Premiere Elements 13 Essentials
Course.....at_prth_a01_dt_enus

■ Adobe Premiere Pro CC 2015

Adobe Premiere Pro CC 2015 Fundamentals
Courseat_prpc_a01_dt_enus

Adobe Premiere Pro CC 2015 Panels and Effects
Courseat_prpc_a02_dt_enus

Adobe Premiere Pro CC 2015 Movies and Application
Extensibility
Courseat_prpc_a03_dt_enus

■ Adobe Edge Animate CC

Adobe Edge Animate CC: Exploring the Interface
Courseat_adea_a01_it_enus

DESKTOP COMPUTER SKILLS

APPLE MAC OS X

■ Mac OS X Lion for End Users

Getting Started with Mac OS X Lion for End Users
Courseao_ameu_a01_it_enus

Getting Organized with Mac OS X Lion
Courseao_ameu_a02_it_enus

Using Mac OSX Lion to Interact with the World
Courseao_ameu_a03_it_enus

Under the Hood with Mac OS X Lion
Courseao_ameu_a04_it_enus

■ Getting Started with Mac OS X Yosemite

Working with Mac OS X Yosemite
Course ds_maco_a02_dt_enus

Introducing Mac OS X Yosemite
Course ds_maco_a01_dt_enus

■ Mac OS X Yosemite Essentials

Installing Mac OS X Yosemite
Course ds_macp_a01_dt_enus

Managing and Configuring Mac OS X Yosemite
Course ds_macp_a02_dt_enus

Enhancing the User Experience in Mac OS X Yosemite
Applications
Course ds_macp_a03_dt_enus

Collaborating and Communicating Using Mac OS X
Yosemite
Course ds_macp_a04_dt_enus

■ Mac OS X El Capitan: First Look for End Users

Mac OS X El Capitan First Look
Course ds_mosx_a01_dt_enus

DESKTOP SKILLS COURSEWARE

■ Titanium

Creating Mobile Apps with Appcelerator Titanium
Course.....ds_tani_a01_dt_enus
Exploring the Advanced Features of Appcelerator Titanium
Course.....ds_tani_a02_dt_enus

DESKTOP COMPUTER SKILLS

APPLE SAFARI X

■ Apple Safari for End Users

Getting Started with Safari
Course.....id_apsa_a01_dt_enus
Up and Running with Safari 5.1
Course.....id_apsa_a02_dt_enus
Sharing Content and Browsing the Web Privately and
Securely using Safari
Course.....id_apsa_a03_dt_enus

DESKTOP COMPUTER SKILLS

BEST PRACTICES FOR DESKTOP USERS

■ IT Security for End Users

IT Security for End Users: IT Security Fundamentals
Course.....ds_sfeu_a01_dt_enus
IT Security for End Users: Using Corporate Devices
Securely
Course.....ds_sfeu_a02_dt_enus
IT Security for End Users: Secure Corporate
Communications and Networking
Course.....ds_sfeu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2016

■ Office 2016 First Look

Microsoft Office 2016: First Look Modern Productivity
Course.....mo_wnot_a01_dt_enus
Microsoft Office 2016: First Look Functionality and
Collaboration
Course.....mo_wnot_a02_dt_enus

■ Microsoft Office 2016: Beginning PowerPoint

Introduction to the PowerPoint 2016 Interface and Basic
Tasks
Course.....mo_bepw_a01_dt_enus

Modifying and Formatting Slides in PowerPoint 2016
Coursemo_bepw_a02_dt_enus
Formatting Text Boxes and Working with Graphic Content
in PowerPoint 2016
Coursemo_bepw_a03_dt_enus
Working with Graphic, Audio, and Video Content in
PowerPoint 2016
Coursemo_bepw_a04_dt_enus
Constructing and Modifying Tables and Charts in
PowerPoint 2016
Coursemo_bepw_a05_dt_enus

■ Microsoft Office 2016: Beginning Word

Working with the Interface and Performing Basic Tasks in
Word 2016
Coursemo_bewo_a01_dt_enus
Formatting Text in Word 2016
Coursemo_bewo_a02_dt_enus
Customizing Options and Using Document Views in Word
2016
Coursemo_bewo_a03_dt_enus
Creating and Formatting Tables in Word 2016
Coursemo_bewo_a04_dt_enus
Headers, Footers, Page Numbering, and Layout in Word
2016
Coursemo_bewo_a05_dt_enus
Using the Navigation Pane and Creating Lists in Word
2016
Coursemo_bewo_a06_dt_enus

■ Microsoft Office 2016: Intermediate PowerPoint

Using Slide Show Presentation Tools in PowerPoint 2016
Coursemo_inpw_a03_dt_enus
Creating Photo Albums, Sections, Transitions, and
Animations in PowerPoint 2016
Coursemo_inpw_a01_dt_enus
Using Hyperlinks, Actions, and Comments in PowerPoint
2016
Coursemo_inpw_a02_dt_enus
Exporting Presentations and Compressing Media in
PowerPoint 2016
Coursemo_inpw_a06_dt_enus
Customizing Proofing and Default Options in PowerPoint
2016
Coursemo_inpw_a04_dt_enus
Sharing and Protecting Presentations in PowerPoint 2016
Coursemo_inpw_a05_dt_enus

■ Microsoft Office 2016: Intermediate Word

Designing and Formatting Illustrations in Word 2016
Coursemo_inwo_a02_dt_enus

DESKTOP SKILLS COURSEWARE

Using Illustrations, Styles, and Themes in Word 2016
Course.....mo_inwo_a01_dt_enus

Advanced Table Customization in Word 2016
Course.....mo_inwo_a03_dt_enus

Maintaining, Protecting, and Reviewing Documents in
Word 2016
Course.....mo_inwo_a04_dt_enus

References, Proofing, Mail Merges, and Forms in Word
2016
Course.....mo_inwo_a05_dt_enus

Sharing and Collaborating on Documents in Word 2016
Course.....mo_inwo_a06_dt_enus

■ Microsoft Office 2016: Beginning Excel

Microsoft Excel 2016 Essentials: Creating, Editing, and
Saving Workbooks
Course..... mo_beel_a01_dt_enus

Microsoft Excel 2016 Essentials: Formatting Data
Course..... mo_beel_a02_dt_enus

Microsoft Excel 2016 Essentials: Data Presentation
Strategies
Course..... mo_beel_a03_dt_enus

Microsoft Excel 2016 Essentials: Formulas and Functions
Course..... mo_beel_a04_dt_enus

Microsoft Excel 2016 Essentials: Charts, Tables, and
Images
Course..... mo_beel_a05_dt_enus

■ Microsoft Office 2016: Intermediate Excel

Microsoft Excel 2016 Intermediate: Customizing Views,
Styles, and Templates
Course.....mo_inel_a01_dt_enus

Microsoft Office 2016 Intermediate Excel: Working with
Data
Course.....mo_inel_a03_dt_enus

Microsoft Office 2016 Intermediate Excel: Creating
Custom Visual Effects
Course.....mo_inel_a02_dt_enus

Microsoft Office 2016 Intermediate Excel: Macros and
Advanced Queries
Course.....mo_inel_a04_dt_enus

Microsoft Office 2016 Intermediate Excel: PivotTables and
Advanced Charts
Course.....mo_inel_a05_dt_enus

Microsoft Office 2016 Intermediate Excel: Share, Review,
and Collaborate
Course.....mo_inel_a06_dt_enus

■ Microsoft Office 2016: Beginning Outlook

Getting to Know Outlook 2016
Course..... mo_beou_a01_dt_enus

Managing Conversations and E-mail in Outlook 2016
Coursemo_beou_a02_dt_enus

Managing Attachments, and Inserting Items and
Signatures in Outlook 2016
Coursemo_beou_a03_dt_enus

Organizing Contacts in Outlook 2016
Coursemo_beou_a04_dt_enus

Using the Calendar to Schedule Appointments, Events,
and Tasks in Outlook 2016
Coursemo_beou_a05_dt_enus

Configuring and Managing Meetings and Notes in Outlook
2016
Coursemo_beou_a06_dt_enus

■ Microsoft Office 2016: Intermediate Outlook

Managing Contacts, Tasks, and the Calendar in Outlook
2016
Coursemo_inou_a05_dt_enus

Formatting E-mail in Outlook 2016
Coursemo_inou_a01_dt_enus

Configuring Message Options in Outlook 2016
Coursemo_inou_a02_dt_enus

Customizing and Managing Outlook 2016
Coursemo_inou_a03_dt_enus

Managing Automation, Storage, and Tidying Up in Outlook
2016
Coursemo_inou_a04_dt_enus

Viewing and Configuring Outlook 2016 Backstage Options
Coursemo_inou_a06_dt_enus

■ Microsoft Office 2016: Beginning OneNote

Getting to Know Microsoft OneNote 2016
Coursemo_beon_a01_dt_enus

Working with Microsoft OneNote 2016
Coursemo_beon_a02_dt_enus

■ Microsoft Office 2016: Beginning Visio

Creating and Managing Diagrams In Visio 2016
Course mo_bevi_a02_dt_enus

Designing and Enhancing Diagrams in Visio 2016
Course mo_bevi_a03_dt_enus

Collaborating, Evaluating, and Saving Diagrams in Visio
2016
Course mo_bevi_a04_dt_enus

Getting Started with Visio 2016
Course mo_bevi_a01_dt_enus

■ Microsoft Office 2016: SharePoint for End Users

Managing Libraries and Lists in SharePoint 2016
Coursemo_sheu_a02_dt_enus

DESKTOP SKILLS COURSEWARE

Navigating, Customizing, Lists and Libraries in SharePoint 2016
Course..... mo_sheu_a01_dt_enus

Document Sets, Alerts, Site Pages, and Web Parts in SharePoint 2016
Course..... mo_sheu_a03_dt_enus

Social Networking and Collaboration in SharePoint 2016
Course..... mo_sheu_a04_dt_enus

Tags, Notes, Community Sites, and Search in SharePoint 2016
Course..... mo_sheu_a05_dt_enus

Content Types, Workflows, Calendar, and Office Applications in SharePoint 2016
Course..... mo_sheu_a06_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2013

■ Microsoft Office 2013: Beginning Word

Performing Basic Tasks in Word 2013
Course.....mo_bgwo_a01_dt_enus

Editing and Formatting in Word 2013
Course.....mo_bgwo_a02_dt_enus

Using Tables in Word 2013
Course.....mo_bgwo_a05_dt_enus

Structuring a Document in Word 2013
Course.....mo_bgwo_a03_dt_enus

Adding Lists and Objects in Word 2013
Course.....mo_bgwo_a04_dt_enus

■ Microsoft Office 2013: Beginning Access

Creating and Modifying Forms in Access 2013
Course..... mo_bgas_a04_dt_enus

Creating and Modifying Reports in Access 2013
Course..... mo_bgas_a05_dt_enus

Creating and Populating a Database in Access 2013
Course..... mo_bgas_a01_dt_enus

Modifying Tables in Access 2013
Course..... mo_bgas_a02_dt_enus

Creating and Modifying Queries in Access 2013
Course..... mo_bgas_a03_dt_enus

■ Microsoft Project 2013

Tools for Tracking Project Performance in Project 2013
Course..... mo_bgpj_a04_dt_enus

Resource Management in Project 2013
Course..... mo_bgpj_a03_dt_enus

Communicate and Finalize Project Information Using Project 2013
Course..... mo_bgpj_a05_dt_enus

Task-based Scheduling in Project 2013
Coursemo_bgpj_a02_dt_enus

Setting up a Project in Project 2013
Coursemo_bgpj_a01_dt_enus

■ Microsoft Office 2013: Advanced Outlook

Formatting E-mail and Configuring Message Options in Outlook 2013
Coursemo_adou_a01_dt_enus

Management and Customization in Outlook 2013
Coursemo_adou_a02_dt_enus

Mail Automation, Cleanup, and Storage in Outlook 2013
Coursemo_adou_a03_dt_enus

Collaboration and Customization with the Calendar, Contacts and Tasks in Outlook 2013
Coursemo_adou_a04_dt_enus

■ Microsoft Office 2013: Power User Excel

Sharing and Linking Data, and Adding Office Apps to Excel 2013
Coursemo_puel_a01_dt_enus

Reviewing and Protecting Content in Excel 2013
Coursemo_puel_a02_dt_enus

Advanced Formats and Layouts in Excel 2013
Coursemo_puel_a03_dt_enus

Advanced Formulas and Functions in Excel 2013
Coursemo_puel_a04_dt_enus

Using Financial Functions and What-If Analysis in Excel 2013
Coursemo_puel_a05_dt_enus

Using PivotTables, PivotCharts, and Advanced Charts in Excel 2013
Coursemo_puel_a06_dt_enus

■ Microsoft Office 2013: SharePoint for Power Users

Configuring Pages, Sites, and Content in SharePoint 2013
Coursemo_sppu_a01_dt_enus

Configuring Lists, Libraries, E-mail, and Announcements in SharePoint 2013
Coursemo_sppu_a02_dt_enus

Managing Templates, Views, and Versioning in SharePoint 2013
Coursemo_sppu_a03_dt_enus

Managing Web Parts, Users, and Groups in SharePoint 2013
Coursemo_sppu_a04_dt_enus

Using and Configuring Search in SharePoint 2013
Coursemo_sppu_a05_dt_enus

DESKTOP SKILLS COURSEWARE

Workflows, Collaboration, and Analysis in SharePoint 2013
Course..... mo_sppu_a06_dt_enus

■ Microsoft Office 2013: Advanced Excel

Creating and Customizing Visual Elements in Excel 2013
Course..... mo_adel_a01_dt_enus

Customizing Options and Views in Excel 2013
Course..... mo_adel_a02_dt_enus

Manipulating Data in Excel 2013
Course..... mo_adel_a03_dt_enus

Data Search, Data Validation, and Macros in Excel 2013
Course..... mo_adel_a04_dt_enus

■ Microsoft Office 2013: Advanced PowerPoint

Advanced Slide Shows Tools in PowerPoint 2013
Course.....mo_adpw_a01_dt_enus

Sharing, Printing, Protecting and Delivery Presentations In PowerPoint 2013
Course.....mo_adpw_a02_dt_enus

■ Microsoft Office 2013: Advanced Word

Advanced Formatting in Word 2013
Course.....mo_adwo_a01_dt_enus

Customizing Document Layout in Word 2013
Course.....mo_adwo_a02_dt_enus

Advanced Table Customization in Word 2013
Course.....mo_adwo_a03_dt_enus

Inserting and Formatting Graphics in Word 2013
Course.....mo_adwo_a04_dt_enus

Navigating and Reviewing Documents in Word 2013
Course.....mo_adwo_a05_dt_enus

Reference Tools and Mail Merge in Word 2013
Course.....mo_adwo_a06_dt_enus

Adjusting Document Views and Customizing the Appearance of Word 2013
Course.....mo_adwo_a07_dt_enus

Sharing and Collaboration in Word 2013
Course.....mo_adwo_a08_dt_enus

■ Microsoft Office 2013: Beginning Excel

Creating Workbooks, Worksheets, and Data in Excel 2013
Course..... mo_bgel_a01_dt_enus

Saving and Printing Data in Excel 2013
Course..... mo_bgel_a02_dt_enus

Formatting Cells and Worksheets in Excel 2013
Course..... mo_bgel_a03_dt_enus

Formatting Data in Excel 2013
Course..... mo_bgel_a04_dt_enus

Presenting Data using Conditional Formatting and Sparklines in Excel 2013
Coursemo_bgel_a05_dt_enus

Performing Calculations Using Functions in Excel 2013
Coursemo_bgel_a06_dt_enus

Presenting Data in Tables and Charts in Excel 2013
Coursemo_bgel_a07_dt_enus

■ Microsoft Office 2013: Beginning Outlook

Working with E-mail in Outlook 2013
Coursemo_bgou_a01_dt_enus

Managing E-mail in Outlook 2013
Coursemo_bgou_a02_dt_enus

Working with Contacts in Outlook 2013
Coursemo_bgou_a03_dt_enus

Scheduling with Appointments, Events, and Tasks in Outlook 2013
Coursemo_bgou_a04_dt_enus

Working with Meetings in Outlook 2013
Coursemo_bgou_a05_dt_enus

■ Microsoft Office 2013: Beginning PowerPoint

Creating Presentations in PowerPoint 2013
Course mo_bgpw_a01_dt_enus

Enhancing PowerPoint 2013 Presentations
Course mo_bgpw_a02_dt_enus

Animations and Media in PowerPoint 2013
Course mo_bgpw_a03_dt_enus

Finalizing a PowerPoint 2013 Presentation
Course mo_bgpw_a04_dt_enus

■ Microsoft Office 2013: SharePoint for End Users

Navigating, Lists, Libraries, Alerts, and Document Sets in SharePoint 2013
Coursemo_speu_a01_dt_enus

My Site and Social Features in SharePoint 2013
Coursemo_speu_a02_dt_enus

Community Sites, Search, and Office Integration in SharePoint 2013
Coursemo_speu_a03_dt_enus

■ Microsoft OneNote 2013

The Microsoft OneNote 2013 Interface
Coursemo_onnt_a01_dt_enus

Getting Started with Microsoft OneNote 2013
Coursemo_onnt_a02_dt_enus

Working With and Sharing Content in Microsoft OneNote 2013
Coursemo_onnt_a03_dt_enus

DESKTOP SKILLS COURSEWARE

OneNote 2013 Integration with Other Microsoft Applications
Course..... mo_onnt_a04_dt_enus

■ Microsoft Lync 2013

Microsoft Lync 2013
Course.....mo_lynd_a01_dt_enus

■ Skype for Business

Skype for Business: New Features, Profile, and Contacts
Course.....ds_skfb_a01_dt_enus

Skype for Business: Calls, IMs, and Meeting features
Course.....ds_skfb_a02_dt_enus

Skype for Business: Sharing, Collaboration, and Video Calls
Course.....ds_skfb_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2010

■ Microsoft Office 2010: New Features

Office 2010 New Core Features
Course..... mo_otnf_a01_dt_enus

New Messaging and Collaboration Features in Office 2010
Course..... mo_otnf_a02_dt_enus

Office 2010 Web Apps and New Features in Publisher and Mobile
Course..... mo_otnf_a03_dt_enus

■ Microsoft Office 2010 New Features for Users Migrating from Office 2003

The New Office 2010 Interface, Word 2010, and Excel 2010
Course..... mo_nfum_a01_dt_enus

Outlook 2010 and Collaboration in Office 2010
Course..... mo_nfum_a02_dt_enus

New Features for PowerPoint, Publisher, and Access in Office 2010
Course..... mo_nfum_a03_dt_enus

■ Microsoft Office 2010: Beginning Word

Getting Started with Word 2010
Course..... mo_bwr_d_a01_dt_enus

Formatting and Working with Text in Word 2010
Course..... mo_bwr_d_a02_dt_enus

Organizing and Arranging Text in Word 2010
Course..... mo_bwr_d_a03_dt_enus

Moving Around in Word 2010
Coursemo_bwr_d_a04_dt_enus

Structuring Word 2010 Documents
Coursemo_bwr_d_a05_dt_enus

Reviewing Documents in Word 2010
Coursemo_bwr_d_a06_dt_enus

Saving, Sharing, and Printing in Word 2010
Coursemo_bwr_d_a07_dt_enus

Customizing the Behavior and Appearance of Word 2010
Coursemo_bwr_d_a08_dt_enus

Drawing and Inserting Graphics in Word 2010
Coursemo_bwr_d_a09_dt_enus

■ Microsoft SharePoint 2010: New Features for End Users

SharePoint 2010 New Features for End Users
Coursemo_nspe_a01_dt_enus

■ Microsoft SharePoint 2010 for End Users

Getting Started with SharePoint 2010
Coursemo_ospe_a01_dt_enus

Using SharePoint 2010 with Office 2010
Coursemo_ospe_a02_dt_enus

■ Microsoft SharePoint 2010: New Features for Power Users

Microsoft SharePoint 2010: New Features for Power Users
Coursemo_nspp_a01_dt_enus

■ Microsoft SharePoint 2010 for Power Users

Managing SharePoint 2010 Sites, Lists, and Libraries
Coursemo_ospp_a01_dt_enus

Managing SharePoint 2010 Pages and Components
Coursemo_ospp_a02_dt_enus

SharePoint 2010 Security and Business Intelligence
Coursemo_ospp_a03_dt_enus

■ Microsoft Office 2010: Beginning Excel

Getting Started with Excel 2010
Coursemo_bexl_a01_dt_enus

Applying Basic Data Formatting in Excel 2010
Coursemo_bexl_a02_dt_enus

Moving and Getting Around in Excel 2010
Coursemo_bexl_a03_dt_enus

Moving Data and Modifying Worksheets in Excel 2010
Coursemo_bexl_a04_dt_enus

Saving, Sending, and Printing Excel 2010 Workbooks
Coursemo_bexl_a05_dt_enus

DESKTOP SKILLS COURSEWARE

Using Conditional Formatting, Tables, and Sparklines in Excel 2010
Course.....mo_bexl_a06_dt_enus

Reviewing and Protecting Content in Excel 2010
Course.....mo_bexl_a07_dt_enus

Using Basic Formulas in Excel 2010
Course.....mo_bexl_a08_dt_enus

Using Basic Functions with Excel 2010
Course.....mo_bexl_a09_dt_enus

Inserting Basic Charts in Excel 2010
Course.....mo_bexl_a10_dt_enus

Adding Visuals, Themes, and Styles to Excel 2010 Workbooks
Course.....mo_bexl_a11_dt_enus

■ Microsoft Office 2010: Beginning Outlook

Getting Started with Outlook 2010
Course..... mo_bout_a01_dt_enus

Managing Conversations and Organizing E-mail in Outlook 2010
Course..... mo_bout_a02_dt_enus

Managing Attachments, Graphics, Signatures, and Autoreplies in Outlook 2010
Course..... mo_bout_a03_dt_enus

Using the Calendar for Appointments, Events, and Meetings in Outlook 2010
Course..... mo_bout_a04_dt_enus

Managing Meetings and Customizing the Calendar in Outlook 2010
Course..... mo_bout_a05_dt_enus

Outlook 2010 Social Connector and Messaging
Course..... mo_bout_a06_dt_enus

Working with Contacts in Outlook 2010
Course..... mo_bout_a07_dt_enus

Using the Tasks, Notes, and Journal Features in Outlook 2010
Course..... mo_bout_a08_dt_enus

■ Microsoft Office 2010: Advanced Word

Using Themes, Backgrounds, Watermarks, and Quick Parts in Word 2010
Course..... mo_awrd_a01_dt_enus

Adding Tables of Contents, Footnotes, Hyperlinks, and Bookmarks in Word 2010
Course..... mo_awrd_a02_dt_enus

Forms, Fields, and Mail Merge in Word 2010
Course..... mo_awrd_a03_dt_enus

Managing, Inspecting, and Recovering Word 2010 Documents
Course..... mo_awrd_a04_dt_enus

Creating and Formatting Tables in Word 2010
Course..... mo_awrd_a05_dt_enus

Manipulating Tables in Word 2010
Coursemo_awrd_a06_dt_enus

Embedding Charts and Tables into Word 2010
Coursemo_awrd_a07_dt_enus

■ Microsoft Office 2010: Advanced Excel

Customizing Visual Elements in Excel 2010
Course mo_aexl_a01_dt_enus

Workbook Settings, Conditional Formatting, and Number Formats in Excel 2010
Course mo_aexl_a02_dt_enus

Organizing Data and Objects in Excel 2010
Course mo_aexl_a03_dt_enus

Verifying Excel 2010 Data and Formulas
Course mo_aexl_a04_dt_enus

Automating Excel 2010 Tasks Using Macros
Course mo_aexl_a05_dt_enus

Analyzing Data with What-if Analysis in Excel 2010
Course mo_aexl_a06_dt_enus

PivotTables and PivotCharts in Excel 2010
Course mo_aexl_a07_dt_enus

PivotTable Filters, Calculations, and PowerPivot
Course mo_aexl_a08_dt_enus

■ Microsoft Office 2010: Advanced Outlook

Formatting E-mail and Configuring Message Options in Outlook 2010
Coursemo_aout_a01_dt_enus

Customizing Outlook 2010 and Managing Accounts
Coursemo_aout_a02_dt_enus

Managing E-mail with Rules, Automatic Replies, and Alerts in Outlook 2010
Coursemo_aout_a03_dt_enus

Working with Files and Folders and Using Search and RSS Feeds in Outlook 2010
Coursemo_aout_a04_dt_enus

Data Files, Archiving, and Send/Receive Groups in Outlook 2010
Coursemo_aout_a05_dt_enus

Implementing Security with Outlook 2010
Coursemo_aout_a06_dt_enus

Accessing Exchange Remotely and Using Forms in Outlook 2010
Coursemo_aout_a07_dt_enus

■ Microsoft Office 2010: Beginning PowerPoint

Getting Started with PowerPoint 2010
Coursemo_bppt_a01_dt_enus

Visually Enhancing PowerPoint 2010 Presentations
Coursemo_bppt_a02_dt_enus

DESKTOP SKILLS COURSEWARE

Adding Images to Presentations in PowerPoint 2010
Course..... mo_bppt_a03_dt_enus
Using Multimedia and Animations in PowerPoint 2010
Course..... mo_bppt_a04_dt_enus

■ Microsoft Office 2010: Advanced PowerPoint

Using Advanced Slide Show Tools in PowerPoint 2010
Course..... mo_appt_a01_dt_enus
Collaborating and Sharing Presentations in PowerPoint
2010
Course..... mo_appt_a02_dt_enus

■ Microsoft Office 2010: Beginning Access

Getting Started with Access 2010
Course..... mo_bacc_a01_dt_enus
Creating Basic Tables in Access 2010
Course..... mo_bacc_a02_dt_enus
Data Manipulation and Simple Relationships in Access
2010
Course..... mo_bacc_a03_dt_enus
Introduction to Forms in Access 2010
Course..... mo_bacc_a04_dt_enus
Modifying Basic Forms in Access 2010
Course..... mo_bacc_a05_dt_enus
Introduction to Queries in Access 2010
Course..... mo_bacc_a06_dt_enus
Introduction to Reports in Access 2010
Course..... mo_bacc_a07_dt_enus

■ Microsoft Office 2010: Beginning Project

Introduction to Project Management using Project 2010
Course..... mo_bprj_a01_dt_enus
Introduction to Project 2010
Course..... mo_bprj_a02_dt_enus
Initializing a Project with Project 2010
Course..... mo_bprj_a03_dt_enus
Defining Project Properties in Project 2010
Course..... mo_bprj_a04_dt_enus
Building a Schedule with Project 2010
Course..... mo_bprj_a05_dt_enus
Creating Resources in Project 2010
Course..... mo_bprj_a06_dt_enus
Managing Resource Assignments with Project 2010
Course..... mo_bprj_a07_dt_enus
Monitoring Schedule Performance with Project 2010
Course..... mo_bprj_a08_dt_enus
Communicating Project Information with Project 2010
Course..... mo_bprj_a09_dt_enus

