



“ The variety of content and scalability enabled by Skillsoft gives TCS a strategic advantage as we continue to witness rapid business growth. ”

**Damodar Padhi, VP & Global Head, Learning & Development,
Tata Consultancy Services**

BUSINESS CHALLENGE

Tata Consultancy Services (TCS) is the largest IT services, business solutions and outsourcing organization in Asia. It has over 275,000 employees representing 118 nationalities in 198 offices across 44 countries.

TCS allied with Skillsoft in 1999 and has since enriched its online learning delivery system, helping to provide comprehensive learning solutions. The alliance has helped learning at TCS mature from being merely aligned and integrated with the business to being optimized and deployed enterprise-wide. To continue to learn faster and better TATA wanted to scale up their L&D operations, provide content to meet a variety of industry domains, train for a variety of service offerings and deliver equal access to employees representing 110 nationalities.

HOW SKILLSOFT® HELPED

Skillsoft offered Tata blended learning solutions. Tata utilized Skillsoft to map content and recommend solutions, and incorporated Skillsoft tools like Dialogue Design™ for rapid content development and provide clearer paths to IT certification.

An enterprise-wide social platform was also put in place to give learners a forum to discuss and share content. All Skillsoft courses are now offered via iCALMS (Integrated Competency and Learning Management System), the sole repository of all learning activity in the organization, and the one-stop-shop for all learning at TCS. Open access to the Skillsoft Localized Library, with online learning courses is available in 15 international languages.

KEY METRICS

300 Over **300** content resources mapped to specific competencies

600K Over **600K** learning days through technology-enabled means completed

50K Almost **50,000** certifications issued

ABOUT TATA CONSULTANCY SERVICES

The Tata group, with a combined market capitalization of about \$134 billion, is a global enterprise, headquartered in India, comprising over 100 independent operating companies. The group operates in more than 100 countries across six continents, with a mission 'To improve the quality of life of the communities we serve globally, through long-term stakeholder value creation based on Leadership with Trust'.

