BUSINESS CHALLENGE

AirTanker is a consortium made up of leading aerospace, defence and facilities management specialists. They operate and function under intense security oversight while adhering to strict regulatory mandates.

Additionally, the highly sensitive nature of much of AirTanker’s work, particularly with the Ministry of Defense, presents immense challenges.

AirTanker sought to mobilise learning opportunities and needed to facilitate learning access to a remote workforce that operates 24/7/365.

HOW SKILLSOFT® HELPED

Skillsoft designed custom compliance content, providing AirTanker with a bespoke curriculum that meets and satisfies particular military nuances. For example, one such course, “Near Miss”, caters to the specific requirements and needs of particular regulations.

AirTanker previously utilised face-to-face training methods and any change in this process needed to produce an immediate and positive outcome. Skillsoft’s flexibility, range of eLearning content and ability to generate custom compliance content that is unique and highly technical, in a minimal amount of time, enabled the desired successful results.

KEY METRICS

£250K in cost-saving within the first six months of launch.

100% compliance achieved through the move to online training.

Reporting activities completed in a timely and efficient manner.

ABOUT AIRTANKER

AirTanker is an organisation comprising Babcock, Cobham, Airbus Group, Rolls-Royce and Thales. They also form its primary supply chain, which means maintenance, repair and replacement programmes are carried out by ‘experts’ seconded from individual suppliers. In 2008 the Ministry of Defence awarded AirTanker the Future Strategic Tanker Aircraft (FSTA) contract for RAF Voyager. This means AirTanker are responsible for the supply of an air-to-air refuelling, air transport and aeromedical evacuation capability, plus associated service and infrastructure for the duration of the contract period up until 2035.

AirTanker’s partnership with Skillsoft increased our compliance capability beyond not just historical records but exceeded our expectations. Our training programme would not work without them.”

Jane O’Niones, Talent and Development Manager, AirTanker