■ Microsoft Office 2010: Advanced Access

Advanced Importing and Exporting with Access 2010
Course mo_aacc_a01_dt_enus
PivotTables and PivotCharts in Access 2010
Course mo_aacc_a02_dt_enus
Retrieving, Validating, and Attaching Data in Access 2010
Course mo_aacc_a03_dt_enus
Subforms, Subreports, and Conditional Formatting in
Access 2010
Course mo_aacc_a04_dt_enus
Joins, SQL, and Action Queries in Access 2010
Course mo_aacc_a05_dt_enus
Using Access 2010 with SharePoint and Access Services
Course mo_aacc_a06_dt_enus
Access 2010 Macros and VBA
Course mo_aacc_a07_dt_enus
Optimizing, Securing, and Sharing Access 2010
Databases
Course mo_aacc_a08_dt_enus

■ Microsoft Office 2010: Power User Excel

Sharing Excel 2010 Workbooks Online and on a Network
Course mo_pexl_a01_dt_enus
Using Excel 2010 to Collaborate Online and with Other
Office Applications
Course mo_pexl_a02_dt_enus
Using Lookup, Reference, Math, and Text Functions in
Excel 2010
Course mo_pexl_a03_dt_enus
Manipulating Formulas and Using Forms in Excel 2010
Course mo_pexl_a04_dt_enus
Using Excel 2010 Data Connections: Web Queries, XML,
and Databases
Course mo_pexl_a05_dt_enus

■ Microsoft Office 2010: Advanced Project

Advanced Customizing with Project 2010
Course mo_aprj_a01_dt_enus
Advanced Tools for Managing Multiple Projects with
Project 2010
Course mo_aprj_a02_dt_enus
Advanced Resource Management with Project 2010
Course mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project 2010
Course mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project
2010
Course mo_aprj_a05_dt_enus

DESKTOP SKILLS COURSEWARE

■ Microsoft Office 2010: Beginning Visio

Getting Started with Visio 2010
Course..... mo_bvis_a01_dt_enus
Working with Diagrams in Visio 2010
Course..... mo_bvis_a02_dt_enus
Collaboration, Evaluation and Printing in Visio 2010
Course..... mo_bvis_a03_dt_enus

■ Microsoft OneNote 2010 for End Users

Microsoft Office 2010: Managing Information with OneNote
Course..... mo_onel_a01_dt_enus
Microsoft Office 2010: Sharing Information with OneNote
Course..... mo_onel_a02_dt_enus

■ Microsoft Office 2010: Lync for End Users

Microsoft Office 2010: Getting Started with Lync
Course..... mo_lync_a01_dt_enus
Microsoft Office 2010: Lync Meetings, Calls, Sharing and Collaboration
Course..... mo_lync_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE FOR MAC 2011

■ Microsoft Office: Beginning Word for Mac 2011

Microsoft Word for Mac 2011: Getting Started
Course..... om_bwmc_a01_dt_enus
Microsoft Word for Mac 2011: Formatting and Working with Text
Course..... om_bwmc_a02_dt_enus
Microsoft Word for Mac 2011: Structuring and Organizing Documents
Course..... om_bwmc_a03_dt_enus
Microsoft Word for Mac 2011: Moving Around a Document
Course..... om_bwmc_a04_dt_enus
Microsoft Word for Mac 2011: Adding and Formatting Images
Course..... om_bwmc_a05_dt_enus
Microsoft Word for Mac 2011: Creating and Formatting Tables
Course..... om_bwmc_a06_dt_enus
Microsoft Word for Mac 2011: Saving, Printing, and Spellchecking
Course..... om_bwmc_a07_dt_enus

■ Microsoft Office: Beginning Excel for Mac 2011

Microsoft Excel for Mac 2011: Getting Started
Course..... om_bemc_a01_dt_enus

Microsoft Excel for Mac 2011: Applying Basic Data Formatting
Course..... om_bemc_a02_dt_enus
Microsoft Excel for Mac 2011: Navigating the Interface and Viewing Workbooks
Course..... om_bemc_a03_dt_enus
Microsoft Excel for Mac 2011: Moving Data and Modifying Worksheets
Course..... om_bemc_a04_dt_enus
Microsoft Excel for Mac 2011: Using Basic Formulas
Course..... om_bemc_a05_dt_enus
Microsoft Excel for Mac 2011: Using Basic Functions
Course..... om_bemc_a06_dt_enus
Microsoft Excel for Mac 2011: Inserting Basic Charts
Course..... om_bemc_a07_dt_enus
Microsoft Excel for Mac 2011: Saving, Sending, and Printing Workbooks
Course..... om_bemc_a08_dt_enus

■ Microsoft Office: Beginning Outlook for Mac 2011

Microsoft Outlook for Mac 2011: Getting Started
Course..... om_bomc_a01_dt_enus
Microsoft Outlook for Mac 2011: Managing Conversations and E-mail
Course..... om_bomc_a02_dt_enus
Microsoft Outlook for Mac 2011: Mastering E-mail
Course..... om_bomc_a03_dt_enus
Microsoft Outlook for Mac 2011: Scheduling with the Calendar
Course..... om_bomc_a04_dt_enus
Microsoft Outlook for Mac 2011: Managing Contacts
Course..... om_bomc_a05_dt_enus
Moving Beyond E-mail to Maximize Microsoft Outlook's Potential
Course..... om_bomc_a06_dt_enus

■ Microsoft Office: Beginning PowerPoint for Mac 2011

Microsoft PowerPoint for Mac 2011: Getting Started
Course..... om_bpmc_a01_dt_enus
Microsoft PowerPoint for Mac 2011: Adding Simple Presentation Enhancements
Course..... om_bpmc_a02_dt_enus
Microsoft PowerPoint for Mac 2011: Using Media Files in a Presentation
Course..... om_bpmc_a03_dt_enus
Microsoft PowerPoint for Mac 2011: Animations and Presentation Tools
Course..... om_bpmc_a04_dt_enus

DESKTOP COMPUTER SKILLS

DESKTOP SKILLS COURSEWARE

MICROSOFT OFFICE 2007

■ Microsoft Office 2007: Beginning Word

- Getting Started with Word 2007
Course.....mo_bgwd_a01_dt_enus
- Working with Text and Paragraphs in Word 2007
Course.....mo_bgwd_a02_dt_enus
- Structuring, Editing, Saving, and Opening Documents in Word 2007
Course.....mo_bgwd_a03_dt_enus
- Printing, Help, and Automated Formatting in Word 2007
Course.....mo_bgwd_a04_dt_enus
- Working with Documents in Word 2007
Course.....mo_bgwd_a05_dt_enus

■ Microsoft Office 2007: Beginning Outlook

- Getting Started with Outlook 2007
Course..... mo_bgol_a01_dt_enus
- Formatting and Managing E-mail in Outlook 2007
Course..... mo_bgol_a02_dt_enus
- Using the Calendar in Outlook 2007
Course..... mo_bgol_a03_dt_enus
- Using Contacts, Tasks, Notes, and Customizing the Interface in Outlook 2007
Course..... mo_bgol_a04_dt_enus
- Completing Searches, Printing Items, and Working with RSS Feeds in Outlook 2007
Course..... mo_bgol_a05_dt_enus

■ Microsoft Office 2007: Advanced Word

- Advanced Formatting in Word 2007
Course.....mo_adwd_a01_dt_enus
- Advanced Document Navigation and Document Reviews in Word 2007
Course.....mo_adwd_a02_dt_enus
- Using Tables, Charts, and Graphics in Word 2007
Course.....mo_adwd_a03_dt_enus

■ Microsoft Office 2007: Advanced Outlook

- Customizing Outlook 2007 and Using the Journal
Course..... mo_adol_a01_dt_enus
- Configuring Rules, Alerts, and Junk E-mail Settings in Outlook 2007
Course..... mo_adol_a02_dt_enus
- Working with SharePoint, Calendars, and Forms in Outlook 2007
Course..... mo_adol_a03_dt_enus

■ Microsoft Office 2007: Beginning Excel

- Getting Started with Excel 2007
Coursemo_bgex_a01_dt_enus
- Manipulating and Formatting Data and Worksheets in Excel 2007
Coursemo_bgex_a02_dt_enus
- Reviewing and Printing in Excel 2007
Coursemo_bgex_a03_dt_enus
- Excel 2007 Formulas and Functions
Coursemo_bgex_a04_dt_enus
- Excel 2007 Charts, Pictures, Themes, and Styles
Coursemo_bgex_a06_dt_enus

■ Microsoft Office 2007: Advanced Excel

- Advanced Formatting in Excel 2007
Coursemo_adex_a01_dt_enus
- Advanced Data Management in Excel 2007
Coursemo_adex_a02_dt_enus
- Advanced Customization in Excel 2007
Coursemo_adex_a03_dt_enus

■ Microsoft Office 2007: Word for the Power User

- Advanced Data Manipulation Features in Word 2007
Coursemo_wdpu_a01_dt_enus
- Advanced Document Features in Word 2007
Coursemo_wdpu_a02_dt_enus
- Collaborative Features in Word 2007
Coursemo_wdpu_a03_dt_enus

■ Microsoft Office 2007: Beginning PowerPoint

- Getting Started with PowerPoint 2007
Coursemo_bgpp_a01_dt_enus
- Adding Graphics to Presentations in PowerPoint 2007
Coursemo_bgpp_a02_dt_enus
- Adding Multimedia and Animations to Presentations in PowerPoint 2007
Coursemo_bgpp_a03_dt_enus

■ Microsoft Office 2007: Excel for the Power User

- Analyzing Data in Excel 2007
Coursemo_expu_a01_dt_enus
- Protecting and Sharing Excel 2007 Workbooks
Coursemo_expu_a02_dt_enus
- Exchanging Data with Excel 2007
Coursemo_expu_a03_dt_enus

DESKTOP SKILLS COURSEWARE

■ Microsoft Office 2007: Advanced PowerPoint

Creating Custom Slide Shows in PowerPoint 2007
Course..... mo_adpp_a01_dt_enus
Distributing Presentations in PowerPoint 2007
Course..... mo_adpp_a02_dt_enus

■ Microsoft Office 2007: Beginning Access

Getting Started with Access 2007
Course..... mo_bgac_a01_dt_enus
Basic Access 2007 Tables
Course..... mo_bgac_a02_dt_enus
Basic Access 2007 Forms
Course..... mo_bgac_a03_dt_enus
Queries and Reports in Access 2007
Course..... mo_bgac_a04_dt_enus

■ Microsoft Office 2007: Beginning Project

Creating and Designing a Project with Project 2007
Course..... mo_bgpr_a01_dt_enus
Specifying and Assigning Resources in Project 2007
Course..... mo_bgpr_a02_dt_enus
Tracking and Reporting Progress with Project 2007
Course..... mo_bgpr_a03_dt_enus

■ Microsoft Office 2007: Advanced Project

Advanced Customization with MS Project 2007
Course..... mo_adpr_a01_dt_enus
Project Data Management and Performance with MS
Project 2007
Course..... mo_adpr_a02_dt_enus

■ Microsoft Office 2007: Collaborating, Communicating, and Sharing Information

Microsoft Office 2007: Collaborating with Groove and
Communicator
Course..... mo_ncmg_a01_dt_enus
Microsoft Office 2007: Sharing Information with OneNote
2007
Course..... mo_ncmg_a02_dt_enus

■ Microsoft Office 2007: Advanced Access

Importing and Exporting Data and Data Presentation in
Access 2007
Course..... mo_adax_a01_dt_enus
Advanced Data Management in Access 2007
Course..... mo_adax_a02_dt_enus

■ Microsoft Office 2007: Publisher

Creating Customized Publications with Publisher 2007
Coursemo_pblr_a01_dt_enus
Extending Publisher 2007 Beyond Publications
Coursemo_pblr_a02_dt_enus

■ Microsoft Office 2007: Outlook for the Power User

Data Security, Archiving, and Working Offline in Outlook
2007
Coursemo_olpu_a01_dt_enus
Instant, Text, and Unified Messaging in Outlook 2007
Coursemo_olpu_a02_dt_enus
Business Contact Manager with Outlook 2007
Coursemo_olpu_a03_dt_enus

■ Microsoft Office 2007: Access for the Power User

Programmability and Administration in Access 2007
Coursemo_acpu_a01_dt_enus
Database Administration in Access 2007
Coursemo_acpu_a02_dt_enus

■ Microsoft Office 2007: Beginning Visio

Creating Visio 2007 Diagrams
Coursemo_bgvs_a01_dt_enus
Enhancing and Customizing Diagrams in Visio 2007
Coursemo_bgvs_a02_dt_enus
Collaborating and Using Visio 2007 With Other Programs
Coursemo_bgvs_a03_dt_enus

■ Microsoft Office 2007: Outlook Web Access

Using Outlook Web Access 2007
Coursemo_otwa_a01_dt_enus
Outlook Web Access 2007 Advanced Features
Coursemo_otwa_a02_dt_enus

■ Microsoft Office Live Meeting 2007 for End Users

Attending a Microsoft Office 2007 Live Meeting
Coursemo_lmeu_a01_dt_enus
Hosting a Microsoft Office 2007 Live Meeting
Coursemo_lmeu_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 365

DESKTOP SKILLS COURSEWARE

■ Microsoft Office Online and Office 365

Introducing Microsoft Office Online for Personal Use
Course..... mo_oone_a01_dt_enus
Introducing Microsoft Office 365 Applications
Course..... mo_oone_a03_dt_enus

■ Microsoft Office 365

Microsoft Office 365: Applications
Course..... mo_oonf_a01_dt_enus
Microsoft Office 365: Document Management
Course..... mo_oonf_a02_dt_enus

■ Microsoft Office 365 for Advanced Business Users

Microsoft Office 365 for Advanced Business Users: Portal Enhancements
Course..... mo_oong_a01_dt_enus
Microsoft Office 365 for Advanced Business Users: Clutter and Compliance
Course..... mo_oong_a02_dt_enus
Microsoft Office 365 for Advanced Business Users: IT Management Controls
Course..... mo_oong_a03_dt_enus
Microsoft Office 365 for Advanced Business Users: New Presentation Features
Course..... mo_oong_a04_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 10

■ Microsoft Windows 10 End User

Microsoft Windows 10 End User: Signing In and First View
Course..... mw_wdeu_a01_dt_enus
Microsoft Windows 10 End User: Hardware, Software, and Security Settings
Course..... mw_wdeu_a02_dt_enus
Microsoft Windows 10 End User: Customizing Windows 10
Course..... mw_wdeu_a03_dt_enus
Microsoft Windows 10 End User: New Features
Course..... mw_wdeu_a04_dt_enus
Microsoft Windows 10 End User: Browsing with Edge
Course..... mw_wdeu_a05_dt_enus
Microsoft Windows 10 End User: Cortana
Course..... mw_wdeu_a06_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 8

■ Microsoft Windows 8: End User

Windows 8: New Features and Common Tasks
Course mw_eteu_a01_dt_enus
Files and Connectivity in Windows 8
Course mw_eteu_a02_dt_enus
Personalizing Windows 8
Course mw_eteu_a03_dt_enus
Working with Apps in Windows 8
Course mw_eteu_a04_dt_enus
Internet Explorer 10, File Sharing, and Recovery in Windows 8
Course mw_eteu_a05_dt_enus
Managing Hardware and Advanced Options in Windows 8
Course mw_eteu_a06_dt_enus

■ Microsoft Windows 8.1: End User

New Features and Common Tasks in Windows 8.1
Course mw_etev_a01_dt_enus
Organizing Files and Searching for Items in Windows 8.1
Course mw_etev_a02_dt_enus
Personalizing Windows 8.1
Course mw_etev_a04_dt_enus
Working with Apps in Windows 8.1
Course mw_etev_a05_dt_enus
Getting Online, Sharing, and Using SkyDrive in Windows 8.1
Course mw_etev_a03_dt_enus
Managing Hardware and Advanced Options in Windows 8.1
Course mw_etev_a06_dt_enus

■ Microsoft Windows 8.1 Update 1: End User

Windows 8.1 Update 1: Navigating the UI
Course mw_etew_a01_dt_enus
Windows 8.1 Update 1: Working with Files and Apps
Course mw_etew_a02_dt_enus
Windows 8.1 Update 1: Windows Management and Customization Features
Course mw_etew_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 7

■ Microsoft Windows 7: First Look for End Users

Microsoft Windows 7: First Look for End Users
Course mw_mwfe_a01_dt_enus

DESKTOP SKILLS COURSEWARE

■ Microsoft Windows 7: End User

Getting Started with Windows 7
Course..... mw_mweu_a01_dt_enus
Setting up and Securing Windows 7
Course..... mw_mweu_a02_dt_enus
Customizing Windows 7
Course..... mw_mweu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 11

■ Using Internet Explorer 11

Using Internet Explorer 11: Exploring the Interface
Course..... ds_inex_a01_dt_enus
Using Internet Explorer 11: Efficient Browsing
Course..... ds_inex_a02_dt_enus
Using Internet Explorer 11: Security Considerations
Course..... ds_inex_a06_dt_enus
Using Internet Explorer 11: Working with Web Content,
RSS Feeds, and Downloads
Course..... ds_inex_a03_dt_enus
Using Internet Explorer 11: Accessibility and User
Preferences
Course..... ds_inex_a04_dt_enus
Using Internet Explorer 11: Securing the Environment
Course..... ds_inex_a05_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 9

■ Microsoft Internet Explorer 9: End User

Microsoft Internet Explorer 9: Browsing and Managing
Web Pages
Course..... id_mcin_a01_dt_enus
Microsoft Internet Explorer 9: Searching and Subscribing
to Web Content
Course..... id_mcin_a02_dt_enus
Microsoft Internet Explorer 9: Customization and Security
Course..... id_mcin_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 8

■ Microsoft Internet Explorer 8: End User

Internet Explorer 8: Basic Features
Course..... id_mcie_a01_dt_enus

Internet Explorer 8: Advanced Features
Course..... id_mcie_a02_dt_enus

DESKTOP COMPUTER SKILLS

GOOGLE

■ Google Apps Fundamentals

Google Apps: Gmail and Calendar
Course..... ds_goap_a02_dt_enus
Google Apps: Google Drive
Course..... ds_goap_a01_dt_enus
Google Apps: Docs and Sheets
Course..... ds_goap_a03_dt_enus
Google Apps: Slides, Sites, and Google+
Course..... ds_goap_a04_dt_enus

■ Google Analytics

Google Analytics Fundamentals and Data Collection
Course..... ds_goan_a01_dt_enus
Google Analytics Reports
Course..... ds_goan_a02_dt_enus
Google Conversions and Tags
Course..... ds_goan_a03_dt_enus
Analytics APIs and Tools
Course..... ds_goan_a04_dt_enus

DESKTOP COMPUTER SKILLS

SOCIAL NETWORKING

■ Yammer for Business Users

Yammer for Business Users: Using Yammer
Course..... ds_yfbu_a01_dt_enus

■ Getting the Most from Social Networking

Social Networking Fundamentals
Course..... ds_gmsn_a01_dt_enus
Social Networking Services, Strategy, and Management
Course..... ds_gmsn_a02_dt_enus

DESKTOP COMPUTER SKILLS

MOBILE DEVICES

■ Getting Started with iOS 8 for iPad

Introducing iOS 8 for iPad
Course..... ds_ipae_a01_dt_enus

DESKTOP SKILLS COURSEWARE

■ Getting Started with iOS 8 for iPhone

Introducing iOS 8 for iPhone
Course.....ds_iphn_a01_dt_enus

DESKTOP COMPUTER SKILLS

SAP

■ Overview of SAP for Project Teams

Overview of SAP Solutions
Course.....sa_ospt_a01_it_enus
Financial Accounting with SAP
Course.....sa_ospt_a02_it_enus
SAP Logistics Modules
Course.....sa_ospt_a03_it_enus
SAP ERP Architecture
Course.....sa_ospt_a04_it_enus
SAP Administration
Course.....sa_ospt_a05_it_enus
SAP Project Planning and Implementation
Course.....sa_ospt_a06_it_enus
SAP NetWeaver Platform
Course.....sa_ospt_a07_it_enus

■ SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP)
Course.....sa_bseu_a01_dt_enus
SAP Customer Relationship Management (CRM)
Course.....sa_bseu_a02_dt_enus
SAP Product Lifecycle Management
Course.....sa_bseu_a03_dt_enus
SAP Supply Chain Management
Course.....sa_bseu_a04_dt_enus
SAP Supplier Relationship Management
Course.....sa_bseu_a05_dt_enus

■ SAP Business One for End Users

SAP Business One - Introduction for End Users
Course.....sa_boeu_a01_dt_enus

■ SAP Business Objects Business Intelligence

SAP BusinessObjects: Overview
Course.....sa_bobi_a01_dt_enus
SAP BusinessObjects: Crystal Reports
Course.....sa_bobi_a02_dt_enus
SAP BusinessObjects: Web Intelligence
Course.....sa_bobi_a03_dt_enus
SAP BusinessObjects: Dashboards and Analytics
Course.....sa_bobi_a04_dt_enus

SAP BusinessObjects: InfoView
Course.....sa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence
Course.....sa_bobi_a06_dt_enus

DESKTOP COMPUTER SKILLS

SEAGATE CRYSTAL REPORTS

■ Fundamentals of Crystal Reports 2011

Getting Started with Crystal Reports 2011
Course.....cr_crre_a01_dt_enus

DESKTOP COMPUTER SKILLS

MENTORING ASSETS

■ Mentoring Assets

Mentoring 77-881 Word 2010
Mentoring Assetsmnt77881
Mentoring 77-882 Excel 2010
Mentoring Assetsmnt77882
Mentoring Using Word 2007
Mentoring Assetsmntwd2007
Mentoring Using Excel 2007
Mentoring Assetsmntex2007
Mentoring 77-888 Excel 2010 Expert
Mentoring Assetsmnt77888
Mentoring 70-178 Microsoft Project 2010, Managing
Projects
Mentoring Assetsmnt70178
Mentoring 77-418 Word 2013
Mentoring Assetsmnt77418
Mentoring 77-420 Excel 2013
Mentoring Assetsmnt77420
Mentoring 77-427 Excel 2013 Expert Part One
Mentoring Assetsmnt77427
Mentoring 77-428 Excel 2013 Expert Part Two
Mentoring Assetsmnt77428

DESKTOP COMPUTER SKILLS

TEST PREPS

■ Test Preps

TestPrep Using Word 2007
Testprep Exams.....TPWD2007_ENG
TestPrep Using Excel 2007
Testprep Exams.....TPEX2007_ENG

DESKTOP SKILLS COURSEWARE

TestPrep Using PowerPoint 2007	
Testprep Exams	TPPP2007_ENG
TestPrep Using Outlook 2007	
Testprep Exams	TPOL2007_ENG
TestPrep Using Access 2007	
Testprep Exams	TPAC2007_ENG
TestPrep 77-881 Word 2010	
Testprep Exams	mo_bwr_d_a01_tp_enu_s
TestPrep 77-882 Excel 2010	
Testprep Exams	mo_bexl_a01_tp_enu_s
TestPrep 77-883 PowerPoint 2010	
Testprep Exams	mo_bppt_a01_tp_enu_s
TestPrep 77-885 Access 2010	
Testprep Exams	mo_bacc_a01_tp_enu_s
TestPrep 77-884 Outlook 2010	
Testprep Exams	mo_bout_a01_tp_enu_s
TestPrep 77-888 Excel 2010 Expert	
Testprep Exams	mo_aexl_a01_tp_enu_s
TestPrep 70-178 Microsoft Project 2010, Managing Projects	
Testprep Exams	mo_bprj_a01_tp_enu_s

BUSINESS SKILLS COURSEWARE

BUSINESS STRATEGY AND OPERATIONS

OPERATIONS CURRICULUM

■ The Foundations of Six Sigma

Are You Listening to Your Customers?
Business Impact Series....._pc_bi_ssbi001

Quick Wins in Six Sigma Implementation
Business Impact Series....._pc_bi_ssbi002

Does Your Business Really Need Six Sigma?
Challenge Series....._pc_ch_sschi001

Six Sigma Versus TQM
Business Impact Series....._pc_bi_ssbi003

Lean Inbound Transportation
Business Impact Series....._pc_bi_ssbi004

Identifying Candidates for Key Six Sigma Roles
Challenge Series....._pc_ch_sschi002

Lean and Six Sigma
Course.....oper_11_a01_bs_enus

A Critical-to-quality Tree - What's That?
Business Impact Series....._pc_bi_ssbi006

Basic Measurement Concepts in Six Sigma
Business Impact Series....._pc_bi_ssbi007

■ Six Sigma Black Belt (2007 BOK): Define

Using Voice of the Customer in Six Sigma
Course.....oper_14_a01_bs_enus

Developing Project Charters and Tracking Six Sigma
Projects
Course.....oper_14_a02_bs_enus

Final Exam: Six Sigma Black Belt (2007 BOK): Define
Final Examsoper_14_a01_fe_enus

■ Operations Management

Operations Management and the Organization
Course.....oper_21_a01_bs_enus

Operations Management: Product and Service
Management
Course.....oper_21_a02_bs_enus

Operations and Supply Chain Management
Course.....oper_21_a03_bs_enus

Operations Management: Inventory Management
Course.....oper_21_a04_bs_enus

Operations Management: Forecasting and Capacity
Planning
Course.....oper_21_a05_bs_enus

Operations Management: Operations Scheduling
Course.....oper_21_a06_bs_enus

Operations Management: Management of Quality
Courseoper_21_a07_bs_enus

Operations Management: Facilities Planning and
Management
Courseoper_21_a08_bs_enus

■ Six Sigma Green Belt: Six Sigma and the Organization

Lean Principles and Six Sigma Projects
Courseoper_24_a02_bs_enus

Six Sigma and Organizational Goals
Courseoper_24_a01_bs_enus

Design for Six Sigma and FMEA
Courseoper_24_a03_bs_enus

■ Six Sigma Green Belt: Define

Six Sigma Project Identification
Courseoper_25_a01_bs_enus

Voice of the Customer in Six Sigma
Courseoper_25_a02_bs_enus

Basics of Six Sigma Project Management
Courseoper_25_a03_bs_enus

Six Sigma Management and Planning Tools
Courseoper_25_a04_bs_enus

Performance Metrics for Six Sigma
Courseoper_25_a05_bs_enus

Six Sigma Project Team Dynamics and Performance
Courseoper_25_a06_bs_enus

■ Six Sigma Green Belt: Measure

Measurement System Analysis in Six Sigma
Courseoper_26_a05_bs_enus

Process and Performance Capability Measurement in Six
Sigma
Courseoper_26_a06_bs_enus

Process Documentation and Analysis in Six Sigma
Courseoper_26_a01_bs_enus

Basic Probability and Statistical Distributions in Six Sigma
Courseoper_26_a02_bs_enus

Data Classification, Sampling, and Collection in Six Sigma
Courseoper_26_a03_bs_enus

Statistics and Graphical Presentation in Six Sigma
Courseoper_26_a04_bs_enus

■ Six Sigma Green Belt: Analyze

Multi-vari Studies, Correlation, and Linear Regression in
Six Sigma
Courseoper_27_a01_bs_enus

BUSINESS SKILLS COURSEWARE

Introduction to Hypothesis Testing and Tests for Means in Six Sigma
Course..... oper_27_a02_bs_enus

Hypothesis Tests for Variances and Proportions in Six Sigma
Course..... oper_27_a03_bs_enus

