

SkillPort Client System Requirements

This document details the client system requirements for

- SkillPort® version 6.4 and greater
- SkillSoft Advanced Reporting Module (SARM) version 1.2 and greater
- Instructor Led Training (ILT) version 2.1 and greater
- Dialogue™ Live version 8.0 and greater
- KnowledgeCenter™ Portals version 2.2 and greater

Hardware Requirements	Notes
Minimum Pentium® 400 MHz CPU Minimum G3 machine for Macintosh®	Pentium® 4 recommended to support audio playback
Minimum 128 MB RAM	Minimum 256 MB RAM for Macintosh
Minimum video resolution of 800 x 600 with 16-bit color	1024 x 768 recommended
Minimum 28.8 connection speed	56K or high-speed Internet access recommended with online players
Network connection to the web server via a web browser	
Speakers or headphones to listen to Dialogue streaming audio sessions	
A microphone to speak in Dialogue streaming audio sessions	
Ports <ul style="list-style-type: none"> ▪ Port 80 for http ▪ Port 443 of https (SSL) 	<ul style="list-style-type: none"> ▪ Open port 443 only if you have a secured (SSL) site. ▪ Contact SkillSoft Customer Support for the current IP address range required to access SkillSoft hosted services.
Operating Systems	
32-bit Microsoft® Windows® operating system	Includes Microsoft Windows XP Service Pack 2, Vista Business and Home, and Vista Ultimate.
SUSE® Linux – 9.0-10.1	ILT and Dialogue Live do not support 10.1.
openSUSE® – 10.2, 10.3	
Mac OS® X™ – 10.4, 10.5	ILT does not support 10.4.

Supported Browsers	
Microsoft® Internet Explorer® – 5.5-7.0	<ul style="list-style-type: none"> ▪ ILT supports 6.0 only. ▪ Dialogue Live features such as application or desktop sharing and remote control require 6.0 or higher.
Netscape® Navigator® – 7.01-9.0.0.5	Dialogue Live supports 7.2 and higher.
Mozilla® – 1.6-1.7.13	<ul style="list-style-type: none"> ▪ ILT does not support 1.7.13. ▪ Dialogue Live also supports 1.7.2.
Mozilla® Firefox® – 1.0-2.0.0.13	<ul style="list-style-type: none"> ▪ ILT does not support 1.07, 1.5.02, and 1.5.06. ▪ Dialogue Live supports 1.0.4 or higher.
Safari™ – 2.02-3.1	Live Learning, Dialogue Live, and ILT do not support Safari.
Recommended Browser Settings	
<input type="checkbox"/> Enable browser caching <input type="checkbox"/> Enable Active Scripting and Scripting of Java™ Applets <input type="checkbox"/> Enable META REFRESH in IE 6 <input type="checkbox"/> Support JavaScript™ 1.0 and Java™ 1.0.2 <input type="checkbox"/> Support .ZIP, .JAR, or .CAB Java™ Applets <input type="checkbox"/> Enable Java™ Console <input type="checkbox"/> Accept Cookies	<ul style="list-style-type: none"> ▪ A browser enabled with a pop-up blocker might interfere with the launch of Job Aids, NASBA, Help, SkillBrief windows, and Books24x7. If pop-ups do not display, SkillSoft recommends that you set the blocking tool to "Always allow" for SkillSoft (for example, for sites ending in <code>.skillport.com</code>). For Dialogue Live, you must enable pop-ups. ▪ For Netscape 8.1, make sure the pop-up blocker is turned off and tab browsing is disabled.

Third-Party Software and Add-Ons	
<p>Minimum Requirements for Plug-Ins</p> <ul style="list-style-type: none"> ▪ Flash® 6.0-8.x ▪ Shockwave® 8.0-10.0 ▪ Adobe® Reader® 5.0 and greater 	<ul style="list-style-type: none"> ▪ The listed plug-ins are not required in all instances; their use depends upon which content is installed. ▪ Mozilla 1.6 and 1.7.2 require Flash 7.0r19 and r25 or higher, respectively. ▪ SCP 7.0 on Macintosh requires Flash 8.x and greater to play narrated content. ▪ Not all content requires Shockwave. Only older non-repurposed and ANS courses require Shockwave.
JRE Support	
<p>Microsoft® JVM™ – Version 5.0.xxxx is supported with Microsoft Internet Explorer 5.5 and greater</p>	<ul style="list-style-type: none"> ▪ ILT supports 6.0 only. ▪ The Dialogue Live floating toolbar is static under Microsoft JVM.
<p>Sun JRE™ with installed JVM™ – 1.3.1_02-1.4.2_17, 5.0-6.0u5</p>	<ul style="list-style-type: none"> ▪ Use JRE 1.5.0_09 and later to support Daylight Savings Time changes. ▪ Theater Player requires Sun JRE 1.4.2 or 1.5.0. ▪ ILT does not support 1.3.1-18, 1.4.2_12, and 5.0_07. ▪ Microsoft Vista does not support JVM.
<p>MAC® JRE™ – 1.4.2-5.0</p>	<p>ILT does not support MAC JRE.</p>

<p>All SkillSoft product releases support the latest fully released version of the Sun JRE.</p> <ul style="list-style-type: none"> ▪ For a given product release, the tested versions of the Sun JRE are determined as of the date of final sign-off of the software requirements specification. If a Sun JRE is released after the sign-off date, verification is scheduled for the next available product release. ▪ Verification for new versions of the Sun JRE are automatically included as part of ongoing development efforts. ▪ SkillSoft does not formally support any JRE that has not been fully released by Sun. ▪ Incremental updates to the Sun JRE are not expected to present major challenges. If issues with a specific Sun JRE occur, the problems are analyzed to determine the best course of corrective action. 	
<p>Web Accessibility</p>	
<p>JAWS® 6.0, 6.2</p>	<p>For IE 5.5-6.x, supported via Java Accessibility Bridge 1.2</p>
<p>JAWS® 7.10</p>	<p>For IE 5.5-6.x via Java Accessibility Bridge 2.0.1</p>
<p>Note: Web accessibility is not supported for SARM, Live Learning, or ILT.</p>	
<p>Language Support</p>	
<ul style="list-style-type: none"> ▪ Chinese Mandarin ▪ US English ▪ UK English ▪ French ▪ German ▪ Italian ▪ Japanese ▪ Spanish 	<ul style="list-style-type: none"> ▪ Language support listed is for SkillPort. All add-on modules including ILT, SARM, and Dialogue Live are English only. ▪ Korean not supported on SuSE/openSUSE.
<p>Product-Specific Requirements</p>	
<p>For Dialogue Live:</p> <ul style="list-style-type: none"> ▪ The Dialogue AppShare Assistant set-up file is 1.95 MB. ▪ For publishing presentations, the ideal file size is estimated to be 20MB-25MB. Files that are larger than 25 MB take longer to upload. ▪ The Dialogue Recorder software must be installed prior to the session. 	