



“ Skillsoft’s learning content has resulted in high participation and engagement levels throughout our Managing for Success program.”

Christina Treadway, PhD., Director of Learning and Leadership Development, Black Knight, Inc.

BUSINESS CHALLENGE

Black Knight’s over 4,500 employees in 23 US cities and India deliver technology solutions, services and data analytics to the mortgage and consumer loan, real estate and capital markets.

Results from an employee survey highlighted the desire for continuous leadership and professional development.

It was essential that training opportunities offered not only equip Black Knight’s technical experts with strong leadership skills, but also align to the company’s core mission of consistently providing superior service.

HOW SKILLSOFT® HELPED

Working with Skillsoft, Black Knight developed a “Managing for Success” program offering a blend of online and instructor-led training.

The program includes 12 new Skillsoft Business Skills courses and utilizes Skillsoft’s learning platform for attendance and enrollment tracking.

To engage learners, Black Knight incorporated Skillsoft gamification principles within the program. Participants are awarded “premium” Skillsoft offerings to further enhance learning.

KEY METRICS

100% 100% of survey respondents stated gamification enhances their learning

100% 100% found Skillsoft courses convenient and engaging

100% 100% believed learning applies to their role



ATD 2018 BEST Award Winner

ABOUT BLACK KNIGHT

Black Knight, Inc., is a leading provider of integrated software, data and analytics solutions that facilitate and automate many of the business processes across the homeownership life cycle. As a leading FinTech, Black Knight is committed to being a premier business partner that clients rely on to achieve their strategic goals, realize greater success and better serve their customers. The company accomplishes these objectives by delivering best-in-class software, services and insights with a relentless commitment to excellence, innovation, integrity and leadership.