■ Six Sigma Green Belt: Improve

Design of Experiments in Six Sigma
Course..... oper_28_a01_bs_enus

Root Cause Analysis and Waste Elimination in Six Sigma
Course..... oper_28_a02_bs_enus

Cycle Time Reduction and Kaizen in Six Sigma
Course..... oper_28_a03_bs_enus

■ Six Sigma Green Belt: Control

Statistical Process Control and Control Plans in Six Sigma
Course..... oper_29_a01_bs_enus

Creating and Using Control Charts in Six Sigma
Course..... oper_29_a02_bs_enus

Lean Tools for Process Control in Six Sigma
Course..... oper_29_a03_bs_enus

■ Manager of Quality/Organizational Excellence

Leadership
Course..... oper_04_a01_bs_enus

Team Dynamics
Course..... oper_04_a02_bs_enus

Developing and Deploying Strategic Plans
Course..... oper_04_a03_bs_enus

Managerial Skills and Abilities
Course..... oper_04_a04_bs_enus

Communication Skills and Project Management
Course..... oper_04_a05_bs_enus

Quality Systems, Models, and Theories
Course..... oper_04_a06_bs_enus

Problem-Solving and Process Management Tools
Course..... oper_04_a07_bs_enus

Measurement: Assessment and Metrics
Course..... oper_04_a08_bs_enus

Customer-Focused Management
Course..... oper_04_a09_bs_enus

Supply Chain Management
Course..... oper_04_a10_bs_enus

Training and Development
Course..... oper_04_a11_bs_enus

■ Six Sigma Yellow Belt: Six Sigma Fundamentals

Six Sigma and Lean Foundations and Principles
Course..... oper_30_a01_bs_enus

Six Sigma Team Basics, Roles, and Responsibilities
Courseoper_30_a02_bs_enus

Six Sigma Quality Tools
Courseoper_30_a03_bs_enus

Six Sigma Metrics
Courseoper_30_a04_bs_enus

■ Six Sigma Yellow Belt: Define

Identifying Six Sigma Projects
Courseoper_31_a01_bs_enus

Six Sigma Project Management Basics
Courseoper_31_a02_bs_enus

■ Six Sigma Yellow Belt: Measure

Basic Statistics for Six Sigma
Courseoper_32_a01_bs_enus

Data Types and Data Collection in Six Sigma
Courseoper_32_a02_bs_enus

Six Sigma and Measurement System Analysis
Courseoper_32_a03_bs_enus

■ Six Sigma Yellow Belt: Analyze

Lean Tools and FMEA in Six Sigma
Courseoper_33_a01_bs_enus

Six Sigma Data Analysis and Root Cause Analysis
Courseoper_33_a02_bs_enus

Basics of Correlation, Regression, and Hypothesis Testing for Six Sigma
Courseoper_33_a03_bs_enus

■ Six Sigma Yellow Belt: Improve and Control

Six Sigma Improvement Techniques
Courseoper_34_a01_bs_enus

Control Tools and Documentation in Six Sigma
Courseoper_34_a02_bs_enus

■ Leading Sustainable Process Improvement

Spearheading a Process Improvement Challenge Series....._pc_ch_opch001

Stakeholder-driven Process Improvement
Courseoper_35_a01_bs_enus

Mapping and Measuring to Support Sustainable Process Improvement
Courseoper_35_a02_bs_enus

Implementing and Sustaining Process Improvement
Courseoper_35_a03_bs_enus

■ Six Sigma Black Belt (2015 BOK): Organization-wide Planning and Deployment

Fundamentals of Lean and Six Sigma and their Applications
 Course..... oper_36_a01_bs_enus

Six Sigma Project Selection, Roles, and Responsibilities
 Course..... oper_36_a02_bs_enus

Six Sigma Strategic Planning and Deployment
 Course..... oper_36_a03_bs_enus

■ Six Sigma Black Belt (2015 BOK): Organizational Process Management and Measures

Impact on Stakeholders and Benchmarking for Six Sigma
 Course..... oper_37_a01_bs_enus

Using Business and Financial Measures in Six Sigma
 Course..... oper_37_a02_bs_enus

■ Six Sigma Black Belt (2015 BOK): Team Management

Six Sigma Team Dynamics, Roles, and Success Factors
 Course..... oper_38_a01_bs_enus

Six Sigma Team Facilitation and Leadership
 Course..... oper_38_a02_bs_enus

Six Sigma Team Dynamics and Training
 Course..... oper_38_a03_bs_enus

■ Six Sigma Black Belt (2015 BOK): Define

Six Sigma Business Case, Project Charter, and Tools
 Course..... oper_39_a02_bs_enus

Determining Requirements by Listening to the Voice of the Customer in Six Sigma
 Course..... oper_39_a01_bs_enus

■ Six Sigma Black Belt (2015 BOK): Measure

Process Flow Metrics and Analysis Tools for Six Sigma
 Course..... oper_40_a01_bs_enus

Data Types, Sampling, Collection, and Measurement in Six Sigma
 Course..... oper_40_a02_bs_enus

Six Sigma Measurement Systems and Metrology
 Course..... oper_40_a03_bs_enus

Using Basic Statistics and Graphical Methods in Six Sigma
 Course..... oper_40_a04_bs_enus

Probability and Probability Distributions in Six Sigma
 Course..... oper_40_a05_bs_enus

Determining Process Performance and Capability in Six Sigma
 Course..... oper_40_a06_bs_enus

■ Six Sigma Black Belt (2015 BOK): Analyze

Measuring and Modeling Relationships between Variables in Six Sigma
 Courseoper_41_a01_bs_enus

Basics of Hypothesis Testing and Tests for Means in Six Sigma
 Courseoper_41_a02_bs_enus

Tests for Variances and Proportions, ANOVA, and Goodness-of-fit in Six Sigma
 Courseoper_41_a03_bs_enus

Multivariate Tools and Nonparametric Tests in Six Sigma
 Courseoper_41_a04_bs_enus

FMEA and Other Nonstatistical Analysis Methods in Six Sigma
 Courseoper_41_a05_bs_enus

■ Six Sigma Black Belt (2015 BOK): Improve

Understanding DOE and Planning Experiments in Six Sigma
 Courseoper_42_a01_bs_enus

Designing, Conducting, and Analyzing Experiments in Six Sigma
 Courseoper_42_a02_bs_enus

Lean Improvement Methods and Implementation Planning in Six Sigma
 Courseoper_42_a03_bs_enus

■ Six Sigma Black Belt (2015 BOK): Control

Sustaining Six Sigma Improvements
 Courseoper_43_a03_bs_enus

Using Lean Control Tools and Maintaining Controls in Six Sigma
 Courseoper_43_a02_bs_enus

Statistical Process Control (SPC) and Control Charts in Six Sigma
 Courseoper_43_a01_bs_enus

■ Six Sigma Black Belt (2015 BOK): Design for Six Sigma (DFSS)

Common DFSS Methodologies, Design for X, and Robust Designs
 Courseoper_44_a01_bs_enus

■ Six Sigma: Champion Training

Introduction to Six Sigma for Champions
 Courseoper_03_a01_bs_enus

Six Sigma Process Improvement
 Courseoper_03_a02_bs_enus

Six Sigma Projects and Project Teams
 Courseoper_03_a03_bs_enus

BUSINESS SKILLS COURSEWARE

Managing and Deploying Six Sigma
Course..... oper_03_a04_bs_enus

■ Six Sigma Black Belt (2007 BOK): Enterprise-Wide Deployment

Lean and Six Sigma
Course..... oper_11_a01_bs_enus
Six Sigma Projects and the Black Belt Role
Course..... oper_11_a02_bs_enus
Six Sigma Leadership and Change Management
Course..... oper_11_a03_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Enterprise-Wide Deployment
Final Exams oper_11_a01_fe_enus

■ Six Sigma Black Belt (2007 BOK): Organizational Process Management and Measures

Critical Requirements and Benchmarking for Six Sigma
Course..... oper_12_a01_bs_enus
Business Performance and Financial Measures in Six Sigma
Course..... oper_12_a02_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Organizational Process Management and Measures
Final Exams oper_12_a01_fe_enus

■ Six Sigma Black Belt (2007 BOK): Team Management

Forming Project Teams for Six Sigma
Course..... oper_13_a01_bs_enus
Motivation and Communication in Six Sigma Teams
Course..... oper_13_a02_bs_enus
Managing Six Sigma Team Performance
Course..... oper_13_a03_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Team Management
Final Exams oper_13_a01_fe_enus

■ Six Sigma Black Belt (2007 BOK): Measure

Process Characteristics for Six Sigma
Course..... oper_15_a01_bs_enus
Data Collection and Measurement in Six Sigma
Course..... oper_15_a02_bs_enus
Six Sigma Measurement Systems
Course..... oper_15_a03_bs_enus
Basic Statistics and Graphical Methods for Six Sigma
Course..... oper_15_a04_bs_enus
Probability for Six Sigma
Course..... oper_15_a05_bs_enus

Process Capability for Six Sigma
Courseoper_15_a06_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Measure
Final Exams oper_15_a01_fe_enus

■ Six Sigma Black Belt (2007 BOK): Analyze

Correlation and Regression Analysis in Six Sigma
Courseoper_16_a01_bs_enus
Multivariate Analysis and Attribute Data Analysis in Six Sigma
Courseoper_16_a02_bs_enus
Hypothesis Testing Concepts and Tests for Means in Six Sigma
Courseoper_16_a03_bs_enus
Tests for Variances and Proportions, ANOVA, and Chi-square Tests in Six Sigma
Courseoper_16_a04_bs_enus
Nonparametric Tests in Six Sigma Analysis
Courseoper_16_a05_bs_enus
Nonstatistical Analysis Methods in Six Sigma
Courseoper_16_a06_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Analyze
Final Exams oper_16_a01_fe_enus

■ Six Sigma Black Belt (2007 BOK): Improve

Designing and Planning Experiments in Six Sigma
Courseoper_17_a01_bs_enus
Conducting Experiments and Analyzing Results in Six Sigma
Courseoper_17_a02_bs_enus
Improvement Methods and Implementation Issues in Six Sigma
Courseoper_17_a03_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Improve
Final Exams oper_17_a01_fe_enus

■ Six Sigma Black Belt (2007 BOK): Control

Statistical Process Control (SPC) in Six Sigma
Courseoper_18_a01_bs_enus
Nonstatistical Control Tools and Maintaining Controls in Six Sigma
Courseoper_18_a02_bs_enus
Sustaining Improvements and Gains from Six Sigma Projects
Courseoper_18_a03_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Control
Final Exams oper_18_a01_fe_enus

BUSINESS SKILLS COURSEWARE

■ Six Sigma Black Belt (2007 BOK): Design for Six Sigma (DFSS) Frameworks and Methodologies

Common Design for Six Sigma Methodologies, Design for X, and Robust Design
Course..... oper_19_a01_bs_enus
Special Design Tools in Design for Six Sigma
Course..... oper_19_a02_bs_enus
Final Exam: Six Sigma Black Belt (2007 BOK): Design for Six Sigma (DFSS)
Frameworks and Methodologies
Final Exams oper_19_a01_fe_enus

■ Fundamentals of Lean for Business Organizations

Introduction to Lean for Service and Manufacturing Organizations
Course..... oper_20_a01_bs_enus
Using Lean for Perfection and Quality
Course..... oper_20_a02_bs_enus
Lean Tools and Techniques for Flow and Pull
Course..... oper_20_a03_bs_enus
Reducing Waste and Streamlining Value Flow Using Lean
Course..... oper_20_a04_bs_enus
Value Stream Mapping in Lean Business
Course..... oper_20_a05_bs_enus
Applying Lean in Service and Manufacturing Organizations
Course..... oper_20_a06_bs_enus
Five Steps to Perfection: Implementing Lean
Business Impact Series..... _pc_bi_ssbi009
Value Stream Maps for Non-manufacturing Processes
Business Impact Series..... _pc_bi_ssbi010

■ Purchasing and Vendor Management Essentials

Fundamentals of Purchasing and Vendor Management
Course..... oper_23_a01_bs_enus
Purchasing: Finding Sources of Supply
Course..... oper_23_a02_bs_enus
Selecting Suppliers and Administering Contracts
Course..... oper_23_a03_bs_enus
Evaluating Supplier Performance and Managing Supplier Relationships
Course..... oper_23_a04_bs_enus

■ Mentoring Asset

Mentoring Six Sigma Green Belt (SSGB)
Mentoring Assets..... mntcssgb
Mentoring Six Sigma Yellow Belt (SSYB)
Mentoring Assets..... mntcssyb

■ Test Preps

TestPrep Six Sigma Green Belt (SSGB)
Testprep Exams..... oper_ssgb_a02_tp_enus

BUSINESS STRATEGY AND OPERATIONS

STRATEGIC PLANNING CURRICULUM

■ Moving From an Operational Manager to a Strategic Thinker

Leading Outside the Organization
Business Impact Series _pc_bi_lsbi005
Effective Critical Analysis of Business Reports
Business Impact Series _pc_bi_pfb004
Returning to Core Competencies
Business Impact Series _pc_bi_lsbi014
Competitive Awareness and Strategy
Challenge Series..... _pc_ch_lach022

■ The Fundamentals of Globalization

Managing Expatriates' Career Development
Business Impact Series _pc_bi_mgbi011
The Etiquette of Cross-cultural Gift Giving
Business Impact Series _pc_bi_spb015
Evaluating Globalization Opportunities
Challenge Series..... _pc_ch_lach019
The Fundamentals of Globalization: The Global Context
Course stgy_05_a01_bs_enus
Fundamentals of Globalization: Analyzing the Global Environment
Course stgy_05_a02_bs_enus
The Fundamentals of Globalization: Strategies for Globalization
Course stgy_05_a03_bs_enus
Fundamentals of Globalization: Managing in a Global Environment
Course stgy_05_a04_bs_enus
Final Exam: The Fundamentals of Globalization
Final Exams stgy_05_a01_fe_enus

■ IT Strategy Essentials

IT Strategy Essentials: Business and IT Strategy Alignment
Course stgy_06_a01_bs_enus
IT Strategy Essentials: Creating an IT Strategy Plan
Course stgy_06_a02_bs_enus
IT Strategy Essentials: Implementing an IT Strategy
Course stgy_06_a03_bs_enus
Final Exam: IT Strategy Essentials
Final Exams stgy_06_a01_fe_enus

BUSINESS SKILLS COURSEWARE

■ Business Planning Essentials

Business Planning Essentials: Preparing a Business Plan Course.....stgy_10_a01_bs_enus
Business Planning Essentials: Performing Key Analyses Course.....stgy_10_a02_bs_enus
Business Planning Essentials: Preparing for Implementation Course.....stgy_10_a03_bs_enus
Final Exam: Business Planning Essentials
Final Examsstgy_10_a01_fe_enus

■ Risk Management

Risk Management: Identifying Risk Course.....stgy_09_a01_bs_enus
Risk Management: Assessing Risk Course.....stgy_09_a02_bs_enus
Risk Management: Dealing with Risk Course.....stgy_09_a03_bs_enus
Final Exam: Risk Management
Final Examsstgy_09_a01_fe_enus

■ Leading and Implementing Sustainable Green Business Strategies

Introduction to Green Business and Sustainability Course.....stgy_04_a01_bs_enus
Green Business: Planning Sustainability Strategies Course.....stgy_04_a02_bs_enus
Green Business: Implementing Sustainability Strategies Course.....stgy_04_a03_bs_enus
Final Exam: Leading and Implementing Sustainable Green Business Strategies
Final Examsstgy_04_a01_fe_enus

■ Business Law Essentials

Business Law Basic Concepts Course.....stgy_07_a01_bs_enus
Business Law and Ethics Course.....stgy_07_a02_bs_enus
Business Law and the Manager's Responsibilities Course.....stgy_07_a03_bs_enus
Final Exam: Business Law Essentials
Final Examsstgy_07_a01_fe_enus

■ Developing Strategic Thinking Acumen

Effective Critical Analysis of Business Reports
Business Impact Series....._pc_bi_pfb004
Returning to Core Competencies
Business Impact Series....._pc_bi_lsb014

Competitive Awareness and Strategy
Challenge Series....._pc_ch_lach022
Developing the Capacity to Think Strategically
Coursestgy_08_a01_bs_enus
Developing the Strategic Thinking Skill of Seeing the Big Picture
Coursestgy_08_a02_bs_enus
Using Strategic Thinking Skills
Coursestgy_08_a03_bs_enus
Final Exam: Developing Strategic Thinking Acumen
Final Examsstgy_08_a01_fe_enus

BUSINESS STRATEGY AND OPERATIONS

MARKETING CURRICULUM

■ Strategic Marketing in Action

Sales and Marketing: Two Sides of the Same Coin?
Business Impact Series_pc_bi_spb011
Trade Show Marketing - Planning Ahead
Business Impact Series_pc_bi_spb013
Increasing Competitiveness through Collaboration
Challenge Series....._pc_ch_lsch006

■ Digital Marketing

Digital Marketing: Getting to the Customer
Coursemkt_04_a01_bs_enus
Managing Your Reputation Through Content Marketing and Online PR
Coursemkt_04_a03_bs_enus
Digital Marketing Partnerships, Sales, and After-sales Processes
Coursemkt_04_a04_bs_enus
Search Engine Marketing: Getting Discovered by the Customer
Coursemkt_04_a02_bs_enus

■ Marketing Essentials

Designing Products to Fit the Channel
Business Impact Series_pc_bi_spb005
Using Web Analytics to Increase Sales
Business Impact Series_pc_bi_spb012
Marketing Essentials: Introduction to Marketing
Coursemkt_01_a01_bs_enus
Marketing Essentials: Planning and People
Coursemkt_01_a02_bs_enus
Marketing Essentials: Product and Price
Coursemkt_01_a03_bs_enus
Marketing Essentials: Place
Coursemkt_01_a04_bs_enus

BUSINESS SKILLS COURSEWARE

Marketing Essentials: Promotion
Course.....mkt_01_a05_bs_enus
Marketing Essentials: Marketing and Ethics
Course.....mkt_01_a06_bs_enus

■ Competitive Marketing Strategies

Competitive Marketing Strategies: Conducting an Internal Analysis
Course.....mkt_02_a01_bs_enus
Competitive Marketing Strategies: Analyzing Competitors
Course.....mkt_02_a02_bs_enus
Competitive Marketing Strategies: Selecting and Implementing Strategies
Course.....mkt_02_a03_bs_enus

■ Strategic Brand Management

Building Lasting Customer-brand Relationships
Course.....mkt_03_a01_bs_enus
Developing a Brand Internally
Course.....mkt_03_a02_bs_enus
Global Brand Management
Course.....mkt_03_a03_bs_enus
Brand Management for Social Media and Wireless Technologies
Course.....mkt_03_a04_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

FINANCE AND ACCOUNTING CURRICULUM

■ Finance and Accounting Essentials for Non-financial Professionals

Increasing Cash Flow in Times of Need
Business Impact Series....._pc_bi_fabi003
Attracting New Investors - Keeping Presentations Focused
Business Impact Series....._pc_bi_fabi004
What's Your Gross Profit Margin Really Saying?
Business Impact Series....._pc_bi_fabi006
Recognizing The Value of Intangible Assets
Business Impact Series....._pc_bi_fabi007
Recession: How it Affects Business
Business Impact Series....._pc_bi_fabi008
Using Financial Analysis for Credit Decisions
Challenge Series....._pc_ch_lach012
Principles of Accounting and Finance for Non-financial Professionals
Course.....fin_02_a01_bs_enus
Cash Flow Management Essentials for Non-financial Professionals
Course.....fin_02_a02_bs_enus

The Time Value of Money and Investment Decisions for Non-financial Professionals
Coursefin_02_a03_bs_enus
The Essentials of Budgeting for Non-financial Professionals
Coursefin_02_a04_bs_enus
Financial Statements for Non-financial Professionals
Coursefin_02_a05_bs_enus
Analyzing Financial Statements for Non-financial Professionals
Coursefin_02_a06_bs_enus
Assessing Nonrecurring Items in Income Statements
Business Impact Series_pc_bi_fabi009
The Time Value of Money: Possible Pitfalls
Business Impact Series_pc_bi_fabi011

■ Accounting Fundamentals

Outsourcing Financial Activities
Business Impact Series_pc_bi_fabi001
Basic Accounting Principles and Framework
Coursefin_03_a01_bs_enus
The Accounting Equation and Financial Statements
Coursefin_03_a02_bs_enus
The Accounting Cycle and Accrual Accounting
Coursefin_03_a03_bs_enus
Accounting Transactions and Books of Account
Coursefin_03_a04_bs_enus
Trial Balance & Adjusting Entries
Coursefin_03_a05_bs_enus
The Income Statement
Coursefin_03_a06_bs_enus
The Balance Sheet
Coursefin_03_a07_bs_enus
The Cash Flow Statement
Coursefin_03_a08_bs_enus
Accounting for Companies' Stock Transactions and Dividends
Coursefin_03_a09_bs_enus
Deconstructing the Balance Sheet
Business Impact Series_pc_bi_fabi010
Final Exam: Accounting Fundamentals
Final Examsfin_03_a01_fe_enus

■ Budgeting Essentials

Organizational Budgeting Activities and the Master Budget
Coursefin_05_a01_bs_enus
Planning and Preparing an Operating Budget
Coursefin_05_a02_bs_enus
Preparing Operating Budgets and the Cash Budget
Coursefin_05_a03_bs_enus

BUSINESS SKILLS COURSEWARE

Using Budgets for Management and Control
Course.....fin_05_a04_bs_enus
Final Exam: Budgeting Essentials
Final Exams fin_05_a01_fe_enus

■ Auditing Essentials

Using Audits to Help Prevent Business Fraud
Business Impact Series....._pc_bi_fabi002
Introduction to Auditing
Course.....fin_06_a01_bs_enus
Auditing for Internal Control and Risk Assessment
Course.....fin_06_a02_bs_enus
Auditing the Revenue Cycle
Course.....fin_06_a03_bs_enus
Auditing for Cash and Inventories
Course.....fin_06_a04_bs_enus
Final Exam: Auditing Essentials
Final Exams fin_06_a01_fe_enus

■ Capital Budgeting Essentials

Capital Budgeting: The Capital Budgeting Process
Course.....fin_07_a01_bs_enus
Capital Budgeting: Net Present Value and Internal Rate of
Return
Course.....fin_07_a02_bs_enus
Capital Budgeting: Discounted Payback Period and
Profitability Index
Course.....fin_07_a03_bs_enus
Capital Budgeting: Capital Allocation
Course.....fin_07_a04_bs_enus
Final Exam: Capital Budgeting Essentials
Final Exams fin_07_a01_fe_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

GLOBAL BANKING AND FINANCIAL SERVICES CURRICULUM

■ Bank Branch Operations Management

Bank Branch Management: Payment and Settlement
Systems
Course.....fini_01_a02_bs_enus
Bank Branch Management: Mortgage and Auto Loans
Course.....fini_01_a01_bs_enus
Bank Branch Management: Dealing with Operational and
Credit Risks
Course.....fini_01_a04_bs_enus
Bank Branch Management: Teller Roles and Credit Card
Operations
Course.....fini_01_a03_bs_enus

Bank Branch Management: Internal Controls and Banking
Technology
Course fin_i_01_a05_bs_enus
Bank Branch Management: Branch Security and Fraud
Course fin_i_01_a06_bs_enus

■ Commodity and Energy Markets, Futures, and Forwards

Futures Fundamentals: Commodity, Equity, and Currency
Futures
Course fin_i_02_a02_bs_enus
Interest Rate Futures and Forward Rate Agreements
Course fin_i_02_a03_bs_enus
Commodity and Energy Markets and Derivatives
Course fin_i_02_a01_bs_enus

■ Insurance Concepts, Types, and Annuities

Special Insurance Arrangements: Group Insurance,
Reinsurance, and Annuities
Course fin_i_03_a03_bs_enus
Insurance Basics, Underwriting, and Actuarial Practices
Course fin_i_03_a01_bs_enus
Life, Health, and General Insurance
Course fin_i_03_a02_bs_enus

■ Mutual Fund Concepts, Portfolio Management, and Regulations

Mutual Funds: Basic Concepts, Structure, and Types
Course fin_i_04_a01_bs_enus
Mutual Funds: Portfolio Management and Accounting
Course fin_i_04_a02_bs_enus
Mutual Funds: Performance Evaluation and Regulations
Course fin_i_04_a03_bs_enus

■ Global Banking Supervision and Anti-Money Laundering Regulations

Banking Supervision and Corporate Governance
Course fin_i_05_a01_bs_enus
Special Banking Risks and their Management
Course fin_i_05_a03_bs_enus
Internal Control and Audits in Banks
Course fin_i_05_a02_bs_enus
Anti-money Laundering and Global Initiatives
Course fin_i_05_a04_bs_enus
Anti-money Laundering and Regulatory Framework
Course fin_i_05_a05_bs_enus

BUSINESS SKILLS COURSEWARE

■ Bank Risks and Capital Adequacy Planning

Capital Adequacy Planning Approaches
Course..... fini_06_a02_bs_enus

Basel Regulations and Capital Adequacy Requirements
Course..... fini_06_a01_bs_enus

■ Basel Regulations and Bank Risk Management

IRB Framework and Risk-rating System
Course..... fini_07_a02_bs_enus

Data Maintenance and Oversight for IRB Systems
Course..... fini_07_a05_bs_enus

Basel Regulations and Operational Risk Management
Course..... fini_07_a06_bs_enus

Operational Risk and Advanced Measurement Approach
Course..... fini_07_a07_bs_enus

Operational Risk Identification, Assessment, and
Quantification
Course..... fini_07_a08_bs_enus

Operational Risk Management Framework, Process, and
Applications
Course..... fini_07_a09_bs_enus

Basel II and Basel III: An Overview
Course..... fini_07_a01_bs_enus

IRB Approach for Corporate and Retail Exposures
Course..... fini_07_a03_bs_enus

Quantification of IRB Systems
Course..... fini_07_a04_bs_enus

■ Basel III and Liquidity Risk Management

Management and Supervision of Liquidity Risk
Course..... fini_08_a01_bs_enus

Liquidity Risk Measurement, Monitoring, and Application
of Standards
Course..... fini_08_a02_bs_enus

■ Counterparty Credit Risk and Credit Rating

Derivative Contracts: Futures, Forwards, Swaps, and
Options
Course..... fini_09_a01_bs_enus

Measuring Credit Risk of Derivative Contracts
Course..... fini_09_a02_bs_enus

Mitigating Credit Risk
Course..... fini_09_a03_bs_enus

Credit Rating Systems and Capital Reserves
Course..... fini_09_a04_bs_enus

■ Credit Risk Analysis

Credit Analysis and Loan Pricing and Regulations
Course..... fini_10_a01_bs_enus

Financial Analysis for Credit Risk Determination
Course..... fini_10_a02_bs_enus

Nonfinancial Credit and Asset Analysis
Course..... fini_10_a03_bs_enus

Problem Loans and Risk Analysis for Common Loans
Course..... fini_10_a04_bs_enus

Risk Analysis for Specialized Loans
Course..... fini_10_a05_bs_enus

■ Credit Derivative Instruments

Credit Derivatives and Credit Risk
Course..... fini_11_a01_bs_enus

Classical Credit Derivatives and Total Return Swaps
Course..... fini_11_a02_bs_enus

