Customer Service
Representative Journey
Customer Success Manager Journey
Delighting Customers with Design Thinking
Event Planner Journey
Executive Assistant Journey
Finance for Non-Financial Professionals Journey
Forging New Paths: Women’s Advancement In Life and Work
Harnessing Disruption through Data Analytics
Human Resources Consultant Journey
Human Resources Journey
Inspiring Engagement and Resilience
Leadership Pathways: A Journey for EBG Leaders
Marketing Automation Analyst Journey
Marketing in the Digital World
Marketing Manager Journey
Merchandiser Journey
Office Manager Journey
Operations Research Analyst Journey
Product Management Journey
Public Relations Manager Journey
Residential Community Manager Journey
Retail Sales Associate Journey
Sales Manager Journey
Social Media Strategist Journey
Sustainability and Restoring Our Earth
Technical Writer Journey
Training and Development Director Journey
Virtual Work in the New Normal

BUSINESS SKILLS
Accountant Journey
Administrative Assistant Journey
Agile for All Beyond Status Quo: DEI and the Future of Work
Building Resilience in Your Personal and Professional Life
Communications Manager Journey
Content Marketing Manager Journey
Content Strategy & Curation Journey
Corporate Trainer Journey
Creating An Inclusive Culture Of Trust and Belonging
Customer Experience Manager Journey

ASPIRE JOURNEYS FOR BUSINESS SKILLS
Management

ASPIRE JOURNEYS FOR TECHNOLOGY & DEVELOPER
DATA / MI / AI
Data Visualization Martyr

AWS
ARCHITECTING
AWS Certified Solutions Architect - Associate
CLOUD PRACTITIONER
AWS Cloud Practitioner Bootcamp
OPERATIONS
AWS Certified SysOps Administrator - Associate

BUSINESS OPERATIONS
BUSINESS PLANNING & ANALYSIS
Business Building Cases & Plans
FINANCE
Accounting
Auditing
Budgeting
Cost Management
Finance Essentials
Financial Analysis
HUMAN RESOURCES
Compensation & Benefits
Employee Retention
Human Resources Professional Interviewing
Learning & Development
On-Boarding
Organizational Culture
Performance Management & Measurement
Recruiting & Hiring
Succession Planning
Talent Management

PROCESS IMPROVEMENT
Business Processes
Business Excellence
Design Thinking
Using Business Models
Core Business Decision Skills
Customer Service

CISCO
ASSOCIATE
Cisco Certified Network Associate (CCNA)
ENTRY
Cisco Certified Technician (CCT)

COMPTIA
ADDITIONAL PROFESSIONAL
CompTIA Project+

CORE
CompTIA A+
CompTIA Network+
CompTIA Security+
CompTIA Security+ Crash Course Bootcamp

CYBERSECURITY
CompTIA CASP+
CompTIA CySA+
CompTIA Security+
CompTIA Security+ Crash Course Bootcamp

INFRASTRUCTURE
CompTIA Cloud+
CompTIA Linux+
CompTIA Server+

CUSTOMER SERVICE
CUSTOMER SERVICE: CORE CONCEPTS & METHODS
Customer Relationships
Customer Service Operations

DATA
DATA CORE CONCEPTS
Data Essentials
Data Literacy for All Bootcamp

DATA PLATFORMS
SQL Database Administration
DATA SCIENCE
Data Literacy for All Bootcamp
Data Science for Managers Bootcamp
DATA VISUALIZATION & REPORTING
Data Visualization and Storytelling Bootcamp
Data Visualization Core Concepts
Introduction to Tableau Bootcamp
Microsoft Power Platform
Power BI
Power BI Bootcamp
Tableau

DATABASE DEVELOPMENT
SQL Database Development & Design

DIGITAL MARKETING INSTITUTE
DIGITAL MARKETING ASSOCIATE
Digital Marketing Institute Essentials

DIGITAL TRANSFORMATION
AGILITY FOR DIGITAL TRANSFORMATION
Agile Methodologies
Agile Mindset & Culture
DATA SCIENCE
Big Data
Data and Analytics at Work
Data and Analytics Literacy
Data Visualization
Data-driven Decision Making

DIGITAL EXPERIENCES
Design Thinking Methodology
Designing Digital Experiences

HR CERTIFICATION INSTITUTE (HRCI®)

HUMAN RESOURCES
Professional in Human Resource(r) (PHR(r))
Senior Professional in Human Resources(r) (SPHR(r))

INFRASTRUCTURE & OPERATIONS
CLIENT & SERVER ADMINISTRATION
Windows Server

INTERNATIONAL INSTITUTE OF BUSINESS ANALYSIS (IIBA)
LEVEL 3 - CBAP
Certified Business Analysis Professional (CBAP(r))

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TOSA Word

TOGA DIGITAL
BigComp

MANAGEMENT
BUSINESS EXECUTION
Developing a Business Strategy
Execution Culture
Driving Performance
Managing a Crisis
Managing Risk

BUSINESS STRATEGY
Business Continuity
Competition
Global Strategy
Growth Strategy
Industry Analysis
Innovation & Creativity
Strategic Planning & Execution

Strategic Thinking
Sustainability
Workplace after Pandemic & Crisis

LEADERSHIP ESSENTIALS
Accountability
Developing as a Leader
Establishing a Positive Work Culture
Goal Setting
Leadership Foundations
Leadership Transitions
Leading Change
Leading with Emotional Intelligence
Leading with Vision
Women in Leadership

MANAGEMENT ESSENTIALS
Coaching
Collaboration
Empowering Employees
First-Time Manager
Giving and Receiving Feedback
Leading Effective Meetings
Management Decision Making
Mentoring
Motivating People
Setting and Managing Priorities

MAYO CLINIC ON COVID MANAGEMENT
Clinical Features & Diagnosis
COVID Management
Epidemiology
Infection Control
Masks & Q&A
Preparedness
Public Health
Telemedicine

TEAM MANAGEMENT
Delegation
Leading Teams
Managing & Developing People
Managing Across Generations
Managing Team Conflict
Managing Virtual Teams
Measuring & Managing Performance

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