



“ With Skillsoft, we were able to implement programs that were relevant, innovative and accessible – a significant feat in itself for such a large and global workforce.”

Deepak Kumar Das, Associate General Manager HCL Technologies – Infrastructure Services Division

BUSINESS CHALLENGE

Established in 1976, HCL Technologies (HCL) is a 37-year old enterprise with annual revenues of USD 6.4 billion. One of the fastest growing technology companies in the world, HCL has over 90,000 global employees located in 31 countries. They provide holistic, multiservice delivery in industries such as financial services, manufacturing, customer services, public services and healthcare

For a significant period of time, HCL ISD relied on Instructor-Led Training (ILT), a costly and complex endeavor given their extensive global employee base. HCL ISD realized it needed to create and sustain an organic and dynamic self-learning culture that reflected their drive in business growth, development and innovation.

HOW SKILLSOFT® HELPED

HCL's Learning Team began by looking at the entire Skillsoft curriculum and identified where they were able to add custom content to create a comprehensive and streamlined learning program on Skillport, Skillsoft's learning management system. The result was a suite of comprehensive learning resources that offered multiple ways of learning that would suit a variety of learning needs. Skillsoft rolled out over 3,000 licenses for IT courseware set up for the New/Lateral Hires and existing employees of HCL ISD. This courseware was then complemented with a comprehensive classroom training program, providing top-level blended learning solutions.

KEY METRICS

184K 184,000+ learning programs accessed with more than 8,000 completed.

195K 195,000+ courses accessed with more than 42,000 completed.

15% The ILT training duration was reduced by 15%-20%

ABOUT HCL TECHNOLOGIES

At the dawn of the new millennium, a unique information technology company was born: HCL Technologies. Operating in 32 countries across the Americas, Europe, Asia Pacific, Middle East and Africa, HCL Technologies has demonstrated remarkable growth through the recent economic downturn, emerging as one of only eight 21st century listed technology companies in the world to cross \$1bn in Net Profit, \$6bn in Revenue and \$15bn in Market Capitalization. HCL empowers employees to believe in everyday ideas that create immense value for customers, making HCL Technologies the world's largest Ideapreneurship™.