Securitization and Asset-backed Securities
Course..... fini_11_a03_bs_enus

Credit-linked and Repackaged Notes
Course..... fini_11_a04_bs_enus

Credit Default Swaps and Credit Spread Options
Course..... fini_11_a05_bs_enus

Credit Derivatives Applications
Course..... fini_11_a06_bs_enus

Credit Derivatives: Pricing and Operational Issues
Course..... fini_11_a07_bs_enus

Credit Derivatives: Regulatory, Legal, and Taxation Issues
Course..... fini_11_a08_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

HUMAN RESOURCES CURRICULUM

■ Essentials of Interviewing and Hiring

Guarding Against Interviewing Biases
Business Impact Series_pc_bi_hrbi003

Hiring Strategic Thinkers
Challenge Series....._pc_ch_lach011

Essentials of Interviewing and Hiring: Screening
Applicants for Interviewing
Course.....hr_06_a01_bs_enus

Essentials of Interviewing and Hiring: Preparing to
Interview
Course.....hr_06_a02_bs_enus

Essentials of Interviewing and Hiring: Conducting an
Effective Interview
Course.....hr_06_a03_bs_enus

Essentials of Interviewing and Hiring: Behavioral Interview
Techniques
Course.....hr_06_a04_bs_enus

BUSINESS SKILLS COURSEWARE

Essentials of Interviewing and Hiring: Selecting the Right Candidate
Course..... hr_06_a05_bs_enus
Creating a Compelling Job Description
Business Impact Series..... _pc_bi_hrbi015
Conducting Interviews: Asking the Right Questions
Business Impact Series..... _pc_bi_hrbi014
Hiring a New Employee
Challenge Series..... _pc_ch_lach028
Final Exam: Essentials of Interviewing and Hiring
Final Exams hr_06_a01_fe_enus

■ Organizational Behavior

Fundamentals of Organizational Behavior for the Individual
Course..... hr_08_a01_bs_enus
Fundamentals of Organizations – Groups
Course..... hr_08_a02_bs_enus
Understanding Organizational Power and Politics
Course..... hr_08_a03_bs_enus
Organizational Structure and Employee Behavior
Course..... hr_08_a04_bs_enus
Organizational Behavior: Dynamics of a Positive Organizational Culture
Course..... hr_08_a05_bs_enus
Final Exam: Organizational Behavior
Final Exams hr_08_a01_fe_enus

■ Recruiting and Retention Strategies

Aligning Recruitment to Job Requirements
Business Impact Series..... _pc_bi_hrbi001
Preventing High Turnover Rates: How to Keep The Best
Business Impact Series..... _pc_bi_mgbi008
Fringe Benefits: Maintaining a Competitive Hiring Advantage
Business Impact Series..... _pc_bi_hrbi004
Disciplines of Organizational Learning: Personal Mastery
Business Impact Series..... _pc_bi_pfb011
Recruiting Talent
Course..... hr_05_a01_bs_enus
Retaining Your Talent Pool
Course..... hr_05_a02_bs_enus
Surviving the Talent Crunch
Challenge Series..... _pc_ch_lsch007
Final Exam: Recruiting and Retention Strategies
Final Exams hr_05_a01_fe_enus

■ The role of HR as a Business Partner

HR as Business Partner: From Cost Center to Strategic Partner
Course..... hr_07_a01_bs_enus

HR as Business Partner: Linking HR Functions with Organizational Goals
Coursehr_07_a02_bs_enus
HR as Business Partner: Managing Talent for Organizational Success
Coursehr_07_a03_bs_enus
HR as Business Partner: Using Metrics and Designing Strategic Initiatives
Coursehr_07_a04_bs_enus
Final Exam: The role of HR as a Business Partner
Final Exams hr_07_a01_fe_enus

■ Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)

Human Resources Core Knowledge: Skills, Concepts, and Tools
Coursehr_09_a01_bs_enus
Human Resources Core Knowledge: Functions and Activities
Coursehr_09_a02_bs_enus
Final Exam: Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)
Final Exams hr_09_a01_fe_enus

■ Business Management and Strategy (HRCI: PHR/SPHR-aligned)

Business Management and Strategy: The HR Function and Business Environment
Coursehr_10_a01_bs_enus
Business Management and Strategy: HR Functions and Roles
Coursehr_10_a03_bs_enus
Business Management and Strategy: HR and the Strategic Planning Process
Coursehr_10_a02_bs_enus
Final Exam: Business Management and Strategy (HRCI: PHR/SPHR-aligned)
Final Exams hr_10_a01_fe_enus

■ Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)

Workforce Planning and Employment: Employment Legislation
Coursehr_11_a01_bs_enus
Workforce Planning and Employment: Recruitment Strategies
Coursehr_11_a02_bs_enus
Workforce Planning and Employment: Sourcing and Selecting Candidates
Coursehr_11_a03_bs_enus

BUSINESS SKILLS COURSEWARE

Workforce Planning and Employment: Orientation, Onboarding, and Exit Strategies
Course..... hr_11_a04_bs_enus
Final Exam: Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)
Final Exams hr_11_a01_fe_enus

■ Human Resource Development (HRCI: PHR/SPHR-aligned)

Human Resource Development: Regulations and Organizational Development
Course..... hr_12_a01_bs_enus
Human Resource Development: Employee Training
Course..... hr_12_a02_bs_enus
Human Resource Development: Performance Appraisal and Talent Management
Course..... hr_12_a03_bs_enus
Final Exam: Human Resource Development (HRCI: PHR/SPHR-aligned)
Final Exams hr_12_a01_fe_enus

■ Compensation and Benefits (HRCI: PHR/SPHR-aligned)

Compensation and Benefits: Regulations, Strategies, and Needs Assessment
Course..... hr_13_a01_bs_enus
Compensation and Benefits: Managing Policies, Programs, and Activities
Course..... hr_13_a02_bs_enus
Compensation and Benefits: Organizational Responsibilities
Course..... hr_13_a03_bs_enus
Final Exam: Compensation and Benefits (HRCI: PHR/SPHR-aligned)
Final Exams hr_13_a01_fe_enus

■ Employee and Labor Relations (HRCI: PHR/SPHR-aligned)

Employee and Labor Relations: Employment Regulations and Organizational Programs
Course..... hr_14_a01_bs_enus
Employee and Labor Relations: Behavioral and Disciplinary Issues and Resolution
Course..... hr_14_a02_bs_enus
Employee and Labor Relations: Unions and Collective Bargaining
Course..... hr_14_a03_bs_enus
Final Exam: Employee and Labor Relations (HRCI: PHR/SPHR-aligned)
Final Exams hr_14_a01_fe_enus

■ Risk Management (HRCI: PHR/SPHR-aligned)

Risk Management: Organizational Risk and Safety and Health Legislation
Coursehr_15_a01_bs_enus
Risk Management: Workplace Safety, Security, and Privacy
Coursehr_15_a02_bs_enus
Final Exam: Risk Management (HRCI: PHR/SPHR-aligned)
Final Exams hr_15_a01_fe_enus

■ Strategic Human Resource Management (HRCI: SPHR-aligned)

Strategic HR for SPHR Exam Candidates Part I
Coursehr_16_a01_bs_enus
Strategic HR for SPHR Exam Candidates Part II
Coursehr_16_a02_bs_enus
Final Exam: Strategic Human Resource Management (HRCI: SPHR-aligned)
Final Exams hr_16_a01_fe_enus

■ SHRM-CP/SCP: HR Competencies

HR Competencies: Leadership and Ethical Practice
Coursehr_17_a01_bs_enus
HR Competencies: Business Acumen and Relationship Management
Coursehr_17_a02_bs_enus
HR Competencies: Consultation and Critical Evaluation
Coursehr_17_a03_bs_enus
HR Competencies: Global and Cultural Effectiveness and Communication
Coursehr_17_a04_bs_enus

■ SHRM-CP/SCP: Management of People

Management of People: Talent Acquisition and Retention
Coursehr_18_a01_bs_enus
Management of People: Employee Engagement
Coursehr_18_a02_bs_enus
Management of People: Learning and Development
Coursehr_18_a03_bs_enus
Management of People: Total Rewards
Coursehr_18_a04_bs_enus

■ SHRM-CP/SCP: Organization and the HR Function

Organization and HR: Structure of the HR Function
Coursehr_19_a01_bs_enus
Organization and HR: Organizational Effectiveness and Development
Coursehr_19_a02_bs_enus

BUSINESS SKILLS COURSEWARE

Organization and HR: Workforce Management and Using Technology and Data
Course..... hr_19_a03_bs_enus
Organization and HR: Employee Relations
Course..... hr_19_a04_bs_enus

■ SHRM-CP/SCP: Workplace Management and HR

Workplace Management: Global HR, Diversity, and Inclusion
Course..... hr_20_a01_bs_enus
Workplace Management: Risk Management
Course..... hr_20_a02_bs_enus
Workplace Management: Corporate Social Responsibility
Course..... hr_20_a03_bs_enus
Workplace Management: Employment Laws and Regulations
Course..... hr_20_a04_bs_enus

■ SHRM-CP/SCP: HR Strategy Management

Human Resource Strategy Management: Strategic Planning
Course..... hr_21_a01_bs_enus
Human Resource Strategy Management: Business and HR Strategy
Course..... hr_21_a02_bs_enus

■ SHRM- SCP: HRM for Senior HR Professionals

Advanced HR Management: Competencies for Senior HR Professionals Part I
Course..... hr_22_a01_bs_enus
Advanced HR Management: Competencies for Senior HR Professionals Part II
Course..... hr_22_a02_bs_enus
Advanced Human Resources Management: People and Organization
Course..... hr_22_a03_bs_enus
Advanced Human Resources Management: Workplace and HR Strategy
Course..... hr_22_a04_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

ADMINISTRATIVE SUPPORT CURRICULUM

■ Essential Skills for Administrative Support Professionals

Administrative Professionals: Common Administrative Support Tasks
Course..... ad_01_a02_bs_enus

Administrative Professionals: Maximizing Your Relationship with Your Boss
Coursead_01_a03_bs_enus
Administrative Professionals: Interacting with Others
Coursead_01_a04_bs_enus
Administrative Professionals: Putting Your Best Foot Forward
Coursead_01_a05_bs_enus

MANAGEMENT AND LEADERSHIP

MANAGEMENT CURRICULUM

■ Management Essentials

Management Essentials: Directing Others
Coursemgmt_15_a01_bs_enus
Management Essentials: Delegating
Coursemgmt_15_a02_bs_enus
Management Essentials: Developing Your Direct Reports
Coursemgmt_15_a03_bs_enus
Management Essentials: Confronting Difficult Employee Behavior
Coursemgmt_15_a04_bs_enus
Management Essentials: Managing a Diverse Team
Coursemgmt_15_a05_bs_enus
Management Essentials: Treating Your Direct Reports Fairly
Coursemgmt_15_a06_bs_enus
Management Essentials: Caring about Your Direct Reports
Coursemgmt_15_a07_bs_enus
Managing Fairly
Business Impact Series_pc_bi_mgbi016
Employee Dismissal
Challenge Series....._pc_ch_lach038
Acting Decisively
Challenge Series....._pc_ch_lach034

■ Talent Management Essentials

Talent Management: Basics
Coursemgmt_18_a01_bs_enus
Talent Management: Planning
Coursemgmt_18_a02_bs_enus
Talent Management: Acquiring Talent
Coursemgmt_18_a03_bs_enus
Talent Management: Developing and Engaging Talent
Coursemgmt_18_a04_bs_enus
Talent Management: Retaining Talent
Coursemgmt_18_a05_bs_enus
Attracting and Retaining Talent
Challenge Series....._pc_ch_lach021

BUSINESS SKILLS COURSEWARE

■ Performance Appraisal Essentials

Preparing for Your Performance Appraisal
Business Impact Series....._pc_bi_pfb017
Performance Appraisal Essentials: Planning for Appraisals
Course..... mgmt_17_a01_bs_enus
Performance Appraisal Essentials: Conducting Traditional
Appraisals
Course..... mgmt_17_a02_bs_enus
Performance Appraisal Essentials: 360-degree Appraisals
Course..... mgmt_17_a03_bs_enus

■ Managing Experts

Recognizing Natural Leaders
Challenge Series....._pc_ch_ls001
Managing Top Performers Is Always Easy...Right?
Business Impact Series....._pc_bi_hrbi013
Meeting the Needs of Your Experts
Course..... mgmt_21_a01_bs_enus
Overcoming Challenges When Managing Experts
Course..... mgmt_21_a02_bs_enus

■ Managing Problem Performance

Underperforming Employee – Now What?
Business Impact Series....._pc_bi_hrbi010
Managing Performance
Challenge Series....._pc_ch_lach002
Recognizing and Diagnosing Problem Performance
Course..... mgmt_34_a01_bs_enus
First Steps for Turning Around a Performance Problem
Course..... mgmt_34_a02_bs_enus
Using Progressive Discipline to Correct Problem
Performance
Course..... mgmt_34_a03_bs_enus
Preventing Problem Performance
Course..... mgmt_34_a04_bs_enus

■ Advanced Management Skills

Developing Adaptable Managers
Business Impact Series....._pc_bi_mgbi013
Employee Engagement
Challenge Series....._pc_ch_mgch006
Delivering Bad News Effectively
Challenge Series....._pc_ch_lach033
Building Upward Relationships
Challenge Series....._pc_ch_lach039
Developing a High-performance Organization
Course..... mgmt_23_a01_bs_enus
Cross-functional Strategic Management
Course..... mgmt_23_a02_bs_enus

Managing for Rapid Change and Uncertainty
Course..... mgmt_23_a03_bs_enus
Managing High Performers
Course..... mgmt_23_a04_bs_enus
Managing New Managers
Course..... mgmt_23_a05_bs_enus
Managing Experienced Managers
Course..... mgmt_23_a06_bs_enus

■ Dismissing an Employee

Preparing to Dismiss an Employee
Course..... mgmt_26_a01_bs_enus
Managing the Dismissal of an Employee
Course..... mgmt_26_a02_bs_enus

■ The Fundamentals of Business Crises Management

Demonstrating Accountability in a Crisis Situation
Challenge Series....._pc_ch_lach007
Perseverance and Flexibility in Times of Crisis
Challenge Series....._pc_ch_lach026

■ First Time Manager Essentials

First Time Manager: Understanding a Manager's Role
Course..... mgmt_16_a01_bs_enus
First Time Manager: Challenges
Course..... mgmt_16_a02_bs_enus
First Time Manager: Meeting Expectations
Course..... mgmt_16_a03_bs_enus
Making the Move Into Management
Challenge Series....._pc_ch_lach029

■ Essentials of Managing Technical Professionals

Transitioning from Technical Professional to Management
Course..... mgmt_19_a01_bs_enus
Strategies for Transitioning to Technical Management
Course..... mgmt_19_a02_bs_enus
Managing Technical Professionals
Course..... mgmt_19_a03_bs_enus

■ Workforce Generations

Managing an Aging Workforce
Business Impact Series....._pc_bi_mgbi005
Developing the Next Generation
Business Impact Series....._pc_bi_lsbi007
Understanding the Motives of Millennials
Business Impact Series....._pc_bi_mgbi014

BUSINESS SKILLS COURSEWARE

Managing Workforce Generations: Introduction to Cross-generational Employees
Course..... mgmt_20_a01_bs_enus

Managing Workforce Generations: Working with a Multigenerational Team
Course..... mgmt_20_a02_bs_enus

Managing Workforce Generations: Working with the 21st-century Generation Mix
Course..... mgmt_20_a03_bs_enus

■ Strategies for Successful Employee On-boarding

Strategies for Successful Employee Onboarding: An Introduction
Course..... mgmt_24_a01_bs_enus

Strategies for Successful Employee Onboarding: Getting Started
Course..... mgmt_24_a02_bs_enus

Strategies for Successful Employee Onboarding: Assessing Program Success
Course..... mgmt_24_a03_bs_enus

■ Managing during Difficult Times

Communicating during Difficult Times
Course..... mgmt_25_a01_bs_enus

Managing Resources during Difficult Times
Course..... mgmt_25_a02_bs_enus

Managing Attitudes during Difficult Times
Course..... mgmt_25_a03_bs_enus

■ Business Execution

Fostering a Business Execution Culture
Business Impact Series....._pc_bi_lsbi008

Performance Dashboard or Scorecard?
Business Impact Series....._pc_bi_mgbi012

Business Execution: Understanding the Fundamentals
Course..... mgmt_28_a01_bs_enus

Business Execution: Crafting a Business Strategy that Executes
Course..... mgmt_28_a02_bs_enus

Business Execution: Monitoring and Evaluating Initiatives
Course..... mgmt_28_a04_bs_enus

Business Execution: Linking Strategy to People and Operations
Course..... mgmt_28_a03_bs_enus

■ Essential Mentoring Techniques

Essential Mentoring Techniques: Mentoring Fundamentals
Course..... mgmt_29_a01_bs_enus

Essential Mentoring Techniques: Designing and Initiating Mentoring Programs
Course..... mgmt_29_a02_bs_enus

Essential Mentoring Techniques: Building and Maintaining Mentoring Relationships
Course mgmt_29_a03_bs_enus

Essential Mentoring Techniques: Evaluating and Ending the Mentoring Program
Course mgmt_29_a04_bs_enus

■ Thinking Like a CFO

Thinking Like a CFO: Mind-set and Financial Priorities
Course mgmt_30_a01_bs_enus

Thinking Like a CFO: Making Financial Decisions
Course mgmt_30_a02_bs_enus

Thinking Like a CFO: Preparing and Presenting a Business Case
Course mgmt_30_a03_bs_enus

Thinking Like a CFO: Managing Risk
Course mgmt_30_a04_bs_enus

■ Essentials of Facilitating

Using Facilitation Skills as a Manager
Course mgmt_31_a01_bs_enus

Facilitating Collaborative Processes
Course mgmt_31_a02_bs_enus

Challenges of Facilitating
Course mgmt_31_a03_bs_enus

■ Effectively Managing Top Performers

Engaging Top Performers
Course mgmt_33_a01_bs_enus

Retaining Top Performers
Course mgmt_33_a02_bs_enus

Overcoming Challenges of Managing Top Performers
Course mgmt_33_a03_bs_enus

■ Difficult Conversations

Preparing for a Difficult Conversation
Course mgmt_36_a01_bs_enus

Having a Difficult Conversation
Course mgmt_36_a02_bs_enus

Handling Difficult Conversations Effectively
Course mgmt_36_a03_bs_enus

■ Performance Management

Planning for Performance
Course mgmt_37_a01_bs_enus

Monitoring and Improving Performance
Course mgmt_37_a02_bs_enus

BUSINESS SKILLS COURSEWARE

Reviewing and Rewarding Performance
Course..... mgmt_37_a03_bs_enus

■ Coaching for Results

The Art of Effective Coaching
Business Impact Series..... _pc_bi_lsbi018
Coaching
Challenge Series..... _pc_ch_lach024
Coaching to Shift Perceptions
Challenge Series..... _pc_ch_mgch007
Beginning Your Coaching Engagement
Course..... mgmt_38_a01_bs_enus
Coaching Techniques that Drive Change
Course..... mgmt_38_a02_bs_enus
Coaching to Drive Performance
Course..... mgmt_38_a03_bs_enus

■ Effective Delegation

Delegating Appropriate Tasks
Business Impact Series..... _pc_bi_mgbi007
Developing Employees through Delegation
Challenge Series..... _pc_ch_lach017
Achieve Your Objectives through Effective Delegation
Course..... mgmt_39_a01_bs_enus
The Delegation Process
Course..... mgmt_39_a02_bs_enus
Successful Delegation: Supervise and Encourage
Course..... mgmt_39_a03_bs_enus
Use Delegation to Develop Your Team
Course..... mgmt_39_a04_bs_enus

MANAGEMENT AND LEADERSHIP

LEADERSHIP CURRICULUM

■ Leadership Essentials

Communicating a Shared Vision
Business Impact Series..... _pc_bi_lsbi001
Leading Teams through Change
Business Impact Series..... _pc_bi_lsbi003
Leading Outside the Organization
Business Impact Series..... _pc_bi_lsbi005
Knowing When to Take Leadership Risks
Business Impact Series..... _pc_bi_lsbi006
Motivating Human Behavior
Challenge Series..... _pc_ch_lsch002
Wanted - Innovation Leaders
Business Impact Series..... _pc_bi_lsbi013
Leadership Essentials: Motivating Employees
Course..... lead_05_a01_bs_enus

Leadership Essentials: Communicating Vision
Course lead_05_a02_bs_enus
Leadership Essentials: Building Your Influence as a
Leader
Course lead_05_a03_bs_enus
Leadership Essentials: Leading with Emotional
Intelligence
Course lead_05_a04_bs_enus
Leadership Essentials: Leading Business Execution
Course lead_05_a05_bs_enus
Leadership Essentials: Leading Innovation
Course lead_05_a06_bs_enus
Leadership Essentials: Leading Change
Course lead_05_a07_bs_enus
Leadership Essentials: Creating Your Own Leadership
Development Plan
Course lead_05_a08_bs_enus
Developing a Business Execution Culture
Challenge Series..... _pc_ch_lach001
Leading Change
Challenge Series..... _pc_ch_lach004
Leader as Motivator
Challenge Series..... _pc_ch_lach008
Leading Innovation
Challenge Series..... _pc_ch_lach010
The Emotionally Intelligent Leader
Challenge Series..... _pc_ch_lach014
Crafting an Organizational Vision
Challenge Series..... _pc_ch_lach040

■ Making Cross-Functional Teams Work

Using Conflict to an Organization's Advantage
Business Impact Series _pc_bi_mgbi002
Mediating Project Team Conflict
Business Impact Series _pc_bi_pfb006
Facilitating Work-related Conflict Discussions
Business Impact Series _pc_bi_pfb015
Cross-functional Team Fundamentals
Course lead_10_a01_bs_enus
Key Strategies for Managing Cross-functional Teams
Course lead_10_a02_bs_enus
Managing Internal Dynamics in a Cross-functional Team
Course lead_10_a03_bs_enus

■ The Voice of Leadership

The Voice of Leadership: Inspirational Leadership
Course lead_13_a01_bs_enus
The Voice of Leadership: Self-assessment and Motivation
Course lead_13_a02_bs_enus
The Voice of Leadership: Effective Leadership
Communication Strategies
Course lead_13_a03_bs_enus

BUSINESS SKILLS COURSEWARE

The Voice of Leadership: The Power of Leadership Messaging
Course.....lead_13_a04_bs_enus

■ Creating a Positive Work Environment

Creating and Maintaining a Positive Work Environment
Course.....lead_07_a01_bs_enus

■ Employee Engagement

The Benefits and Challenges of Engaging Employees
Course.....lead_06_a01_bs_enus
Maintaining an Engaging Organization
Course.....lead_06_a02_bs_enus

■ Developing a Culture of Learning

Fundamentals of Organizational Learning
Course.....lead_08_a01_bs_enus
Establishing the Conditions for a Learning Culture
Course.....lead_08_a02_bs_enus
Developing Learning Practices
Course.....lead_08_a03_bs_enus
Evaluating and Sustaining Organizational Learning
Course.....lead_08_a04_bs_enus

■ Effective Succession Planning

Succession Planning
Business Impact Series....._pc_bi_lsbi002
Succession Planning and Management Programs
Challenge Series....._pc_ch_lschi004
Initiating Succession Planning
Course.....lead_09_a01_bs_enus
Effective Succession Planning: Determining a Talent Pool for Key Positions
Course.....lead_09_a02_bs_enus
Implementing and Assessing a Succession Planning Program
Course.....lead_09_a03_bs_enus

■ Setting and Managing Organizational Priorities

Setting and Managing Priorities within the Organization: Mission and Goals
Course.....lead_11_a01_bs_enus
Setting and Managing Priorities within the Organization: Deciphering Priorities
Course.....lead_11_a02_bs_enus
Setting and Managing Priorities within the Organization: Motivation
Course.....lead_11_a03_bs_enus

Setting and Managing Priorities within the Organization: Communication
Courselead_11_a04_bs_enus
Do You Share Your Organization's Values?
Business Impact Series_pc_bi_pabi006

■ Leading Organizational Change

Communicating Properly during Layoffs
Business Impact Series_pc_bi_hrbi005
Involving Employees in Corporate Change
Business Impact Series_pc_bi_lsbi011
Developing People
Challenge Series....._pc_ch_lach013
Communicating Organizational Change
Business Impact Series_pc_bi_mgbi015
Beyond Change: Working with Agility
Business Impact Series_pc_bi_pabi009
Instituting a Quality Improvement Program
Challenge Series....._pc_ch_pech002
The Keys to Sustainable Change
Coursepe_02_a01_bs_enus
Planning for Change
Coursepe_02_a02_bs_enus
Implementing and Sustaining Change
Coursepe_02_a03_bs_enus

PROFESSIONAL EFFECTIVENESS

COMMUNICATION CURRICULUM

■ How to Write an Effective Internal Business Case

Preparing a Business Case
Coursecomm_01_a01_bs_enus
Writing a Business Case
Coursecomm_01_a02_bs_enus
Presenting Your Case
Coursecomm_01_a03_bs_enus

■ E-mail Essentials for Business

Using E-mail and Instant Messaging Effectively
Coursecomm_17_a01_bs_enus
Addressing and Redistributing E-mail
Coursecomm_17_a02_bs_enus
Managing Your E-mail
Coursecomm_17_a03_bs_enus
Final Exam: E-mail Essentials for Business
Final Examscomm_17_a01_fe_enus

BUSINESS SKILLS COURSEWARE

■ Telephone Essentials for Business

Essential Skills for Professional Telephone Calls
Course.....comm_18_a01_bs_enus

■ Business Writing Basics

Business Writing: Know Your Readers and Your Purpose
Course.....comm_19_a01_bs_enus

Business Writing: How to Write Clearly and Concisely
Course.....comm_19_a02_bs_enus

Business Writing: Editing and Proofreading
Course.....comm_19_a03_bs_enus

Written Communication
Challenge Series....._pc_ch_pach015

Writing for Business
Business Impact Series....._pc_bi_pabi012

Final Exam: Business Writing Basics
Final Exams comm_19_a01_fe_enus

■ Business Grammar Basics

Business Grammar: Parts of Speech
Course.....comm_20_a01_bs_enus

Business Grammar: Working with Words
Course.....comm_20_a02_bs_enus

Business Grammar: The Mechanics of Writing
Course.....comm_20_a03_bs_enus

Business Grammar: Punctuation
Course.....comm_20_a04_bs_enus

Business Grammar: Sentence Construction
Course.....comm_20_a05_bs_enus

Business Grammar: Common Usage Errors
Course.....comm_20_a06_bs_enus

Final Exam: Business Grammar Basics
Final Exams comm_20_a01_fe_enus

■ Fundamentals of Working with Difficult People

Blame Backfires--Conquer Negative Thinking
Business Impact Series....._pc_bi_pfb003

Reacting to Co-workers Who Try Taking Advantage
Challenge Series....._pc_ch_pfch003

Working with Difficult People: Identifying Difficult People
Course.....comm_23_a01_bs_enus

