



“ Skillsoft’s courses are really helping our people to adopt and use better IT tools, improve their efficiency in terms of project management, and help them discover new technologies in many areas. Skillsoft resources can be used on a daily basis and are very compatible with our fast and moving environment. ”

Lise Cascales, The IT Academy, ArcelorMittal

BUSINESS CHALLENGE

ArcelorMittal is the world’s leading steel and mining company and the leading supplier of quality steel products in all major markets including automotive, construction, household appliances and packaging. ArcelorMittal is present in 60 countries and has an industrial footprint in 19 countries.

Excel is extremely popular within ArcelorMittal. To maximise Excel’s versatility and functionality, ArcelorMittal knew they needed to expand the current training available. However, logistics meant any new training introduced would have to move beyond the classroom and offer employees opportunities for both practice and tangible support.

HOW SKILLSOFT® HELPED

After consultation, it was decided a blended learning programme was the best fit. Skillsoft along with the ArcelorMittal IT Academy then designed a six-week course that included a mixture of video, coursework and ample opportunity for practice. To accommodate different proficiencies, the programme was split into two levels – one advanced and one intermediate.

Every two weeks Skillsoft delivered a virtual interactive training session to go through practical examples of course material.

Additionally, Skillsoft helped the ArcelorMittal IT Academy introduce the Target 21 programmes, in which 1 video per day is sent to each participant to promote engagement and participation.

KEY METRICS

A lightened workload for end users who better utilised Excel’s functions

100% of attendees surveyed would recommend the training to colleagues

100% of attendees surveyed strongly agreed that course content was relevant to current job roles

Upon completion of course, 100% of attendees surveyed understood key concepts presented

ABOUT ARCELORMITTAL

ArcelorMittal is the world’s leading steel and mining company, with a presence in 60 countries and an industrial footprint in 18 countries. Guided by a philosophy to produce safe, sustainable steel, they are the leading supplier of quality steel in the major global steel markets including automotive, construction, household appliances and packaging, with world-class research and development and outstanding distribution networks. In 2016, ArcelorMittal had revenues of \$56.8 billion.

