



“ When OSHA regulations are modified, I can rest easy knowing that Skillsoft Compliance courses will automatically update, maintaining compliance across all of our operating geographies. ”

**Senior Leader, Domtar**

## BUSINESS CHALLENGE

Domtar, a Fortune 1000 company, is a market leader in the North American pulp and paper industry. Domtar designs, manufactures, markets and distributes a wide variety of every day fiber-based products.

Domtar is an industry pioneer committed to innovation and delivering the best value to their customers.

In 2013, Domtar sought to centralize its compliance training on a single platform to streamline the administrative and learner experience.

One of the primary goals was to identify a partner capable of providing up-to-date courses, end-to-end reporting and seamless content maintenance.

## HOW SKILLSOFT® HELPED

With Skillsoft's Environmental Health and Safety and Legal and Ethics collections, Domtar has amassed a comprehensive compliance library accessible by its 10,000 employees worldwide.

Skillsoft Compliance offers content and courses in multiple languages and aligned with localized regulations to ensure global compliance.

Content on prevention of discrimination and sexual harassment has proven particularly relevant and heavily viewed amongst employees given worldwide dialogue on the topics

## KEY METRICS

**99%** Completion rate for mandatory compliance training

**50%** Completion rates have increased by more than 50% upon deploying Skillsoft Compliance content

**93%** Average of 34 accesses per learner and a 93% return rate across all Skillsoft content

## ABOUT DOMTAR

Domtar is a leading provider of a wide variety of fiber-based products including communication, specialty and packaging papers, market pulp and absorbent hygiene products. With approximately 10,000 employees serving more than 50 countries around the world, Domtar is driven by a commitment to turn sustainable wood fiber into useful products that people rely on every day.



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