Working with Difficult People: How to Work with Aggressive People
Course.....comm_23_a02_bs_enus

Working with Difficult People: How to Work with Negative People
Course.....comm_23_a03_bs_enus

Working with Difficult People: How to Work with Procrastinators
Course.....comm_23_a04_bs_enus

Working with Difficult People: How to Work with Manipulative People
Course comm_23_a05_bs_enus

Working with Difficult People: How to Work with Self-serving People
Course comm_23_a06_bs_enus

Working with Difficult People: Dealing with Micromangers
Course comm_23_a07_bs_enus

Coping with Aggressive Behavior in the Workplace
Business Impact Series _pc_bi_pabi008

■ Fundamentals of Cross Cultural Communication

Dispute Resolution in International Contracts
Challenge Series....._pc_ch_lsch005

Culture and Its Effect on Communication
Course comm_26_a01_bs_enus

Communicating Across Cultures
Course comm_26_a02_bs_enus

Improving Communication in Cross-cultural Relationships
Course comm_26_a03_bs_enus

Communicating with a Cross-cultural Audience
Business Impact Series _pc_bi_pfb020

■ Listening Essentials

Listening to Improve Conversation
Business Impact Series _pc_bi_pabi001

■ Getting Results without Direct Authority

Influencing Key Decision Makers
Business Impact Series _pc_bi_lsb015

Influence and Persuasion
Challenge Series....._pc_ch_lach016

Getting Results without Direct Authority: Building Relationships and Credibility
Course comm_27_a01_bs_enus

Getting Results without Direct Authority: Reciprocity
Course comm_27_a03_bs_enus

Getting Results without Direct Authority: Persuasive Communication
Course comm_27_a02_bs_enus

Getting Results without Direct Authority: Influencing Your Boss
Course comm_27_a04_bs_enus

■ Anger Management Essentials

Anger Management Essentials: Understanding Anger
Course comm_30_a01_bs_enus

Anger Management Essentials: Managing and Controlling Anger
Course comm_30_a02_bs_enus

BUSINESS SKILLS COURSEWARE

■ Basic Presentation Skills

Basic Presentation Skills: Planning a Presentation
Course.....comm_33_a01_bs_enus

Basic Presentation Skills: Creating a Presentation
Course.....comm_33_a02_bs_enus

Basic Presentation Skills: Delivering a Presentation
Course.....comm_33_a03_bs_enus

Handling Difficult Questions as a Presenter
Business Impact Series....._pc_bi_pabi007

■ Communicating Effectively with the 'C' Level

Preparing to Communicate Effectively at the 'C' Level
Course.....comm_31_a01_bs_enus

Techniques for Communicating Effectively with Senior Executives
Course.....comm_31_a02_bs_enus

■ Communicate with Diplomacy and Tact

The Impact of Situation and Style When Communicating with Diplomacy and Tact
Course.....comm_34_a01_bs_enus

Strategies for Communicating with Tact and Diplomacy
Course.....comm_34_a02_bs_enus

Delivering a Difficult Message with Diplomacy and Tact
Course.....comm_34_a03_bs_enus

■ Running Effective Business Meetings

When Too Many Meetings Are Just Too Much
Business Impact Series....._pc_bi_pfb008

Making Meetings Work
Business Impact Series....._pc_bi_pfb018

Managing Meetings for Productivity and Effectiveness
Challenge Series....._pc_ch_lach031

Preparing for Effective Business Meetings
Course.....comm_32_a01_bs_enus

Managing Effective Business Meetings
Course.....comm_32_a02_bs_enus

Dealing with Common Meeting Problems
Course.....comm_32_a03_bs_enus

■ Professional Networking Essentials

Professional Networking Essentials: Finding Opportunities To Make Connections
Course.....comm_38_a01_bs_enus

Professional Networking Essentials: Developing Confidence
Course.....comm_38_a02_bs_enus

■ Writing Skills for Technical Professionals

Writing for Technical Professionals: Preparation and Planning
Courseib_wstp_a01_it_enus

Writing for Technical Professionals: Effective Writing Techniques
Courseib_wstp_a02_it_enus

■ Communicating with Impact

Asserting Yourself in the Workplace
Challenge Series....._pc_ch_pach016

Making Yourself Approachable
Business Impact Series_pc_bi_pabi011

Interpersonal Communication that Builds Trust
Coursecomm_35_a01_bs_enus

Communication Methods that Make Sense – and Make Your Point
Coursecomm_35_a02_bs_enus

Being a Receptive Communication Partner
Coursecomm_35_a03_bs_enus

Communication Challenges: Navigating Choppy Waters
Coursecomm_35_a04_bs_enus

■ Workplace Conflict

Confrontation: What's the Best Approach
Business Impact Series_pc_bi_mgbi009

Coping with Accusations in the Workplace
Challenge Series....._pc_ch_lsch003

Managing Conflict
Challenge Series....._pc_ch_lach009

Personal Conflict Styles
Business Impact Series_pc_bi_pabi002

Conflict: Avoid, Confront, or Delay?
Challenge Series....._pc_ch_pach004

Meeting the Challenge of Workplace Conflict
Challenge Series....._pc_ch_coch001

Preventing Unhealthy Workplace Conflict
Coursecomm_39_a01_bs_enus

Working Out and Through Conflict
Coursecomm_39_a02_bs_enus

Adapting Your Conflict Style
Coursecomm_39_a03_bs_enus

■ Issue-focused Negotiation

Effective Body Language in Negotiations
Business Impact Series_pc_bi_pfb013

Vendor Negotiations: Choosing the Best Approach
Challenge Series....._pc_ch_lach032

Tailoring Your Negotiating Approach
Challenge Series....._pc_ch_coch002

BUSINESS SKILLS COURSEWARE

Issue-focused Negotiation: Are You Ready?
Course.....comm_40_a01_bs_enus
You and Your Negotiating Counterpart
Course.....comm_40_a02_bs_enus
Reaching a Negotiated Agreement
Course.....comm_40_a03_bs_enus

■ Developing Your Emotional Intelligence

How High Is Your EQ?
Business Impact Series....._pc_bi_pfb009
Emotional Intelligence at Work
Challenge Series....._pc_ch_pach014
Emotional Intelligence: Owning Your Emotions
Course.....comm_41_a01_bs_enus
Emotional Intelligence: Building Self-Management Skills
Course.....comm_41_a02_bs_enus
Emotional Intelligence: Applying EI at Work
Course.....comm_41_a04_bs_enus
Emotional Intelligence: Being Aware of the Emotions of Others
Course.....comm_41_a03_bs_enus

■ How to Succeed in Listening

Effective Listening
Challenge Series....._pc_ch_lach030
Listening with Skill
Challenge Series....._pc_ch_pach002
Listening to Improve Conversation
Business Impact Series....._pc_bi_pabi001
Be a Better Listener
Course.....comm_43_a01_bs_enus
Roadblocks to Excellent Listening
Course.....comm_43_a02_bs_enus
Active Listening Skills for Professionals
Course.....comm_43_a03_bs_enus
Mastering Active Listening in the Workplace
Course.....comm_43_a04_bs_enus

■ Constructive Feedback

Criticism in Context
Business Impact Series....._pc_bi_pfb016
Giving Appropriate Feedback
Challenge Series....._pc_ch_lach006
Giving Feedback to Coworkers
Challenge Series....._pc_ch_pach006
Delivering Feedback
Course.....comm_44_a02_bs_enus
Making Feedback a Regular Occurrence
Course.....comm_44_a04_bs_enus

Feedback and Its Vital Role in the Workplace
Course.....comm_44_a01_bs_enus
Receiving Feedback
Course.....comm_44_a03_bs_enus

■ Engaging Others with Tact and Diplomacy

Diplomacy and Tact for Every Day
Course.....comm_45_a01_bs_enus
Diplomacy and Tact in Challenging Situations
Course.....comm_45_a02_bs_enus
Connecting with Others through Diplomacy and Tact
Course.....comm_45_a03_bs_enus
Using Humor with Diplomacy and Tact
Course.....comm_45_a04_bs_enus

PROFESSIONAL EFFECTIVENESS

FOUNDATION SKILLS CURRICULUM

■ Basic Business Math

Basic Business Math: Using Whole Numbers and Decimals
Course.....fnd_01_a01_bs_enus
Basic Business Math: Percentages and Ratios
Course.....fnd_01_a02_bs_enus
Basic Business Math: Averages and Equations
Course.....fnd_01_a03_bs_enus
Basic Business Math: Charts and Graphs
Course.....fnd_01_a04_bs_enus

PROFESSIONAL EFFECTIVENESS

PERSONAL DEVELOPMENT CURRICULUM

■ Doing Business Professionally

Working for Your Inner Boss: Personal Accountability
Course.....pd_05_a01_bs_enus
Managing from Within: Self-empowerment
Course.....pd_05_a02_bs_enus
Goals and Setting Goals
Course.....pd_05_a03_bs_enus
Creating a Positive Attitude
Course.....pd_05_a04_bs_enus
Pursuing Successful Lifelong Learning
Course.....pd_05_a05_bs_enus

■ Telecommuting and the Remote Employee

Telecommuting Basics: Maximizing Productivity as a Remote Employee
Course.....pd_08_a01_bs_enus

BUSINESS SKILLS COURSEWARE

Telecommuting Basics: Communication Strategies for the Remote Employee
Course..... pd_08_a02_bs_enus

■ Generating Creative & Innovative Ideas

Executing Innovation
Business Impact Series....._pc_bi_lsbi016
Generating Creative and Innovative Ideas: Enhancing Your Creativity
Course..... pd_09_a01_bs_enus
Generating Creative and Innovative Ideas: Maximizing Team Creativity
Course..... pd_09_a02_bs_enus
Generating Creative and Innovative Ideas: Verifying and Building on Ideas
Course..... pd_09_a03_bs_enus
Promoting Creative Thinking
Challenge Series....._pc_ch_lach035
Getting Ready to Present
Challenge Series....._pc_ch_pach018
Creativity: Developing and Communicating Ideas
Challenge Series....._pc_ch_pach025

■ Optimizing Your Work/Life Balance

Employee Exhaustion: Managing a Well-balanced Workload
Business Impact Series....._pc_bi_mgbi010
Managing Workplace Stress
Business Impact Series....._pc_bi_hrbi006
Optimizing Your Work/Life Balance: Analyzing Your Life Balance
Course..... pd_06_a01_bs_enus
Optimizing Your Work/Life Balance: Maintaining Your Life Balance
Course..... pd_06_a02_bs_enus
Optimizing Your Work/Life Balance: Taking Control of Your Stress
Course..... pd_06_a03_bs_enus
Creating Work/Life Balance
Challenge Series....._pc_ch_lach036

■ Managing Your Career

Managing Your Career: Creating a Plan
Course..... pd_10_a01_bs_enus
Managing Your Career: Getting on the Right Track
Course..... pd_10_a02_bs_enus
Managing Your Career: Professional Networking Essentials
Course..... pd_10_a03_bs_enus
Managing Your Career: You and Your Boss
Course..... pd_10_a04_bs_enus

Managing Your Career: Leveraging the Performance Appraisal
Coursepd_10_a05_bs_enus
Conquering Career Stagnation
Business Impact Series_pc_bi_pfb019
Developing Your Career
Challenge Series....._pc_ch_lach037
Building and Managing Upward Relationships
Challenge Series....._pc_ch_pach008
Planning Your Career
Challenge Series....._pc_ch_pach013
Exploring Self-development
Challenge Series....._pc_ch_pach023

■ Diversity on the Job

Understanding Workplace Diversity
Business Impact Series_pc_bi_hrbi002
Diversity on the Job: The Importance of Diversity and the Changing Workplace
Coursepd_07_a01_bs_enus
Diversity on the Job: Diversity and You
Coursepd_07_a02_bs_enus
Managing Diversity
Challenge Series....._pc_ch_lach015

■ Dealing with Organizational Change

Managing the Stress of Organizational Change
Business Impact Series_pc_bi_mgbi004
The Importance of Flexibility in the Workplace
Business Impact Series_pc_bi_pfb007
Understanding Organizational Change
Coursepd_13_a01_bs_enus
Preparing for Organizational Change
Coursepd_13_a02_bs_enus
Embracing Organizational Change
Coursepd_13_a03_bs_enus
Developing Organizational Agility
Challenge Series....._pc_ch_pach024

■ Living and Working Abroad in the United States

American Work Culture and Values
Coursepd_19_a01_bs_enus
Key Aspects of the American Work Environment
Coursepd_19_a02_bs_enus
Communicating Successfully in the American Workplace
Coursepd_19_a03_bs_enus
Succeeding in the American Workplace
Coursepd_19_a04_bs_enus

■ Campus to Corporate

Campus to Corporate: Meeting New Expectations
Course..... pd_22_a01_bs_enus

Campus to Corporate: Developing a Professional Image
Course..... pd_22_a02_bs_enus

■ Building and Maintaining Trust

Building Trust
Course..... pd_15_a01_bs_enus

Rebuilding Trust
Course..... pd_15_a02_bs_enus

Rebuilding Trust
Business Impact Series....._pc_bi_pabi005

The Fruits of Integrity: Building Trust at Work
Challenge Series....._pc_ch_pach012

■ Personal Productivity Improvement

Personal Productivity Improvement: Managing Your
Workspace
Course..... pd_16_a01_bs_enus

Personal Productivity: Self-organization and Overcoming
Procrastination
Course..... pd_16_a02_bs_enus

Personal Productivity Improvement: Managing Tasks and
Maximizing Productivity
Course..... pd_16_a03_bs_enus

■ Peer Relationships

The Value of Peer Relationships
Course..... pd_17_a01_bs_enus

Developing Strategic Peer Relationships in Your
Organization
Course..... pd_17_a02_bs_enus

Forming Peer Relationships and Alliances at Work
Course..... pd_17_a03_bs_enus

Building Better Relationships through Understanding
Challenge Series....._pc_ch_pach017

Building Peer Relationships
Challenge Series....._pc_ch_pach019

Peer Political Styles
Business Impact Series....._pc_bi_pabi010

■ Business Ethics

Office Politics – What Will You Do?
Challenge Series....._pc_ch_pfch004

Ethics, Integrity, and Trust
Challenge Series....._pc_ch_lach005

Introduction to Workplace Ethics
Course..... pd_18_a01_bs_enus

Developing a Code of Ethical Conduct
Course.....pd_18_a02_bs_enus

Ethical Decision-making in the Workplace
Course.....pd_18_a03_bs_enus

The Ethics Enigma
Challenge Series....._pc_ch_pach020

Do You Share Your Organization's Values?
Business Impact Series....._pc_bi_pabi006

■ Interviewing Strategies for the Interviewee

Preparing for an Internal Interview
Course.....pd_21_a01_bs_enus

Making a Positive Impression in an Internal Interview
Course.....pd_21_a02_bs_enus

■ Public Speaking Strategies

Public Speaking Strategies: Preparing Effective Speeches
Course.....pd_23_a01_bs_enus

Public Speaking Strategies: Confident Public Speaking
Course.....pd_23_a02_bs_enus

■ Performance under Pressure

Developing the Right Attitude for Performing under
Pressure
Course.....pd_24_a01_bs_enus

Taking Action for Performing under Pressure
Course.....pd_24_a02_bs_enus

Performing with Others under Pressure
Course.....pd_24_a03_bs_enus

■ Business Etiquette and Professionalism

Disciplines of Organizational Learning: Personal Mastery
Business Impact Series....._pc_bi_pfb011

Safe Small Talk
Business Impact Series....._pc_bi_pfb012

Reframing Negative Situations
Business Impact Series....._pc_bi_hrbi008

Managing Goals
Challenge Series....._pc_ch_lach027

Developing Your Reputation of Professionalism with
Business Etiquette
Course.....pd_25_a01_bs_enus

Professionalism, Business Etiquette, and Personal
Accountability
Course.....pd_25_a02_bs_enus

Communicating with Professionalism and Etiquette
Course.....pd_25_a03_bs_enus

Using Business Etiquette to Build Professional
Relationships
Course.....pd_25_a04_bs_enus

BUSINESS SKILLS COURSEWARE

Targeting Personal Learning
Challenge Series_pc_ch_pach022
Broadening Your Learning Horizons
Business Impact Series....._pc_bi_pabi013

■ Perseverance and Resilience

Developing Character for Perseverance and Resilience
Course..... pd_26_a01_bs_enus
Achieving Goals through Perseverance and Resilience
Course..... pd_26_a02_bs_enus
Bouncing Back with Perseverance and Resilience
Course..... pd_26_a03_bs_enus
Perseverance: Flexibility in Action
Business Impact Series....._pc_bi_pabi004
Persevering through Setbacks
Challenge Series....._pc_ch_pach011

■ Decisiveness

Developing Character for Decisiveness
Course..... pd_27_a01_bs_enus
Overcoming the Barriers to Decisiveness
Course..... pd_27_a02_bs_enus

■ Writing Under Pressure

Writing under Pressure: Preparing for Success
Course..... pd_28_a01_bs_enus
Writing under Pressure: The Writing Process
Course..... pd_28_a02_bs_enus

■ Time Management

Prioritizing Personal and Professional Responsibilities
Business Impact Series....._pc_bi_mgbi003
Coping with Information Overload
Business Impact Series....._pc_bi_pfb002
Planning for Interruptions Helps with Procrastination
Business Impact Series....._pc_bi_pfb014
Setting and Managing Priorities
Challenge Series....._pc_ch_lach018
Coping with Conflicting Priorities
Challenge Series....._pc_ch_pach005
Setting Goals
Challenge Series....._pc_ch_pach007
Getting Time under Control
Challenge Series....._pc_ch_pach021
Time Management: Too Much to Do and Too Little Time
Course..... pd_20_a01_bs_enus
Time Management: Quit Making Excuses and Make Time
Instead
Course..... pd_20_a02_bs_enus

Time Management: Ready, Set...FOCUS!
Coursepd_20_a03_bs_enus
The Dangers of Multitasking
Business Impact Series_pc_bi_pabi003

■ Problem Solving and Decision Making

Playing the Devil's Advocate in Decision Making
Business Impact Series_pc_bi_pfb005
Turning Problems Around with Reverse Brainstorming
Business Impact Series_pc_bi_lsb017
Uncovering the Root Problem
Challenge Series....._pc_ch_lach003
Problem Solving: Process, Tools, and Techniques
Challenge Series....._pc_ch_pach003
Decisions: Making the Right Move
Challenge Series....._pc_ch_pech001
Solving Problems: Generating and Evaluating Alternatives
Coursepd_29_a02_bs_enus
Making and Carrying Out Tough Decisions
Coursepd_29_a03_bs_enus
Solving Problems: Framing the Problem
Coursepd_29_a01_bs_enus

■ Thinking Critically

Critical Thinking
Challenge Series....._pc_ch_lach025
Applying Your Best Thinking
Challenge Series....._pc_ch_pech003
Thinking Critically: Coming to Terms with Assumptions
Coursepe_01_a01_bs_enus
Thinking Critically: Getting Your Arms around Arguments
Coursepe_01_a02_bs_enus
Thinking Critically: Drawing Conclusions with Confidence
Coursepe_01_a03_bs_enus

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

■ Code of Ethics and Professional Conduct (PMI® Standard-aligned)

The Role of Ethics in Project Management
Courseproj_15_a01_bs_enus
Core PMI® Values and Ethical Standards
Courseproj_15_a02_bs_enus

■ PRINCE2®: 2009 Foundation

Overview of Project Management (PRINCE2®: 2009-aligned)
Courseib_prin_a01_it_enus

BUSINESS SKILLS COURSEWARE

Project Organization, Planning and Risk (PRINCE2: 2009-aligned)
Course.....ib_prin_a02_it_enus

Project Quality, Change and Progress (PRINCE2: 2009-aligned)
Course.....ib_prin_a03_it_enus

Starting Up, Initiating and Directing a Project (PRINCE2: 2009-aligned)
Course.....ib_prin_a04_it_enus

Controlling, Managing and Closing a Project (PRINCE2@: 2009-aligned)
Course.....ib_prin_a05_it_enus

Tailoring PRINCE2 to a Project Environment (PRINCE2@: 2009-aligned)
Course.....ib_prin_a06_it_enus

■ IT Project Management Essentials

IT Project Management Essentials: Introduction to IT Project Management
Course..... proj_17_a01_bs_enus

IT Project Management Essentials: Initiating and Planning IT Projects
Course..... proj_17_a02_bs_enus

IT Project Management Essentials: Executing IT Projects
Course..... proj_17_a03_bs_enus

IT Project Management Essentials: Monitoring and Controlling IT Projects
Course..... proj_17_a04_bs_enus

IT Project Management Essentials: Managing Risks in an IT Project
Course..... proj_17_a05_bs_enus

IT Project Management Essentials: Testing Deliverables and Closing IT Projects
Course..... proj_17_a06_bs_enus

■ Managing Software Project Outsourcing

Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
Course..... proj_18_a01_bs_enus

Managing Software Project Outsourcing: Developing a Vendor Contract
Course..... proj_18_a02_bs_enus

Managing Software Project Outsourcing: Working with the Outsourced Team
Course..... proj_18_a03_bs_enus

Managing Software Project Outsourcing: Dealing with Risks
Course..... proj_18_a04_bs_enus

■ Project Communications Management (PMBOK® Guide - Fifth Edition-aligned)

Plan and Manage Project Communications (PMBOK® Guide Fifth Edition)
Courseproj_26_a01_bs_enus

Control Project Communications (PMBOK® Guide Fifth Edition)
Courseproj_26_a02_bs_enus

■ Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)

Project Stakeholder Management (PMBOK® Guide Fifth Edition)
Courseproj_29_a01_bs_enus

Managing and Controlling Stakeholder Engagement (PMBOK® Guide Fifth Edition)
Courseproj_29_a02_bs_enus

■ Project Management Essentials (PMBOK® Guide - Fifth Edition-aligned)

Managing Projects within Organizations (PMBOK® Guide Fifth Edition)
Courseproj_19_a01_bs_enus

Project Management Overview (PMBOK® Guide Fifth Edition)
Courseproj_19_a02_bs_enus

Project Management Process Groups (PMBOK® Guide Fifth Edition)
Courseproj_19_a03_bs_enus

■ Project Integration Management (PMBOK® Guide - Fifth Edition-aligned)

Integrated Initiation and Planning (PMBOK® Guide Fifth Edition)
Courseproj_20_a01_bs_enus

Direct, Monitor, and Control Project Work (PMBOK® Guide Fifth Edition)
Courseproj_20_a02_bs_enus

Controlling Changes and Closing a Project (PMBOK® Guide Fifth Edition)
Courseproj_20_a03_bs_enus

Capturing, Analyzing, and Managing Lessons Learned
Courseproj_20_a04_bs_enus

Strategic Alignment and Benefits Realization
Courseproj_20_a05_bs_enus

■ Project Scope Management (PMBOK® Guide - Fifth Edition-aligned)

Project Requirements and Defining Scope (PMBOK® Guide Fifth Edition)
 Course..... proj_21_a01_bs_enus

Creating the Work Breakdown Structure (PMBOK® Guide Fifth Edition)
 Course..... proj_21_a02_bs_enus

Monitoring and Controlling Project Scope (PMBOK® Guide Fifth Edition)
 Course..... proj_21_a03_bs_enus

■ Project Time Management (PMBOK® Guide - Fifth Edition-aligned)

Defining and Sequencing Project Activities (PMBOK® Guide Fifth Edition)
 Course..... proj_22_a01_bs_enus

Estimating Activity Resources and Durations (PMBOK® Guide Fifth Edition)
 Course..... proj_22_a02_bs_enus

Developing and Controlling the Project Schedule (PMBOK® Guide Fifth Edition)
 Course..... proj_22_a03_bs_enus

■ Project Cost Management (PMBOK® Guide - Fifth Edition-aligned)

Planning Project Costs (PMBOK® Guide Fifth Edition)
 Course..... proj_23_a01_bs_enus

Controlling Project Costs (PMBOK® Guide Fifth Edition)
 Course..... proj_23_a02_bs_enus

■ Project Quality Management (PMBOK® Guide - Fifth Edition-aligned)

Plan Quality Management (PMBOK® Guide Fifth Edition)
 Course..... proj_24_a01_bs_enus

Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
 Course..... proj_24_a02_bs_enus

Quality Management for Continuous Improvement
 Course..... proj_24_a03_bs_enus

■ Project Human Resource Management (PMBOK® Guide - Fifth Edition-aligned)

Planning Project Human Resources (PMBOK® Guide Fifth Edition)
 Course..... proj_25_a01_bs_enus

Managing Project Human Resources (PMBOK® Guide Fifth Edition)
 Course..... proj_25_a02_bs_enus

■ Project Risk Management (PMBOK® Guide - Fifth Edition-aligned)

Risk Management Planning (PMBOK® Guide Fifth Edition)
 Courseproj_27_a01_bs_enus

Identifying Project Risks (PMBOK® Guide Fifth Edition)
 Courseproj_27_a02_bs_enus

Performing Risk Analysis (PMBOK® Guide Fifth Edition)
 Courseproj_27_a03_bs_enus

Risk Response and Control (PMBOK® Guide Fifth Edition)
 Courseproj_27_a04_bs_enus

■ Project Procurement Management (PMBOK® Guide - Fifth Edition-aligned)

Planning Project Procurement Management (PMBOK® Guide Fifth Edition)
 Courseproj_28_a01_bs_enus

Managing Procurements (PMBOK® Guide Fifth Edition)
 Courseproj_28_a02_bs_enus

■ Agile Practitioner - (PMI-ACP & ScrumMaster aligned)

Core PMI® Values and Ethical Standards
 Courseproj_15_a02_bs_enus

■ PRINCE2®: Practitioner

PRINCE2® Practitioner Exam Information
 Courseprin_prac_a01_bs_enus

■ Agile Project Management Fundamentals (PMI_ACP Certification aligned)

Core PMI® Values and Ethical Standards
 Courseproj_15_a02_bs_enus

Agile Principles, Methodologies, and Mindset
 Courseib_apmf_a01_it_enus

Agile Planning
 Courseib_apmf_a02_it_enus

Planning and Monitoring Iterations in Agile Projects
 Courseib_apmf_a03_it_enus

Engaging Agile Stakeholders and Leading Agile Teams
 Courseib_apmf_a04_it_enus

■ Project Management for Everyone

Managing Projects with No Direct Authority
 Business Impact Seriespc_bi_pmbi001

Ensuring Management Buy-in on a Project
 Business Impact Seriespc_bi_pmbi002

BUSINESS SKILLS COURSEWARE

Managing Conflict in Project Teams Business Impact Series.....	_pc_bi_pmbi003
Managing Scope on a Project Business Impact Series.....	_pc_bi_pmbi004
Weighing the Costs of Project Change Business Impact Series.....	_pc_bi_pmbi005
Anticipating and Solving Problems as a Project Champion Business Impact Series.....	_pc_bi_pmbi007
Managing Vendor Relationships Business Impact Series.....	_pc_bi_pmbi006
Addressing Stakeholder Conflicts Business Impact Series.....	_pc_bi_pmbi008
Portfolios, Programs, and Projects: What's the Difference? Business Impact Series.....	_pc_bi_pmbi009
Controlling Project Cost Business Impact Series.....	_pc_bi_pmbi010
Project Management Essentials Challenge Series.....	_pc_ch_lach041
Plan a Bulletproof Project Course.....	proj_30_a02_bs_enu
Get Your Project off the Ground Course.....	proj_30_a01_bs_enu
Lead Your Project Like a Pro Course.....	proj_30_a03_bs_enu
Complete Your Project On-time and On-budget Course.....	proj_30_a04_bs_enu

