BUSINESS CHALLENGE

Operational readiness and capability of the nearly one million Soldiers of the United States Army, Army National Guard, Army Reserve (USAR) and Department of the Army (DA) Civilians is dependent on those individuals being trained and prepared to perform their jobs at peak levels.

To accomplish this, the Army prioritized the creation of a versatile force and the development of innovative agile leaders and specialists who operate in complex environments. The resulting operational readiness means the Soldiers within the ranks who can now optimize team performance and leverage technologies through their pursuit of certifications, increased skillsets and self-development.

HOW SKILLSOFT® HELPED

The Army Distributed Learning System (DLS) selected Skillsoft learning solutions and the Skillport® Learning Management System (LMS) because of Skillsoft’s demonstrated efficiencies, proven performance and confirmed cost effectiveness.

The Skillsoft team prepares and presents Interim Program Reviews and a Quality Assurance Surveillance Program monthly and quarterly to affirm program direction and identify opportunities for growth and emphasis areas. These reports are expanded to include a measured review of performance, usage trends, service support metrics and cost-avoidance statistics.

KEY METRICS

$330m

More than $330 million in cost avoidance in one fiscal year alone

Promotion points for enlisted personnel for civilian and military education

Additional tracking, validation and certification programs created

ABOUT US ARMY

The Army, as one of the three military departments (Army, Navy and Air Force) reporting to the Department of Defense, is composed of two distinct and equally important components: the active component and the reserve components. The reserve components are the United States Army Reserve and the Army National Guard. Regardless of component, The Army conducts both operational and institutional missions. The operational Army consists of numbered armies, corps, divisions, brigades, and battalions that conduct full spectrum operations around the world.