■ Program Management (PMI® Second Edition-aligned)

Introduction to Program Management Course.....	proj_16_a01_bs_enu
Program Life Cycle and Benefits Management Course.....	proj_16_a02_bs_enu

■ Mentoring Assets

Mentoring PRINCE2: Foundation Mentoring Assets.....	mntprince2f
Mentoring Project Management Professional (PMP) PMBOK Guide 5th Edition Aligned Mentoring Assets.....	mntmp5ed
Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed. Mentoring Assets.....	mntcap5ed
Mentoring PRINCE2: Practitioner Mentoring Assets.....	mntprince2p

■ Test Preps

TestPrep PRINCE2®: Foundation Testprep Exams.....	ib_prin_a01_tp_enu
--	--------------------

TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed. Testprep Exams.....	pm_capm_a02_tp_enu
TestPrep Project Management Professional PMBOK 5th Ed (Jan 2016 update) Testprep Exams.....	pm_proj_a05_tp_enu
TestPrep PRINCE2®: Practitioner Testprep Exams.....	prin_prac_a01_tp_enu

PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

■ Leading Teams

Managing Communications in a Virtual Team Business Impact Series.....	_pc_bi_mgbi001
Building Trust Incrementally Business Impact Series.....	_pc_bi_lsbi004
Inspiring Your Team Business Impact Series.....	_pc_bi_lsbi010
Support Your Leader Business Impact Series.....	_pc_bi_pfb010
Leading Teams: Launching a Successful Team Course.....	team_03_a01_bs_enu
Leading Teams: Establishing Goals, Roles, and Guidelines Course.....	team_03_a02_bs_enu
Leading Teams: Developing the Team and its Culture Course.....	team_03_a03_bs_enu
Leading Teams: Building Trust and Commitment Course.....	team_03_a04_bs_enu
Leading Teams: Fostering Effective Communication and Collaboration Course.....	team_03_a05_bs_enu
Leading Teams: Motivating and Optimizing Performance Course.....	team_03_a06_bs_enu
Leading Teams: Dealing with Conflict Course.....	team_03_a07_bs_enu
Leading Teams: Managing Virtual Teams Course.....	team_03_a08_bs_enu
Choosing the Right Team Culture Challenge Series.....	_pc_ch_pfch006
Building and Leading Teams Challenge Series.....	_pc_ch_lach023
Meeting Team Performance Challenges Challenge Series.....	_pc_ch_pach010

■ Optimizing Your Performance On a Team

Power and Politics in Matrixed Teams Challenge Series.....	_pc_ch_mgch002
---	----------------

BUSINESS SKILLS COURSEWARE

Being an Effective Team Member	
Course.....	team_02_a01_bs_enus
Establishing Team Goals and Responsibilities	
Course.....	team_02_a02_bs_enus
Elements of a Cohesive Team	
Course.....	team_02_a03_bs_enus
Effective Team Communication	
Course.....	team_02_a04_bs_enus
Using Feedback to Improve Team Performance	
Course.....	team_02_a05_bs_enus

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS

■ BABOK® v3: Business Analysis Key Concepts

Business Analysis Planning and Monitoring	
Course.....	ib_cbap_a02_it_enus
Business Analysis Elicitation and Collaboration	
Course.....	ib_cbap_a03_it_enus
Introduction to Business Analysis	
Course.....	ib_cbap_a01_it_enus
Business Analysis and Requirements Life Cycle Management	
Course.....	ib_cbap_a04_it_enus
Business Analysis and Strategy Analysis	
Course.....	ib_cbap_a05_it_enus
Business Analysis and RADD: Requirements Definition	
Course.....	ib_cbap_a06_it_enus
Business Analysis and RADD: Design Definition	
Course.....	ib_cbap_a07_it_enus
Business Analysis and Solution Evaluation	
Course.....	ib_cbap_a08_it_enus

■ BABOK® v3: Business Analysis Techniques

Analytical Techniques Used for Business Analysis	
Course.....	ib_cbc_p_a01_it_enus
Activities and Tools Used for Business Analysis	
Course.....	ib_cbc_p_a02_it_enus
Documentation and Criteria Used for Business Analysis	
Course.....	ib_cbc_p_a03_it_enus

■ BABOK® v3: Business Analysis Competencies

Business Analysis Competencies: Personal Skills	
Course.....	ib_cbbp_a01_it_enus
Business Analysis Competencies: Professional Effectiveness	
Course.....	ib_cbbp_a02_it_enus
Business Analysis Perspectives	
Course.....	ib_cbbp_a03_it_enus

■ Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned

Introduction to Business Analysis and Essential Competencies	
Course	ib_buap_a01_it_enus
Introduction to Business Analysis Planning	
Course	ib_buap_a02_it_enus
Planning Business Analysis Communication and Monitoring	
Course	ib_buap_a03_it_enus
Business Analysis Requirements Elicitation	
Course	ib_buap_a04_it_enus
Business Analysis Requirements Management and Communication	
Course	ib_buap_a05_it_enus
Business Analysis: Enterprise Analysis	
Course	ib_buap_a06_it_enus
Business Analysis: Introduction to Requirements Analysis	
Course	ib_buap_a07_it_enus
Business Analysis: Verify and Validate Requirements	
Course	ib_buap_a08_it_enus
Business Analysis: Solution Assessment and Validation	
Course	ib_buap_a09_it_enus
Final Exam: Certified Business Analysis Professional (CBAP) - BABOK V2.0 aligned	
Final Exams	ib_buap_a01_fe_enus

SALES AND CUSTOMER FACING SKILLS

SALES CURRICULUM

■ Sales Foundations

Don't Only Go for the Big Fish	
Business Impact Series	_pc_bi_spb_i009
The Ethics of Gift Giving	
Business Impact Series	_pc_bi_spb_i014
Using Persuasion Techniques to Boost Sales	
Business Impact Series	_pc_bi_spb_i018
Introduction to Sales	
Course	sale_01_a01_bs_enus
Strategic Sales Planning	
Course	sale_01_a02_bs_enus
Preparing for Successful Sales	
Course	sale_01_a03_bs_enus
Developing Strong Customer Relationships	
Course	sale_01_a04_bs_enus
Working within the Sales Culture of Your Organization	
Course	sale_01_a05_bs_enus
Developing a Customer-focused Sales Approach	
Course	sale_01_a06_bs_enus

BUSINESS SKILLS COURSEWARE

Initiating Discovery Meetings Challenge Series	_pc_ch_sach001
The Proof Is in the Proposal Challenge Series	_pc_ch_sach003
Using Customer Knowledge to Advance Sales Challenge Series	_pc_ch_sach006
Presentations That Get People Talking Business Impact Series	_pc_bi_sabi003
Get it Together: Organizing Your Sales Approach Business Impact Series	_pc_bi_sabi002
Building Momentum in Discovery Meetings Business Impact Series	_pc_bi_sabi011
Appealing to Prospects Business Impact Series	_pc_bi_sabi012
Getting Your Head around Pipeline Management Business Impact Series	_pc_bi_sabi013
Prospecting Strategically Challenge Series	_pc_ch_sach011
Responding to News of a Lost Sale Challenge Series	_pc_ch_sach017
Educating and Collaborating with Customers Business Impact Series	_pc_bi_sabi006

■ Sales Negotiations

Negotiation Skills for Sales Professionals: Preparing to Negotiate Course	sale_02_a01_bs_enus
Negotiation Skills for Sales Professionals: Value Exchange Course	sale_02_a02_bs_enus
Negotiation Skills for Sales Professionals: Reaching Agreement Course	sale_02_a03_bs_enus
Negotiating Contract Terms Challenge Series	_pc_ch_pach001
Communicating Your Company's Value Challenge Series	_pc_ch_sach004
Turning Obstacles into Opportunities Challenge Series	_pc_ch_sach005
Negotiating with Your Customer Challenge Series	_pc_ch_sach009
Talking Value with Your Customers Business Impact Series	_pc_bi_sabi004
Dealing with Questions, Objections, and Resistance Business Impact Series	_pc_bi_sabi005
Dealing with Negotiation Challenges Business Impact Series	_pc_bi_sabi009

■ Solution Selling

Solution Selling: Mastering the Essentials Course	sale_03_a01_bs_enus
--	---------------------

Solution Selling: Meeting an Active Need Course	sale_03_a02_bs_enus
Solution Selling: Creating New Opportunities Course	sale_03_a03_bs_enus
Turning Potential Customers into Allies Challenge Series	_pc_ch_sach008
Preparing to Implement Solutions Challenge Series	_pc_ch_sach010
Managing Implementation Problems Business Impact Series	_pc_bi_sabi010
Connecting Customers and Solutions Business Impact Series	_pc_bi_sabi008

■ Strategic Account Sales Skills

Selling to Key Players Business Impact Series	_pc_bi_spbi001
Planning for Effective Selling Business Impact Series	_pc_bi_spbi004
Building Profitable Customer Relationships Business Impact Series	_pc_bi_spbi017
Crafting Sales Strategies Challenge Series	_pc_ch_spch002
Performance Payout Plans Challenge Series	_pc_ch_spch004
Sales and Marketing: Two Sides of the Same Coin? Business Impact Series	_pc_bi_spbi011
Connecting the Dots: Insightful Account Management Business Impact Series	_pc_bi_sabi016
Succeeding in Account Management Challenge Series	_pc_ch_sach015

■ Sales Management

Storming: Developing and Leading Your Sales Team Business Impact Series	_pc_bi_spbi003
Sales Support Roles for Better Customer Interaction Business Impact Series	_pc_bi_spbi007
Succeeding in Account Management Challenge Series	_pc_ch_sach015
Gaining Access through Cold Calls Challenge Series	_pc_ch_sach019
Overcoming Resistance to Coaching Business Impact Series	_pc_bi_sabi021

■ Essential Selling Skills

Essential Selling Skills: Mastering Cold Calling Course	sale_05_a01_bs_enus
Essential Selling Skills: Qualifying Sales Prospects Course	sale_05_a02_bs_enus
Essential Selling Skills: Closing the Sale Course	sale_05_a03_bs_enus

BUSINESS SKILLS COURSEWARE

Getting Organized to Meet Your Sales Goals Challenge Series.....	_pc_ch_sach002
Making Contact: Access Strategies Challenge Series.....	_pc_ch_sach007
Effective Cold Calling Business Impact Series.....	_pc_bi_sabi007
Prompting Action through Focused Communication Business Impact Series.....	_pc_bi_sabi014
Regaining Your Customer's Trust Business Impact Series.....	_pc_bi_sabi015
Managing a Sales Pipeline Challenge Series.....	_pc_ch_sach012
Demonstrating Business Acumen Challenge Series.....	_pc_ch_sach013
Talking about the Competition Business Impact Series.....	_pc_bi_sabi017
Selling with Trust Challenge Series.....	_pc_ch_sach014
Responding to Bad News Business Impact Series.....	_pc_bi_sabi018
Using Competitive Selling Skills Challenge Series.....	_pc_ch_sach016
Communicating a High-impact Business Case Business Impact Series.....	_pc_bi_sabi019
Making the Cold Call Business Impact Series.....	_pc_bi_sabi020
Aligning Your Business Case to Customer Priorities Challenge Series.....	_pc_ch_sach018
Effective Sales Coaching Challenge Series.....	_pc_ch_sach020

SALES AND CUSTOMER FACING SKILLS

CUSTOMER SERVICE CURRICULUM

■ Frontline Call Center Skills

The Importance of Call Tracking and Ticketing Business Impact Series.....	_pc_bi_ctbi003
Creating an Effective On-hold Message Business Impact Series.....	_pc_bi_ctbi008
Aligning Agent Behaviors with Caller Types Business Impact Series.....	_pc_bi_ctbi010

■ Inbound Call Center Management

Converting a Call Center to a Profit Center Business Impact Series.....	_pc_bi_ctbi001
Managing Your Call Center More Efficiently Business Impact Series.....	_pc_bi_ctbi002
Customer Service Training - The Interview and Beyond Business Impact Series.....	_pc_bi_ctbi004

Disaster Recovery - Keeping the Lines Open Business Impact Series	_pc_bi_ctbi005
Preventing Agent Absenteeism through Better Working Conditions Business Impact Series	_pc_bi_ctbi006
Prioritizing Rewards and Recognition in Call Centers Business Impact Series	_pc_bi_ctbi011

■ Customer Service Fundamentals

Aligning Performance to Key Indicators Business Impact Series	_pc_bi_ctbi007
Customer Service Fundamentals: Building Rapport in Customer Relationships Course	cust_09_a01_bs_enus
Customer Service in the Field Course	cust_09_a02_bs_enus
Customer Service over the Phone Course	cust_09_a03_bs_enus
Internal Customer Service Course	cust_09_a04_bs_enus
Customer Service Confrontation and Conflict Course	cust_09_a05_bs_enus
Shaping the Direction of Customer Service in Your Organization Course	cust_09_a06_bs_enus
The Angry Caller: What's Your Plan? Business Impact Series	_pc_bi_spbi016

■ Customer Service Representative, Professionalism

The Customer Service Representative (CSR) Course	cust_06_a01_bs_enus
Support Center Services and Work Environment Course	cust_06_a02_bs_enus
Team and Customer Relationships Course	cust_06_a03_bs_enus

■ Customer Service Representative, Skills

Customer Interactions Course	cust_07_a01_bs_enus
Conflict, Stress, and Time Management Course	cust_07_a03_bs_enus
Communication Skills Course	cust_07_a02_bs_enus

■ Customer Service Representative, Process

Customer Service Processes and Procedures Course	cust_08_a01_bs_enus
Quality in a Support Center Course	cust_08_a02_bs_enus

BUSINESS SKILLS COURSEWARE

Support Center Tools, Technologies and Metrics
Course.....cust_08_a03_bs_enus
Dealing with Irrational Customers and Escalating
Complaints
Course.....cust_08_a04_bs_enus

Customer Focus

Listening to Your Customers
Business Impact Series....._pc_bi_spb002
Creating a Customer-focused Organization
Challenge Series....._pc_ch_lach020
Identifying and Managing Customer Expectations
Course.....cust_10_a01_bs_enus
Creating and Sustaining a Customer-focused Organization
Course.....cust_10_a02_bs_enus
Customer-focused Interaction
Course.....cust_10_a03_bs_enus
Developing Your Customer Focus
Challenge Series....._pc_ch_pach009

Customer Advocacy

Customer Advocacy: Communicating to Build Trusting
Customer Relationships
Course.....cust_11_a01_bs_enus
Customer Advocacy: Enhancing the Customer Experience
Course.....cust_11_a02_bs_enus
Customer Advocacy: Supporting Customer Advocacy
Course.....cust_11_a03_bs_enus

ITIL® 2011 Edition Foundation Syllabus

ITIL® 2011 Edition Foundation: ITIL® and the Service
Lifecycle
Course.....ib_itlv_a01_it_enus
ITIL® 2011 Edition Foundation: Service Design
Fundamentals
Course.....ib_itlv_a04_it_enus
ITIL® 2011 Edition Foundation: Service Strategy
Processes
Course.....ib_itlv_a03_it_enus
ITIL® 2011 Edition Foundation: Introduction to Service
Operation
Course.....ib_itlv_a07_it_enus
ITIL® 2011 Edition Foundation: Service Strategy
Fundamentals
Course.....ib_itlv_a02_it_enus
ITIL® 2011 Edition Foundation: Service Design Processes
Course.....ib_itlv_a05_it_enus
ITIL® 2011 Edition Foundation: Service Transition
Processes and Policies
Course.....ib_itlv_a06_it_enus

ITIL® 2011 Edition Foundation: Service Operation
Processes
Course.....ib_itlv_a08_it_enus
ITIL® 2011 Edition Foundation: Continual Service
Improvement
Course.....ib_itlv_a09_it_enus

ITIL® 2011 Edition Overview

ITIL® 2011 Edition Overview: Creating a Service Culture
Course.....ib_ovvx_a01_it_enus
ITIL® 2011 Edition Overview: Certification and Benefits
Course.....ib_ovvx_a03_it_enus
ITIL® 2011 Edition Overview: Introduction to the ITIL®
Framework
Course.....ib_ovvx_a02_it_enus

ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)

ITIL® 2011 Edition OSA: Introduction to Incident
Management
Course.....ib_iosb_a03_it_enus
ITIL® 2011 Edition OSA: Introduction to Operational
Support and Analysis
Course.....ib_iosb_a01_it_enus
ITIL® 2011 Edition OSA: Introduction to Event
Management
Course.....ib_iosb_a02_it_enus
ITIL® 2011 Edition OSA: Technology and Implementation
Considerations
Course.....ib_iosb_a14_it_enus
ITIL® 2011 Edition OSA: Incident Management
Interactions
Course.....ib_iosb_a04_it_enus
ITIL® 2011 Edition OSA: Introduction to Request
Fulfillment
Course.....ib_iosb_a05_it_enus
ITIL® 2011 Edition OSA: Request Fulfillment Process
Interfaces and Challenges
Course.....ib_iosb_a06_it_enus
ITIL® 2011 Edition OSA: Introduction to Problem
Management
Course.....ib_iosb_a07_it_enus
ITIL® 2011 Edition OSA: Problem Management Process
Interfaces and Challenges
Course.....ib_iosb_a08_it_enus
ITIL® 2011 Edition OSA: Introduction to Access
Management
Course.....ib_iosb_a09_it_enus
ITIL® 2011 Edition OSA: Introduction to the Service Desk
Course.....ib_iosb_a10_it_enus
ITIL® 2011 Edition OSA: Service Desk Metrics and
Outsourcing
Course.....ib_iosb_a11_it_enus

BUSINESS SKILLS COURSEWARE

ITIL® 2011 Edition OSA: Introduction to Functions
Course.....ib_iosb_a12_it_enus
ITIL® 2011 Edition OSA: Function Activities
Course.....ib_iosb_a13_it_enus

SALES AND CUSTOMER FACING SKILLS

INDUSTRY FOUNDATIONS

■ Industry Overviews

The Telecommunications Industry Overview: Version 4
Course.....indo_01_a11_bs_enus
The Health Care Industry Overview: Version 4
Course.....indo_01_a12_bs_enus
The Insurance Industry Overview: Version 4
Course.....indo_01_a13_bs_enus
The Banking Industry Overview: Version 4
Course.....indo_01_a14_bs_enus
The Oil and Gas Industry Overview: Version 4
Course.....indo_01_a15_bs_enus
The Retail Industry Overview: Version 4
Course.....indo_01_a16_bs_enus
The Manufacturing Industry Overview: Version 3
Course.....indo_01_a17_bs_enus
The Pharmaceutical Industry Overview: Version 5
Course.....indo_01_a18_bs_enus
The Information Technology Industry Overview: Version 3
Course.....indo_01_a19_bs_enus
The Federal Government Industry Overview: Version 4
Course.....indo_01_a20_bs_enus
The Education Industry Overview: Version 2
Course.....indo_01_a21_bs_enus
The Utilities Industry Overview: Version 2
Course.....indo_01_a22_bs_enus
The Chemicals Industry Overview: Version 2
Course.....indo_01_a23_bs_enus
The Broadcasting & Entertainment Industry Overview:
Version 2
Course.....indo_01_a24_bs_enus
The Capital Markets Industry Overview: Version 2
Course.....indo_01_a25_bs_enus
The Consumer Electronics Industry Overview: Version 2
Course.....indo_01_a26_bs_enus
The Aerospace & Defense Industry Overview: Version 2
Course.....indo_01_a27_bs_enus
The Biotechnology Industry Overview: Version 2
Course.....indo_01_a28_bs_enus
The Automotive Industry Overview: Version 3
Course.....indo_01_a29_bs_enus
The Food and Beverage Industry Overview: Version 4
Course.....indo_01_a30_bs_enus

The Agriculture Industry Overview: Version 4
Courseindo_01_a31_bs_enus

SALES AND CUSTOMER FACING SKILLS

TESTPREPS

■ Test Preps

TestPrep ITIL Foundation
Testprep Exams.....ib_itlv_a01_tp_enus

SALES AND CUSTOMER FACING SKILLS

MENTORING ASSETS

■ Mentoring Assets

Mentoring ITIL Foundation
Mentoring Assetsmntitv3f

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH, AND TRANSPORTATION

■ Workplace Health and Safety

Access to Employee Medical and Exposure Records Course.....	esh_sah_a35_sh_enus
Accident Investigation and Reporting Course.....	esh_sah_a62_sh_enus
Aerial Work Platforms Course.....	esh_sah_b66_sh_enus
Ammonia Safety Course.....	esh_sah_b48_sh_enus
Asbestos Course.....	esh_sah_a37_sh_enus
Back Safety and Injury Prevention Course.....	esh_sah_a23_sh_enus
Behavior-based Safety for Supervisors Course.....	esh_sah_a71_sh_enus
Benzene Awareness Course.....	esh_sah_a14_sh_enus
Bloodborne Pathogen Awareness Course.....	esh_sah_b19_sh_enus
Carcinogen Safety Course.....	esh_sah_a81_sh_enus
Chemical Process Safety Course.....	esh_sah_a82_sh_enus
Chemical Process Safety Management Course.....	esh_sah_b51_sh_enus
Chlorine Safety Course.....	esh_sah_a03_sh_enus
Cold Stress Course.....	esh_sah_a50_sh_enus
Combustible Dust Course.....	esh_sah_b46_sh_enus
Compressed Gas Safety Course.....	esh_sah_a55_sh_enus
Computer Ergonomics Course.....	esh_sah_a63_sh_enus
Confined Spaces Course.....	esh_sah_a28_sh_enus
Confined Spaces in Construction Course.....	ehs_hsf_a05_sh_enus
Construction Safety Orientation Course.....	esh_sah_a84_sh_enus

Crane Signaling and Communications Course	esh_sah_b67_sh_enus
Cryogenic Safety Course	esh_sah_a04_sh_enus
Electrical Safety Course	esh_sah_b15_sh_enus
Electrostatic Discharge Safety Training Course	esh_sah_a07_sh_enus
Emergency and Disaster Preparedness Course	esh_sah_b18_sh_enus
Emergency Response in the Workplace Course	esh_sah_b27_sh_enus
Ergonomics in the Workplace Course	esh_sah_b25_sh_enus
Fall Protection Course	esh_sah_b22_sh_enus
Fire Safety and Prevention Course	esh_sah_b20_sh_enus
First Aid: Automated External Defibrillator Course	esh_sah_a72_sh_enus
First Aid: Basic Course	esh_sah_b34_sh_enus
First Aid: CPR Course	esh_sah_a73_sh_enus
First Aid: CPR (Compression-only) Course	ehs_hsf_a50_sh_enus
First Aid: Medical Emergencies Course	esh_sah_a74_sh_enus
Flammable Liquids Course	ehs_hsf_a08_sh_enus
Forklift Operation 1: Safety Inspection and Maintenance Course	esh_sah_b76_sh_enus
Forklift Operation 2: Stability and Capacity Course	esh_sah_b78_sh_enus
Forklift Operation 3: Load Handling Course	esh_sah_b77_sh_enus
Forklift Operation 4: Traveling and Maneuvering Course	esh_sah_b79_sh_enus
Forklift Safety Awareness Course	esh_sah_b28_sh_enus
Globally Harmonized System of Classification and Labeling of Chemicals (GHS) Course	esh_sah_a56_sh_enus
Hand and Power Tool Safety Course	esh_sah_b33_sh_enus
Hazard Communication: An Employee's Right to Know Course	esh_sah_b23_sh_enus
Hazardous Material Handling and Storage Course	esh_sah_a20_sh_enus
Hazardous Materials in the Workplace Course	esh_sah_a36_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Hazards to Outdoor Workers Course.....esh_sah_b47_sh_enus	NFPA 70E Electrical Safety in the Workplace 2015 Edition Course ehs_hsf_a01_sh_enus
Hearing Conservation Course.....esh_sah_b24_sh_enus	Non-Ionizing Radiation Safety Course esh_sah_a09_sh_enus
Heat Stress Recognition and Prevention Course.....esh_sah_a39_sh_enus	Nuisance Dust Course ehs_hsf_a61_sh_enus
Hexavalent Chromium Course.....esh_sah_a41_sh_enus	Office Ergonomics Course esh_sah_a64_sh_enus
Hot Work Permits Course.....esh_sah_a51_sh_enus	Office Safety Course esh_sah_b83_sh_enus
Hydrogen Sulfide Course.....esh_sah_a86_sh_enus	OSHA 300 Recordkeeping Course esh_sah_a83_sh_enus
Indoor Hoisting and Rigging Course.....esh_sah_a60_sh_enus	Pandemic Flu Awareness Course esh_sah_a10_sh_enus
Industrial Ergonomics Course.....esh_sah_b30_sh_enus	Portable Fire Extinguishers Course esh_sah_a42_sh_enus
Infectious Diseases Course.....ehs_hsf_a02_sh_enus	Powered Industrial Truck Safety Course esh_sah_b84_sh_enus
Injury and Illness Prevention Program (I2P2) Course.....esh_sah_b50_sh_enus	Personal Protective Equipment: Body Protection Course esh_sah_a66_sh_enus
Introduction to Industrial Hygiene Course.....esh_sah_a15_sh_enus	PPE: Eye and Face Protection Course esh_sah_a68_sh_enus
Isocyanates Course..... Esh_sah_b89_sh_enus	PPE: Foot and Leg Protection Course esh_sah_a67_sh_enus
Job Hazard Analysis Course.....esh_sah_b29_sh_enus	PPE: Hand Protection Course esh_sah_a70_sh_enus
Laboratory Safety Course.....esh_sah_a85_sh_enus	PPE: Head Protection Course esh_sah_a69_sh_enus
Ladder Safety Course.....esh_sah_b31_sh_enus	PPE: Personal Protective Equipment Course esh_sah_a17_sh_enus
Laser Safety Training Course.....esh_sah_a87_sh_enus	Radiation Safety Course esh_sah_a90_sh_enus
Lead and Cadmium Course.....esh_sah_a02_sh_enus	Radio Frequency Safety for Communications Workers Course esh_sah_b49_sh_enus
Lead Awareness in Construction Course.....esh_sah_b93_sh_enus	Regulatory Information Course esh_sah_a91_sh_enus
Lead Awareness in General Industry Course..... Esh_sah_b88_sh_enus	Respiratory Protection Course esh_sah_b26_sh_enus
Liquefied Petroleum Gas (LPG) Safety Course.....esh_sah_a89_sh_enus	Retail Safety Course ehs_hsf_a04_sh_enus
Lockout/Tagout Course.....esh_sah_b17_sh_enus	Rigging Equipment and Inspection Course esh_sah_b82_sh_enus
Lockout/Tagout for Authorized Persons Course.....esh_sah_a08_sh_enus	Safe Work Practices Course esh_sah_a52_sh_enus
Machine Guarding Course.....esh_sah_b16_sh_enus	Safety at Work: A Systematic Approach Course ehs_hsf_a07_sh_enus
Mobile Crane Operator Safety Course.....esh_sah_b68_sh_enus	Safety Data Sheets Course esh_sah_a77_sh_enus
Mold Awareness Course.....esh_sah_a01_sh_enus	Scaffolding and Ladder Safety Course esh_sah_a32_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Scissor Lifts Course.....	esh_sah_b65_sh_enus
Signs and Tags Course.....	esh_sah_a45_sh_enus
Silica Course.....	esh_sah_b80_sh_enus
Slips, Trips, and Falls Course.....	esh_sah_b32_sh_enus
Sprains and Strains Course.....	esh_sah_a11_sh_enus
Stop Work Authority Course.....	ehs_hsf_a55_sh_enus
Trenching and Excavation Safety Course.....	esh_sah_a54_sh_enus
Tuberculosis: Prevention and Control Course.....	esh_sah_a92_sh_enus
Warehouse Safety Course.....	esh_sah_b81_sh_enus
Welding, Cutting, and Brazing Course.....	esh_sah_a61_sh_enus
Workplace Inspections Course.....	esh_sah_a40_sh_enus
Workplace Safety Orientation Course.....	esh_sah_a65_sh_enus
Working Alone – Safety Awareness Course.....	ehs_hsf_a70_sh_enus

■ Cal/OSHA Workplace Health and Safety

Asbestos – Cal/OSHA Course.....	ehs_cal_a01_sh_enus
Bloodborne Pathogens Awareness – Cal/OSHA Course.....	ehs_cal_a03_sh_enus
Electrical Safety – Cal/OSHA Course.....	ehs_cal_a02_sh_enus
Ergonomics – Cal/OSHA Course.....	ehs_cal_a08_sh_enus
Hazard Communication – Cal/OSHA Course.....	ehs_cal_a06_sh_enus
Heat Illness Prevention – Cal/OSHA Course.....	ehs_cal_a07_sh_enus
Injury and Illness Prevention Program – Cal/OSHA Course.....	ehs_cal_a09_sh_enus
Office Safety – Cal/OSHA Course.....	ehs_cal_a04_sh_enus
Slips, Trips, and Falls – Cal/OSHA Course.....	ehs_cal_a11_sh_enus

■ Hazardous Waste Operations and Emergency Response Annual 8-hour Refresher Module

Biosafety Hazardous Waste Handling and Disposal Course	ehs_hsf_a62_sh_enus
Decontamination (HAZWOPER) Course	esh_sah_b06_sh_enus
Emergency Response and Spill Control (HAZWOPER) Course	esh_sah_b07_sh_enus
Fire and Explosion Hazards (HAZWOPER) Course	esh_sah_b08_sh_enus
Hazard Communication (HAZWOPER) Course	esh_sah_a80_sh_enus
Heat and Cold Exposure Management (HAZWOPER) Course	esh_sah_b09_sh_enus
Personal Protective Equipment (HAZWOPER) Course	esh_sah_b14_sh_enus
Regulatory Overview (HAZWOPER) Course	esh_sah_b10_sh_enus
Site Control (HAZWOPER) Course	esh_sah_b11_sh_enus
Site Safety and Health Plan Procedures (HAZWOPER) Course	esh_sah_b12_sh_enus
Toxicology (HAZWOPER) Course	esh_sah_b13_sh_enus

■ Environmental

Environmental Management Systems (EMS) Course	esh_env_a01_sh_enus
Environmental Regulations Overview Course	esh_sah_a99_sh_enus
Hazardous Waste Generator (RCRA) Course	esh_sah_a34_sh_enus
Spill Prevention and Control Course	esh_sah_b01_sh_enus
Spill Prevention, Control, and Countermeasure Plan Course	esh_sah_b02_sh_enus
Storm Water Pollution Prevention Course	esh_sah_b03_sh_enus
Universal Waste Rule Training Course	esh_sah_b04_sh_enus
Used Oil Management Course	esh_sah_b05_sh_enus

■ Transportation - Safe Driving

Accident Procedures Involving Large Vehicles Course	esh_sah_b52_sh_enus
Collision Avoidance Course	esh_sah_b54_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Defensive Driving Course.....	esh_sah_b45_sh_enus
Defensive Driving Fundamentals Course.....	esh_sah_b21_sh_enus
Defensive Driving: Truck Safety Course.....	esh_sah_a12_sh_enus
Distracted Driving Course.....	esh_sah_b55_sh_enus
Emergency Situations While Driving Course.....	esh_sah_b56_sh_enus
Ergonomics and Injury Prevention for Commercial Vehicle Operators Course.....	esh_sah_b70_sh_enus
Flagging Safety Course.....	esh_sah_a75_sh_enus
Flatbed Cargo Securement Course.....	esh_sah_b71_sh_enus
Hazardous Materials: How to Package Small Quantities Course.....	ehs_trn_a01_sh_enus
Hazardous Weather Driving for Commercial Vehicle Operators Course.....	esh_sah_b72_sh_enus
Loading Dock Safety Course.....	esh_sah_b75_sh_enus
Negotiating Hazards for Commercial Vehicles Course.....	esh_sah_b74_sh_enus
Safe Vehicle Backing Course.....	esh_sah_a76_sh_enus
Trailer Coupling and Uncoupling Course.....	esh_sah_b69_sh_enus
Urban Driving Course.....	esh_sah_b59_sh_enus

■ Federal Motor Carrier Safety

DOT: Air Brakes Course.....	esh_sah_b53_sh_enus
DOT: Cross-border Requirements (US and Canada) Course.....	ehs_trn_a02_sh_enus
DOT: CSA Fundamentals Course.....	esh_sah_b60_sh_enus
DOT: Drug and Alcohol Awareness Course.....	esh_trns_a01_sh_enus
DOT: Hours of Service Course.....	esh_sah_b57_sh_enus
DOT: Inspections Course.....	esh_sah_b73_sh_enus

■ Hazardous Materials Transportation by Road

DOT: Security for Shipment of Hazardous Materials Course.....	esh_trns_a02_sh_enus
--	----------------------

DOT 1: Hazardous Materials Table Course	esh_sah_b41_sh_enus
DOT 2: Packaging, Labeling, Marking, and Placarding Course	esh_sah_b42_sh_enus
DOT 3: Shipping Papers Course	esh_sah_b43_sh_enus
DOT 4: Loading and Storage Course	esh_sah_b44_sh_enus

■ Hazardous Materials Transportation by Air

IATA 1: Hazard Class Identification/Classification Course	esh_sah_a94_sh_enus
IATA 2: Marking and Labeling Course	esh_sah_a95_sh_enus
IATA 3: Packaging Course	esh_sah_a96_sh_enus
IATA 4: Documentation Course	esh_sah_a97_sh_enus
IATA 5: Limitations and Shipment Review Course	esh_sah_a98_sh_enus

■ Dangerous Goods Shipment by Sea

IMDG 1: Introduction, General Provisions, and Classifications Course	esh_sah_a57_sh_enus
IMDG 2: Dangerous Goods List, Special Provisions and Exceptions Course	esh_sah_a58_sh_enus
IMDG 3: Packaging, Marking, Labeling, Placarding, and Documentation Course	esh_sah_a59_sh_enus
IMDG 4: Loading, Unloading, and Offering Dangerous Goods Course	esh_sah_a79_sh_enus

■ Security

NFPA 1600 Disaster/Emergency Management Course	esh_sec_a01_sh_enus
NFPA 1600 Business Continuity Programs Course	esh_sec_a02_sh_enus
Business Travel Safety and Security Course	ehs_sec_a02_sh_enus
Active Shooter – Campus Course	ehs_sec_a03_sh_enus
Active Shooter Course	esh_sah_b92_sh_enus
Campus Safety Course	ehs_sec_a01_sh_enus
Workplace Security Awareness Course	esh_sah_a93_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Global Safety Principles

Global Safety Principles: Back Safety and Injury Prevention
Course.....ehs_ged_a01_sh_enus

Global Safety Principles: Bloodborne Pathogen Awareness
Course.....ehs_ged_a02_sh_enus

Global Safety Principles: Fire Safety and Prevention
Course.....ehs_ged_a03_sh_enus

Global Safety Principles: Hazard Communication: An Employee's Right to Know
Course.....ehs_ged_a04_sh_enus

Global Safety Principles: Hearing Conservation
Course.....ehs_ged_a05_sh_enus

Global Safety Principles: Indoor Hoisting and Rigging
Course.....ehs_ged_a06_sh_enus

Global Safety Principles: Industrial Ergonomics
Course.....ehs_ged_a07_sh_enus

Global Safety Principles: Lockout/Tagout
Course.....ehs_ged_a08_sh_enus

Global Safety Principles: Office Ergonomics
Course.....ehs_ged_a09_sh_enus

Global Safety Principles: PPE: Personal Protective Equipment
Course.....ehs_ged_a10_sh_enus

Global Safety Principles: Respiratory Protection
Course.....ehs_ged_a11_sh_enus

Compliance Impact Series

Hearing Conservation Impact: Effects of Noise on Hearing
Business Impact Series....._pc_bi_shbi027

OSHA Recordkeeping Impact: OSHA's Form 300
Business Impact Series....._pc_bi_shbi010

OSHA Recordkeeping Impact: OSHA's Form 300A
Business Impact Series....._pc_bi_shbi011

Safety Principles Impact: Accident Factors
Business Impact Series....._pc_bi_shbi001

Safety Principles Impact: Safe Work Habits and Behaviors
Business Impact Series....._pc_bi_shbi002

Safety Principles Impact: Safety Awareness
Business Impact Series....._pc_bi_shbi003

Safety Principles Impact: Accident Investigation
Business Impact Series....._pc_bi_shbi005

Safety Principles Impact: Near Misses
Business Impact Series....._pc_bi_shbi006

Safety Principles Impact: Stop Work Authority
Business Impact Series....._pc_bi_shbi007

OSHA Recordkeeping Impact: Required Reporting
Business Impact Series....._pc_bi_shbi008

OSHA Recordkeeping Impact: Recordable Cases
Business Impact Series_pc_bi_shbi009

Safety Principles Impact: Reporting an Accident
Business Impact Series_pc_bi_shbi004

Hazard Communication Impact: Safety Data Sheets
Business Impact Series_pc_bi_shbi025

Hazard Communication Impact: Reducing and Eliminating Contact with Chemicals
Business Impact Series_pc_bi_shbi026

Ergonomics Impact: Workplace Programs
Business Impact Series_pc_bi_shbi020

Hazard Communication Impact: Routes of Chemical Entry
Business Impact Series_pc_bi_shbi021

Hazard Communication Impact: Physical Hazards
Business Impact Series_pc_bi_shbi022

Hazard Communication Impact: Health Hazards
Business Impact Series_pc_bi_shbi023

Hazard Communication Impact: Warning Labels
Business Impact Series_pc_bi_shbi024

Ergonomics Impact: Computer Ergonomics
Business Impact Series_pc_bi_shbi015

Ergonomics Impact: Musculoskeletal Disorders
Business Impact Series_pc_bi_shbi016

Ergonomics Impact: Engineering Controls
Business Impact Series_pc_bi_shbi017

Ergonomics Impact: Furniture and Equipment
Business Impact Series_pc_bi_shbi018

Ergonomics Impact: Administrative Controls
Business Impact Series_pc_bi_shbi019

Hearing Conservation Impact: Monitoring, Testing, and Training
Business Impact Series_pc_bi_shbi028

Hearing Conservation Impact: Selection, Use, and Care
Business Impact Series_pc_bi_shbi029

Hearing Conservation Impact: Types of Hearing Protection
Business Impact Series_pc_bi_shbi030

Hearing Conservation Impact: Precautions When Using Hearing Protection
Business Impact Series_pc_bi_shbi031

Hearing Conservation Impact: Engineering and Administrative Controls
Business Impact Series_pc_bi_shbi032

Fall Protection Impact: Common Trip Hazards
Business Impact Series_pc_bi_shbi047

Fall Protection Impact: Techniques and Methods
Business Impact Series_pc_bi_shbi048

Fall Protection Impact: Equipment Guidelines
Business Impact Series_pc_bi_shbi049

Fall Protection Impact: Safety Monitoring
Business Impact Series_pc_bi_shbi050

Fall Protection Impact: Other Aspects of Fall Protection
Business Impact Series_pc_bi_shbi051

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Fall Protection Impact: Fall Hazards
Business Impact Series....._pc_bi_shbi046

Spill Response and Control Impact: Define Hazardous
Materials
Business Impact Series....._pc_bi_shbi070

Spill Response and Control Impact: Work Practices to
Prevent Spills
Business Impact Series....._pc_bi_shbi071

Spill Response and Control Impact: Responding to a Spill
Business Impact Series....._pc_bi_shbi072

Spill Response and Control Impact: Boundaries When
Hazards Are Present
Business Impact Series....._pc_bi_shbi073

Spill Response and Control Impact: Hazardous Spill Sizes
Business Impact Series....._pc_bi_shbi074

Spill Response and Control Impact: Responsibilities
During a Spill
Business Impact Series....._pc_bi_shbi075

Cold Stress Impact: Symptoms
Business Impact Series....._pc_bi_shbi082

Cold Stress Impact: Treatment
Business Impact Series....._pc_bi_shbi083

Cold Stress Impact: Precautions and Safe Work Practices
Business Impact Series....._pc_bi_shbi084

Heat Stress Impact: Symptoms
Business Impact Series....._pc_bi_shbi085

Heat Stress Impact: Treatment
Business Impact Series....._pc_bi_shbi086

Heat Stress Impact: Precautions and Safe Work Practices
Business Impact Series....._pc_bi_shbi087

Slips, Trips, and Falls Impact: Identifying Fall Hazards
Business Impact Series....._pc_bi_shbi107

Slips, Trips, and Falls Impact: Preventing Injuries on
Ladders
Business Impact Series....._pc_bi_shbi108

Slips, Trips, and Falls Impact: Minimizing Walking and
Working Surface Hazards
Business Impact Series....._pc_bi_shbi109

Slips, Trips, and Falls Impact: A Leading Cause of
Workplace Fatalities
Business Impact Series....._pc_bi_shbi112

Hazardous Material Handling and Storage Impact: Lifting
Techniques
Business Impact Series....._pc_bi_shbi120

Hazardous Material Handling and Storage Impact: Drum
and Container Hazards
Business Impact Series....._pc_bi_shbi121

Hazardous Material Handling and Storage Impact:
Handling Drums and Containers
Business Impact Series....._pc_bi_shbi122

Hazardous Material Handling and Storage Impact:
Handling Gas Cylinders
Business Impact Series....._pc_bi_shbi123

Hazardous Material Handling and Storage Impact:
Transporting Gas Cylinders
Business Impact Series_pc_bi_shbi124

Hazardous Material Handling and Storage Impact: Routine
Maintenance
Business Impact Series_pc_bi_shbi126

Fire Safety Impact: Characteristics of Fire
Business Impact Series_pc_bi_shbi127

Fire Safety Impact: Types of Fire Extinguishers
Business Impact Series_pc_bi_shbi128

Fire Safety Impact: How to Prevent Workplace Fires
Business Impact Series_pc_bi_shbi129

Fire Safety Impact: Responding to Fire Emergencies
Business Impact Series_pc_bi_shbi130

Fire Safety Impact: Characteristics of Handheld
Extinguishers
Business Impact Series_pc_bi_shbi131

Emergencies and Disasters Impact: Components of an
Emergency Action Plan
Business Impact Series_pc_bi_shbi133

Emergencies and Disasters Impact: Preparing for
Evacuations
Business Impact Series_pc_bi_shbi134

Emergencies and Disasters Impact: Natural Disasters
Business Impact Series_pc_bi_shbi135

Emergencies and Disasters Impact: Bomb Threats
Business Impact Series_pc_bi_shbi136

Emergencies and Disasters Impact: Workplace Violence
Business Impact Series_pc_bi_shbi137

Emergencies and Disasters Impact: Warning Signs of
Violent Behavior
Business Impact Series_pc_bi_shbi138

Fire Safety Impact: Using the Correct Extinguisher for the
Material
Business Impact Series_pc_bi_shbi132

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

CANADIAN ENVIRONMENTAL, SAFETY AND HEALTH, AND TRANSPORTATION

■ Safety and Health

Accident Investigation – Canada
Course ehs_hsf_a36_sh_enus

Back Safety and Injury Prevention – Canada
Course ehs_hsf_a43_sh_enus

Bloodborne Pathogen Awareness – Canada
Course ehs_hsf_a44_sh_enus

Confined Space Entry – Canada
Course esh_sah_b35_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Electrical Safety – Canada
Course.....ehs_hsf_a22_sh_enus

Emergency and Disaster Preparedness – Canada
Course.....ehs_hsf_a48_sh_enus

Ergonomics in the Workplace - Canada
Course.....ehs_hsf_a19_sh_enus

Fall Prevention Awareness - Canada
Course.....esh_sah_b38_sh_enus

Fire Safety and Prevention – Canada
Course.....ehs_hsf_a42_sh_enus

First Aid: Basic – Canada
Course.....ehs_hsf_a23_sh_enus

Forklift Safety Awareness – Canada
Course.....ehs_hsf_a24_sh_enus

Hand and Power Tool Safety – Canada
Course.....ehs_hsf_a20_sh_enus

Hazardous Materials in the Workplace – Canada
Course.....ehs_hsf_a45_sh_enus

Hearing Conservation - Canada
Course.....esh_sah_b37_sh_enus

Hot Work Permits – Canada
Course.....ehs_hsf_a40_sh_enus

Indoor Hoisting and Rigging – Canada
Course.....ehs_hsf_a47_sh_enus

Industrial Ergonomics – Canada
Course.....ehs_hsf_a46_sh_enus

Infectious Diseases – Canada
Course.....ehs_hsf_a49_sh_enus

Job Hazard Analysis – Canada
Course.....ehs_hsf_a25_sh_enus

Laboratory Safety – Canada
Course.....ehs_hsf_a38_sh_enus

Ladder and Scaffolding Safety - Canada
Course.....esh_sah_b40_sh_enus

Ladder Safety – Canada
Course.....ehs_hsf_a18_sh_enus

Lockout/Tagout – Canada
Course.....esh_sah_b36_sh_enus

Machine Guarding – Canada
Course.....ehs_hsf_a26_sh_enus

Occupational Health and Safety Awareness: Ontario Reg.
297/13 – Canada
Course.....Esh_sah_b90_sh_enus

Office Ergonomics – Canada
Course.....ehs_hsf_a27_sh_enus

Office Safety – Canada
Course.....ehs_hsf_a41_sh_enus

Portable Fire Extinguishers – Canada
Course.....ehs_hsf_a28_sh_enus

PPE: Personal Protective Equipment – Canada
Course.....ehs_hsf_a17_sh_enus

Respiratory Protection - Canada
Courseesh_sah_b39_sh_enus

Rigging Equipment and Inspection – Canada
Courseehs_hsf_a35_sh_enus

Slips, Trips, and Falls – Canada
Courseehs_hsf_a21_sh_enus

Welding, Cutting, and Brazing – Canada
Courseehs_hsf_a39_sh_enus

Workplace Hazardous Materials Information System -
Canada
Courseesh_sah_b85_sh_enus

Workplace Hazardous Materials Information System
(WHMIS) 2015 – Canada
Courseehs_hsf_a06_sh_enus

Workplace Inspections – Canada
Courseehs_hsf_a37_sh_enus

■ Transportation

Defensive Driving Fundamentals – Canada
Courseesh_sah_b86_sh_enus

Transport Canada TDG: Documents, Markings, and
Containers
Courseesh_sah_b62_sh_enus

Transport Canada TDG: Introduction and Responsibilities
Courseesh_sah_b61_sh_enus

Transport Canada TDG: Related Regulations and
Standards
Courseesh_sah_b64_sh_enus

Transport Canada TDG: Special Situations and
Emergency Actions
Courseesh_sah_b63_sh_enus

LEGAL COMPLIANCE COURSEWARE

LEGAL COMPLIANCE COURSEWARE

COMPLIANCE

■ Global Content

Global Anti-bribery Course.....	lchr_01_a48_lc_enus
Global Antitrust Course.....	lchr_01_a50_lc_enus
Global Business Ethics Course.....	lchr_01_b01_lc_enus
Global Conflicts of Interest Course.....	lchr_01_a58_lc_enus
Global Diversity Course.....	lchr_01_a96_lc_enus
Global Export Compliance Course.....	lchr_01_a87_lc_enus
Global Fraud Course.....	lchr_01_a99_lc_enus
Global Import Compliance Course.....	lchr_01_a98_lc_enus
Global Insider Dealing Course.....	lchr_01_a57_lc_enus
Global IT Security Basics Course.....	lchr_01_a89_lc_enus
Global Privacy and Information Security Course.....	lchr_01_a51_lc_enus
Preventing Harassment in the Global Workplace – Employee Edition Course.....	lchr_01_a18_lc_enus
Preventing Harassment in the Global Workplace – Manager Edition Course.....	lchr_01_a19_lc_enus
The Internet, Social Media, and Electronic Communication Course.....	lchr_01_a63_lc_enus

■ EU Content

EU Antitrust Course.....	lchr_01_a60_lc_enus
EU Privacy and Information Security Course.....	lchr_01_a49_lc_enus

■ Ethics & Code of Conduct

Business Ethics Course.....	lchr_01_a68_lc_enus
Code of Conduct Awareness Course.....	lchr_01_a38_lc_enus

Financial Integrity Course	lchr_01_a86_lc_enus
Integrity in the Workplace Course	lchr_01_a16_lc_enus
Preventing Fraud and Abuse Course	lchr_01_b08_lc_enus

■ Workplace Compliance Essentials

Anti-Money Laundering: An Overview Course	lchr_01_a56_lc_enus
Bullying and Violence in the Workplace Course	lchr_01_a55_lc_enus
EEO and Lawful Hiring Course	lchr_01_a70_lc_enus
FMLA Leave and More: An Overview of Legally Protected Leave Course	lchr_01_a73_lc_enus
Foreign Corrupt Practices Act Course	lchr_01_a27_lc_enus
Government Contracting Essentials Course	lchr_01_a75_lc_enus
I-9 Compliance: Verifying Employment Eligibility of US and Non-US Citizens Course	lchr_01_a20_lc_enus
Independent Contractors and Temporary Employees Course	lchr_01_a31_lc_enus
Insider Trading Course	lchr_01_a32_lc_enus
Intellectual Property Overview Course	lchr_01_a29_lc_enus
Interviewing: Doing it Right Course	lchr_01_a65_lc_enus
A Manager's Guide to Discipline and Documentation Course	lchr_01_a53_lc_enus
A Manager's Guide to Diversity, Inclusion, and Accommodation Course	lchr_01_a52_lc_enus
PCI Compliance Course	lchr_01_a95_lc_enus
Privacy and Information Security Course	lchr_01_a10_lc_enus
Procurement Integrity Course	lchr_01_a72_lc_enus
Promoting a Substance-free Workplace Course	lchr_01_b03_lc_enus
Record Retention Course	lchr_01_b04_lc_enus
Rightful Employment Termination Course	lchr_01_b05_lc_enus
Sarbanes-Oxley: What You Need to Know Course	lchr_01_a19_lc_enus

LEGAL COMPLIANCE COURSEWARE

Supply Chain Transparency	
Course.....	lchr_01_a80_lc_enus
Union Awareness	
Course.....	lchr_01_a64_lc_enus
US Antitrust	
Course.....	lchr_01_a41_lc_enus
US Export Controls	
Course.....	lchr_01_a81_lc_enus
Wage and Hour for Employees	
Course.....	lchr_01_a36_lc_enus
Wage and Hour Awareness for Managers	
Course.....	lchr_01_a37_lc_enus

Harassment

Sexual Harassment Prevention for Employees	
Course.....	lch_01_a16_lc_enus
Workplace Harassment Prevention for Employees	
Course.....	lch_01_a11_lc_enus
Workplace Harassment Prevention for Employees, version 2.0	
Course.....	lch_01_a22_lc_enus
Workplace Harassment Prevention for Managers	
Course.....	lch_01_a17_lc_enus
Workplace Harassment Prevention for Managers – Multi-State Edition	
Course.....	lch_01_a08_lc_enus
Workplace Harassment Prevention for Managers – Multi-State Edition, version 2.0	
Course.....	lch_01_a23_lc_enus

Health Insurance Portability and Accountability Act

HIPAA Privacy Essentials	
Course.....	lchp_01_a01_lc_enus
HIPAA – Privacy Rule for Business Associates	
Course.....	lchp_01_a02_lc_enus
HIPAA - Privacy Rule for Covered Entities	
Course.....	lchp_01_a03_lc_enus
HIPAA - Security Rule for Business Associates	
Course.....	lchp_01_a04_lc_enus
HIPAA - Security Rule for Covered Entities	
Course.....	lchp_01_a05_lc_enus

Gaming Compliance

Title 31: Introduction	
Course.....	mind_13_a01_lc_enus
Title 31: Identifying Suspicious Activity	
Course.....	mind_13_a02_lc_enus
Title 31: Filling Out CTCs	
Course.....	mind_13_a03_lc_enus

State/Local Government and Higher Education

Campus Security Obligations Under Federal Law	
Course	lchr_01_a93_lc_enus
Code of Conduct Awareness – Higher Education Edition	
Course	lchr_01_a91_lc_enus
FERPA for Higher Education	
Course	lchr_01_a85_lc_enus
Harassment Prevention for Employees - State and Local Government Edition	
Course	lch_01_a14_lc_enus
Harassment Prevention for Managers - Higher Education Edition	
Course	lch_01_a13_lc_enus
Harassment Prevention for Employees - Higher Education Edition	
Course	lch_01_a12_lc_enus
Harassment Prevention for Managers - State and Local Government Sector Edition	
Course	lch_01_a15_lc_enus
Student Rights Overview	
Course	lchr_01_a94_lc_enus
Title IX for Higher Education	
Course	lchr_01_a79_lc_enus

Canadian Compliance

Canadian Antitrust	
Course	lchr_01_a78_lc_enus
Canadian Anti-Spam Act	
Course	lchr_01_a97_lc_enus
Preventing Harassment and Violence in the Canadian Workplace	
Course	lch_01_a21_lc_enus
The AODA: Customer Service and Accessibility Standard	
Course	lchr_01_a67_lc_enus
The AODA: Integrated Accessibility Standards	
Course	lchr_01_a90_lc_enus

German Compliance

AGG (GETA) – Information for Employees	
Course	lchr_01_a39_lc_enus
AGG (GETA) - Information for Management	
Course	lchr_01_a42_lc_enus

Compliance Impact Series

COMPLIANCE IMPACT: Information Security – The Break-In	
Business Impact Series	_pc_bi_lcbi003
COMPLIANCE IMPACT: Respectful Workplace – Reuben's Story	
Business Impact Series	_pc_bi_lcbi001

COMPLIANCE IMPACT: Antitrust – Rigging the Bid
Business Impact Series....._pc_bi_lcbi002

COMPLIANCE IMPACT: Insider Dealing – The Tipping Point
Business Impact Series....._pc_bi_lcbi004

COMPLIANCE IMPACT: Conflict of Interest – Just Helping a Friend
Business Impact Series....._pc_bi_lcbi005

COMPLIANCE IMPACT: Reasonable Accommodation – The Ask
Business Impact Series....._pc_bi_lcbi006

COMPLIANCE IMPACT: Bribery – The Shipment
Business Impact Series....._pc_bi_lcbi011

COMPLIANCE IMPACT: Using the Internet – Beware the Share
Business Impact Series....._pc_bi_lcbi007

COMPLIANCE IMPACT: Business Ethics – Adjusting the Figures
Business Impact Series....._pc_bi_lcbi008

COMPLIANCE IMPACT: PCI – Verifying the Transaction
Business Impact Series....._pc_bi_lcbi009

COMPLIANCE IMPACT: Workplace Violence – The Warning Signs
Business Impact Series....._pc_bi_lcbi010

COMPLIANCE IMPACT: Antitrust – Trade Association Meeting
Business Impact Series....._pc_bi_lcbi012

COMPLIANCE IMPACT: Bribery – The High Commission Red Flag
Business Impact Series....._pc_bi_lcbi013

COMPLIANCE IMPACT: Insider Dealing - The Memo
Business Impact Series....._pc_bi_lcbi014

COMPLIANCE IMPACT: Social Media - Blogger Gone Bad
Business Impact Series....._pc_bi_lcbi015

COMPLIANCE IMPACT: Harassment - It's No Joke
Business Impact Series....._pc_bi_lcbi016

COMPLIANCE IMPACT: Harassment - Handling the Complaint
Business Impact Series....._pc_bi_lcbi017

COMPLIANCE IMPACT: Respectful Workplace – One Bad Apple
Business Impact Series....._pc_bi_lcbi018

COMPLIANCE IMPACT: Reporting Misconduct – Trust Your Instincts
Business Impact Series....._pc_bi_lcbi019

COMPLIANCE IMPACT: Political Activities – Keep It Personal
Business Impact Series....._pc_bi_lcbi020

COMPLIANCE IMPACT: Respectful Workplace – The Bully
Business Impact Series....._pc_bi_lcbi021

COMPLIANCE IMPACT: Wage and Hour - Working Off the Clock
Business Impact Series....._pc_bi_lcbi022

■ Compliance Expert Series

COMPLIANCE EXPERT: Privacy & Information Security: The Basics
Business Impact Series_pc_bi_lcbi023

COMPLIANCE EXPERT: Privacy & Information Security: Some Examples from the Trenches
Business Impact Series_pc_bi_lcbi024

COMPLIANCE EXPERT: Export Compliance - The Decision Tree
Business Impact Series_pc_bi_lcbi025

COMPLIANCE EXPERT: Harassment: A Case Study for Managers
Business Impact Series_pc_bi_lcbi030

COMPLIANCE EXPERT: IT Security: What You Need to Know About Phishing
Business Impact Series_pc_bi_lcbi031

COMPLIANCE EXPERT: IT Security: Safeguarding Your Mobile Devices
Business Impact Series_pc_bi_lcbi032

COMPLIANCE EXPERT: Bullying: The Manager's Role
Business Impact Series_pc_bi_lcbi039

COMPLIANCE EXPERT: Diversity: Its Value in the Workplace
Business Impact Series_pc_bi_lcbi033

COMPLIANCE EXPERT: Import Compliance - Country of Origin
Business Impact Series_pc_bi_lcbi035

COMPLIANCE EXPERT: Import Compliance: Product Classification
Business Impact Series_pc_bi_lcbi036

COMPLIANCE EXPERT: Diversity: Ensuring a Diverse Applicant Pool
Business Impact Series_pc_bi_lcbi037

COMPLIANCE EXPERT: Bullying: Not in the Workplace
Business Impact Series_pc_bi_lcbi038

COMPLIANCE EXPERT: Export Compliance - What's the Risk?
Business Impact Series_pc_bi_lcbi026

COMPLIANCE EXPERT: Harassment: A Case Study
Business Impact Series_pc_bi_lcbi028

FEDERAL GOVERNMENT INDUSTRY

FEDERAL GOVERNMENT CURRICULA

FEDERAL GOVERNMENT

■ Federal Government Legal Compliance

The US Constitution	
Course.....	fgov_01_a18_lc_enus
Sexual Harassment Prevention for Federal Employees	
Course.....	fgov_01_a19_lc_enus
The No FEAR Act	
Course.....	fgov_01_a33_lc_enus
EEO and Preventing Discrimination in the Federal Workplace	
Course.....	fgov_01_a34_lc_enus
Freedom of Information Act	
Course.....	fgov_01_a37_lc_enus
Accessibility and Section 508 Awareness	
Course.....	fgov_01_a20_lc_enus
Workplace Safety	
Course.....	fgov_01_a21_lc_enus
Government Ethics	
Course.....	fgov_01_a22_lc_enus
Proper Use of Government Charge Cards	
Course.....	fgov_01_a23_lc_enus
Federal HR Flexibilities	
Course.....	fgov_01_a24_lc_enus
Information Security Awareness	
Course.....	fgov_01_a25_lc_enus
Privacy Awareness	
Course.....	fgov_01_a26_lc_enus
Pre-retirement Planning for FERS	
Course.....	fgov_01_a27_lc_enus
Telework for Government Employees	
Course.....	fgov_01_a28_lc_enus
Sexual Harassment Prevention for Federal Managers	
Course.....	fgov_01_a29_lc_enus
The Plain Writing Act	
Course.....	fgov_01_a30_lc_enus
Reasonable Accommodation for the Federal Workplace	
Course.....	fgov_01_a31_lc_enus
USERRA: An Overview	
Course.....	fgov_01_a32_lc_enus

LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS

CISCO SYSTEMS

■ Routing and Switching

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore Live Learning Course	LLCS0084
Interconnecting Cisco Network Devices Part 2 (ICND2) 2.0 Expert Live with Encore Live Learning Course	LLCS0085
Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live with Encore Live Learning Course	LLCS0093
Implementing Cisco IP Switched Networks (SWITCH) 2.0 Expert Live with Encore Live Learning Course	LLCS0094
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) 2.0 Expert Live with Encore Live Learning Course	LLCS0095

■ Security

Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore Live Learning Course	LLCS0082
Implementing Cisco Edge Network Security Solutions (SENS) 1.0 Expert Live with Encore Live Learning Course	LLCS0089
Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Encore Live Learning Course	LLCS0090
Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Encore Live Learning Course	LLCS0091
Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Encore Live Learning Course	LLCS0092

■ Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore Live Learning Course	LLCS0108
--	----------

■ Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Encore Live Learning Course	LLCS0079
Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Encore Live Learning Course	LLCS0088
Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Encore Live Learning Course	LLCS0107

■ Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Encore Live Learning Course	LLCS0086
Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore Live Learning Course	LLCS0087
Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore Live Learning Course	LLCS0096
Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore Live Learning Course	LLCS0097

■ Collaboration

Implementing Cisco Collaboration Devices (CICD) 1.0 Expert Live with Encore Live Learning Course	LLCS0098
Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore Live Learning Course	LLCS0099
Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore Live Learning Course	LLCS0100
Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore Live Learning Course	LLCS0105
Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) 1.0 Expert Live with Encore Live Learning Course	LLCS0102
Implementing Cisco Network Security (IINS) 3.0 Expert Live with Encore Live Learning Course	LLCS0101

LIVE LEARNING ALL ACCESS BUNDLES

■ Cloud

Understanding Cisco Cloud Fundamentals (CLDFND) 1.0
Expert Live with Encore
Live Learning Course LLCS0106

LIVE LEARNING ALL ACCESS

MICROSOFT TECHNICAL

■ Microsoft SharePoint Server 2013

Advanced Solutions of Microsoft Exchange Server 2013
Expert Live with Encore
Live Learning Course LLMS0060
Advanced Solutions of Microsoft SharePoint Server 2013
Expert Live with Encore
Live Learning Course LLMS0061
Microsoft SharePoint 2013 for Site Owners Expert Live
with Encore
Live Learning Course LLMS0063

■ Microsoft Windows Server 2012

Installing and Configuring Microsoft Windows Server 2012
Expert Encore
Live Learning Course LLMS0049
Administering Microsoft Windows Server 2012 Expert
Encore
Live Learning Course LLMS0050
Configuring Advanced Windows Server 2012 Services
Expert Encore
Live Learning Course LLMS0051
Designing and Implementing a Server 2012 R2
Infrastructure Expert Live with
Encore
Live Learning Course LLMS0052
Implementing an Advanced Server 2012 R2 Infrastructure
Expert Live with Encore
Live Learning Course LLMS0053
Installing and Configuring Microsoft Windows Server 2012
R2 Expert Live with
Encore
Live Learning Course LLMS0054
Administering Microsoft Windows Server 2012 R2 Expert
Live with Encore
Live Learning Course LLMS0055
Configuring Advanced Windows Server 2012 R2 Services
Expert Live with Encore
Live Learning Course LLMS0056
Windows Powershell 101 Expert Live with Encore
Live Learning Course LLMS0062

■ Client Operating Systems

Configuring Microsoft Windows 8.1 Expert Live with
Encore
Live Learning Course LLMS0048

■ Microsoft Back Office

Core Solutions of Microsoft Exchange Server 2013 Expert
Live with Encore
Live Learning Course LLMS0057

■ SharePoint Server 2010

Microsoft SharePoint 2010 Administration Expert Encore
Live Learning Course LLMS0043
Configuring Microsoft SharePoint 2010 Expert Encore
Live Learning Course LLMS0045
Core Solutions of Microsoft SharePoint Server 2013
Expert Live with Encore
Live Learning Course LLMS0059

■ Microsoft SQL Server 2012

Administering Microsoft SQL Server 2012 Databases
Live Learning Course LLMS0058

■ Microsoft Windows 10

Configuring Microsoft Windows 10 Expert Live with Encore
Live Learning Course LLMS0064

■ Microsoft System Center

Administering and Deploying System Center 2012
Configuration Manager Expert
Live with Encore
Live Learning Course LLMS0065

LIVE LEARNING ALL ACCESS

COMPTIA

■ Networking

CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course LLCT0019

■ Desktop Support

CompTIA A+ 220-801 Expert Encore
Live Learning Course LLCT0016
CompTIA A+ 220-802 Expert Encore
Live Learning Course LLCT0018

LIVE LEARNING ALL ACCESS BUNDLES

CompTIA A+ 220-901 Expert Encore
Live Learning Course LLCT0020

■ Security

CompTIA Security+ Expert Encore
Live Learning Course LLCT0017

LIVE LEARNING ALL ACCESS

VMWARE

■ vSphere

Datacenter Virtualization with vSphere 5: Design and
Optimization Expert Encore
Live Learning CourseLLVM0003
vSphere 6.0 ICM Part One Expert Live with Encore
Live Learning CourseLLVM0009
vSphere 6.0 ICM Part Two Expert Live with Encore
Live Learning CourseLLVM0010

LIVE LEARNING ALL ACCESS

PROJECT MANAGEMENT

■ PMP Certification

Project Management Professional Certification (PMP) 5.0
(5th Ed, 2016 PMI
Update Aligned) Expert Live with Encore
Live Learning CourseLLPM0006

■ CAPM Certification

Project Management Professional Certification (PMP) 5.0
(5th Ed, 2016 PMI
Update Aligned) Expert Live with Encore
Live Learning CourseLLPM0006

■ Project Management Skills

CompTIA Project+ (2009 Edition) Expert Live with Encore
Live Learning Course LLCT0010

■ Skillssoft Courses

Leadership Essentials: Communicating Vision
Course.....lead_05_a02_bs_enus
Leadership Essentials: Building Your Influence as a
Leader
Course.....lead_05_a03_bs_enus
Leadership Essentials: Leading with Emotional
Intelligence
Course.....lead_05_a04_bs_enus

Leadership Essentials: Leading Innovation
Course lead_05_a06_bs_enus
Leadership Essentials: Leading Change
Course lead_05_a07_bs_enus
Leading Teams: Developing the Team and its Culture
Course team_03_a03_bs_enus
Leading Teams: Building Trust and Commitment
Course team_03_a04_bs_enus
Leading Teams: Fostering Effective Communication and
Collaboration
Course team_03_a05_bs_enus
Leading Teams: Motivating and Optimizing Performance
Course team_03_a06_bs_enus
Leading Teams: Dealing with Conflict
Course team_03_a07_bs_enus
Leading Teams: Managing Virtual Teams
Course team_03_a08_bs_enus
Working with Difficult People: Identifying Difficult People
Course comm_23_a01_bs_enus
Working with Difficult People: How to Work with Negative
People
Course comm_23_a03_bs_enus
Working with Difficult People: How to Work with
Procrastinators
Course comm_23_a04_bs_enus
Working with Difficult People: How to Work with Self-
serving People
Course comm_23_a06_bs_enus
Communicating Across Cultures
Course comm_26_a02_bs_enus
Improving Communication in Cross-cultural Relationships
Course comm_26_a03_bs_enus
Getting Results without Direct Authority: Building
Relationships and
Credibility
Course comm_27_a01_bs_enus
Getting Results without Direct Authority: Reciprocity
Course comm_27_a03_bs_enus
Getting Results without Direct Authority: Persuasive
Communication
Course comm_27_a02_bs_enus
Getting Results without Direct Authority: Influencing Your
Boss
Course comm_27_a04_bs_enus
Principles of Accounting and Finance for Non-financial
Professionals
Course fin_02_a01_bs_enus
The Essentials of Budgeting for Non-financial
Professionals
Course fin_02_a04_bs_enus
Management Essentials: Directing Others
Course mgmt_15_a01_bs_enus

LIVE LEARNING ALL ACCESS BUNDLES

Management Essentials: Confronting Difficult Employee Behavior
Course..... mgmt_15_a04_bs_enus

Analyzing Data with What-if Analysis in Excel 2010
Course.....mo_aexl_a06_dt_enus

PivotTables and PivotCharts in Excel 2010
Course.....mo_aexl_a07_dt_enus

Managing Resource Assignments with Project 2010
Course..... mo_bprj_a07_dt_enus

Monitoring Schedule Performance with Project 2010
Course..... mo_bprj_a08_dt_enus

Communicating Project Information with Project 2010
Course..... mo_bprj_a09_dt_enus

Preparing to Communicate Effectively at the 'C' Level
Course.....comm_31_a01_bs_enus

Techniques for Communicating Effectively with Senior Executives
Course.....comm_31_a02_bs_enus

Meeting the Needs of Your Experts
Course..... mgmt_21_a01_bs_enus

Overcoming Challenges When Managing Experts
Course..... mgmt_21_a02_bs_enus

Advanced Customizing with Project 2010
Course..... mo_aprj_a01_dt_enus

Advanced Tools for Managing Multiple Projects with Project 2010
Course..... mo_aprj_a02_dt_enus

Advanced Resource Management with Project 2010
Course..... mo_aprj_a03_dt_enus

Advanced Scheduling Management with Project 2010
Course..... mo_aprj_a04_dt_enus

Advanced Reporting and Management Tools in Project 2010
Course..... mo_aprj_a05_dt_enus

Managing Effective Business Meetings
Course.....comm_32_a02_bs_enus

Dealing with Common Meeting Problems
Course.....comm_32_a03_bs_enus

Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
Course..... proj_18_a01_bs_enus

Managing Software Project Outsourcing: Developing a Vendor Contract
Course..... proj_18_a02_bs_enus

Managing Software Project Outsourcing: Dealing with Risks
Course..... proj_18_a04_bs_enus

Presenting Data using Conditional Formatting and Sparklines in Excel 2013
Course..... mo_bgel_a05_dt_enus

Performing Calculations Using Functions in Excel 2013
Course..... mo_bgel_a06_dt_enus

Presenting Data in Tables and Charts in Excel 2013
Coursemo_bgel_a07_dt_enus

Manipulating Data in Excel 2013
Coursemo_adel_a03_dt_enus

Data Search, Data Validation, and Macros in Excel 2013
Coursemo_adel_a04_dt_enus

LIVE LEARNING ALL ACCESS

APPLICATION DEVELOPMENT

JavaScript

Javascript Development
Live Learning Course LLJS0001

LIVE LEARNING ALL ACCESS CISCO

CISCO SYSTEMS

Routing and Switching

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore
Live Learning Course LLCS0084

Interconnecting Cisco Network Devices Part 2 (ICND2) 2.0 Expert Live with Encore
Live Learning Course LLCS0085

Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live with Encore
Live Learning Course LLCS0093

Implementing Cisco IP Switched Networks (SWITCH) 2.0 Expert Live with Encore
Live Learning Course LLCS0094

Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) 2.0 Expert Live with Encore
Live Learning Course LLCS0095

Security

Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore
Live Learning Course LLCS0082

Implementing Cisco Edge Network Security Solutions (SENS) 1.0 Expert Live with Encore
Live Learning Course LLCS0089

Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Encore
Live Learning Course LLCS0090

LIVE LEARNING ALL ACCESS BUNDLES

Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Encore
Live Learning Course LLCS0091

Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Encore
Live Learning Course LLCS0092

■ Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore
Live Learning Course LLCS0108

■ Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Encore
Live Learning Course LLCS0079

Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Encore
Live Learning Course LLCS0088

Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Encore
Live Learning Course LLCS0107

■ Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Encore
Live Learning Course LLCS0086

Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore
Live Learning Course LLCS0087

Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore
Live Learning Course LLCS0096

Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore
Live Learning Course LLCS0097

■ Collaboration

Implementing Cisco Collaboration Devices (CICD) 1.0 Expert Live with Encore
Live Learning Course LLCS0098

Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore
Live Learning Course LLCS0099

Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore
Live Learning Course LLCS0100

Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore
Live Learning Course LLCS0105

Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) 1.0 Expert Live with Encore
Live Learning Course LLCS0102

Implementing Cisco Network Security (IINS) 3.0 Expert Live with Encore
Live Learning Course LLCS0101

■ Cloud

Understanding Cisco Cloud Fundamentals (CLDFND) 1.0 Expert Live with Encore
Live Learning Course LLCS0106

LIVE LEARNING ALL ACCESS CISCO
COMPTIA

■ Networking

CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course LLCT0019

LIVE LEARNING ALL ACCESS CISCO
APPLICATION DEVELOPMENT

■ JavaScript

Javascript Development
Live Learning Course LLJS0001

LIVE LEARNING ALL ACCESS MICROSOFT
MICROSOFT TECHNICAL

■ Microsoft SharePoint Server 2013

Advanced Solutions of Microsoft Exchange Server 2013 Expert Live with Encore
Live Learning Course LLMS0060

Advanced Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Live Learning Course LLMS0061

Microsoft SharePoint 2013 for Site Owners Expert Live with Encore
Live Learning Course LLMS0063

LIVE LEARNING ALL ACCESS BUNDLES

■ Microsoft Windows Server 2012

Installing and Configuring Microsoft Windows Server 2012 Expert Encore Live Learning Course	LLMS0049
Administering Microsoft Windows Server 2012 Expert Encore Live Learning Course	LLMS0050
Configuring Advanced Windows Server 2012 Services Expert Encore Live Learning Course	LLMS0051
Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore Live Learning Course	LLMS0052
Implementing an Advanced Server 2012 R2 Infrastructure Expert Live with Encore Live Learning Course	LLMS0053
Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore Live Learning Course	LLMS0054
Administering Microsoft Windows Server 2012 R2 Expert Live with Encore Live Learning Course	LLMS0055
Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore Live Learning Course	LLMS0056
Windows Powershell 101 Expert Live with Encore Live Learning Course	LLMS0062

■ Client Operating Systems

Configuring Microsoft Windows 8.1 Expert Live with Encore Live Learning Course	LLMS0048
---	----------

■ Microsoft Back Office

Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore Live Learning Course	LLMS0057
--	----------

■ SharePoint Server 2010

Microsoft SharePoint 2010 Administration Expert Encore Live Learning Course	LLMS0043
Configuring Microsoft SharePoint 2010 Expert Encore Live Learning Course	LLMS0045
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore Live Learning Course	LLMS0059

■ Microsoft SQL Server 2012

Administering Microsoft SQL Server 2012 Databases Live Learning Course	LLMS0058
---	----------

■ Microsoft Windows 10

Configuring Microsoft Windows 10 Expert Live with Encore Live Learning Course	LLMS0064
--	----------

■ Microsoft System Center

Administering and Deploying System Center 2012 Configuration Manager Expert Live with Encore Live Learning Course	LLMS0065
--	----------

LIVE LEARNING ALL ACCESS MICROSOFT

COMPTIA

■ Networking

CompTIA Network+ N10-006 Expert Live with Encore Live Learning Course	LLCT0019
--	----------

■ Desktop Support

CompTIA A+ 220-801 Expert Encore Live Learning Course	LLCT0016
CompTIA A+ 220-802 Expert Encore Live Learning Course	LLCT0018
CompTIA A+ 220-901 Expert Encore Live Learning Course	LLCT0020

■ Security

CompTIA Security+ Expert Encore Live Learning Course	LLCT0017
---	----------

LIVE LEARNING ALL ACCESS MICROSOFT

APPLICATION DEVELOPMENT

■ JavaScript

Javascript Development Live Learning Course	LLJS0001
--	----------

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

PROJECT MANAGEMENT

LIVE LEARNING ALL ACCESS BUNDLES

■ PMP Certification

Project Management Professional Certification (PMP) 5.0
(5th Ed, 2016 PMI
Update Aligned) Expert Live with Encore
Live Learning CourseLLPM0006

■ CAPM Certification

Project Management Professional Certification (PMP) 5.0
(5th Ed, 2016 PMI
Update Aligned) Expert Live with Encore
Live Learning CourseLLPM0006

■ Project Management Skills

CompTIA Project+ (2009 Edition) Expert Live with Encore
Live Learning Course LLCT0010

■ Skillssoft Courses

Leadership Essentials: Communicating Vision
Course.....lead_05_a02_bs_enus

Leadership Essentials: Building Your Influence as a
Leader
Course.....lead_05_a03_bs_enus

Leadership Essentials: Leading with Emotional
Intelligence
Course.....lead_05_a04_bs_enus

Leadership Essentials: Leading Innovation
Course.....lead_05_a06_bs_enus

Leadership Essentials: Leading Change
Course.....lead_05_a07_bs_enus

Leading Teams: Developing the Team and its Culture
Course..... team_03_a03_bs_enus

Leading Teams: Building Trust and Commitment
Course..... team_03_a04_bs_enus

Leading Teams: Fostering Effective Communication and
Collaboration
Course..... team_03_a05_bs_enus

Leading Teams: Motivating and Optimizing Performance
Course..... team_03_a06_bs_enus

Leading Teams: Dealing with Conflict
Course..... team_03_a07_bs_enus

Leading Teams: Managing Virtual Teams
Course..... team_03_a08_bs_enus

Working with Difficult People: Identifying Difficult People
Course.....comm_23_a01_bs_enus

Working with Difficult People: How to Work with Negative
People
Course.....comm_23_a03_bs_enus

Working with Difficult People: How to Work with
Procrastinators
Course.....comm_23_a04_bs_enus

Working with Difficult People: How to Work with Self-
serving People
Course comm_23_a06_bs_enus

Communicating Across Cultures
Course comm_26_a02_bs_enus

Improving Communication in Cross-cultural Relationships
Course comm_26_a03_bs_enus

Getting Results without Direct Authority: Building
Relationships and
Credibility
Course comm_27_a01_bs_enus

Getting Results without Direct Authority: Reciprocity
Course comm_27_a03_bs_enus

Getting Results without Direct Authority: Persuasive
Communication
Course comm_27_a02_bs_enus

Getting Results without Direct Authority: Influencing Your
Boss
Course comm_27_a04_bs_enus

Principles of Accounting and Finance for Non-financial
Professionals
Course fin_02_a01_bs_enus

The Essentials of Budgeting for Non-financial
Professionals
Course fin_02_a04_bs_enus

Management Essentials: Directing Others
Course mgmt_15_a01_bs_enus

Management Essentials: Confronting Difficult Employee
Behavior
Course mgmt_15_a04_bs_enus

Analyzing Data with What-if Analysis in Excel 2010
Course mo_aexl_a06_dt_enus

PivotTables and PivotCharts in Excel 2010
Course mo_aexl_a07_dt_enus

Managing Resource Assignments with Project 2010
Course mo_bprj_a07_dt_enus

Monitoring Schedule Performance with Project 2010
Course mo_bprj_a08_dt_enus

Communicating Project Information with Project 2010
Course mo_bprj_a09_dt_enus

Preparing to Communicate Effectively at the 'C' Level
Course comm_31_a01_bs_enus

Techniques for Communicating Effectively with Senior
Executives
Course comm_31_a02_bs_enus

Meeting the Needs of Your Experts
Course mgmt_21_a01_bs_enus

Overcoming Challenges When Managing Experts
Course mgmt_21_a02_bs_enus

Advanced Customizing with Project 2010
Course mo_aprj_a01_dt_enus

Advanced Tools for Managing Multiple Projects with
Project 2010
Course mo_aprj_a02_dt_enus

LIVE LEARNING ALL ACCESS BUNDLES

Advanced Resource Management with Project 2010
Course..... mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project 2010
Course..... mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project
2010
Course..... mo_aprj_a05_dt_enus
Managing Effective Business Meetings
Course..... comm_32_a02_bs_enus
Dealing with Common Meeting Problems
Course..... comm_32_a03_bs_enus
Managing Software Project Outsourcing: Preparing to
Manage an Outsourced
Project
Course..... proj_18_a01_bs_enus
Managing Software Project Outsourcing: Developing a
Vendor Contract
Course..... proj_18_a02_bs_enus
Managing Software Project Outsourcing: Dealing with
Risks
Course..... proj_18_a04_bs_enus
Presenting Data using Conditional Formatting and
Sparklines in Excel 2013
Course..... mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013
Course..... mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013
Course..... mo_bgel_a07_dt_enus
Manipulating Data in Excel 2013
Course..... mo_adel_a03_dt_enus
Data Search, Data Validation, and Macros in Excel 2013
Course..... mo_adel_a04_dt_enus

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

COMPTIA

■ Project Management

CompTIA Project+ (2009 Edition) Expert Live with Encore
Live Learning Course LLCT0010

LIVE LEARNING ALL ACCESS VIRTUALIZATION

VMWARE

■ vSphere

Datacenter Virtualization with vSphere 5: Design and
Optimization Expert Encore
Live Learning CourseLLVM0003
vSphere 6.0 ICM Part One Expert Live with Encore
Live Learning CourseLLVM0009

vSphere 6.0 ICM Part Two Expert Live with Encore
Live Learning CourseLLVM0010

LIVE LEARNING ALL ACCESS VIRTUALIZATION

PMP COURSE

■ PMP Certification

Project Management Professional Certification (PMP) 5.0
(5th Ed, 2016 PMI
Update Aligned) Expert Live with Encore
Live Learning CourseLLPM0006

LIVE LEARNING ALL ACCESS VIRTUALIZATION

COMPTIA

■ Networking

CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course LLCT0019

LIVE LEARNING ALL ACCESS VIRTUALIZATION

CISCO SYSTEMS FOR AA VIRTUALIZATION

■ Routing and Switching for AA Virtualization

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0
Expert Live with
Encore
Live Learning Course LLCS0084

LIVE LEARNING ALL ACCESS VIRTUALIZATION

APPLICATION DEVELOPMENT

■ JavaScript

Javascript Development
Live Learning Course LLJS0001